



## Drafting an emerging picture

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Community & UN SDG(s): SCWW Saskatchewan Community. UN SDG goal: 3; Good Health and Well-Being

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### Instructions:

Using your researched information fill out the flowing comparing the current state of the art with what you think new (software) innovations could bring to the community

Covering the orientations	
Compare the left-hand column of the document "Technology configuration inventory" table with the right-hand column of the document "Community characteristics & orientation" table. What do you notice about the match (or mismatch) between your dominant community orientations and the current configuration of tools?	
How well does the technology inventory cover the orientations? What themes emerged from both the community orientations and the technology configuration from your colleagues' notes	In general, our target community is +55 aged people within Saskatchewan who are mostly not very tech-savvy. Currently SCWW community is not using any technology tools to connect except very basic dial pad phone and landline. The customer aims to utilize this existing tool to facilitate community members in playing bingo.
<input type="checkbox"/> Are you almost there? <input checked="" type="checkbox"/> Are there big gaps?	Utilizing the phone to play bingo is a potential dispute raised by the Saskatchewan Liquor and Gaming Authority (SLGA).  According to the SLGA, operating bingo game from distance is to go on TV or create our own radio station just for bingo!
What is the range of skills? If their interests and/or skills are diverse, could it cause conflict or distraction?	The SCWW community has a limited range of skills.
Achieving integration	
Look at all the pieces of your configuration	
What level of integration and interoperability has been achieved?	No current practice of playing bingo games within the community.
Where are there big gaps	The is an evident gap between the customer's idea/expectation and Regulation body's (SLGA) understanding about how the game will be operated. SCWW is planning to connect the members by utilizing their current application called dial pad. SCWW claims it is a secure application to conduct conference calls between unlimited numbers of participants.

## Balancing the polarities (Current state)

How is the configuration balanced with respect to each polarity?

[illegible]

SCWW community is currently using voice calls over phones/landline and managing synchronous (real-time) interaction between the community.

They can conduct conference calls with unlimited numbers of members through a platform called Dailpad.

Asynchronous

## ...Asynchronous tools?

[illegible]

## ...Participation tools?

Reification

...Reification tools?

[illegible]

*Currently the community is lacking group work and collaboration.*

Individual

...Individual tools?

How well does this balance fit your community?

*Community has their own practice of interacting, but they lack events/topics to trigger the interest to collaborate.*

## Solution seeking

In the new configuration, do you want your choice of tools to affect the polarities of your community in ways that differ from the current configuration? Which way?

[illegible]

We are not going to introduce any new tools to the community that may disrupt their current user experiences, rather our new solution will utilize the current Dailpad application to play the bingo game.

Asynchronous

## ...New asynchronous tools?

[illegible]

Our new solution-Bingo game will encourage more participation and involvement among the community.

Reification

...New reification tools?

[illegible]

Our new solution-Bing Game will facilitate group work and collaboration

Individual

...New individual tools?

## MVP notes