

## THREATENING BEHAVIOR

## 2.13 HNL-09696 THREATENING BEHAVIOR

<b>Work description: Threatening Behavior / Assault</b>		
<b>Scope:</b> Witnessing or Being Directly Involved in a Confrontational Situation		
<b>References:</b> HNL-09007 Emergency Management Plan		
<b>PPE and precautions</b>	<b>Competencies or qualifications</b>	<b>Licenses or permits required</b>
N/A	N/A	N/A
<b>Tools and equipment required</b>		
N/A		

**Warning**

Confrontational situations can arise involving staff members and the general public or a disgruntled employee.

Observing Confrontation (not directly involved) AII/FMSS	If you observe a confrontation and you are not directly involved: <ul style="list-style-type: none"> <li>• Remain calm</li> <li>• Do not confront the situation yourself</li> <li>• Contact the Security Contractor and HPD on 911</li> <li>• Contact the OCC Supervisor</li> <li>• Notify your supervisor as soon as possible</li> </ul>
Directly involved in a Confrontation AII/FMSS	If you are directly involved with a confrontation: <ul style="list-style-type: none"> <li>• Remain calm</li> <li>• Attempt to signal someone to assist you</li> <li>• Try to move away from the threatening party</li> <li>• Attempt to place some object, a desk or counter, between you and the assailant, try not to get "blocked in" (have an escape route)</li> <li>• Do not antagonize or otherwise try to escalate the situation</li> <li>• Contact the HPD on 911 as soon as practicable</li> <li>• Notify your supervisor as soon as possible</li> </ul>

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File Name	HNL-09696-00.02-0-Threatening Behavior	Page	80 of 85