

DEALING WITH UNWELL SICK PASSENGER

Work description: The purpose of this document is to describe the actions necessary to deal with Unwell/Sick Passenger. This document is applicable for the Operation and Maintenance Services on the Honolulu Rail Transit Project (H RTP).

Scope: Requirements of staff when providing a response to a report of a sick and unwell persons on the stations and Trains

References: HNL-09332 Medical intervention

| PPE and precautions | Competencies or qualifications | Licenses or permits required |
|-----------------------------|---|------------------------------|
| First Aid Kit, Gloves, Mask | Train Controller, Information Controller, Train Attendant, Station Attendant | |

Tools and equipment required

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| In Case of Unwell/Sick Passenger | |
| <i>OCC Supervisor</i> | <p>The OCC Supervisor must:</p> <ul style="list-style-type: none"> Ask the Train Controller to dispatch a Train Attendant/ Station Attendant to the area Request emergency services if needed and act in accordance with HNL-09332 Medical Intervention in a station or train Report any event and all the actions in the OCC Log |
| <i>Train Controller</i> | <p>The Train Controller must:</p> <ul style="list-style-type: none"> Update the OCC Supervisor on the situation Dispatch a Train Attendant/ Station Attendant to the area to verify the conditions of the passenger If emergency services are required, act in accordance with HNL-09332 Medical Intervention in a station or train |
| <i>Information Controller</i> | <p>The Information Controller must:</p> <ul style="list-style-type: none"> Monitor the situation through CCTV Inform continuously the OCC Supervisor and the Train Controller about the situation |
| <i>Train Attendant/ Station Attendant</i> | <p>The Train Attendant/ Station Attendant must:</p> <ul style="list-style-type: none"> Reach the interested person and verify his/her conditions Inform the Train Controller on the actual conditions of the concerned passenger Assist the unwell/sick person until the arrival of emergency services. If the person refuses to be assisted inform OCC; Collaborate with emergency services |

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| Approved By: | <input type="checkbox"/> Director, Operations and Maintenance | <input type="checkbox"/> Department Manager | <input type="checkbox"/> Manager, HSE (Operations and Maintenance) |
| Signature: | | | |
| Date: | | | |

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| Document Code | YYY.YYY. Dealing with Unwell Sick Passenger.00 | Effective Date: | |
| File Name | HNL-09327.00.00-1-Dealing with Unwell Sick Passenger | Rev No. 00 | Page 1 of 1 |