

Return & Refund Policy

Refund Policy for "Fortuneauction360.com"

Dated of March 27, 2020

Last updated on May 20, 2020

This Refund Policy (hereinafter - the "Refund Policy") is the annexe to the Agreement (hereinafter - the "Agreement") and an official document of the operator (hereinafter - the "Operator") of the website "FORTUNEAUCTION360.COM", which contains and defines the procedure for refunds on request of individuals and entities (hereinafter - the "Customer") who are interested in purchasing or using the Electronic Services provided by the Operator on the website "FORTUNEAUCTION360.COM" (hereinafter - the "Website").

1. All Customers of "FORTUNEAUCTION360.COM" does have the advantage of the money-back guarantee; if our services were not genuine. However, you can file your complaint to the fortuneaction360@gmail.com or contact@fortuneauction360.com. This is because we are in the gambling business and every information needed for you to win is provided to you.
2. Refunds will be made to the Customer who:
 - Whom we have violated the terms and conditions; such as not displaying on the website to them of the closure of an auction and they bid by paying for it;
 - We mistakenly deducted fund beyond the money charged for a bid price.
 - Who experienced a breach into their momo account as a result of our technical fault. After the investigation provides us liable.
 - Whom has bidded and got the fortune numbers and yet our bid target is not reached after the deadline set for each product.
3. Refunds will take up to 3 days maximum to be completed.
4. The Operator of the Website has the right to make changes to this Refund Policy. When changes are made the Operator notifies the Customers by posting a new edition of the Refund Policy. The previous edition of the Refund Policy become no longer valid.
5. Winners have the right to refund items that are not within the required healthy standard or condition within 5 days after receiving the item or services. Contact us via fortuneaction360@gmail.com or contact@fortuneauction360.com. If you have any question or complaint.

THIS SITE IS A PILOT PHASE TO CLEARLY UNDERSTAND MARKET DEMAND FOR SUCH A PLATFORM. ONLY THOSE AT THE AGE OF 18 IS ALLOWED TO BID. ALSO, BEFORE BIDDING CONSIDER YOUR LOCAL LAWS & REGULATION ON RAFFLE BIDDING.

