Work Instruction - Operations

Tools and equipment required

First Aid Box

MEDICAL INTERVENTION IN A STATION OR TRAIN



Work description: The purpose of this document is to describe actions and responsibilities in case of medical intervention in a station or train. This document is applicable for the Operation and Maintenance Services on the Honolulu Rail Transit Project (HRTP).

Scope: Providing medical assistance on Trains and Stations

References: HNL-09023 Accident and Incident Notification, Reporting and Investigation

PPE and precautions

Competencies or qualifications

First Aid Requirements

First Aid Training
Station Attendant, Train Attendant

Medical	From time to time persons may require medical assistance from Station or Train Attendants,	
Intervention on	vention on Staff are required to provide assistance where possible without placing themselves at ris	
Stations	from any Blood Bourne Pathogens or other bodily fluids.	

OCC Supervisor The OCC Supervisor must: Ask to the Train Controller to dispatch a Train Attendant to the required location Request emergency services, if needed If the medical intervention is requested on board the train, instruct the train Controller to bring and hold the train at the closest station Evaluate, according to the situation, the impact on passenger service and decide for alternative service, if needed Record all the actions on the OCC Log Train Controller The Train Controller must: Dispatch at least two Train Attendants in the interested area Implement the alternative service, if requested by the OCC Supervisor If the medical intervention is requested on board the train, according to the OCC Supervisor instruction bring and hold the train at the closest station Ask the Train Attendant to keep free of people the area around the injured person Ask the Train Attendant to provide first aid, if possible. If the person has been injured: o Ask the Engineering Faults Controller to send a maintenance representative to the affected area to insect the area for any faults The Train Attendant/Station Attendant must: Train Attendant. Attend the site of the person requiring assistance Station Provide first aid, if possible Attendant Escort emergency services to the location of the person requiring assistance Keep people away from the affected area to facilitate the work of emergency services Collect evidence that may relate to the incident that has occurred Document the incident using the incident reporting process

Approved By:	☐ Director, Operations and Maintenance	☐ Department Manager	Manager, HSE (Operations and Maintenance)	
Signature:				
Date:				

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Work Instruction - Operations

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Note

Staff are not to intervene beyond the scope of their first aid training