

Technology configuration inventory

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Instructions

It is useful to inventory the current technology configuration of the community, i.e., the current technology that the people working, learning, advancing knowledge (etc.) in the specific area you are engineering software for are using, as a way to understand the community better and what matters to them better. If yours is a new community, it may not have any specific technology yet, but even for brand new communities, the current configuration may not be empty, for instance if general tools like email or phone are going to be used. You can use a version of the table on the next page to inventory and analyze the current configuration of your community:

1. Get the big picture. Research the area and make a list of all the platforms and stand-alone tools in your community's configuration as best you can
2. For each platform, list the tools and check the ones that are being used. Why are some not being used? Are there duplicates? Are there issues around integration between tools?
3. To the left, make a note of which community activities/orientations the tools currently support in your community
4. To the right, identify the key features of tools. Are some of these features commonly or rarely used? What are the reasons for that?*
5. Assess actual tool use if you can. Identify which are dominant and which are only used by smaller groups and individuals.

NOTE: Add new rows as needed below. Please know your search should be as exhaustive as possible given the area you are researching

Platform	Platform type or name: Dialpad (https://www.dialpad.com/features/dial-in-number/)		
Supported activities	Tools	Key features	Usage notes
Conference calls	conference call dial-in	conference calling tool with a dial-in number option	<p>A conference call dial-in is essentially a telephone-based conference call, with multiple participants connecting over a conference call bridge. They're often reservation less, meaning you don't need to schedule them in advance.</p> <p>To get telephone access to this kind of conference call, usually you'd dial a direct-dial-in phone number. This is a toll-free number that the conference leaders will share with the participants so that they can connect to the free call (well, free for the participants) directly.</p>

Stand-alone tool	Tool type or name		
Supported activities	Tool	Key features	Usage notes