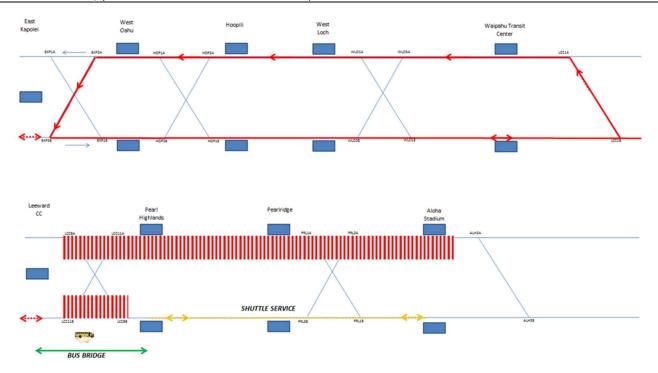
Work Instruction - Operations CONTINGENCY PLAN (ALTERNATE SERVICE PLAN) BHITACHI BHITACHI BHITACHI

| Plan No. 27 | This plan handles a double lines blockage between Leeward CC Station and Pearl Highlands Station, and a single-line blockage from Pearl Highlands Station to Aloha Stadium Station |
|-------------|--|
| Terminus: | East Kapolei Station DOWN platform<->Leeward CC Station DOWN platform, Pearl Highlands Station DOWN platform<->Aloha Stadium Station DOWN platform |



| Additional Staff Requirements | | | | |
|-------------------------------|---|--|--|--|
| Station Operator(s) | 1 to 2 additional staff required at Leeward CC Station DOWN platform, Pearl Highlands Station DOWN platform, Pearlridge Station DOWN platform and Aloha Stadium Station DOWN platform to assist passengers going eastbound / westbound or transferring among buses/trains | | | |

| Staff Action | | | | |
|---|--|--|--|--|
| Engineering & Fault Controller | Coordinate with maintainer to address the blockage | | | |
| Maintainer | Send maintenance unit to the scene to address the blockage De-energize and isolate the blocked area from the running line | | | |
| Train Controller | Set short turn back operation defined for this plan Set shuttle operation defined for this plan Remove excessive trains if required | | | |
| OCC Supervisor | Request additional workforce for Leeward CC Station, Pearl Highlands Station, Pearlridge Station and Aloha Stadium Station Arrange the bus bridge service with service provider | | | |
| Information Controller | Inform all stations about the new terminuses Inform Pearl Highlands Station and Leeward CC Station the bus access points | | | |
| Station Operator(s) at (Pearlridge, Aloha Stadium) Station | Inform passengers to use the DOWN platform Assist passenger, monitor passenger flow, and prepare for crowd control | | | |
| Station Operator(s) at Pearl Highlands Station and Leeward CC Station | Inform passengers to use the DOWN platform Coordinate replacement bus services Assist passenger, monitor passenger flow, and prepare for crowd control | | | |

End of No. 27

| Document Code | HNL-09421 Contingency Plan (Alternate Service Plan).01 | Effective Date: | |
|---------------|---|-----------------|---------------|
| File Name | HNL-09421.00.00-1-Contingency Plan (Alternate Service Plan) | Rev No. 01 | Page 30 of 32 |