### **Work Instruction - Operations**

## **END OF SERVICE**



**Work description:** The purpose of this document is to describe the actions required daily to close the service of the HRTP system

**Scope:** All Stations and Trains

**References:** HNL-09563 Terminating Trains at Stations, HNL-09517 Station Closure, HNL-09538 Train Movements from mainline to depot

PPE and precautions	<b>Competencies or qualifications</b>	Licenses or permits required
Nil	OCC Supervisor, Train Controller, Information Controller, Engineering and Faults Controller, Train Attendant, Station Attendant	Nil
Tools and equipment required		
Nil		



#### Warning

At the end of service, it must be verified that there are no passengers on either trains or stations

Station Closure	
OCC Supervisor	The OCC Supervisor must:
	Oversee all the stations closure activities
	Record closure activities in the OCC Log
Station	The Station Attendant must:
Attendant	Advise Passengers prior to the last train that it will be departing
	After the last train has departed
	Check that all passengers have left the station
	Advise the Train Controller when this is complete
	• On the advice of the Engineering and Faults Controller turn off all equipment (e.g. Escalators, AFC etc.)

Approved By:	☐ Director, Operations and Maintenance	☐ Department Manager	☐ Manager, HSE (Operations and Maintenance)	
Signature:				
Date:				

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#### **Work Instruction - Operations**

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#### Train Controller

The Train Controller must:

- Inform the Station Attendants to start the closure activities according to the procedure HNL-09517 Station Closure
- Ask the Station Attendants to verify the that all passengers have left the station at the end of service
- Ask to the Information Controller to verify that the stations are empty through the CCTV, a Station Attendant must be deployed if there is any passengers still on the station
- Inform Engineering and Faults Controller once the Station Attendant confirm that all verifications have been concluded without any issue

#### Information Controller

The Information Controller must:

- Inform Passengers through PA and PID in stations and on board the trains that service is going to close and stations are closing
- Verify the that the stations are empty through CCTV, alert the Station Attendant there
  are any passenger still in the station

# Engineering and Faults Controller

The Engineering and Faults Controller must:

- Verify the status of the systems at the closure and report any abnormality
- Verify the emptiness of the stations through the anti-intrusion system
- Co-ordinate with Station Attendants to turn off station's equipment (e.g. escalators).



#### Warning

If Passengers refuse to leave the Station, Staff are to contact the City Security Personnel for assistance. Do not engage or put yourself at risk trying to remove the person physically from the station.

# Train Recovery to the MSF

Trains will be removed from service at the end of their schedule up to and including the end of service. During this period trains will be required to be checked for persons prior to entering the MSF

#### Train Controller

The Train Controller must:

- Send a Train Attendant to the East Bound platform of Waipahu Transit Center to verify the emptiness of the trains going to the depot.
- Inform the Train Attendants when last train is arriving at the platform of the last station
  of the line and route them to the depot according to the procedure HNL-09538 Train
  Movements from mainline to depot

# Train / Station Attendants

Train/Station Attendants must:

Carry out their functions in line with HNL-09563 Terminating Trains at Stations.



#### Warning

If Passengers refuse to leave the Train, Staff are to contact the City Security Personnel for assistance. Do not engage or put yourself at risk trying to remove the person physically from the Train.

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# Work Instruction - Operations END OF SERVICE Inspire the Next Note An evening sweep train for staff is available for those travelling back to MSF for sign off

## **Additional controls**

Staff should contact the Police in the event of a violent or aggressive person on railway premises

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