## **Work Instruction - Operations**

## **MEDICAL INTERVENTION IN A STATION OR TRAIN**



<b>Work description:</b> The purpose of this document is to describe actions and responsibilities in case of medical intervention in a station or train. This document is applicable for the Operation and Maintenance Services on the Honolulu Rail Transit Project (HRTP).					
<b>Scope:</b> Providing medical assistance on	Trains and Stations				
References: HNL-09023 Accident and In	cident Notification, Reporting and Investigatio	n			
PPE and precautions	Competencies or qualifications	Licenses or permits required			
First Aid Requirements	First Aid Training	First Aid			
	Station Operator, Train Operator				
Tools and equipment required	·				
First Aid Boy					

Medical Intervention on Stations or Trains	From time to time persons may require medical assistance from Station or Train Operators, Staff are required to provide assistance where possible without placing themselves at risk from any Blood Bourne Pathogens or other bodily fluids.			
OCC Supervisor	The OCC Supervisor must:			
	<ul> <li>Ask to the Train Controller to dispatch a Station/Train Operator to the required location</li> <li>Request emergency services, if needed</li> </ul>			
	If the medical intervention is requested on board the train, instruct the train Controller to bring and hold the train at the closest station			
	<ul> <li>Evaluate, according to the situation, the impact on passenger service and decide for alternative service, if needed</li> </ul>			
	Record all the actions on the OCC Log			
Train Controller	The Train Controller must:			
	Dispatch at least two Station/Train Operators in the interested area			
	Implement the alternative service, if requested by the OCC Supervisor			
	• If the medical intervention is requested on board the train, according to the OCC Supervisor instruction bring and hold the train at the closest station			
	Ask the StationTrain Operator to keep free of people the area around the injured person			
	Ask the Station/Train Operator to provide first aid, if possible.			
	If the person has been injured:			
	<ul> <li>Ask the Engineering Faults Controller to send a maintenance representative to the affected area to insect the area for any faults</li> </ul>			
Train Operator,	The Train Operator/Station Operator must:			
Station Operator	Attend the site of the person requiring assistance			
	Provide first aid, if possible			
	Escort emergency services to the location of the person requiring assistance			
	Keep people away from the affected area to facilitate the work of emergency services			
	Collect evidence that may relate to the incident that has occurred			



## Note

Staff are not to intervene beyond the scope of their first aid training

Document the incident using the incident reporting process

Approved By:	☐ Director, Operations and Maintenance	☐ Department Manager	☐ Manager, HSE (Operations and Maintenance)
Signature:			
Date:			

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