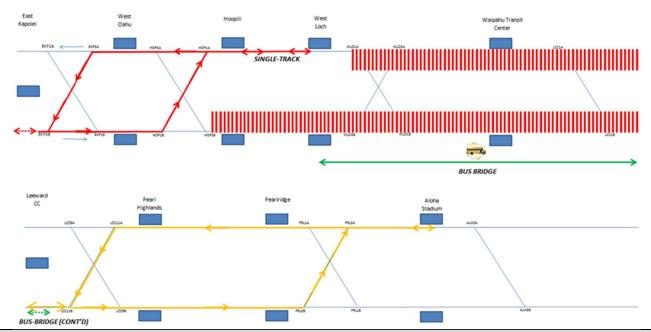
Work Instruction - Operations CONTINGENCY PLAN (ALTERNATE SERVICE PLAN) BHITACHI BHITACHI BHITACHI

Plan No. 19	This plan handles a double-line blockage at Waipahu Transit Center Station and a single-line blockage from Hoopili Station to West Loch Station
Terminus:	East Kapolei Station DOWN platform (default)<->West Loch Station UP platform, Leeward CC Station DOWN platform<->Aloha Stadium Station UP platform (default)



Additional Staff Requirements		
Station Operator(s)	1 to 2 additional staff required at Hoopili Station UP platform, West Loch Station UP platform and Leeward CC Station DOWN platform to assist passengers going eastbound / westbound and passengers transferring among buses/trains	

Staff Action	Staff Action		
Engineering & Fault Controller	Coordinate with maintainer to address the blockage		
Maintainer	 Send maintenance unit to the scene to address the blockage De-energize and isolate the blocked area from the running line 		
Train Controller	 Set short turn back operation defined for this plan Set shuttle operation defined for this plan Remove excessive trains if required 		
OCC Supervisor	Request additional workforce for Hoopili Station, West Loch Station and Leeward CC Station Arrange the bus bridge service with service provider		
Information Controller	 Inform stations about the new terminuses Inform West Loch Station, Waipahu Transit Center Station and Leeward CC Station the bus access points 		
Station Operator(s) at Hoopili Station and West Loch Station	 Inform passengers to use the UP platform Coordinate replacement bus services if applicable Arrange Station Operators to assist passengers Assist passenger, monitor passenger flow, and prepare for crowd control 		
Station Operator(s) at Leeward CC Station	 Inform passengers to use the DOWN platform Coordinate replacement bus services Arrange Station Operators to assist passengers Assist passenger, monitor passenger flow, and prepare for crowd control 		
Station Operator(s) at Waipahu Transit Center Station	 Coordinate replacement bus services Arrange Station Operators to assist passengers Assist passenger, monitor passenger flow, and prepare for crowd control 		

End of No. 19

Document Code	HNL-09421 Contingency Plan (Alternate Service Plan).01	Effective Date:	
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