## **Work Instruction - Operations**

## HANDLING TRAIN FAILURES



Work description: This OCC Work Instruction details the Train Failures Handlings.					
Scope: This Work Instruction is written specifically for OCC operating staff of Honolulu Rail Transit.					
<b>References:</b> HNL-XXXXX Train Attendant Duty Event Form, HNL-09510 Minimum Operating Conditions, HNL-09527 Fault Reporting Process					
PPE and precautions	Competencies or qualifications	Licenses or permits required			
Nil	Train Controller (or Yard Controller), Train Attendant, OCC Supervisor, Engineering & Fault Controller	Train Driver			
Tools and equipment required					
Train Key, Train Driver Bag					

# **Fault Reporting**

Refer to HNL-09527 Fault Reporting Process All train failures occurred on Mainline must be reported to the Train Controller at once.

All train failures occurred in the Yard must be reported to the Yard Controller at once.

The following information must be provided when reporting a train failure:

- date & time the failure is detected
- name & title of the person reporting the failure
- location of the failure along with equipment information
- failure symptom
- impact or potential impacts on safety and operations

#### Train Controller

- make an assessment on the train fault reported
- attempt to re-establish train functionality remotely (if possible)
- if not possible/unsuccessful, arrange a Train Attendant to board the faulty train to carry out preliminary diagnosis to verify the problem
- if the train is not at the station platform, establish a safe path for the train staff to reach the train safely
- work closely with the train staff to use the TCMS/Emergency Drive Console (EDC) to verify the fault
- report the result of the preliminary diagnosis and seek the decision from the OCC Supervisor
- implement the decision from the OCC Supervisor (continue service or take the train out of service after passenger detrainment)
- record the event and actions taken on the OCC Controller Log

Approved By:	☐ Director, Operations and Maintenance	☐ Department Manager	☐ Manager, HSE (Operations and Maintenance)
Signature:			
Date:			

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## Train Attendant

- on instruction from the Train Controller, board the faulty train
- on instruction from the Train Controller, reset the Vehicle ATC System (Microcab II) and the FB
- carry out preliminary diagnosis by operating the TCMS/EDC and work closely with the Train Controller to verify the fault
- report the result of the preliminary diagnosis to the Train Controller
- on instruction from the Train Controller, carry out manual driving, passenger detrainment or coupling
- record the event and actions taken on the Train Attendant Duty Event Form

## **OCC Supervisor**

- Based on the result of the preliminary diagnosis reported, determine if the Minimum Operating Requirements (MOR) can be met (See HNL-09510)
- if the MOR can be met, continue service
- If the MOR cannot be met, determine whether the train can be driven manually or to couple by a rescue train to the nearest station for passenger detrainment
- On completion of passenger detrainment, instruct the Train Controller to take the train out of service

# Engineering & Fault Controller

- communicate with the appropriate maintenance supervisor to generate a corrective action work order
- arrange the maintenance team to carry out the remedial works preferably at the yard when the train is withdrawn from service



#### Warning

- A safe path must always be established for the train crew staff to reach the stranded train safely.
- Every effort must be made to only detrain passengers at the station platform.

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