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# Customer Satisfaction Measurement Robot



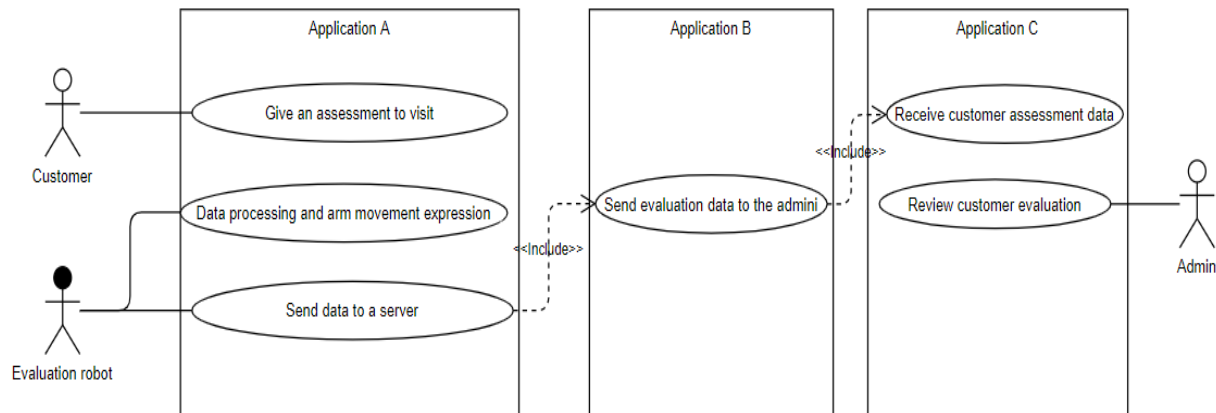
## **Abstract :**

This paper charts the android industry that evaluates customer satisfaction with the service provided to them.

The robot interacts with users by moving its arm and showing the features of its face.

It then sends the evaluation data it receives from customers to the administrator, after which the administrator will review it and continue to improve the service provided to customers.

# Use Case



## **Description:**

Application A : Gives customers their opinions about the service provided to them across 4 levels

- 1- Completely satisfied
2. Satisfied
3. Not satisfied
4. Not completely satisfied

The evaluation robot then processes the data and shows an expression of arm movement.

They are then stored and sent to the server.

Application B : The server sends data to the admin

Application C : The admin receives the evaluation data and the admin then reviews this.

# Robot UML Class Diagram ( Class Diagram (UML))

