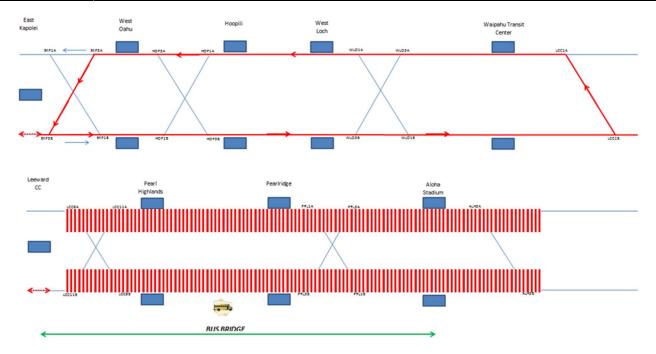
## Work Instruction - Operations CONTINGENCY PLAN (ALTERNATE SERVICE PLAN) ### HITACHI ### CONTINGENCY PLAN (ALTERNATE SERVICE PLAN)

Plan No. 21	This plan handles a double-line blockage from Pearl Highlands Station to Aloha Stadium Station
Terminus:	East Kapolei Station DOWN platform (default), Leeward CC Station DOWN platform



Additional Staff Requirements				
Station Operator(s)	1 to 2 additional staff required at Leeward CC Station DOWN platform to assist passengers transferring among buses/trains			

Staff Action			
Engineering & Fault Controller	Coordinate with maintainer to address the blockage		
Maintainer	Send maintenance unit to the scene to address the blockage  De-energize and isolate the blocked area from the running line		
Train Controller	Set short turn back operation defined for this plan Remove excessive trains if required		
OCC Supervisor	<ul> <li>Request additional workforce for Leeward CC Station</li> <li>Arrange the bus bridge service with service provider</li> </ul>		
Information Controller	<ul> <li>Inform DOWN track stations that the new terminus is Leeward CC Station</li> <li>Inform Leeward Station, Pearl Highlands Station, Pearlridge Station and Aloha Stadium Station the bus access points</li> </ul>		
Station Operator(s) at Leeward CC Station	Inform passengers to use the DOWN platform Coordinate replacement bus services Assist passenger, monitor passenger flow, and prepare for crowd control		
Station Operator(s) at (Pearl Highlands, Pearlridge, Aloha Stadium) Station	<ul> <li>Coordinate replacement bus services</li> <li>Assist passenger, monitor passenger flow, and prepare for crowd control</li> </ul>		

## End of No. 21

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