



Incorporating a Machine Learning Feature into the Product Lifecycle

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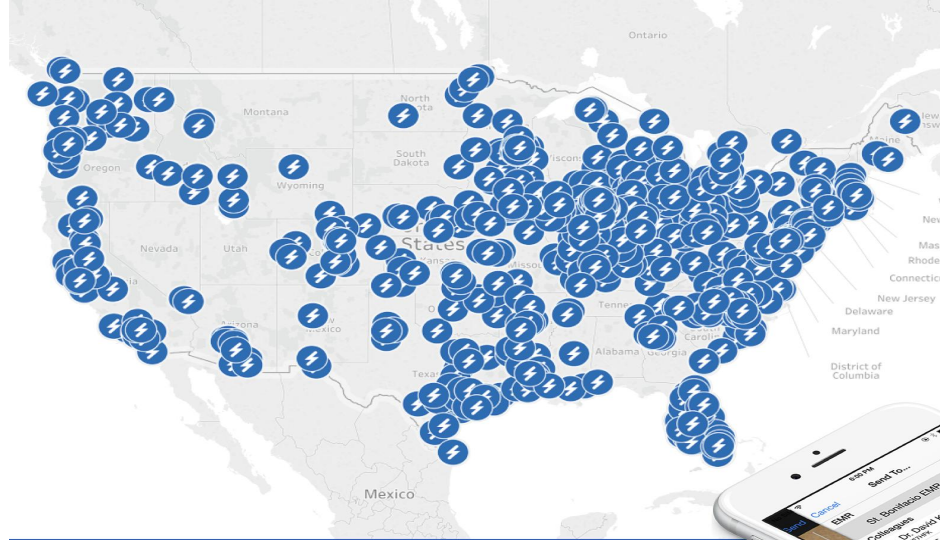
SWIFT MEDICAL

Industry leading point-of-care
visioning technology for wound care

Teams located in Chicago, San
Francisco, Toronto and Montreal

Partnered with the largest health care
organizations in North America

Cross continuum penetration: LTPAC,
Home Health, Hospitals, WCC



ADOPTED BY
1,700+
ORGANIZATIONS

DEPLOYMENTS IN ALL
50
STATES +
3 CONTINENTS

IN USE BY
10x
MORE ORGANIZATIONS THAN
CLOSEST COMPETITOR

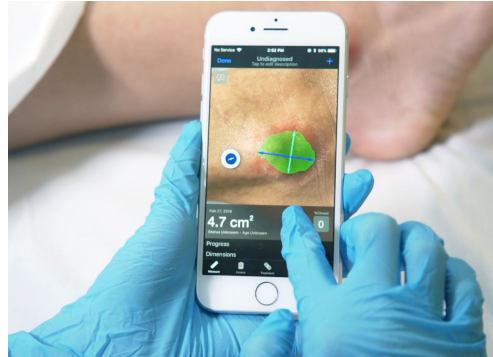
MONITORING
200,000+
PATIENTS
MONTHLY

SOLUTION COMPONENTS



SWIFT HEALX

Scientific Calibrant



SWIFT APP

iOS/Android Devices



SWIFT DASHBOARDS

Web/Desktop Analytics

CHALLENGES OF WOUND DOCUMENTATION

MEASUREMENT

Current clinical standard measure with a paper ruler, where:

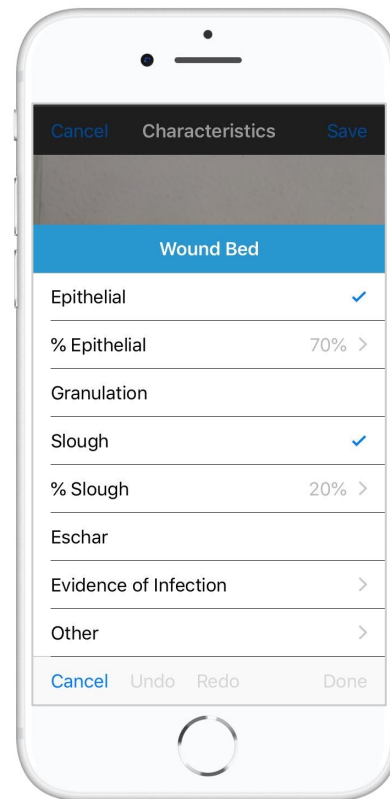
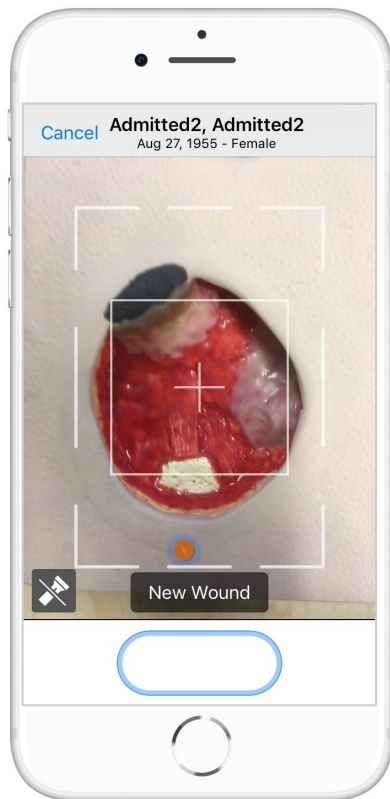
$$\text{Area} = \text{Width} \times \text{Length}$$

CORRECTNESS AND CONSISTENCY

Key factors incorrectly documented or not documented at all:

- The wound's location on the body
- Wound type and stage
- Exudate
- Classification of tissue types in the wound bed

COMPLETING A WOUND EVALUATION



HOW WE CAN USE MACHINE LEARNING TO IMPROVE?

Identifying the Wound Boundary (Trace)

Today Automated algorithm uses the image's statistics - leaving out any expertise specific to wound care

AutoTrace

- Improve efficiency for users
- Improve quality of traces

Tissue Classification

Today User entered - time-consuming and dependent on the user's education, experience and diligence

AutoTissue

- Improve efficiency for users
- Improve completeness and quality of documentation

CONSTRAINTS

1. We deliver a regulated product
2. We commit to having all features work offline
3. Clinicians are people too

DEVELOPING THE FEATURES



FITTING THE MODEL INTO THE PRODUCT

The output of the model is a *suggestion* - the clinician must confirm that this suggestion is correct.

The model must fit into the workflow - both when it works and when it fails.

DEVELOPING AUTOTRACE



Data: Lots of good data from everyday use of our app

Model: Relatively simple architecture

Fit into Product: Effective trace presentation and editing tools already present in app

Test and **Refine:** Lots of customers are keen to test this feature and keen to support improvements

DEVELOPING AUTOTISSUE



Data: We needed to create our own labelled dataset

Model: More complex than AutoTrace

Fit into Product: Need to generate new ways to present the output

Test and **Refine:** More iterations of both model and UX tools

CONTINUOUS IMPROVEMENT

We will always seek to improve our solution

Usability metrics - how well are our users flowing through each step of the process?

Product Metrics - are we actually seeing hoped for improvements?