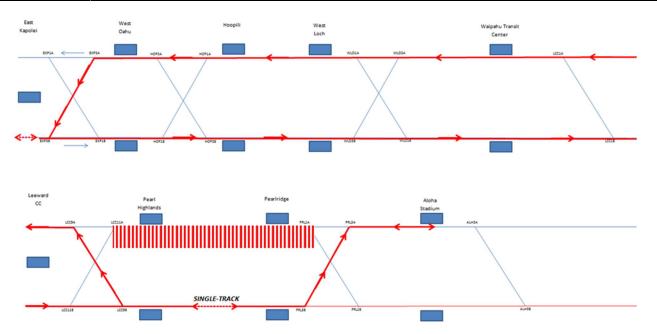
## Work Instruction - Operations

## HITACHI

## **CONTINGENCY PLAN (ALTERNATE SERVICE PLAN)**

Plan No. 14	This plan handles a single-line blockage from Pearl Highlands Station to Pearlridge Station
Terminus:	East Kapolei Station DOWN platform (default)<->Aloha Station UP platform (default)



Additional Staff Requirements				
Station Operator(s)	1 to 2 additional staff required at both Pearl Highlands Station DOWN platform and Pearlridge Station			
	DOWN platform to assist passengers going eastbound / westbound			

Staff Action			
Engineering & Fault Controller	Coordinate with maintainer to address the blockage		
Maintainer	<ul> <li>Send maintenance unit to the scene to address the blockage</li> <li>De-energize and isolate the blocked area from the running line</li> </ul>		
Train Controller	<ul> <li>Set single line operation defined for this plan</li> <li>Set single line operation defined for this plan - hold trains at Leeward CC Station DOWN platform and Aloha Station UP platform before releasing them across</li> <li>Remove excessive trains if required</li> </ul>		
OCC Supervisor	Request additional workforce for Pearl Highlands Station and Pearlridge Station		
Information Controller	<ul> <li>Inform Station Operators at Pearl Highlands Station and Pearlridge Station about the use of the DOWN platform only</li> </ul>		
Station Operator(s) at Pearl Highlands Station and Pearlridge Station	<ul> <li>Inform passengers to use the DOWN platform</li> <li>Assist passenger, monitor passenger flow, and prepare for crowd control</li> </ul>		

## End of No. 14

Document Code	HNL-09421 Contingency Plan (Alternate Service Plan).01	Effective Date:	
File Name	HNL-09421.00.00-1-Contingency Plan (Alternate Service Plan)	Rev No. 01	Page 16 of 32