

Barclays ATP World Tour Finals 2015 General Ticket Terms and Conditions

1. The Venue's full Terms and Conditions of sale and admission can be found at www.theo2.co.uk or are available upon request from The O2 Box Office.
2. Please check your Tickets upon receipt as mistakes cannot always be rectified. Defacing the Ticket or removing the Ticket stub will invalidate the Ticket. You must produce a valid ticket or wristband to gain entry to the venue and upon request for inspection at any time. Failure to produce your ticket or wristband when requested may result in you being ejected from the venue.
3. Resale or attempted resale or purchase of a Ticket other than via an authorised ticket agent is grounds for seizure or cancellation without refund or compensation. You must retain your Ticket with you at all times during the Event.
4. Tickets are not issued on a sale or return basis and cannot be cancelled or exchanged after purchase other than in accordance with the Terms and Conditions.
5. It is your responsibility to check that the Event is going ahead at the date and time printed on this Ticket. All advertised participants and times are approximate and subject to change.
6. If an Event is cancelled or rescheduled or postponed please refer to your point of purchase for details of your ticket agent's refund and/or exchange policy.
7. We reserve the right to provide alternative seats to those specified on this Ticket where it is not possible to allow you to occupy the specific seat printed on your Ticket.
8. We are not liable for any Tickets which are lost, stolen or damaged.
9. For The O2 arena, Children under 15 must be accompanied by an adult aged 18 or over.
10. In order to ensure the security, safety and comfort of all patrons, we reserve the right at our reasonable discretion to refuse admission to or to eject you from the Venue without compensation or refund.
11. Searching of persons and their personal belongings is a condition of entry and bringing or attempting to bring Prohibited Items into the Venue shall be grounds to refuse admission to or to eject you from the Venue without compensation or refund. Please see full Terms and Conditions for details of Prohibited Items.
12. Animals, with the exception of assistance dogs, are not permitted in The O2. Food and beverages cannot be brought into The O2 arena.
13. When purchasing alcohol if you appear to be under 25 you will be asked for proof of age. The O2 is a non-smoking venue.
14. There will be no admission to the Event before the designated opening times. In some instances, latecomers may not be admitted until a suitable break in the Event.
15. There is no re-admission once you have left the Venue.
16. Should you experience any problems during your visit please contact the nearest steward as every effort will be made to resolve issues prior to or during the Event.
17. In seated areas other people might stand up in front of you during the Event.
18. Customers are requested to address any specific access requirements in advance of their visit by contacting access@theo2.co.uk or by calling on 020 8463 3359.

19. The O2 is located at North Greenwich tube station and can also be accessed via bus and river. Please see www.tfl.gov.uk and www.thamesclippers.com for transport information. You must leave the Venue quietly in consideration for our neighbours.
20. No ticket holder may continually collect, disseminate, transmit, publish or release from the grounds of the Venue any match scores or related statistical data during match play (from the commencement of a match through its conclusion for any commercial, betting or gambling purpose). Violation of this or any other policy may subject the violator to removal from the Venue without compensation, refund or re-entry.
21. Due to injury or other reasons for withdrawal, we reserve the right to provide alternative participants to those advertised for the Event and the appearance and participation of such alternates shall not give rise to the right or claim for any refund or exchange.

The O2

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Venue Tickets and Admission

AnSCO Arena Limited, Anschutz Sports Holdings Limited, AnSCO Music Club Limited, AnSCO Piazza Management Limited and The Waterfront Limited Partnership (referred to herein collectively as "AEG", "we" or "us")) for either The O2 arena, The O2 bubble, or indigo2 or events taking place in those areas known as the "Live Quarter" or "London Piazza" within The O2 (each a "Venue") are respectively authorised to sell tickets to events taking place at the Venues (each an "Event") as an agent on behalf of the promoter or organiser of the Event (the "Organiser").

1. DEFINITIONS AND INTERPRETATION

1.1 In these Terms, certain words have specific meanings, as follows:

"AEG" / "we" / "us" / "our"

means any or all of the following companies: AnSCO Arena Limited, Anschutz Sports Holdings Limited, AnSCO Music Club Limited, AnSCO Management Limited, AnSCO Piazza Management Limited and The Waterfront Limited Partnership.

"Event"

means a music concert, sporting event or other live event taking place at any Venue.

"Organiser"

means a person or entity organising an Event, which may be AEG or may be another person such as a promoter, producer, artist, sporting team or record label.

"The O2"

means the multipurpose entertainment destination located at, Peninsula Square, London SE10 0DX, including each of the Venues (as defined below);

"Ticket"

means a ticket, electronic ticket, wristband or any other device giving the bearer the right to attend an Event.

"Ticket Agent"

means a person authorised by the Organiser to sell Tickets on behalf of that Organiser.

"Venue"

means The O2 arena, the British Music Experience, The indigO2 Music Club, Building Six, the areas known as the "Live Quarter" or "London Piazza", and/or any other area within or around The O2 in which Events take place.

"Venue Terms"

means these terms and conditions.

"you" / "your"

means any person seeking admission to the The O2 or any Venue to attend an Event.

2. HOW THESE TERMS WORK

2.1 AEG operates The O2 and the Venues, and AEG's authorised Ticket Agent is AXS.com.

2.2 Your admission to and conduct at The O2, all Venues and at all Events is governed by these Venue Terms. By purchasing Tickets and/or entering or attempting to enter the Venue, you will be taken to have accepted these Venue Terms.

2.3 Some Organisers and/or Ticket Agents may have their own terms and conditions, which may apply to you when using your Tickets and attending an Event, in addition to these Venue Terms. If there is any inconsistency between these Venue Terms and the terms specified by Organisers and/or Ticket Agents, these Venue Terms will apply in priority to the others.

3. AMENDMENTS TO THESE TERMS

3.1 These Venue Terms may be amended from time to time, to reflect changes in the rules of admission, changes in health and safety and/or security procedures, changes to the arrangements in place between AEG and relevant Ticket Agents, and/or changes in relevant laws and regulatory requirements.

3.2 Each visit to The O2 (including each Venue) will be subject to the Venue Terms in force at the time of the visit. It is your responsibility to check the Venue Terms before entering The O2, so that you are aware of any changes.

4. YOUR TICKET

4.1 Your Ticket may be in the form of paper, mobile/bar code, email, wristband or chip technology or such other form that becomes available over time. Tickets cannot be cancelled or exchanged after purchase, other than in accordance with these Venue Terms and the terms of the Ticket Agent from which they are purchased.

4.2 Only persons holding a valid Ticket will be admitted to Events at The O2. You must keep your Ticket with you at all times during an Event.

4.3 Keep your Tickets safe. Your Ticket may be invalidated if any part of it is removed, altered or defaced. Removing the Ticket stub of a physical Ticket will invalidate the Ticket. Tickets cannot be duplicated if lost or stolen and neither AEG nor any Organiser will be liable for any lost or stolen

Tickets.

4.4 Ownership or possession of a Ticket does not confer any rights (by implication or otherwise) on you to use, alter, copy or otherwise deal with any of the symbols, trademarks, logos and/or intellectual property appearing on the Ticket or used in connection with the Event. Tickets may not be used for promotions, competitions, sweepstakes or for other commercial purposes without the prior written consent of AEG and the Organiser.

4.5 For Events with seated and standing arrangements, each Ticket provides you with a licence to occupy a seat or to stand in an area (as applicable) of a value corresponding to that stated on your Ticket. We reserve the right to provide alternative seats to those specified on the Ticket where it is not possible to allow you to occupy the specific seat printed on your Ticket. In these circumstances, we will use reasonable endeavours to provide you with a seat of equal value to that which you purchased and where we are unable to do so we will reimburse to you the difference in value of the seat we are able to provide and the value of the seat printed on your Ticket and we shall have no further liability to you as a result of the change in seats.

5. TICKET RESALE

5.1 Our authorised Ticket Agent is AXS. In addition, the Organiser may have appointed its own authorised Ticket Agent(s) for the Event. If you are unsure as to whether or not a person offering Tickets for sale is an authorised ticket agent, please contact us. Please be aware that auction sites are not authorised ticket agents.

5.2 Tickets are typically sold by Ticket Agents on the basis that they are not transferable and must not be exchanged or resold except where a ticket exchange or resale facility authorised by us is offered. Stubhub is the operator of the official ticket resale marketplace for The O2 (for the resale of Tickets which have been purchased validly).

5.3 Resale, or attempted resale or purchase of a Ticket other than via an authorised Ticket Agent, ticketing partner or official ticket resale partner of the relevant Venue or the Organiser are grounds for seizure or cancellation of such Ticket without refund or other compensation.

5.4 The number of Tickets purchased may be subject to a maximum, which will be notified to you by the Ticket Agent before you make your booking. We reserve the right to request the cancellation by the Ticket Agent of any Tickets we have reasonable cause to believe to have been bought in excess of this maximum number or otherwise in breach of these Venue Terms. Unless notified to you otherwise during the Ticket booking process, the Ticket limit for Events at The O2 is 6 Tickets per person, credit card and household.

5.5 Neither we nor any Organiser will be required to honour Tickets if we know or have reasonable grounds for believing that they have been purchased from unauthorised agents or other unauthorised sources including, without limitation, ticket touts, or duplicated. We will be entitled to refuse entry to any person holding such a Ticket, or to eject them from the Venue and/or the Event.

6. AGE RESTRICTIONS AND YOUNG PERSONS

6.1 All children must have a Ticket in order to attend an Event.

6.2 For Events taking place at The O2 arena and indigO2 and, where specified in the booking process, in relation to Events taking place at other parts of the Venue, (subject to any additional age restrictions that may apply to individual Events):

(a) children under 15 must be accompanied by an adult aged 18 or over; and

(b) children under 16 cannot enter the standing area and may only enter the Event with seated Tickets. We will not be liable to refund any standing Tickets which have been purchased for use by children under 16 in relation to such Events.

6.3 Events may be age restricted and it is the responsibility of the person who purchases the Tickets to check that s/he and persons on whose behalf s/he purchases the Tickets comply with such age restrictions before purchasing the Tickets. If you attend an Event where age restrictions apply and/or if you are claiming a concession, you must be able to provide photographic proof of identity and age or entitlement, as appropriate (e.g. student pass). We reserve the right to refuse entry, without refund, to any person who is unable to provide such photographic proof.

6.4 It is your responsibility to check the suitability of an Event for any children in your party regardless of official age restrictions, this includes considering the type of audience the Event is likely to attract and whether such an audience is a suitable environment for children in your party. Refunds will not be issued if any aspect of an Event, including the behaviour of other audience members, causes offence to you or any children on whose behalf you have purchased Tickets.

6.5 We do not recommend subjecting children to loud music over a sustained period of time. Hearing protection is advised for Events taking place at The O2 arena and indigO2 and is advisable for any other Events where loud music is involved. A concert environment is not suitable for very young children.

6.6 Except for shows specifically aimed at children, accompanying adults should be confident that children within their party will not cause disruption to other audience members. Any disruption may result in you and your children being removed from the Venue and The O2.

7. ENTRY

7.1 You must produce a valid Ticket to gain entry to The O2 arena and certain other Venues or areas within The O2 and upon request for inspection at any time in such areas. Failure to produce your Ticket when requested may result in you being required to leave The O2 or the relevant Venue.

7.2 Searching is a condition of entry to protect your safety and that of other visitors. We may conduct security searches of clothing, bags and other items, as determined by us in our reasonable discretion, including on entry and exit.

7.3 Prohibited Items

We reserve the right to prohibit within The O2 or individual Venues:

(a) items which are or may be illegal. Anyone found in possession of illegal or contraband goods may also be liable for prosecution;

(b) weapons, ammunition, explosives, horns, whistles, drums, fireworks, flagpoles, large umbrellas or any other item which in our reasonable opinion, may cause danger or disruption to any Event or to other visitors (regardless of whether or not such item is illegal or is carried for specific purposes);

(c) items which artists performing at an Event or their management have asked us to prohibit or are otherwise prohibited pursuant to these Venue Terms.

You are not permitted to bring food and beverages into any Venue except as set out in section 10 below.

7.4 You are responsible for safeguarding your property when at The O2 and AEG will have no liability for property that is lost, stolen or damaged when at The O2. All items left with stewards before entry into the Venue are left at your own risk.

7.5 Animals, with the exception of assistance dogs, are not permitted in The O2. Customers attending with assistance dogs are requested to contact The O2 in advance for further information.

7.6 You may not be permitted into The O2 or any Venue, or may be ejected from it, and required to surrender any Tickets you hold, without refund, if you refuse to leave a Prohibited Item (see section 7.3) with our stewards or refuse to be searched or if, in our reasonable opinion, you or your behaviour or any item you are carrying:

- (a) poses a health and safety risk;
- (b) affects the enjoyment of other visitors;
- (c) affects the running of the Event;
- (d) may cause damage to or interfere with the property of AEG or the Organisers;
- (e) is in breach of these Venue Terms;
- (f) is illegal;
- (g) may lead to a breach of any licensing conditions applicable at the Venue; or
- (h) is in breach of any rules and regulations exhibited on notices at the Venue, such as:
 - (i) entering any backstage or prohibited areas
 - (ii) standing in seats or in walkways
 - (iii) climbing on the building structure
 - (iv) throwing any objects or substances onto the stage or into the crowd or at another visitor
 - (v) smoking.

7.7 Should you experience any problems while in The O2 please contact the nearest steward so that every reasonable effort can be made to resolve the issue prior to, or during the Event you are attending as complaints are very difficult to resolve after the Event.

8. EVENTS

8.1 There is no re-admission once you have left a Venue except in limited circumstances at our sole discretion. This does not include leaving The O2 arena bowl where the performance is taking place in order to purchase refreshments or use the washroom facilities within The O2 arena.

8.2 In relation to seated Events, other members of the audience may stand up during the Event which may block your view if you choose to remain seated or if they are taller than you. Refunds and compensation will not be offered if your view is restricted in this way.

8.3 Floor seating is not tiered and refunds or compensation will not be offered if your view is

restricted as a result of the floor not being tiered.

8.4 There will be no admission to the Event before the designated opening times.

8.5 For some specific Events, and at the request of the artist, latecomers may not be admitted into the auditorium until a suitable break in the performance. If you expect that you will not be able to arrive at an Event on time please contact us on 0208 8463 2000 before buying your Ticket as we will not refund Tickets if you miss all or part of an Event due to your late arrival.

8.6 The use of cameras, video and/or sound recording equipment is prohibited and such items may not be used within individual Venues except with our express written consent.

8.7 You are required to observe and comply with all rules and regulations shown on notices at The O2 and individual Venues and to comply with all instructions given to you by Venue stewards and staff at the Event.

8.8 All advertised times are approximate and subject to change. It is your responsibility to make appropriate arrangements to ensure that you arrive at the Venue in sufficient time in case the Event starts early and to ensure that you are able to stay until the close of the Event should you wish to if it overruns. No refunds will be payable and we will not be responsible for the cost of alternative travel arrangements or for any other loss you suffer (including loss of enjoyment) as a result of an Event not running to the precise advertised times.

8.9 CCTV and film cameras may be present at and around The O2, this includes filming by the police or security staff carried out for the security of visitors, and filming and/or photography by Event Organisers. By purchasing a Ticket to an Event and/or attending The O2 you give your express consent to all such filming and to your actual or simulated likeness being included within any film, photograph, audio and/or audiovisual recording ("Footage"), all rights in which will be owned by us, the Organiser or the relevant third party. You also agree that any such Footage may be used by us or the Organiser in any and all media for any purpose at any time throughout the world, including (with the exception of CCTV or security Footage) for commercial purposes, such as merchandising or DVDs, without payment or compensation to you.

8.10 You must leave the Venue quietly in consideration for our neighbours. Any failure to do so may result in you being refused entry to, or permission to purchase Tickets to, future Events.

9. HEALTH AND SAFETY

9.1 In case of emergency please follow instructions and directions from stewards, staff and/or other officials.

9.2 No smoking is permitted in any part of the Venue. Electronic cigarettes may be used only in designated parts of The O2 where indicated by signage.

9.3 **WARNING** – prolonged exposure to loud noise may cause damage to your hearing. Flashing lights may be used during a performance.

9.4 If you have any specific access requirements, please contact us before purchasing Tickets, to ensure that we can accommodate your requirements. Accessible seating may not be available

unless it is arranged in advance.

9.5 Please note that seats located on level 4 of The O2 arena are not recommended for those who have a fear of heights, or suffer from vertigo. Alternative seats will not be offered or made available to persons who purchase these Tickets.

10. FOOD AND BEVERAGE

10.1 No food or beverages may be brought into The O2 arena or indigO2 (except in limited circumstances on proven medical grounds) and may be restricted or limited in relation to Events taking place at other Venues at our discretion. A variety of food and beverages will be available for purchase within the Entertainment District of The O2 and within The O2 arena.

10.2 Bottle tops will be removed from all bottles to be taken into The O2 arena, indigO2 and Building Six to reduce the risk of them becoming rolling trip hazards, or used as missiles. Occasionally, drinks will be decanted into plastic cups.

10.3 When purchasing alcohol, if you appear to be under the age of 25, you may be asked for proof of age.

10.4 We reserve the right to refuse to serve you alcohol if, in our reasonable opinion, we believe that you are intoxicated or likely to become intoxicated if we serve you further alcoholic beverages.

11. MERCHANDISE

11.1 Official merchandise is only available from outlets within The O2. Please be wary of unofficial traders offering inferior goods for which we accept no responsibility.

11.2 You are not permitted to sell or offer for sale or distribute any items whilst at or in the environs of The O2 including, without limitation, merchandise, Tickets, food, beverages, cigarettes or smoking materials, newspapers or magazines.

11.3 You must not bring into The O2 or display or distribute (whether for free or with a charge) at an Event any sponsorship, promotional or marketing materials nor any leaflets, signage or other materials containing religious or political messaging.

12. CANCELLATION, POSTPONEMENT AND ALTERATIONS

12.1 AEG or an Organiser may make alterations to Events which are not material in nature and no refunds will be available in respect of non-material alterations. A "material" change is a change to an Event which in the reasonable opinion of AEG or the Organiser, makes the Event materially different to the Event which purchasers of the Ticket could reasonably expect. Changes to performance times, supporting acts and the use of understudies in a theatre performance will not be a material change. A material change is judged by reference to the nature and billing of each Event. Events which are festivals or themed events are judged by reference to the overall theme rather than the individual act scheduled to appear. This includes Events which have multiple artists and/or where the Event name does not include reference to any specific act. In these cases, no

scheduled acts may be considered as headline acts, regardless of their relative fame or prominence in the billing.

12.2 In the event of a cancellation, postponement or material alteration of an Event you may be entitled to a refund in accordance with the terms and conditions or refund policy of the authorised Ticket Agent from whom you purchased your Ticket(s) and you must contact the Ticket Agent to request all refunds. No refunds will be issued directly to you by AEG or the Organiser of any Event and refunds for cash purchases made at the Venue Box Office will be available by cheque only. Ticket Agents may not make a refund if you fail to follow the instructions provided within the timeframes notified in their terms and conditions.

12.3 It is your responsibility to check the website for the Venue, Event or Ticket Agent for news of any cancellation, postponement or alteration of the Event. Information on such matters will be made available on behalf of the Organiser as soon as reasonably practicable on the Venue website at www.theO2.co.uk and/or at the Venue. Customers are advised that the website cannot always be updated immediately and that circumstances giving rise to cancellation or alterations can sometimes arise immediately prior to an Event.

13. LIABILITY

THIS SECTION IS IMPORTANT AS IT SETS OUT THE LIMITS OF OUR LIABILITY TO YOU. PLEASE READ IT CAREFULLY

13.1 If we breach our obligations to you under these Venue Terms or we are negligent and, as a result, you suffer any loss or damage in connection with your presence at The O2, you may be entitled to claim that loss from us, but:

- (a) we will only be liable for your loss or damage up to an amount equal to the face value of the Ticket purchased by you for the Event you are attending (if any); and
- (b) we will not be liable to you for loss or expenses incurred in connection with your visit to The O2, any Event, or its cancellation, such as the cost of any personal travel, accommodation or hospitality arrangements made in connection with any Event.

13.2 For the purposes of these Venue Terms, "Force Majeure" means any cause beyond AEG's or the Organiser's control, including, without limitation, any act of God, war, insurrection, riot, civil disturbances, acts of terrorism, fire, explosion, flood, national mourning, theft of essential equipment, malicious damage, strike, lock out, weather, national defence requirements or acts or regulations of national or local governments. Neither we nor the Organiser will be liable to you under these Venue Terms to the extent that the failure is caused by a Force Majeure event.

13.3 Notwithstanding paragraphs 13.1 and 13.2 above, nothing in these terms shall be construed as excluding or restricting our liability for death and/or personal injury caused by our negligence nor for any other form of liability that may not by law be limited.

14. GENERAL

14.1 To the fullest extent permissible in law, we shall be entitled to assign any and all of our rights and obligations under these Venue Terms, provided that your rights are not adversely affected.

14.2 If any provision of these Venue Terms is found to be invalid or unenforceable by a court, the invalid or unenforceable provision shall be severed or amended in such a manner as to render the rest of the provision(s) and remainder of these Venue Terms valid and enforceable.

14.3 If we delay or fail to enforce any of these Venue Terms it shall not mean that we have waived our right to do so.

14.4 All of these Venue Terms are governed by English Law and any disputes arising under them are subject to the non-exclusive jurisdiction of the English Courts.

BUILDING SIX

Additional Terms and Conditions

The O2 Terms and Conditions of Admission as set out above shall apply to entry to Building Six (which constitutes a "Venue" for the purposes of those Terms and Conditions of Admission). In addition, the following Venue-specific terms apply to all admissions to Building Six (including any individual branded Event-night held in Building Six):

1. Events in Building Six are 18+ only, unless otherwise notified at the point of sale. You must bring a valid form of photo ID: either a Driving License or a Passport. Other age restrictions may apply to specific Events and are notified at the point of sale. When purchasing alcohol if you appear to be under 25 you will be asked for proof of age.
2. Building Six, and all venues within The O2, are no smoking venues, save for any clearly designated smoking areas which may be in place at Building Six during events.
3. Last entry time to The O2 is 1am – please arrive early.
4. Building Six will operate an ID Scan facility upon entry to Events. You may be asked to provide proof of identification which will be scanned and a copy of which may be retained on the ID Scan facility for the following reasons: age verification; your personal safety; to create a log of customers in Building Six; to assist police and other local authorities where a request has been made; and to share with other venues should you be barred from Building Six. You are not obliged to permit us to scan your identification using the ID Scan facility; however we reserve the right to refuse entry to the Event in the event that you refuse to do so. For information about how any information collected by the ID Scan facility will be handled, please read our Privacy Policy which can be found at theo2.co.uk/footer/privacy.html.
5. Customers are requested to address any specific access requirements relating to Building Six in advance of their visit by contacting access@theo2.co.uk or by calling on 0208 463 3359.
6. The O2 is located at North Greenwich tube station and can also be accessed via bus and river. Please see tfl.gov.uk and thamesclippers.com for transport information. Access to Building Six is via the main public entrance to The O2 only.
7. You must leave the venue quietly in consideration for our neighbours.

The O2 Car park

CITY & SUBURBAN PARKING LTD.

CUSTOMERS ARE REQUESTED TO READ CAREFULLY THE TERMS AND CONDITIONS OF ENTRY TO, AND USE OF, THIS CAR PARK AND TO FOLLOW THE PROCEDURES RECOMMENDED IN THOSE TERMS AND CONDITIONS, WHICH ARE FOR THEIR BENEFIT.

SHOULD YOU WISH TO MAKE A COMPLAINT, YOU ARE REQUESTED TO FOLLOW THE COMPLAINTS PROCEDURE SET OUT IN CONDITION NO. 2 BELOW, WHICH WILL ENSURE THAT YOUR COMPLAINT IS BROUGHT PROMPTLY TO THE ATTENTION OF THE STAFF.

The Company's Liabilities

Customers are asked to remember that a public car park is open to everyone. The staff have instructions to remove persons misbehaving themselves, but it is impossible to exclude undesirables altogether and the Company cannot therefore guarantee the security of your vehicle or its contents. Accordingly:

- (a) the Company, its servants and agents will accept liability in respect of any loss, theft of or from, misdelivery of, temporary failure to deliver, or damage to the vehicle only where the same is proved and to the extent that it is proved to be caused by the negligence, wilful act or default or breach of statutory duty of the Company, its servants or agents, or the dishonesty of its servants or agents, and
- (b) the Company, its servants and agents will accept liability in respect of the death of, or personal injury sustained by, customers and others in the Car Park, only where the same is proved and to the extent that it is proved to be caused by the negligence, wilful default or breach of statutory duty of the Company, its servants or agents.

Complaints procedure

Should your vehicle suffer damage whilst in the Car Park, or should you lose the vehicle or any of your possessions from the vehicle whilst it is in the Car Park, you are requested:

- (a) to immediately inform a member of our staff of the occurrence and also
- (b) in cases of theft, immediately inform the Police and
- (c) to notify your insurers promptly.

If you consider that you have a claim against the Company you must, within seventy-two hours of discovery of the loss or damage, give written notice containing full details of the occurrence to the Company at City & Suburban Parking Ltd, The O2, Millennium Way, Greenwich.

Before submitting a claim to the Company, customers are requested to check Condition No. 1 and to satisfy themselves that the subject matter of their claim falls within the Company's area of responsibility.

Failure to comply with the above procedures may prejudice your position.

Securing your vehicle

Unless requested by the Company or one of its employees or agents not to do so, please ensure that before you leave the Car Park:

- (a) your vehicle is securely locked
- (b) that all the windows of your vehicle are securely closed
- (c) if your vehicle is fitted with an alarm, steering lock or similar device that it is engaged.

Possessions

- (a) Wherever possible please take your possessions with you when you leave your vehicle.
- (b) If you have to leave possessions in your vehicle do not leave them on the seats where they are visible. Put them in the boot and lock it.
- (c) Customers are reminded that their motor insurance policies may not cover possessions in the

vehicle. It is possible to arrange separate insurance cover for possessions and customers are recommended to do so.

Courtesy to other customers

Should you damage another customer's vehicle, you are requested to report the matter immediately to a member of our staff and give him the registration numbers of both vehicles. Remember that your car may one day be damaged, so please treat such incidents with the same courtesy as you would hope to receive.

Safety in the Car Park

Please drive carefully in the Car Park and obey the directional signs. Remember that Car Parks can be dangerous. After you have parked your vehicle please proceed to the nearest passenger lift, stairs or exit ways to reach street level. These are signposted at all levels. Do not wander about in the Car Park and keep a careful eye on your children and do not permit them to play in the Car Park.

Tickets

(a) The ticket issued is available only for the vehicle in respect of which it is issued. A ticket, including a Season Ticket, does not entitle the customer, unless otherwise specified, to any particular space in the Car Park or to priority over other customers.

A Season Ticket is the property of the Company to which it must be surrendered on expiration.

(b) The company reserves the right to refuse to release any vehicle except on production of the parking ticket until it has made such enquiries as it considers reasonable. Failure to produce your ticket will therefore delay your departure.

(c) Customers who cannot produce their parking ticket on departure will be charged at the full daily rate unless prior arrangements have been agreed with customers or event organisers.

Prebooking

Tickets cannot be cancelled or exchanged after purchase unless the event is cancelled, rescheduled or subject to a material alteration, except where an applicable ticket exchange or resale facility is offered.

Agency

Every person who enters into a contract with the Company for the parking of a vehicle at the Car Park, whether by purchasing a ticket or otherwise, does so on behalf of himself and all other persons having any proprietary possessory or other financial or material interest in the vehicle and its contents.

Moving and re-location of vehicles

(a) The Company reserves the right to move any vehicle within the Car Park by driving or otherwise, to such extent as the Company, its servants or agents may, in their discretion, think necessary to avoid obstruction, or for the more efficient arrangement of its parking facilities at the Car Park.

(b) The Company additionally reserves the right where the Car Park has to be closed either permanently or temporarily, in whole or in part, or has to be evacuated in cases of emergency, to remove any vehicle at any time to any other reasonably convenient Car Park within the control of the Company.

(c) To the extent that it may be necessary to do so in the exercise of the rights conferred upon the Company under this condition, the Company, its servants or agents shall have the right to drive or otherwise take the vehicle on the public highway.

Liens

Every vehicle in the Car Park is subject to a lien for all charges due or accruing due from the customer to the Company, and a general lien for all and any monies due from the customer to the Company, such liens to be in existence whenever the vehicle is in the Car Park, notwithstanding that it may from time to time have been removed from the Car Park. If the said lien is not satisfied by the payment, within 28 days of notice given by the Company of its intention to sell the vehicle in default of payment, the Company may sell the vehicle by auction or otherwise and the proceeds of sale may be applied in and towards satisfaction of all sums owing to the Company by the customer together with the expense of the sale, and in connection with such sale the Company shall be entitled to charge reasonable garage charges in respect of the period during which the vehicle is in the possession of the Company. Any balance of purchase price remaining after satisfaction of such sums shall be held by the Company on behalf of the registered owner of the vehicle. Notice of intention aforesaid shall be deemed to have been properly and sufficiently given by the sending of written notice by prepaid post, addressed to the registered owner at his last known address, whether or not the same is actually received.

Tariff

Parking fees shall be as displayed on the Tariff Board at the Car Park.

Prohibited activities

- (a) No vehicle shall be towed into the Car Park and no work on or cleaning of vehicles by customers or their agents shall be carried out in the Car Park.
- (b) No activity in connection with the selling, hiring or other disposal of the vehicle shall be carried out in the Car Park.

Definitions

- (a) "the Company" shall mean City & Suburban Parking Ltd, whose registered office is at 3rd Floor, York House, Empire Way, Wembley HA9 0PA and shall, where the Car Park is managed or operated by a subsidiary company, include that subsidiary company.
- (b) "vehicle" shall mean the vehicle which is received into the Car Park and shall include any mechanical device on wheels or tracks, its equipment and accessories.

Variation of the terms and conditions

No person has any authority to vary or alter these Terms and Conditions unless such variation is in writing under the hand of the Company's Secretary or a Director of the Company.

Cinema Free Parking offer

Subject to the following terms and conditions Ansko Arena Limited, of The Studio, The O2, London SE10 0DX ("AEG") is the promoter of the offer of free parking for customers of Cineworld Cinema, at The O2.

1. Subject to presentation of a fully paid cinema ticket purchased at Cineworld Cinema ("Cineworld") at The O2, customers of Cineworld at The O2 shall be entitled to one free car parking ticket for use at designated car parks at The O2.
2. To receive free car parking customers should retain (a) the car park ticket collected on entry to the car park at The O2; and (b) their Cineworld cinema ticket; and present both to The O2's Parking Management Office (situated next to Car Park 4) for validation.
3. Only one free car parking ticket shall be provided per Cineworld customer per day, which shall be valid for Car Park 2 or Car Park 4 at The O2 for a period of 4 hours from the time of entrance to

the car park. If the customer's use of the car park exceeds 4 hours the excess shall be charged at The O2's standard hourly car park rates.

4. Free car parking tickets will only be issued during the promotional period, as indicated on The O2 website. AEG reserves the right to suspend, cancel or amend this promotion at any time.

5. Free car parking is subject to space availability in either Car Park 2 or Car Park 4 at The O2.

6. The O2 Parking Manager's decision is final and no correspondence will be entered into.

7. Cash or credit alternatives will not be offered.

8. This promotion cannot be used in conjunction with any other car parking offer at The O2 or any other Cineworld Cinema.

9. Use of the free car parking ticket is subject to compliance with The O2 Car Park terms and conditions which can be viewed at The O2 Car park webpage.

The O2 Website

THESE TERMS AND CONDITIONS ("TERMS OF USE") ARE BETWEEN YOU AND ANSCHUTZ ENTERTAINMENT GROUP ("AEG") AND GOVERN YOUR USE OF THE AEG WEBSITE ("OUR SITE"). IT IS IMPORTANT THAT YOU READ AND UNDERSTAND THESE TERMS OF USE BEFORE YOU START USING OUR SITE.

Ownership

All of the content of our Site (which includes without limitation all graphics, text, images, photographs, illustrations, and the design, selection and arrangement thereof) is, unless specifically indicated otherwise, protected by copyright, trademark, and/or other proprietary intellectual property rights owned by or licensed to AEG.

Website Service

There are no charges for using our Site. However, we reserve the right to seek to charge in the future for additional services we may offer to provide to you but we will not do so without making clear to you what those charges are and what they relate to and giving you an opportunity to agree whether or not to take such services.

Our Site has been prepared solely for the purpose of providing information about the O2 and it does not constitute any financial or other advice and should not be used as a substitute for such advice. Subject to our legal obligations, we make no warranty or representation that access to our Site or the services offered on our Site will be uninterrupted, timely, secure, or error-free, nor do we make any warranty or representation that the content of our Site, or any information given through it, is accurate or reliable.

You acknowledge and agree that your use of any information on our Site is at your sole risk. We reserve the right at any time and from time to time to modify or discontinue, temporarily or permanently, our Site (or any part thereof) with or without notice.

Limited Licence; Restrictions

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suppliers (as the case may be) retain all right, title, interest and intellectual property rights in and to the Software. You may not distribute, sell, or transmit the Software and you are not permitted to alter, modify or adapt the Software, including but not limited to translating, decompiling, reverse engineering, disassembling, or creating derivative works of it.

Forums, Blogs and Public Communication

» "Forum" or "Blog" means a message board, or email function offered as part of AEG website. You must not post to, submit to, or publish on publicly accessible areas of our Site such as a Forum or blog, bulletin board or otherwise make available on our Site any content, or act in a way which, or which in our opinion:

» libels, defames, abuses, invades privacy, harasses or is obscene, racist, abusive, threatening or offensive, contains indecent language or images, or is otherwise illegal or contains unlawful content;

» advocates illegal activity or discusses illegal activities with the intent to commit them; infringes and/or violates any right of a third party or any law;

» advertises or sells to or solicits others;

» compromises the trade secrets or violates the copyright or other intellectual property rights of any third party. You agree to indemnify, defend and hold AEG harmless from any claims, losses or liabilities;

» uses our Site or any Forum or blog for commercial purposes of any kind, political campaigning, chain letters, mass mailings, any unsolicited mass emailing (SPAM) or phishing;

» posts or distributes any software or other materials that contain a virus or other harmful component; or

» posts material or makes statements that do not generally pertain to the designated topic or theme of any chat room or bulletin board.

» AEG or any person appointed by AEG has the right to review, remove or edit content from any Forum or blog or other public area of our Site at any time, without notice to you which AEG in its sole discretion, consider breaches or may breach the Terms of Use, in particular, any content that AEG considers is illegal or contains unlawful content.

» Notwithstanding the above right, AEG does not monitor in real time any comments made or materials posted to any Forum or blog or otherwise communicated to any public area of our Site. AEG is not responsible for the content or accuracy of any such information, and shall not be responsible for any action you take or decisions you make (including but not limited to any trading or investment decisions made) based on such information

Your Content

With respect to all content, information or materials that you communicate to us through our Site, or that you post to publicly accessible areas of our Site, including any Forum or blog ("Your Content"), you hereby grant (or warrant that the owner of such materials expressly grants) to us a perpetual, worldwide, royalty-free, irrevocable, nonexclusive licence (carrying the right to sublicense) to use, reproduce, modify, adapt, publish, translate, publicly perform and display, create derivative works from and distribute such materials or incorporate Your Content (in whole or in part) into any form, medium, or technology now known or later developed throughout the universe. In addition, you hereby waive your moral rights in Your Content.

You warrant that you have the right to so communicate, submit or post Your Content and that you have the right to grant to us the licence granted in the preceding paragraph, except where you have expressly indicated the contrary to us in writing.

You acknowledge that we have no obligation to retain any of Your Content on the publicly available areas of our Site for any minimum period or at all and that it is entirely in our discretion as to the

length of time that Your Content or any of it will be retained on the website. We may also edit or modify Your Content at any time.

Electronic Communications/SPAM

We may communicate with you electronically, either by email or by posting information on our Site. You agree not to treat such emails as unsolicited (SPAM). For contractual purposes, you agree to receive communications from us electronically and you consent that all agreements, notices and other communications that we provide to you electronically satisfy any legal requirements that such communications be in writing. This does not effect your statutory rights.

You are strictly prohibited from sending (or supporting the sending) of unsolicited bulk or single mail messages, or SPAM, from our website.

Disclaimer

THIS WEBSITE HAS BEEN COMPILED IN GOOD FAITH BY AEG. HOWEVER, AEG DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, INCLUDING BY WAY OF EXAMPLE BUT NOT LIMITATION, AS TO FITNESS FOR A PARTICULAR PURPOSE, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAWS. IN ADDITION, AEG DOES NOT REPRESENT OR WARRANT THAT THE CONTENTS OF THE SITE OR ANY INFORMATION AND/OR FACILITIES ON OR ACCESSIBLE VIA THIS WEBSITE ARE ACCURATE, COMPLETE, ADEQUATE, SUITABLE OR CURRENT, NOR MAKES ANY SUCH WARRANTY OR REPRESENTATION IN RESPECT OF ANY INFORMATION CARRIED ON ANY WEBSITE OPERATED BY A THIRD PARTY WHICH MAY BE ACCESSED FROM THE SITE, NOR THAT THE INFORMATION ON THIS OR ANY THIRD PARTY WEBSITE HAS IN ANY WAY BEEN VERIFIED BY AEG, NOR THAT THIS WEBSITE WILL BE FREE OF DEFECTS, INCLUDING, BUT NOT LIMITED TO, VIRUSES OR OTHER HARMFUL ELEMENTS. THE USER OF THIS WEBSITE ASSUMES ALL COSTS ARISING AS A RESULT OF THE USE OF THIS WEBSITE.

Access

Our Site, and the information contained on it, is not directed at, or intended for distribution to or use by, any person or entity who is a citizen or resident of, or located in, any jurisdiction where such distribution, publication, availability or use would be contrary to applicable law or regulation or which would subject AEG to any registration or licensing requirement within such jurisdiction. AEG will not be liable if the systems go off line or fail for any reason, or for any incompatibility of our Site with any of your equipment, software or telecommunications systems. AEG will not be liable for any claims, penalties, losses, damages, costs or expenses arising from the use of or inability to use our Site or from any unauthorised access to or alteration of our Site.

Children under 18

If you are under 18, you must ask your parent or guardian before you email the website, ask AEG to email anything to you, send in any information to AEG, enter any contest or game that requires information about you or offer a prize, post any information on any bulletin board, enter any chat room; or buy anything online.

By submitting information, you are confirming that you are over the age of 18, or you have received the consent of your parent or guardian.

Privacy Policy

You must read our Privacy Policy which forms part of these Terms of Use and sets out the way in which your personal data is handled.

Limitation of Liability

NOTHING IN THESE TERMS OF USE SHALL LIMIT OR EXCLUDE OUR LIABILITY TO YOU FOR FRAUDULENT MISREPRESENTATION, OR FOR DEATH OR PERSONAL INJURY RESULTING FROM OUR

NEGLIGENCE OR ANY OTHER LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.

SUBJECT TO THE FOREGOING AND TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAWS, NEITHER AEG NOR ANY OF ITS DIRECTORS, EMPLOYEES, AFFILIATES OR OTHER REPRESENTATIVES WILL BE LIABLE TO YOU FOR ANY LOSS OR DAMAGES (WHETHER DIRECT OR INDIRECT AND WHETHER CAUSED BY NEGLIGENCE OR OTHERWISE) ARISING OUT OF OR IN CONNECTION WITH THE USE OF, OR INABILITY TO USE, THE MATERIALS IN AND/OR FACILITIES OR SERVICES OFFERED THROUGH THE SITE, INCLUDING, BUT NOT LIMITED TO, INDIRECT, SPECIAL OR CONSEQUENTIAL LOSS OR DAMAGES, LOSS OF DATA, INCOME, PROFIT OR OPPORTUNITY, LOSS OF OR DAMAGE TO PROPERTY AND CLAIMS OF THIRD PARTIES (EVEN IF AEG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGES, OR SUCH LOSS OR DAMAGES WERE REASONABLY FORESEEABLE). IN PARTICULAR, WE HAVE NO LIABILITY FOR ANY LOSS OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH: YOUR INABILITY TO USE OUR SITE OR ANY FAILURE OF PERFORMANCE, ERROR, OMISSION, INTERRUPTION, DELETION, DEFECT, DELAY IN OPERATION OR TRANSMISSION, COMPUTER VIRUS OR COMMUNICATION LINE FAILURE IN RELATION TO OUR SITE, NOR ANY THEFT OR DESTRUCTION OR UNAUTHORIZED ACCESS TO, ALTERATION OF, OR USE OF ANY RECORD, INFORMATION OR CONTENT, INCLUDING YOUR CONTENT.

You agree that we shall not be liable to you for any modification, suspension or discontinuance of our Site or any part of it.

You agree that we have no responsibility or liability for the deletion or failure to store any of Your Content nor for any errors in Your Content.

We neither endorse nor are responsible for the accuracy or reliability of any opinion, advice or statement on our Site that is not ours, including without limitation any such opinion, advice or statement included in any Forum or blog or on any bulletin board provided on our Site. Under no circumstances will we be liable for any loss or damage caused by your reliance on information obtained through the content on our Site, whether such content was provided by us or any third party. It is your responsibility to evaluate the accuracy, completeness or usefulness of any information, opinion, advice or other content available through our Site.

Any material downloaded or otherwise obtained through the use of the service is done at your own discretion and risk and that you will be solely responsible for any damage to your computer system or loss of data that results from the download of any such material.

IF THIS CLAUSE IS UNENFORCEABLE IN WHOLE OR IN PART, THEN IN NO EVENT SHALL THE TOTAL LIABILITY TO YOU OF AEG OR ANY OF ITS DIRECTORS, EMPLOYEES, AFFILIATES OR OTHER REPRESENTATIVES FOR ALL DAMAGES, LOSSES, AND CLAIMS (WHETHER IN CONTRACT, TORT (INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE), OR OTHERWISE) EXCEED THE AMOUNT PAID BY YOU, IF ANY, FOR ACCESSING THE SITE.

Indemnification

You must comply with these Terms of Use at all times when using our Site and you must take all reasonable precautions to avoid infringing any third party's rights in the use of our Site, including the communication of Your Content to our Site. You will be liable for any foreseeable and reasonable costs incurred by us in defending any action in respect of a claim resulting from your breach or alleged breach of these Terms of Use, if reasonable precautions were not taken by you. You agree to defend, indemnify and hold AEG and all of its associate companies, its directors, officers, partners, employees, information providers, licensors and licensees and agents harmless from and against all liabilities, claims, damages, costs and expenses, including without limitation legal fees and costs arising out of your use of the Site, Your Content, or your violation, breach or alleged violation or breach of these Terms of Use.

Links from This Site

» The Site contains links to other Internet sites on the World Wide Web, which lead you out of our Site. We provide such links for your convenience and information only. We cannot ensure that you will be satisfied with any products or services that you purchase from a third-party site that links to or from any AEG website or for any third-party content on our sites.

You acknowledge and agree that AEG:

» is not responsible for the availability of any external websites or resources linked to our Site;
» is not responsible for the content on any other websites or pages linked from our Site;
» does not endorse and is not responsible or liable for any merchandise, content, advertising, or other material on or available from such websites or resources;
» makes no representation or warranty as to the accuracy, legality, reliability or validity of any content on any other such site; and
» makes no representation or warranty that such sites will safeguard the security of your information (including, without limitation, credit card and other personal information) or be free of viruses or other harmful elements. You acknowledge and agree that we shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with your use of or reliance on any content or services available on or through any third party site or resource. You hereby irrevocably waive any claim against us with respect to such sites and third-party content. We strongly encourage you to make whatever investigation you feel necessary or appropriate before proceeding with any online or offline transaction with any of these third parties.

Termination

We reserve the right to terminate your access to our Site at any time without notice from us if, in our sole discretion, you fail to comply with these Terms of Use.

Amending these Terms of Use

We may update these Terms of Use to accord with our standard contractual provisions at any time. We will post our most recent version of these Terms of Use on our Site. We may also add to, change or remove any part of these Terms of Use. If we intend to amend these Terms of Use in any way for these reasons, we will notify you prior to your next visit to our Site through the use of a pop up or other technology which will ask you to read the amended Terms of Use and confirm your acceptance by checking a box. If you do not agree to the amended Terms of Use, then you are free to discontinue your use of our Site. By checking the acceptance box or continuing to use our Site, you signify your agreement, without limitation or qualification, to be bound by the amended Terms of Use.

Governing Law

These Terms of Use shall be governed by English Law and we both agree to subject to the exclusive jurisdiction of the English courts.

Severance

If for any reason a court of competent jurisdiction finds that any of these Terms of Use are unenforceable the remaining terms of these Terms of Use shall survive and remain in full force and effect.

Miscellaneous

Any waiver of any provision of these Terms of Use must be in writing signed by AEG to be valid. A waiver of any provision hereunder shall not operate as a waiver of any other provision, or a continuing waiver of the same provision in the future. These Terms represent the entire understanding and agreement between the parties relating to the subject matter herein and

supersede any and all prior statements, understandings or agreements whether oral or written, and shall not be modified except in writing, signed by you and AEG.

The O2 Survey VIP tickets Prize Draw (the "Prize Draw") Terms and Conditions

AEG Europe, of The Studio, The O2, London SE10 0DX, is the promoter of this Prize Draw ("AEG"). The Prize Draw opens at 00.00hrs on 11 November 2014. Subject to these Terms and Conditions, Winners of each Prize Draw ("Winner(s)") shall be entitled to a pair of VIP Tickets to an event at The O2 (the "Prize"). Winners will be required to enter into separate terms and conditions of use in respect of the Prize and the Prize will only be valid and available for acceptance by the Winner for a period of 30 days from the date that the Winner has been notified that he/she has won the Prize. Winners of the Prize must select the event and date that they wish to attend within two weeks of acceptance of the Prize, at all times subject to availability.

1. This Prize Draw is open to anyone aged at least 18 years who are UK residents, excluding employees of AEG, or any of its subsidiary companies, their families, agents or anyone else connected with this promotion. No third party entries, bulk entries or entries submitted by agents will be accepted. AEG reserves the right to verify the eligibility of entrants. AEG may require such information as it considers reasonably necessary for the purpose of verifying the eligibility of an entry and the Prize may be withheld until and unless AEG (in its sole discretion) is satisfied with the verification.
2. Entries are made by the entrant completing The O2 Survey and submitting it to AEG online. Only one entry per person is allowed in relation to each visit made by the entrant to The O2 if responding to The O2 customer satisfaction survey. Entries not complying with these Terms and Conditions will be invalid.
3. The Prize Draw shall take place on 15 December 2014.
4. The instructions provided at the point of entry form part of the Terms and Conditions of this Prize Draw, and in the event of a conflict, these Terms and Conditions take precedence.
5. The Winner(s) will be selected at random from all eligible entries received. Each Winner will be notified within 72 hours from the date of the Prize Draw either by email, mail or telephone. The Prize is awarded conditionally upon acceptance and if a Winner is unable to be contacted after a reasonable period or if any Prize is unclaimed for 30 days or declined within a reasonable period, the Prize shall be deemed as unclaimed or unaccepted and a supplementary Winner may be drawn at AEG's discretion.
6. AEG will not be responsible for any inability of a prize Winner to take up the specified Prize.
7. As the Prize requires attendance at The O2, the Winner and any permitted companions will be solely responsible for travel to and from The O2 and all other expenses. AEG assumes no responsibility and is not liable for any costs, charges or expenses which Winners may be required to pay at any time in connection with a Prize.
8. AEG reserves the right to provide substitute prize(s) of similar value in the event that the specified Prize is unavailable for reasons beyond its control. Cash or credit alternatives will not be offered. None of the prizes are transferable.
9. AEG accepts no responsibility for incorrectly completed, lost or delayed entries, notices, acceptances, tickets or other documents related to the Prize.
10. In the event of fraud, abuse, and/or an error affecting the proper operation of this Prize Draw, including the allocation of more prizes than are available, AEG reserves the right to end or suspend the Prize Draw; amend these Terms and Conditions; declare void the notification of Winner(s); and/or to allocate available prizes by conducting a simple draw from all wrongly allocated Winners.
11. If any provision of these Terms and Conditions is held invalid by any law, rule, order or regulation of any government, or by the final determination of any court of a competent jurisdiction, such invalidity shall not affect the enforceability of any other provisions not held to be

invalid.

12. The Winner(s) may be required to participate in publicity connected with this Prize Draw and it is a condition of entry that the Winner(s) agree to their name and country of residence being made publicly available if they win.

13. Entrants' data will be collected, stored and processed for the purposes of administering and assessing this Prize Draw. As the Prize includes tickets to an event then for the purpose of administering the ticket allocation, AEG reserves the right to exchange information and data regarding tickets and applications with third party ticket providers and/or service providers.

14. AEG's decision is final and no correspondence will be entered into.

15. AEG reserves the right to suspend, cancel or amend the promotion and/or review and revise these Terms and Conditions at any time without giving prior notice and by continuing to take part in the promotion subsequent to any revision of these Terms and Conditions, entrants shall be deemed to have agreed to any such new or amended terms.

16. As a Winner, you will release AEG and its affiliates, partners and employees from any and all liability, claims, demands, and causes of action for personal injury and or damage, theft, or loss suffered in connection with this competition or the use or acceptance of the Prize or any portion thereof save where due to the negligence of AEG or its affiliates, partners and employees.

17. This promotion is governed by English Law and is subject to the exclusive jurisdiction of the English courts.

MATCH HOSPITALITY AG

Barclays ATP World Tour Finals 2015 WEBSHOP HOSPITALITY SALES REGULATIONS

1 Purpose and Applicability of the Sales Regulations

- 1.1 These Sales Regulations outline the terms and conditions which apply to, and govern, the sale via the Webshop and use of Hospitality Packages for the Barclays ATP World Tour Finals 2015.
- 1.2 Each Applicant acknowledges and agrees that, by(i) completing the Application Process and (ii) clicking the Acceptance of Terms and Conditions Box, it confirms that it has read, understood and accepts these Sales Regulations, and that it agrees to be irrevocably bound by these Sales Regulations.
- 1.3 MATCH Hospitality reserves the right to amend the manner in which it sells Hospitality Packages, and reserves the right to amend these Sales Regulations from time to time. Each Sales Agreement will be governed by the Sales Regulations in force at the date on which the Applicant completes the Application Process and clicks the Acceptance of Terms and Conditions Box. MATCH Hospitality may also at any time and without notice change the scope, pricing and availability of future Hospitality Package product offerings.
- 1.4 All capitalised terms used in these Sales Regulations shall have the meaning ascribed to them in Section 17.

2 Application Process

- 2.1 The Applicant acknowledges and agrees that the Application Process involves a number of steps including (i) creating an account with MATCH Hospitality (ii) providing payment details to MATCH Hospitality (iii) completing and submitting an Application Form to MATCH Hospitality and (iv) clicking the Acceptance of Terms and Conditions Box.
- 2.2 Completion of the Application Process does not guarantee the availability of the Hospitality Packages for which the Applicant has applied. Completion of the Application Process constitutes an irrevocable and binding offer to MATCH Hospitality by the Applicant to purchase the Hospitality Packages for which the Applicant has applied and MATCH Hospitality may accept or reject any such offer.
- 2.3 If MATCH Hospitality elects to accept the Applicant's offer to purchase the Hospitality Packages, it will confirm its acceptance by emailing the Applicant a Confirmation of Purchase and the Applicant shall become a Customer. The Applicant acknowledges and agrees that payment in full for the price of the Hospitality Packages must be irrevocably debited from the customer's account and credited to MATCH Hospitality's account prior to MATCH Hospitality emailing the Applicant a Confirmation of Purchase.
- 2.4 MATCH Hospitality reserves the right in its sole discretion to impose a limit on Hospitality Packages which an Applicant may purchase whether by reference to (i) quantities and/or (ii) monetary value.

3. Application Form

- 3.1. Each Applicant is responsible for correctly completing and providing all information required by MATCH Hospitality under the Application Process including the full completion and submission of the Application Form. MATCH Hospitality reserves the right to reject any applications which are incomplete or incorrect. MATCH Hospitality shall not be liable for any sort of incorrect entry of information, technical malfunctions of the internet, failure of computer hardware or software, or lost or incomplete applications or failure to communicate with any Applicant by email due to the non-acceptance or delivery failure of the Confirmation of Purchase by the Applicant's email.

- 3.2. If the Application Form is submitted by an individual on behalf of a company or other legal entity, the individual who completes and submits the Application Form and clicks the Acceptance of Terms and Conditions Box represents and warrants that he/she has the legal capacity and authority to bind the company/legal entity indicated in the Application Form. Furthermore, the individual represents and warrants that he/she is of legal age to enter into binding agreements. However, for the avoidance of doubt, the Sales Agreement will be entered into by the company (or other legal entity) and MATCH Hospitality.
- 3.3. The Applicant acknowledges and agrees that it is responsible for maintaining the confidentiality of its account and password and is fully responsible for all activities that occur in respect of the account and password. The Applicant agrees to (i) immediately notify MATCH HOSPITALITY of any unauthorised use of its account or password and any other breach of security and (ii) ensure that it exits its account at the end of each session. MATCH HOSPITALITY cannot and will not be liable for any loss or damage arising from the Applicant's failure to comply with this Section 3.3.

4 The Sales Agreement

- 4.1 Each Sales Agreement shall consist of, and incorporate the terms of:
- (i) the Application Form;
 - (ii) the Confirmation of Purchase;
 - (iii) the Product Description;
 - (iv) these Sales Regulations;
 - (v) the Ticket GTCs; and
 - (vi) the Stadium Rules.
- 4.2 The Sales Agreement represents the sole and complete statement of the respective rights and obligations of MATCH Hospitality and the Customer with regard to the subject matter thereof and supersedes any and all other oral and/or written correspondence, representations, understandings, negotiations, arrangements, proposals, sales materials and agreements relating to the purchase of the Hospitality Packages which are the subject of the Confirmation of Purchase.
- 4.3 All sales of Hospitality Packages are final. All payments made by Customers in connection with Hospitality Packages (whether or not such Hospitality Packages are the subject of a Sales Agreement which is terminated) are to be treated as non-refundable.

5 Hospitality Packages

- 5.1 The scope of the services and benefits made available to the Customer by MATCH Hospitality in respect of each Hospitality Package will be outlined in the Confirmation of Purchase and in the Product Description. Customers may not, following the conclusion of the Sales Agreement, request substitutions for, or alterations to, any Hospitality Package services and benefits.
- 5.2 The Customer accepts and acknowledges that the scope of the Hospitality Package services and benefits made available to it under the Sales Agreement are subject to such changes as may be required for reasons of public safety and security. MATCH Hospitality shall notify the Customer of such changes as soon as reasonably possible.
- 5.3 The Customer and each of its Guests are required to bring with them, on the applicable day, the type of Ticket applicable to the relevant Hospitality Package, valid identification and, if applicable, the Hospitality Access Pass to enable them to access a court seat and to access the Hospitality Facilities.

- 5.4 Customers who require special assistance (such as wheelchair seating and/or wheelchair access to Hospitality Facilities and/or the Stadium) must notify in writing MATCH Hospitality prior to the acquisition of a Hospitality Package. In the event that any Customer, following the purchase of a Hospitality Package, subsequently wishes to provide a Hospitality Package to a person who requires any such facilities, the Customer shall notify MATCH Hospitality as soon as reasonably practical and MATCH Hospitality will use reasonable efforts to provide such facilities (subject to availability).

6 Payment

- 6.1 By completing the Application Process, each Applicant authorises MATCH Hospitality to take payment from the Applicant's payment card (as specified in Section 6.2) for the price of any Hospitality Packages subsequently purchased by the Applicant without further notice. The Applicant is responsible for ensuring that there are sufficient funds available on its payment card at the time any payment is taken by MATCH Hospitality.
- 6.2 Payments may only be made by those payment cards identified during the Application Process as being accepted by MATCH Hospitality.
- 6.3 Any VAT and/or other consumption or applicable local tax, fees or dues will be reflected in the invoice at the applicable rate.
- 6.4 Payments must be received in full in the currency specified in the Application Process, unless otherwise agreed in writing by the parties. Any and all bank, payment, currency conversion, currency exchange control, credit card charge or other charges incurred in connection with any payment obligation outlined in Section 6.1 above will be the sole responsibility of, and be borne by, the Customer.
- 6.5 No refunds of any amounts paid by the Customer to MATCH Hospitality will be made to the Customer under any circumstances.
- 6.6 If payment of any monies which are due and payable pursuant to Section 6.1, 6.2 or 6.3 are not received by MATCH Hospitality in full for any reason, MATCH Hospitality may upon giving notice to the Customer, in addition to all other remedies available to it at law:
- (i) terminate the entire Sales Agreement, or, alternatively, revoke its acceptance as regards the entire Sales Agreement;
 - (ii) terminate the Sales Agreement in respect of a certain number of specified Hospitality Packages only, or, alternatively, revoke its acceptance as regards the Sales Agreement in respect of a certain number of specified Hospitality Packages only;
 - (iii) immediately and without further notice make available for sale to third parties each Hospitality Package which is the subject of any termination / revocation;
 - (iv) retain, as a non-refundable deposit, any amounts paid by the Customer as at the date of such termination / revocation;
 - (v) charge the Customer interest on all amounts outstanding at five percent (5%) above 12 month US Dollar Libor rate as it may vary from time to time from the date payment became due until actual payment is made;
 - (vi) terminate or suspend any of MATCH Hospitality's obligations under the Sales Agreement; and/or
 - (vii) claim for all further losses and costs suffered by MATCH Hospitality as a result of non-payment and/or late payment.

MATCH Hospitality retains the right to claim damages which are in excess of the amounts specified above.

- 6.7. The misuse of a credit or debit card or use without authorisation of the legal holder of the credit or debit card is viewed in the most serious manner by MATCH Hospitality and MATCH Hospitality reserves the right to take legal action against those committing or attempting to commit online fraud or the like.
- 6.8. MATCH Hospitality reserves the right to refuse to process payments in respect of Applicants with a prior history of questionable charges or where MATCH Hospitality reasonably believes a sale may result in a breach of the Sales Agreement. MATCH Hospitality may carry out such checks as it considers appropriate before processing a credit or debit card payment for security purposes. As part of such checks, MATCH Hospitality may disclose personal data to third parties for the purposes of carrying out these security checks. The Applicant acknowledges and agrees that MATCH Hospitality will not be liable for any damages resulting from its decision not to process a payment. **THE APPLICANT EXPLICITLY APPROVES THE TRANSFER OF HIS PERSONAL DATA IN THIS CONTEXT.**

7 Delivery of Hospitality Package Components

- 7.1 Where Hospitality Packages include e-Tickets, the Customer acknowledges and accepts:
- (i) the e-Tickets will be emailed to the Customer;
 - (ii) the Customer will be required to print off the e-Tickets;
 - (iii) e-Tickets must be printed in portrait mode (vertical) on blank white A4 paper (on both sides), without changing the print size using a laser or inkjet printer. No other medium (electronic, PC screen, portable screen, mobile screen etc) is valid. Any e-Ticket that is partly printed, soiled, damaged or illegible shall not be considered valid;
 - (iv) Customer and Guests will be required to have valid identification in order to access the Stadium with e-Tickets.
- 7.2 Where the Hospitality Packages include paper Tickets and/or, if applicable, Hospitality Access Passes (which are not required to be collected at the Stadium) and/or parking passes these will be:
- (i) delivered to the address stated in the Confirmation of Purchase (or to a different address subsequently notified in writing by the Customer and duly acknowledged in writing by MATCH Hospitality) by a method of MATCH Hospitality's choice no later than two (2) weeks before the first day of the ATP Finals 2015 (to the extent that this is reasonably possible); or
 - (ii) made available for collection by the Customer from MATCH Hospitality in accordance with policies to be established by MATCH Hospitality and notified to the Customer.

The Customer acknowledges and agrees that the delivery or the availability for collection, of Hospitality Package components is subject to the Customer having complied in full with all elements of the Sales Agreement.

- 7.3 MATCH Hospitality will not be responsible or liable in any way to a Customer or any third party as a result of any late delivery of a Hospitality Package which arises as a result of a failure of and/or interruption to any delivery services.
- 7.4 MATCH Hospitality will not deliver Hospitality Packages to post office boxes, unless agreed otherwise in writing by MATCH Hospitality on a case-by-case basis. The Customer is required to provide a street address as well as the name and contact details of an individual which has been

authorised to take delivery of the Hospitality Packages. It is the Customer's responsibility to arrange for an authorised representative to be present at the delivery address to take delivery of every Hospitality Package and to notify MATCH Hospitality of any change in the proposed delivery address.

- 7.5 If the Customer has not received the Ticket, Hospitality Access Pass and all other applicable Hospitality Package components at such time indicated in Section 7.2 (i), it is the sole responsibility of the Customer to immediately notify MATCH Hospitality in writing.
- 7.6 Any paper Ticket, Hospitality Access Pass or parking pass (if applicable) which has become damaged in any way after delivery to, or collection by, the Customer and is, as a consequence, unreadable, may not be accepted for admission to, or use at, a Stadium and/or Hospitality Facility. It is the sole responsibility of the Customer to notify MATCH Hospitality in the event that any paper Ticket, Hospitality Access Pass or parking pass (if applicable) is delivered or collected in a damaged condition. In the absence of any such notification, the relevant Ticket, Hospitality Access Pass or parking pass (if applicable) will be deemed to be undamaged at delivery or collection.
- 7.7 ATP and MATCH Hospitality shall not be responsible or liable in any way to a Customer or any third party for any lost, stolen, damaged, destroyed, forgotten or mutilated Ticket, Hospitality Access Pass or parking passes (if applicable) or other Hospitality Package component once received or collected by the Customer.
- 7.8 MATCH Hospitality reserves the right to determine whether to issue replacement Hospitality Access Passes, paper Tickets or parking passes (if applicable) in the event of any occurrence of the circumstances outlined in Sections 7.5, 7.6 and/or 7.7, and to determine the conditions which may apply to any such replacements. MATCH Hospitality reserves the right to determine the conditions which shall apply to the replacement Hospitality Access Passes, paper Tickets or parking passes (if applicable) in the event of any occurrence of the circumstances outlined in Sections 7.5, 7.6 and/or 7.7.

8 Hospitality Services

The Customer acknowledges and accepts that:

- (i) access to the Stadium and/or Hospitality Facilities is strictly limited to the day in respect of which a Hospitality Package has been purchased, and to the times indicated by MATCH Hospitality;
- (ii) the delivery of all hospitality services and benefits in connection with a Hospitality Package are subject to applicable laws;
- (iii) MATCH Hospitality retains the right to amend the scope of the Hospitality Facilities and hospitality services and benefits applicable to any Hospitality Package, provided that MATCH Hospitality provides the Customer with replacement hospitality services and benefits of substantially similar or better quality and value; and
- (iv) access to Hospitality Facilities will be limited to Customers and Guests who are in possession of Hospitality Access Passes.

9 Ticket GTCs and the Stadium Rules

- 9.1 The Ticket GTCs, the Stadium Rules and these Sales Regulations each form an integral part of the Sales Agreement, and the Customer irrevocably undertakes to fully comply with the Ticket GTCs, the Stadium Rules and these Sales Regulations.
- 9.2 The Customer further agrees to ensure that its Guests fully comply with the Ticket GTCs, the Stadium Rules and these Sales Regulations and remains primarily liable to MATCH Hospitality for

any non-compliance. It is the Customer's responsibility to notify to each individual Guest in writing of the requirements of the Ticket GTCs, the Stadium Rules and these Sales Regulations and to procure full compliance with the same by its Guests.

- 9.3 For the avoidance of doubt, all of the terms and conditions reflected in the Ticket GTCs and these Sales Regulations with respect to the Stadium to which a Customer or Guest gains access through the use of a Ticket shall also apply to the Hospitality Facilities, in so far as is relevant, to which the Customer or Guest gains access through the use of Hospitality Access Pass on the specific day.
- 9.4 Any measures taken or imposed by an ATP Finals Authority (including, without limitation, the police authorities) with respect to any day of the ATP Finals 2015, any Ticket or the Stadium shall apply to the Customer and/or its Guests. By way of illustration only, if any Ticket is cancelled or a Customer or Guest is expelled from, or refused entrance to, the Stadium and/or the Hospitality Facilities as a result of a violation of the Ticket GTCs, the Stadium Rules or these Sales Regulations or as result of any action authorised pursuant to any law or by-law, the Customer and/or the Guest may lose all rights pursuant to its Hospitality Package(s) (including the Ticket component), with no right of refund.

10 Data

- 10.1 The Customer agrees that it shall comply with ATP's and MATCH Hospitality's directives with regard to the provision of individual data for Guests. The Customer shall provide MATCH Hospitality, immediately following any request by MATCH Hospitality and/or any third party authorised by ATP, with full details relating to its identity and the identity of each of its Guests, including the Guest's name, nationality and date of birth and email address. Furthermore, the Customer agrees, if requested by MATCH Hospitality, to provide each of its Guests with the Ticket specifically allocated, by Ticket number or by block, seat or row number, to such Guest.
- 10.2 In the event that the Customer fails to provide such details, MATCH Hospitality reserves the right to withhold delivery of the Hospitality Packages until such data is provided, to cancel the relevant Hospitality Package(s) and/or to refuse entrance to the Stadium and/or any Hospitality Facility to any Customer or Guest for which data has not been provided, with no right to any refund. Any Ticket and any other component of a Hospitality Package(s) thus cancelled may be made available for re-sale by MATCH Hospitality.
- 10.3 MATCH Hospitality or an ATP Finals Authority may carry out access controls at the Stadium. In the event that a Customer or Guest attempts to use a Hospitality Package at the Stadium and/or Hospitality Facility and the personal details of such Customer or Guest do not match the data provided in respect of such Hospitality Package, MATCH Hospitality or the ATP Finals Authority expressly reserves the right to cancel the relevant Hospitality Package(s) and/or to refuse entrance to the Stadium and/or Hospitality Facility to the Customer or Guest, with no right to any refund. Any Ticket and any other component of a Hospitality Package(s) may be made available for re-sale by MATCH Hospitality.
- 10.4 The personal data provided to MATCH Hospitality and/or any third party authorised by ATP pursuant to these Sales Regulations will, subject to applicable law, be used, processed, stored, and transferred to third parties designated by MATCH Hospitality and/or ATP (located both within and outside of Switzerland) for purposes relating to; (i) Hospitality Package sales and allocation procedures, (ii) any relevant safety and security measures, and (iii) rights protection measures in connection with the ATP Finals 2015. The Customer acknowledges its responsibility to obtain the consent of each Guest to use his personal data for the purposes described above.
- 10.5 Applicants may update, correct or amend their personal data by contacting MATCH Hospitality in writing. If an application is cancelled or MATCH Hospitality rejects the Applicant's offer to purchase the Hospitality Packages, the Applicant may request deletion of its personal data provided in connection with the Application Form by contacting MATCH Hospitality in writing.

11 Prohibition on the Resale and Transfer of Hospitality Packages

- 11.1 Except with MATCH Hospitality's express written consent, the Customer is prohibited from:
- (i) conducting any re-sale, exchange or other transfer (other than the provision to a Guest) of any Hospitality Package, Ticket, Hospitality Access Pass, parking pass (if applicable) or other benefit or service provided in connection with a Hospitality Package, whether for any value of any kind or otherwise, including, without limitation, in connection with any separate transaction with any third party under which any value of any kind is transferred to the Customer in connection (whether direct or indirect) with the provision by the Customer of any Hospitality Package; and
 - (ii) acting, purporting to act, or advertising its ability to act, as an agent, facilitator or representative of a third party for the purchase, or purported purchase, of Hospitality Packages (or any component of a Hospitality Package) by the third party.
- 11.2 Hospitality Packages may only be used by the Customer itself or by its Guests to which the Customer provides the Hospitality Packages.
- 11.3 The Customer shall ensure that none of its Guests resell, exchange or otherwise transfer, whether in whole or in part and whether for value or otherwise, any Hospitality Package, Ticket, Hospitality Access Pass, parking pass (if applicable) or other benefit or service provided in connection with a Hospitality Package, and that all Guests are informed in writing of this prohibition.
- 11.4 For the avoidance of doubt, any Customer or Guest who is entitled to use any component of a Hospitality Package must be the same person as the Customer or Guest who uses each of the corresponding components of the relevant Hospitality Package.
- 11.5 At no stage will a Guest become a party to the Sales Agreement, or be entitled to any recourse against MATCH Hospitality or ATP or any ATP Finals Authority under the Sales Agreement.

12 Use of Hospitality Packages

- 12.1 The Customer expressly acknowledges and agrees that the purchase of a Hospitality Package does not grant the right to, or permit the Customer and/or its Guest(s) to exercise, any marketing, advertising or promotional rights with respect to the ATP Finals 2015 or any ancillary events operated by the ATP, any match, player or official participating in the ATP Finals 2015, ATP, MATCH Hospitality or any other affiliated body or event.
- 12.2 The Customer shall not, and shall ensure that each of its Guests shall not, hold itself out as a sponsor of, or otherwise associate itself or its name in any manner whatsoever with, the ATP Finals 2015 or any ancillary event operated by the ATP, any match, player or official participating in the ATP Finals 2015, ATP, MATCH Hospitality or any other affiliated body or event.
- 12.3 The Customer shall not, and shall ensure that each of its Guests shall not, before, during and after the ATP Finals 2015:
- (i) use a Hospitality Package or any component thereof for any marketing, advertising or promotional purposes including, but not limited to, use as a prize in competitions, games, lotteries, sweepstakes, or any other similar activity;
 - (ii) conduct any promotional, advertising or marketing activity in connection with the ATP Finals 2015 or any ancillary event operated by ATP, any match, player or official participating in the ATP Finals 2015, ATP, MATCH Hospitality or any other affiliated body or event; or

- (iii) conduct any activity which MATCH Hospitality or ATP reasonably believes may lead to an association between the Customer and/or its Guest and the ATP Finals 2015 or ancillary event operated by ATP, any match, any player or official participating in the ATP Finals 2015, ATP, MATCH Hospitality or any other affiliated body or event.
- 12.4 The Customer shall not, and shall ensure that each of its Guests shall not, develop, use or register any name, logo, trademark, symbol service mark or other mark (including without limitation the official name and logo of the ATP Finals 2015) which may be inferred by the public as identifying with ATP, the ATP Finals 2015, including the words or any other term used in any language to identify the ATP Finals 2015 or any similar indicia or derivation of such terms in any language.
- 12.5 The Customer shall not, and shall ensure that each of its Guests shall not, bring or cause to have brought any promotional, advertising or commercial items of any kind into the Stadium or Hospitality Facility, including any banner, sign or leaflet for the purposes of display or distribution. By way of illustration only, the Customer and each of its Guests shall refrain from wearing, in any Stadium or Hospitality Facility, any clothing or materials which prominently features the name and/or logo and/or any other trademark of the Customer and/or its Guest(s) and which is intended to be worn as part of a group wearing the same or similar clothing in a way which MATCH Hospitality or ATP may regard as the conduct of a promotional, advertising or commercial activity.
- 12.6 The Customer shall not, and shall ensure that each of its Guests shall not, promote, sell, display or distribute any promotional, advertising or commercial items or services at the Stadium or Hospitality Facility, such as, without limitation, any drinks, food, souvenirs and clothing and flyers. All such items are subject to removal or confiscation by any ATP Finals Authority or, at the entrance of and within a Hospitality Facility, by MATCH Hospitality, and any person engaging in such activities is subject to ejection from the Stadium and/or Hospitality Facility.
- 13 Acceptance of Risk, Limitations on Liability, Customer and Guest Responsibilities**
- 13.1 The following limitations of liability apply with respect to all Hospitality Package components, including, but not limited to, Tickets.
- 13.2 THE CUSTOMER SHALL NOT BE ENTITLED TO ANY RECOURSE AGAINST ATP IN RELATION TO ANY HOSPITALITY PACKAGES SOLD PURSUANT TO THE SALES AGREEMENT.
- 13.3 TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THE CUSTOMER AND EACH GUEST (IN ITS OWN NAME AND ON BEHALF OF ANY MINORS USING A HOSPITALITY PACKAGE BOUGHT BY IT) ACCEPTS ALL RISKS AND DANGERS WHICH IT MAY FACE OR ENDURE WHILE ATTENDING THE ATP FINALS 2015 OR PARTICIPATING IN ANY HOSPITALITY ACTIVITY AND WAIVES ANY CLAIMS AGAINST MATCH HOSPITALITY AND THE ATP FINALS AUTHORITIES RELATING TO SUCH RISKS AND DANGERS. THE CUSTOMER AND EACH GUEST (IN ITS OWN NAME AND ON BEHALF OF ANY MINORS USING A HOSPITALITY PACKAGE BOUGHT BY IT) ACCEPTS THAT THERE ARE RISKS TO ITS PERSONAL SAFETY OR PROPERTY LOSS ON THE WAY TO OR FROM AND OUTSIDE OF OR WITHIN THE STADIUM AND THE OTHER SITES. NOTHING IN THIS PARAGRAPH IS INTENDED TO REQUIRE A CUSTOMER OR GUEST TO ACCEPT RISKS OR DANGERS FROM, OR WAIVE RIGHTS TO DAMAGES ARISING FROM, THE GROSS NEGLIGENCE OR WILFUL MISCONDUCT OF MATCH HOSPITALITY OR AN ATP FINALS AUTHORITY.
- 13.4 SUBJECT TO SECTION 13.6 BELOW, MATCH HOSPITALITY AND EACH OF THE RESPECTIVE ENTITIES REFERRED TO AS THE "ATP FINALS AUTHORITIES" HAVE INDEPENDENT ROLES AND RESPONSIBILITIES IN CONNECTION WITH THE ATP FINALS 2015. NEITHER MATCH HOSPITALITY NOR ANY ATP FINALS AUTHORITY SHOULD BE HELD RESPONSIBLE FOR THE ACTIVITIES OR OMISSIONS OF ANOTHER ATP FINALS AUTHORITY OR MATCH HOSPITALITY. MATCH HOSPITALITY AND EACH ATP FINALS AUTHORITY IS RESPONSIBLE FOR ITS OWN ACTS AND OMISSIONS.

- 13.5 SUBJECT TO SECTION 13.6 BELOW AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, MATCH HOSPITALITY SHALL NOT BE LIABLE TO THE CUSTOMER AND/OR ANY GUEST FOR ANY INDIRECT OR CONSEQUENTIAL LOSS (INCLUDING, WITHOUT LIMITATION, LOSS OF REVENUE, LOSS OF PROFITS, LOSS OF ANTICIPATED SAVINGS, LOSS OF GOODWILL OR LOSS OF REPUTATION) ARISING OUT OF OR IN CONNECTION WITH THE PERFORMANCE OR ANY BREACH OF THE SALES AGREEMENT AND THE MAXIMUM LIABILITY OF MATCH HOSPITALITY TO THE CUSTOMER AND/OR GUEST IN CONTRACT OR OTHERWISE UNDER OR IN CONNECTION WITH THE SALES AGREEMENT SHALL NOT EXCEED THE TOTAL PRICE PAID FOR HOSPITALITY PACKAGES BY THE CUSTOMER TO MATCH HOSPITALITY IN RESPECT OF THE SALES AGREEMENT.
- 13.6 NOTHING IN THE SALES AGREEMENT WILL AFFECT THE STATUTORY RIGHTS (INCLUDING CONSUMER RIGHTS IF AND WHEN APPLICABLE) OF ANY CUSTOMER OR GUEST OR EXCLUDE OR RESTRICT ANY LIABILITY FOR DEATH OR PERSONAL INJURY ARISING FROM THE NEGLIGENCE OR IMPROPER CONDUCT BY MATCH HOSPITALITY OR ANY OTHER LIABILITY WHICH CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW.
- 13.7 THE CUSTOMER AND EACH GUEST IS RESPONSIBLE FOR THE USE OF ITS TICKET AND/OR HOSPITALITY ACCESS PASS. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THE CUSTOMER AND EACH GUEST INDEMNIFIES AND HOLDS HARMLESS MATCH HOSPITALITY AND ATP FINALS AUTHORITIES FROM AND AGAINST ANY AND ALL CLAIMS, DAMAGES AND LIABILITIES SUFFERED AND/OR INCURRED IN CONNECTION WITH, ARISING OUT OF OR RESULTING FROM:
- (i) ITS MISUSE OF A TICKET AND/OR HOSPITALITY ACCESS PASS; OR
 - (ii) THE MISUSE OF A TICKET AND/OR HOSPITALITY ACCESS PASS BY A MINOR IF THE TICKET AND/OR HOSPITALITY ACCESS PASS WAS PROVIDED BY THE CUSTOMER; OR
 - (iii) THE MISUSE OF A TICKET AND/OR HOSPITALITY ACCESS PASS BY ANY OTHER THIRD PARTY WHICH HAS OBTAINED, DIRECTLY OR INDIRECTLY, A TICKET AND/OR HOSPITALITY ACCESS PASS THROUGH IT; OR
 - (iv) A VIOLATION OF THE TICKET GTCS, THESE SALES REGULATIONS, THE STADIUM RULES AND/OR ANY OTHER RELEVANT LAWS OR BY-LAWS; OR
 - (v) ANY OTHER HARMFUL CONDUCT IN CONNECTION WITH THE TICKET AND/OR HOSPITALITY ACCESS PASS.

THIS MEANS THAT IF A CUSTOMER OR GUEST VIOLATES ANY TICKET AND/OR HOSPITALITY ACCESS PASS RELATED RULES, IT MUST TAKE FULL FINANCIAL RESPONSIBILITY AND PAY FOR ANY DAMAGE, INCLUDING LEGAL COSTS, THAT MATCH HOSPITALITY AND/OR THE ATP FINALS AUTHORITIES MAY INCUR IN MANAGING OR RESOLVING THE PROBLEMS CAUSED BY THE VIOLATION.

- 13.8 THE CUSTOMER AND EACH GUEST IS RESPONSIBLE FOR THEIR PERSONAL ARRANGEMENTS CONNECTED TO THE HOSPITALITY PACKAGES (INCLUDING, WITHOUT LIMITATION, TRAVEL AND ACCOMMODATION) AND SUCH ARRANGEMENTS ARE ENTERED INTO BY THE CUSTOMER AND EACH GUEST AT THEIR OWN RISK AND MATCH HOSPITALITY SHALL NOT BE LIABLE FOR ANY COSTS OR LOSSES RELATING TO SUCH ARRANGEMENTS SUFFERED BY THE CUSTOMER AND ANY GUESTS.

14 Unforeseen Circumstances and Insurance

- 14.1 MATCH Hospitality shall not be liable for any failure to provide Hospitality Facilities and hospitality services and benefits due under any Hospitality Package as a result of any cancellation, abandonment and/or interruption, relocation or postponement of the ATP Finals 2015 (whether in whole or in part) whether due to a Force Majeure Event or not.

- 14.2 The Customer is responsible for, and is recommended to arrange, its own insurance (such as, without limitation, travel insurance, public liability insurance or cancellation insurance) to cover risks and associated costs arising out of or connected to these Sales Regulations.

15 Termination

- 15.1 In the event that any Customer fails to ensure that MATCH Hospitality receives, in full any amount due and payable, MATCH Hospitality reserves the rights specified in Section 6.6, including, without limitation, the right to terminate the Sales Agreement in full or in part.

- 15.2 The Customer agrees and acknowledges that, in the event of a violation of any term of the Ticket GTCs, these Sales Regulations, the Stadium Rules or any other relevant laws or by-laws, MATCH Hospitality shall, in addition to all other rights and remedies that MATCH Hospitality may have, retain the right to:

- (i) terminate the Sales Agreement in whole or in part;
- (ii) render null and void any applicable Hospitality Access Pass;
- (iii) enforce ATP's right to cancel and/or rescind the Ticket(s) comprised in the Hospitality Package;
- (iv) refuse entry into the Stadium and/or any Hospitality Facility to the offending Customer and/or Guest, or eject the Customer and/or Guest from the Stadium and/or Hospitality Facility;
- (v) file suit to enforce the Sales Agreement and claim damages, if appropriate; and/or
- (vi) notify governmental authorities of a violation of the provisions of the Ticket GTCs, these Sales Regulations, Stadium Rules, and/or the relevant laws or by-laws that correspond to violations of applicable criminal or other laws.

- 15.3 The Customer agrees and acknowledges that, in the event of a violation of any term of the Ticket GTCs, or the Stadium Rules or any other relevant laws or by-laws, ATP, or MATCH Hospitality acting on ATP's behalf, shall, in addition to all other rights and remedies that ATP may have, retain the right to:

- (i) cancel and/or rescind any Ticket being part of the Hospitality Package; and/or
- (ii) refuse entry into the Stadium and/or any Hospitality Facility to the offending Customer and/or Guest, or eject the Customer and/or Guest from the Stadium and/or Hospitality Facility.

- 15.4 The Customer agrees and acknowledges that:

- (i) MATCH Hospitality remains entitled to terminate, in whole or in part, the Sales Agreement if ATP has exercised any of its rights set out in Section 15.3 above; and
- (ii) ATP remains entitled to cancel and/or rescind the Ticket(s) comprised within the Hospitality Package if MATCH Hospitality has exercised any of its rights set out under Section 15.2 above.

- 15.5 In addition to laws applicable in other countries, the government of the country in which the ATP Finals 2015 is being held or Swiss governments may enact laws or regulations that make it a criminal offence to transfer and/or use Tickets or Hospitality Access Passes in violation of the Ticket GTCs, these Sales Regulations, the Stadium Rules, or any other relevant laws or by-laws. Customers and their Guests are advised to obtain information about applicable laws relating to Tickets and Hospitality Access Passes.

- 15.6 Further to other termination rights granted under the Ticket GTCs and the corresponding right to cancel Hospitality Packages reflected in these Sales Regulations, MATCH Hospitality shall have the right to cancel any Hospitality Package in the event of:
- (i) any insolvency, bankruptcy filing or liquidation of the Customer;
 - (ii) the appointment of an administrator in respect of the Customer;
 - (iii) the Customer entering into an arrangement with its creditors; or
 - (iv) any other event which may give rise to the reasonable belief that the Customer will not be able to complete the full payment of the Hospitality Package purchase price,

provided that any such events occur prior to receipt by MATCH Hospitality of the full purchase price of the Hospitality Package.

- 15.7 In the event of termination, any payment made by the Customer, whether in full or in part, will be retained by MATCH Hospitality as partial compensation for the administration and cancellation fees and production costs. MATCH Hospitality nevertheless retains the right to sue for a higher level of applicable damages.

16 Miscellaneous

- 16.1 Should any provision(s) of these Sales Regulations or the Sales Agreement be declared void, ineffective or unenforceable by any competent court, the remainder of the Sales Regulations and the Sales Agreement will remain in effect as if such void, ineffective or unenforceable provision(s) had not been contained.
- 16.2 The Sales Agreement (together with its component parts) has been drafted in English.
- 16.3 Certain provisions of the Ticket GTCs and these Sales Regulations may be restated in a condensed format so that they may be printed, respectively, within the confined space allocated on the back of each Ticket and the Hospitality Passes. In the event of any doubt regarding the scope or meaning of the condensed provisions of the Ticket GTCs as located on the reverse side of any Ticket and these Sales Regulations as located on the reverse side of any Hospitality Passes, the full terms of the Ticket GTCs and these Sales Regulations will apply and will prevail over the condensed provisions.
- 16.4 MATCH Hospitality reserves the right to refuse the purchase of Hospitality Packages by Applicants who are identified by ATP as being prohibited from any such purchase.
- 16.5 If there is any inconsistency between the provisions of these Sales Regulations and the Ticket GTCs with respect to any matter pertaining to the use of a Ticket at the Stadium, the Ticket GTCs shall apply and will prevail over the terms of the Sales Regulations.
- 16.6 The Sales Agreement will be governed by, and interpreted in accordance with, the substantive laws of Switzerland and to the exclusion of the Vienna Convention on the International Sale of Goods.
- 16.7 To the fullest extent allowed by applicable law, and in the absence of amicable settlement, any disputes arising out of or in connection with the Sales Agreement shall be resolved exclusively by arbitration in accordance with the Swiss Rules of International Arbitration of the Swiss Chambers of Commerce in force at the time when the Notice of Arbitration is submitted in accordance with these Rules. The number of arbitrators shall be three (3). The seat of arbitration shall be Zürich, Switzerland. The arbitral proceedings shall be conducted in English.
- 16.8 The Customer agrees to indemnify and hold harmless MATCH Hospitality and the ATP Finals Authorities, as well as their respective officers, directors, employees, representative or agents

against any and all liabilities, obligations, losses, damages, penalties, claims, fines and expenses (including reasonable legal expenses) resulting from, arising directly out of, or directly attributable to:

- (i) any claim by any Guest against MATCH Hospitality or an ATP Finals Authority in connection with any purported breach by MATCH Hospitality of the Sales Agreement;
- (ii) any activity conducted by the Customer or any of its Guests which causes damage to MATCH Hospitality or an ATP Finals Authority or to the enjoyment of Hospitality Packages by any other Customer or Guest; and
- (iii) any activity conducted by the Customer or any of its Guests which infringes the intellectual property rights of MATCH Hospitality and/or ATP.

16.9 A notice under or in connection with the Sales Agreement must be in writing and must be delivered personally or sent by overnight mail delivery service or by fax or by PDF attached to an email to the party due to receive the notice. MATCH Hospitality's address, fax and email details are those specified in the Confirmation of Purchase. The Applicant's address, fax and email details are those specified in the Application Form. Either party may amend such details by written notice to the other party.

16.10 The Sales Agreement shall not be amended or modified, and no provision hereof shall be deemed to have been waived by either party, except by a written instrument signed by both MATCH Hospitality and the Customer.

17 Definitions

"Acceptance of Terms and Conditions Box" means the tick box located on the checkout page which reads substantially as follows: "I hereby accept and will comply with the Sales Regulations, Product Description, Ticket GTCs, Stadium Rules and other requirements of the Application Process and Application Form."

"Applicant" means any legal entity or individual wishing to purchase a Hospitality Package via the Webshop.

"Application Form" means the online order form for the application of Hospitality Packages on the Webshop.

"Application Process" means the online application process under which the Applicant applies for Hospitality Packages on the Webshop.

"ATP" means ATP Tour, Inc, the governing body of the ATP Worldwide men's professional tennis circuit.

"ATP Finals 2015" means the Barclays ATP World Tour Finals 2015.

"ATP Finals Authority" means any out of ATP, the Stadium management and/or any governmental entity responsible for safety and security in connection with the ATP Finals 2015, and their respective employees, volunteers, agents, representatives, officers and directors.

"Confirmation of Purchase" means the document emailed to the Customer confirming the purchase of a Hospitality Package and providing details of such purchase.

“Customer” means any legal entity or individual duly identified in the Confirmation of Purchase, which has acquired a Hospitality Package.

“Force Majeure Event” shall mean a storm, earthquake, flood or other act of God, war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war or strife, riot, national state of emergency, plague, act of terrorism, rebellion, strikes, lock-outs or other industrial disputes, acts of governments or other prevailing authorities, or any other similar or related event which is beyond the control of ATP or another ATP Finals Authority.

“Guest” means any individual invited by the Customer and to whom a Customer provides a Hospitality Package which has been sold to the Customer by MATCH Hospitality.

“Hospitality Access Pass” means the pass, badge, wristband or other device which may be issued entitling the holder (being only the Customer or a Guest) to access Hospitality Facilities.

“Hospitality Facility” means any location or facility either offsite or at the site of the Stadium to which Customers and Guests are admitted, by virtue of the rights afforded by a Hospitality Package, to enjoy the provision of official ATP Finals 2015 hospitality services and benefits.

“Hospitality Package” means any official hospitality package comprising a Ticket and certain Match-day hospitality benefits and services to be provided at any Hospitality Facility in connection with the ATP Finals 2015. Where stated in the Product Description Hospitality Packages may include park and ride services but otherwise do not include services or benefits provided other than at a Hospitality Facility, such as (without limitation) ground transportation, air travel or accommodation services.

“MATCH Hospitality” means MATCH Hospitality AG of Zollikerstrasse 141, 8008 Zurich, Switzerland.

“Product Description” means the description of each Hospitality Package, or series of Hospitality Packages which are the subject of any Confirmation of Purchase.

“Sales Agreement” means the agreement between MATCH Hospitality and the Customer for the purchase of Hospitality Packages, as more fully described in Section 4.

“Sales Regulations” means these regulations governing the sale via the Webshop and use of Hospitality Packages.

“Stadium” means the stadium or stadia in which the ATP Finals 2015 is being held.

“Stadium Rules” means the Bylaws of the Stadium which set out the terms of each guests' access to the Stadium, as may be updated from time to time.

“Ticket” means any ticket (in whatever form ATP may decide including paper ticket or e-ticket) which is issued by ATP (or a third party authorised by ATP) and which entitles its holder to access the Stadium and to seat within a specific court of the Stadium on the date specified on the ticket.

“Ticket GTCs” means the ATP Finals 2015 Ticket Terms and Conditions (as may be updated from time to time), representing the general terms and conditions issued by ATP which apply to the

use of any and all Tickets, which are, among others, binding on, and enforceable against, any person purchasing, holding or using a Ticket, including any Ticket being part of a Hospitality Package.

“**Webshop**” means the online sales shop for Hospitality Packages under which Applicants can apply for Hospitality Packages.

MATCH PRIVATE SUITE

A DAY WITH YOUR FAMILY AND FRIENDS AT THE BARCLAYS ATP WORLD TOUR FINALS COULD NOT BE MORE PERFECT THAN IN THE COMFORT AND LUXURY OF YOUR OWN PRIVATE SUITE. AN INTIMATE AND WONDERFULLY RELAXED WAY TO WATCH THE WORLD'S GREATEST TENNIS PLAYERS FROM AN EXCEPTIONAL VANTAGE POINT. YOUR PRIVATE SUITE INCLUDES COMPLIMENTARY DRINKS AT THE BAR AND A SELECTION OF GOURMET DISHES SERVED BY YOUR OWN DEDICATED HOSTESS.

YOUR PACKAGE INCLUDES

- Private Suite with an exceptional view of the court
- Suite capacities for 15 or 18 guests (additional bar stool package available upon request)
- Half-day or full-day packages
- Complimentary wine, beer and soft drinks
- Four-course gourmet buffet
- Dedicated hostess, steward and concierge service
- Official souvenir programme
- Parking at the arena upon request (1 car park / 4 guests, subject to availability)

CORPORATE OPTION

- Suite available for informal meetings from 9am before lunch and between the afternoon session and dinner
- Branding options and/or product presentation in the suite

Please get in touch with us for further details and pricing should you be interested.

ITINERARY

All week except for the Finals*

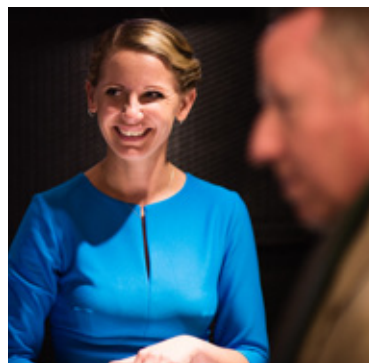
10.45	VIP DOORS OPEN
11.00 – 13.30	LUNCH
12.00	DOUBLES MATCH
14.00 (NOT BEFORE)	SINGLES MATCH
17.15 – 19.15	DINNER
18.00 (17.45 FRIDAY)	DOUBLES MATCH
20.00 (NOT BEFORE)	SINGLES MATCH
22.15	MATCH ENDS, GUESTS DEPART

Finals (Sunday 22nd)*

13.30	VIP DOORS OPEN
13.45 – 15.30	LUNCH
15.30	DOUBLES FINAL
18.00 (NOT BEFORE)	SINGLES FINAL
20.15	MATCH ENDS, GUESTS DEPART

*All timings are approximate, subject to the Tournament's discretion and may vary depending on the length of preceding matches.





MATCH PRIVATE SUITE

T +44 (0)20 7647 5920
E tennis@match-hospitality.com

SEATING

Private view from great vantage point.
From either bar stool area or luxury seating.



PRICES (All prices excl. VAT)

Date Nov 2015	Capacity Pax	Price/ Suite		
		Full Day	Afternoon	Evening
SUN 15 - TUE 17	15	£13,100	£7,200	£8,250
	18	£15,750	£8,640	£9,900
WED 18 - FRI 20	15	£14,500	£7,800	£9,300
	18	£17,450	£9,360	£11,160
SAT 21	15	£17,350	£10,200	£10,200
	18	£20,800	£12,240	£12,240
SUN 22	15	-	£13,420	-
	18	-	£16,110	-

FINAL ROUND SERIES 2

Package includes hospitality and tickets to the Final and one of the Semi-finals of your choice*.

SAT 21ST NOV 2015 - AFTERNOON OR EVENING
AND SUN 22ND NOV 2015 - AFTERNOON

Price/ 15 Pax Suite	Price/ 18 Pax Suite
£21,250	£25,500

*The Semi-final you would prefer to attend must be specified on purchase.

MATCH BUSINESS SEAT

THE BARCLAYS ATP WORLD TOUR FINALS IS THE UK SPORTING CALENDAR'S BEST OPPORTUNITY TO ENTERTAIN FRIENDS AND NETWORK WITH CLIENTS. THE RELAXED ATMOSPHERE OF THE O2 ARENA'S NEWLY DESIGNED VIP LOUNGE IS THE PERFECT LOCATION FOR THAT WINNING COMBINATION OF PREMIUM HOSPITALITY, TOP TENNIS AND BEST AVAILABLE SEATS.

YOUR PACKAGE INCLUDES

- Best available seats in the Lower Bowl
- Shared hospitality lounge with direct seat access
- Afternoon or evening, or full-day discounted package
- Gourmet buffet; complimentary wine, beer and soft drinks
- Reserved tables available, min. 2 pax per table and in pairs thereafter (4, 6, 8 etc.; always depending on availability)
- Dedicated hostess and concierge service
- Official souvenir programme

ITINERARY

Afternoon session*

10.45	VIP DOORS OPEN
11.00 - 13.30	LUNCH
12.00	DOUBLES MATCH
14.00 (NOT BEFORE)	SINGLES MATCH
16.15	MATCH ENDS, GUESTS DEPART

Finals (Sunday 22nd)*

13.30	VIP DOORS OPEN
13.45 - 15.30	LUNCH
15.30	DOUBLES FINAL
18.00 (NOT BEFORE)	SINGLES FINAL
20.15	MATCH ENDS, GUESTS DEPART

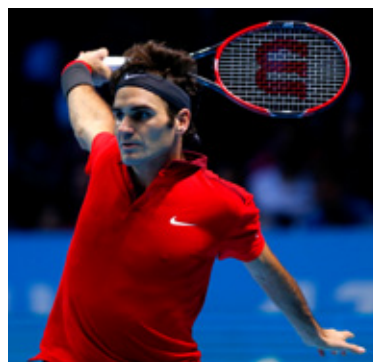
Evening session*

16.45	VIP DOORS OPEN
17.15 - 19.15	DINNER
18.00 (17.45 FRIDAY)	DOUBLES MATCH
20.00 (NOT BEFORE)	SINGLES MATCH
22.15	MATCH ENDS, GUESTS DEPART



CUTTING-EDGE STYLE

*All timings are approximate, subject to the Tournament's discretion and may vary depending on the length of preceding matches.

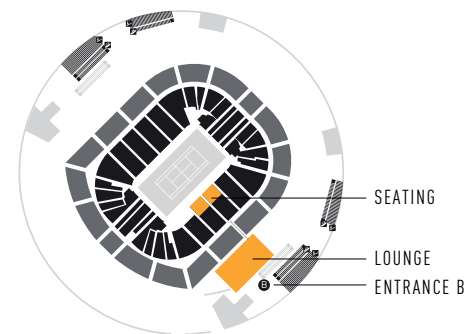


MATCH BUSINESS SEAT

T +44 (0)20 7647 5920
E tennis@match-hospitality.com

SEATING

Packages include the best available seats in the arena with a perfect courtside view. The seats are directly accessible from the hospitality lounge.



PRICES (All prices excl. VAT)

Date Nov 2015	Session	Price
SUN 15 - TUE 17	AFTERNOON	£280
	EVENING	£320
	FULL-DAY	£540
WED 18 - FRI 20	AFTERNOON	£360
	EVENING	£480
	FULL-DAY	£760
SAT 21	AFTERNOON	£550
	EVENING	£550
	FULL-DAY	£990
SUN 22	EVENING	£755

FINAL ROUND SERIES 2

Package includes hospitality and tickets to the Final and one of the Semi-finals of your choice*.

SAT 21ST NOV 2015 - AFTERNOON OR EVENING
AND SUN 22ND NOV 2015 - AFTERNOON

Price/ Package

£1,150

*The Semi-final you would prefer to attend must be specified on purchase.

MATCH BUSINESS SEAT by Gaucho

A NEW HOSPITALITY OFFER FOR THE 2015 BARCLAYS ATP WORLD TOUR FINALS SEES MATCH HOSPITALITY TEAM UP WITH THE FAMOUS GAUCHO RESTAURANT CHAIN. START YOUR EXPERIENCE AT THE IMMENSELY POPULAR GAUCHO RESTAURANT, LOCATED WITHIN THE O2. HERE YOU CAN ENJOY A CHAMPAGNE RECEPTION BEFORE MOVING ON TO A DELICIOUS TWO-COURSE DINING EXPERIENCE, FOLLOWED BY THE 'MAIN COURSE' - WATCHING THE WORLD'S BEST SINGLES PLAYERS AND DOUBLES TEAMS, FROM THE SAME EXCELLENT CATEGORY 1 SEATS AS MATCH BUSINESS SEAT PATRONS.

YOUR PACKAGE INCLUDES

- Best available seats in the Lower Bowl
- Afternoon or evening package
- Champagne reception at Gaucho
- Two-course gourmet dining experience at Gaucho, featuring specially selected wines
- Reserved tables available, min. 3 pax per table and in pairs thereafter (4, 6, 8 etc.; always depending on availability)
- Dedicated hostess and concierge service
- Official souvenir programme

ITINERARY

Afternoon session*

11.45	VIP DOORS OPEN AT GAUCHO
12.00 - 13.30	LUNCH
12.00	DOUBLES MATCH
14.00 (NOT BEFORE)	SINGLES MATCH
16.15	MATCH ENDS AND GUESTS DEPART

Finals (Sunday 22nd)*

13.30	VIP DOORS OPEN AT GAUCHO
13.45 - 15.30	LUNCH
15.30	DOUBLES FINAL
18.00 (NOT BEFORE)	SINGLES FINAL
20.15	MATCH ENDS, GUESTS DEPART

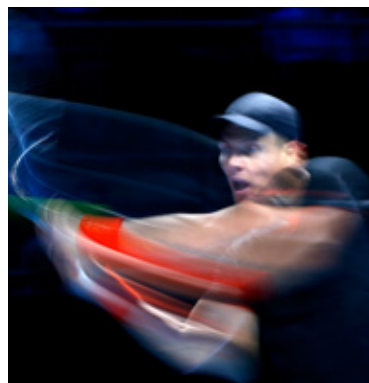
Evening session*

16.30	VIP DOORS OPEN AT GAUCHO
16.45 - 18.30	DINNER
18.00	DOUBLES MATCH
20.00 (NOT BEFORE)	SINGLES MATCH
22.15	MATCH ENDS, GUESTS DEPART



GOURMET DINING

*All timings are approximate, subject to the Tournament's discretion and may vary depending on the length of preceding matches.



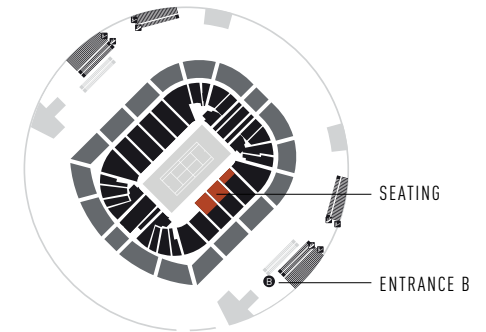
MATCH BUSINESS SEAT By Gaucho

T +44 (0)20 7647 5920

E tennis@match-hospitality.com

SEATING

Packages include the best available seats in the arena with a perfect courtside view.



PRICES (All prices excl. VAT)

Date Nov 2015	Session	Price
SAT 21	AFTERNOON	£390
	EVENING	£390
SUN 22	AFTERNOON	£550

MATCH LOUNGE

ENJOY THE EXCITEMENT OF THE BARCLAYS ATP WORLD TOUR FINALS WITH EXCELLENT SEATS AND A SHARED HOSPITALITY EXPERIENCE. THE CASUAL LOUNGE-STYLE SETTING OFFERS GREAT FINGER-FOOD WITH A PREMIUM SELECTION OF BEVERAGES.

YOUR PACKAGE INCLUDES

- Best available Category 1 seats in the Lower Bowl
- Exclusive shared hosting area
- Afternoon or evening package; full-day packages available with the corporate and MICE option
- Finger food with complimentary wine, beer and soft drinks

CORPORATE AND MICE OPTION

- Lounge available for exclusive use for informal corporate events during the first three days of the tournament
- Branding options and/or product presentation in the lounge

Please get in touch with us for further details and pricing should you be interested.

ITINERARY

Afternoon session*

10.45	VIP DOORS OPEN
11.00 - 13.30	LUNCH
12.00	DOUBLES MATCH
14.00 (NOT BEFORE)	SINGLES MATCH
16.15	MATCH ENDS, GUESTS DEPART

Finals (Sunday 22nd)*

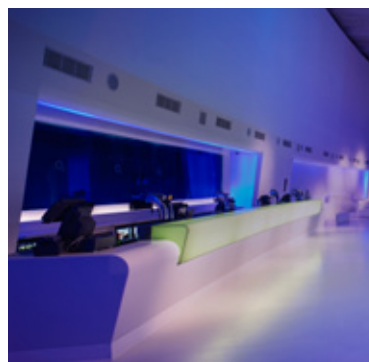
13.30	VIP DOORS OPEN
13.45 - 15.30	LUNCH
15.30	DOUBLES FINAL
18.00 (NOT BEFORE)	SINGLES FINAL
20.15	MATCH ENDS, GUESTS DEPART

Evening session*

16.45	VIP DOORS OPEN
17.15 - 19.15	DINNER
18.00 (17.45 FRIDAY)	DOUBLES MATCH
20.00 (NOT BEFORE)	SINGLES MATCH
22.15	MATCH ENDS, GUESTS DEPART



*All timings are approximate, subject to the Tournament's discretion and may vary depending on the length of preceding matches.

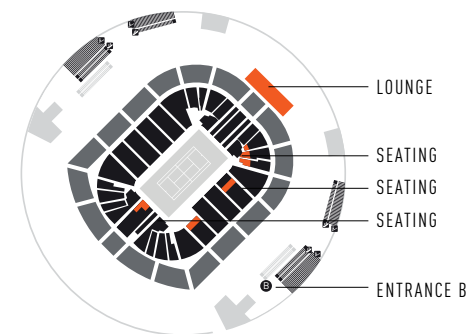


MATCH LOUNGE

T +44 (0)20 7647 5920
E tennis@match-hospitality.com

SEATING

Packages include prime seats in the Lower Bowl either behind the baseline or alongside the court.



PRICES (All prices excl. VAT)

Date Nov 2015	Session	Price
WED 18	EVENING	£320
THU 19 - FRI 20	AFTERNOON	£240
	EVENING	£320
SAT 21	AFTERNOON	£360
	EVENING	£360
SUN 22	EVENING	£440

FINAL ROUND SERIES 2

Package includes hospitality and tickets to the Final and one of the Semi-finals of our choice*.

SAT 21ST NOV 2015 - AFTERNOON OR EVENING
AND SUN 22ND NOV 2015 - AFTERNOON

Price/ Package

£720

*The Semi-final you would prefer to attend must be specified on purchase.



DIRECTIONS

ADDRESS

The O2
Peninsula Square
London SE10 0DX

TRAVEL

Nearest Underground station is North Greenwich.
- Tube station (Zone 2) on the Jubilee Line.
- Visit www.tfl.gov.uk for more travel information.

VENUE ACCESS

Please make your way to Entrance B in the main entrance foyer. There is a separate lane on the left hand side reserved for hospitality clients.

HOSPITALITY

VIP COLLECTION

Available from the VIP Collection & Accreditation Office located on the right of the main entrance to The O2.

MATCH PRIVATE SUITE

Levels 2 and 3.

MATCH BUSINESS SEAT*

VIP Lounge on Ground Floor just after Main Entrance B.

MATCH BUSINESS SEAT BY GAUCHO*

Gaucho Steakhouse is opposite Main Entrance B.

MATCH LOUNGE*

Level 1.

* Please note that hospitality customers cannot return to these facilities once the singles match has started, with the exception of MATCH Business Seat evening sessions and the Final.

DIETARY REQUIREMENTS

If you have a specific dietary requirement, e.g. gluten-free, vegetarian, nut allergy etc. please inform us at the time of booking (or by 30 October at the latest). All special requests need to be pre-ordered.

ETIQUETTE

The O2 is a non-smoking venue. There is a smoking area on the Peninsula Square, however please note that re-admission to The O2 arena is not permitted. Latecomers will not be admitted into The O2 arena until a break in play.

DISABLED ACCESS

Customers are requested to advise of any special access requirements by contacting MATCH Hospitality at the time of booking.

DRESS CODE

Smart casual.

TICKET

You must have a valid ticket to gain entry to the venue. Separating the ticket stub before entry automatically invalidates the ticket.

RE-ADMISSION

There is no re-admission once you exit The O2 arena.

CONCIERGE & CHAUFFEUR SERVICE

Guests in the categories MATCH Private Suite and MATCH Business Seat can benefit from our concierge service available on the Suite level and in the Business Seat lounge.

CAR PARKING

We have a limited number of parking spaces available for each session and they are reserved for our MATCH Private Suite customers and are always subject to availability. Please contact MATCH Hospitality to reserve a space. Once our allocation has been committed, clients will need to book direct by visiting The O2's website.

TAXIS

There is a dedicated taxi rank operating outside North Greenwich station.