



Implementing and Managing Hybrid Identities

The following topics will be covered in this document:

- Azure AD Connect
- Azure AD Connect installation
- Manage Azure AD Connect
- Password writeback
- Password sync

We will discuss Azure AD Connect and see how to configure and sync the on-premises identity to Azure AD. We will explain the password writeback and password sync that will help to sync the password Azure to onpremises.

1- Azure AD Connect

The Azure AD Connect service can be used to synchronize your on-premises active directory identities to Azure AD. It helps to connect your on-premises users to Azure and other applications to get authentication with Azure AD. It is called hybrid connectivity.

Integrating the on-premises identity with Azure AD provides the common identity for accessing cloud and on-premises resources. We can use the single identity to access the on-premises and cloud-based applications like Office 365, SharePoint Online, and so on.

It provides the following features:

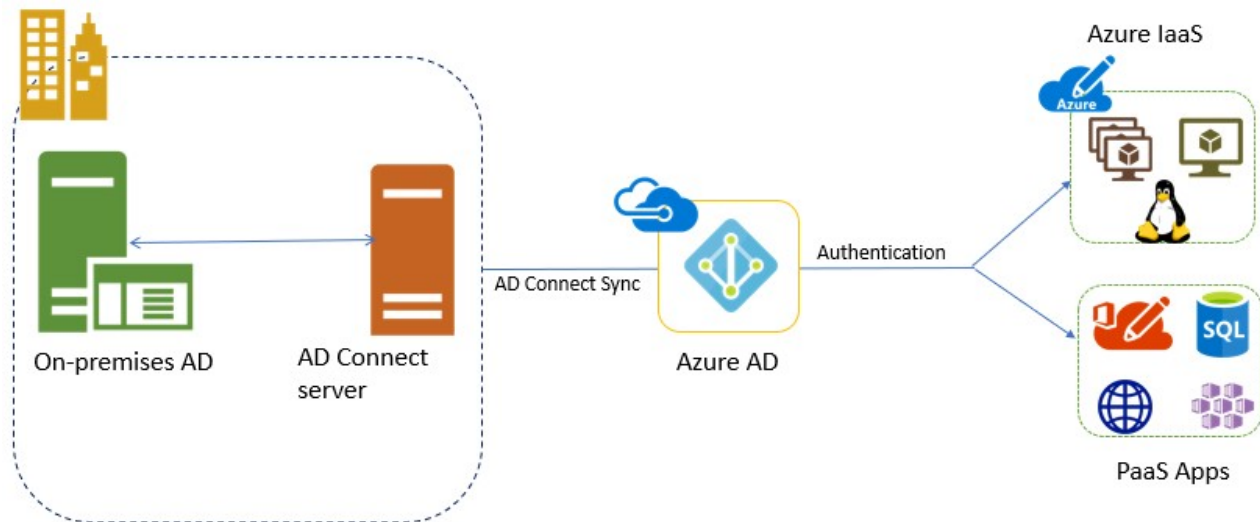
Password hash synchronization	It provides the single sign-on (SSO) method to synchronize the password of users by synchronizing the password of on-premises users
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	to Azure AD in the hash format.
Pass-through authentication	It allows users to use the same password of on-premises and cloud for signing in to applications. Only the pass-through agent gets installed, and as per the number of authentications per second, we may need more than one agent.
Federation integration	Federation services can be used to configure the setup of the hybrid environment and SSO while configuring on-premises Active Directory Federation Services (ADFS) which require an additional server.
Synchronization	It helps to create users, groups, and other objects. It verifies if the identity information of on-premises users and groups match with the cloud identity. It synchronizes password hashes as well.
Health monitoring	Azure AD Connect Health provides monitoring for Azure AD Connect, and we can see Azure AD Connect health-related information/errors on the Azure portal.

Azure AD Connect services can be installed in a separate server in the onpremises AD and can be tightly integrated with Azure AD after installation and configuration. Azure sync services will sync the on-premise AD component to Azure AD.

On-premises and Azure users can use the same credentials to log in to Azure and on-premises. For more details, you can refer to Azure AD Connect, which helps you to understand the components.

Please take a look the following diagram:



1.1- Azure AD Connect installation

Before you install the Azure AD Connect, you need to have the following prerequisites, without which, you will not be able to configure the Azure AD. The following requirements are mandatory. We can see these properties been asked during configuration:

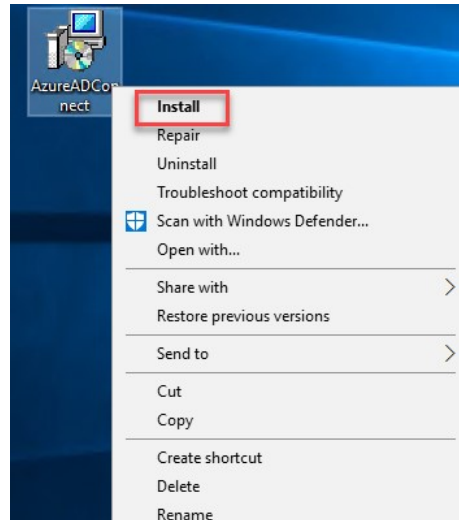
- You should have an Azure AD services/user account which has global admin rights to configure the Azure AD Connect to Azure AD.
- You should have an on-premises services/user account which has enterprise admin rights to configure the Azure AD Connect to Azure AD.
- Please download the Azure AD Connect from

<https://www.microsoft.com/en-us/download/details.aspx?id=47594> .

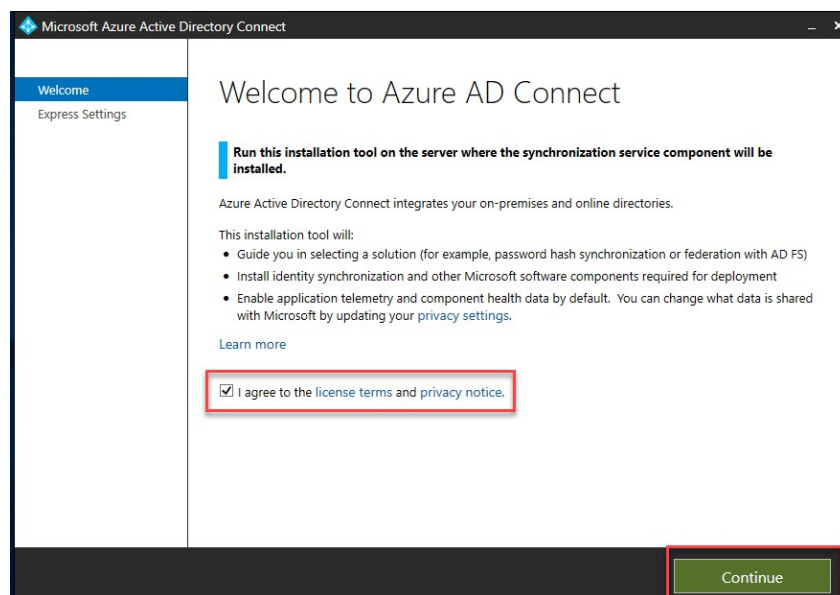
- Whenever you configure the AD Connect, the domain name should match with a public domain name, or else you will get a warning message.

Please follow the given steps to configure the Azure AD Connect:

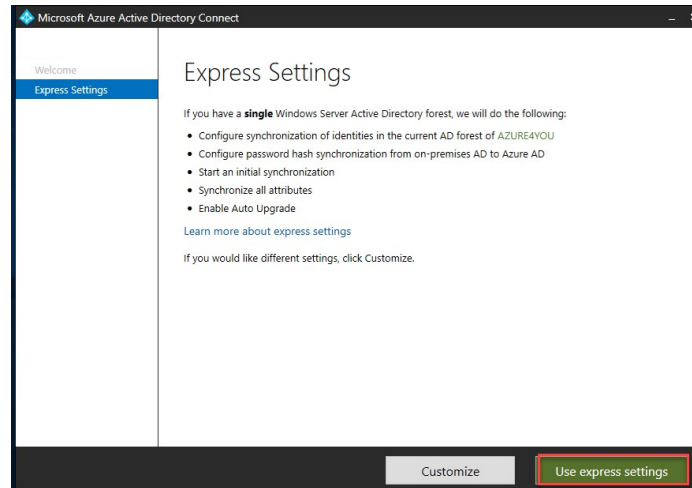
1. Download the Azure AD Connect (<https://www.microsoft.com/enus/download/details.aspx?id=47594>), or you can download it from the Azure portal.
2. Click on the AD Connect MSI setup and then click on **Install**. Please take a look at the following screenshot:



3. Once you click on the **Install** option, the installation wizard will open.
4. Please agree to the license terms and policy and click on the **Continue** button as shown in the following screenshot:

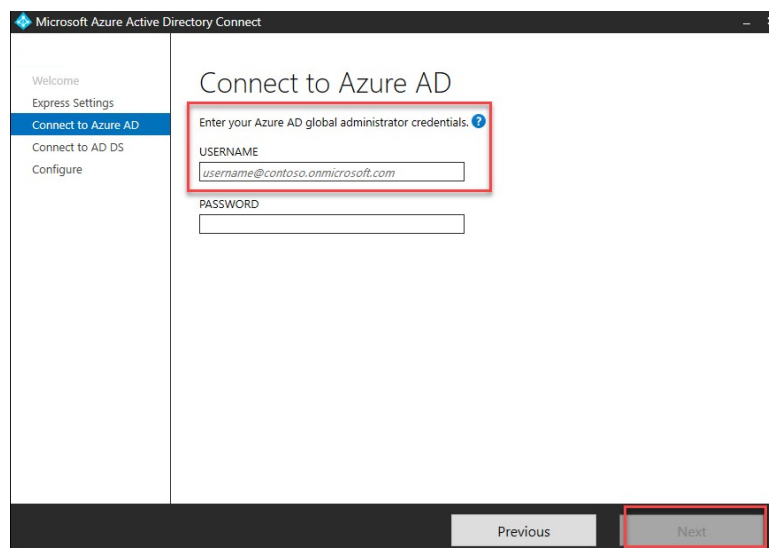


5. Once done, select the **Express Settings** to configure the Azure AD Connect as shown in the following screenshot:



6. When you click on the use express settings, it will ask you to provide the global administrator credentials which have *.onmicrosoft.com* in the user ID as shown in the following screenshot.

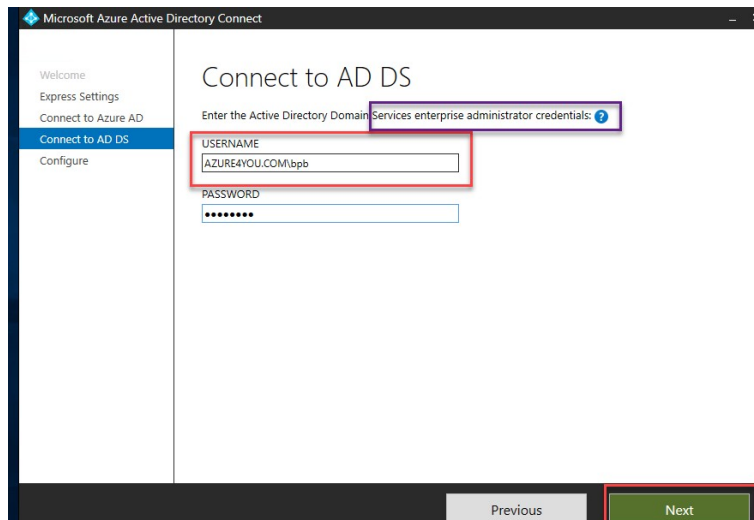
It will connect to the Azure AD and verify the credentials before we proceed to the next step as shown in the following screenshot:



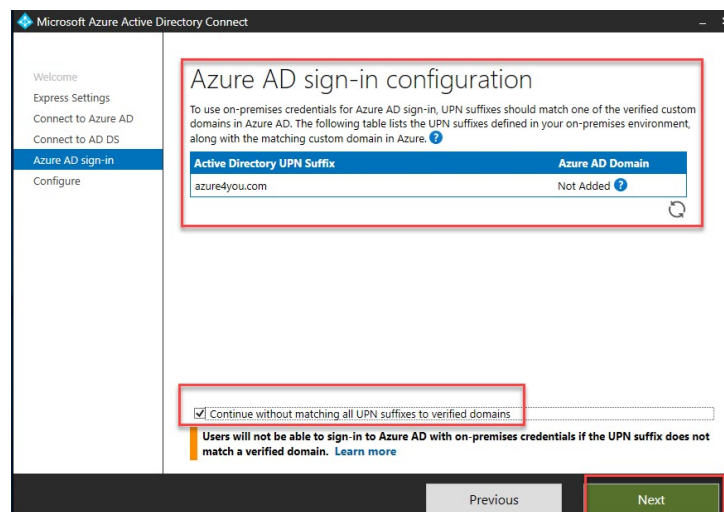
7. Provide the services admin credentials which have enterprise admin rights.

8. While providing the credentials, please follow domainname.com\userid.

9. Once you provide the credentials, click on the **Next** button as shown in the following screenshot:



10. Then, it will ask you to verify the UPN suffix, but if you are doing this installation in production, then please match the UPN suffix and move forward. Please take a look at the following screenshot:

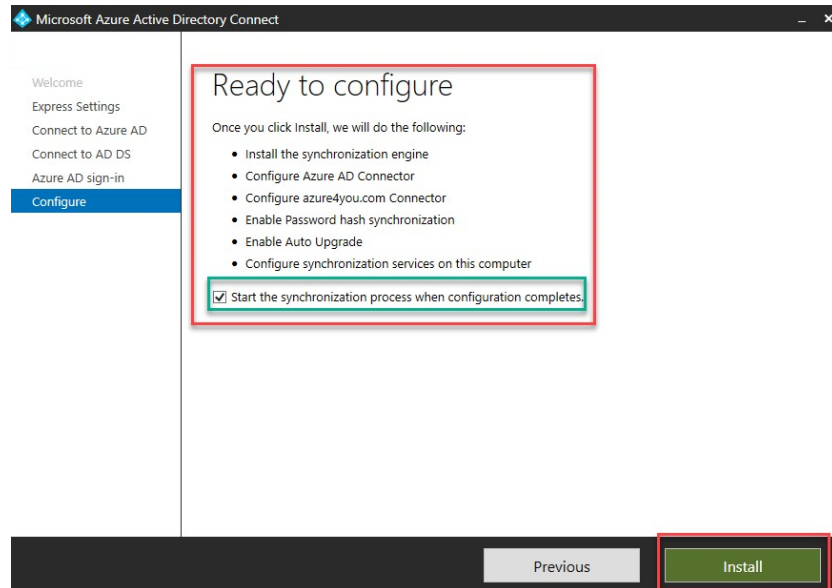


11. Once you click on **Next**, you are ready for configuration.

12. Start the synchronization process when the configuration is completed. But in production, it's recommended that you start the synchronization



process only after the AD Connect installation. Please take a look at the following screenshot:



13. When you click on next, first it will verify the connectivity between Azure AD and on-premise. Then, it will configure the connection between Azure AD and on-premises AD.

14. It will install the sync services and verify the Azure AD.

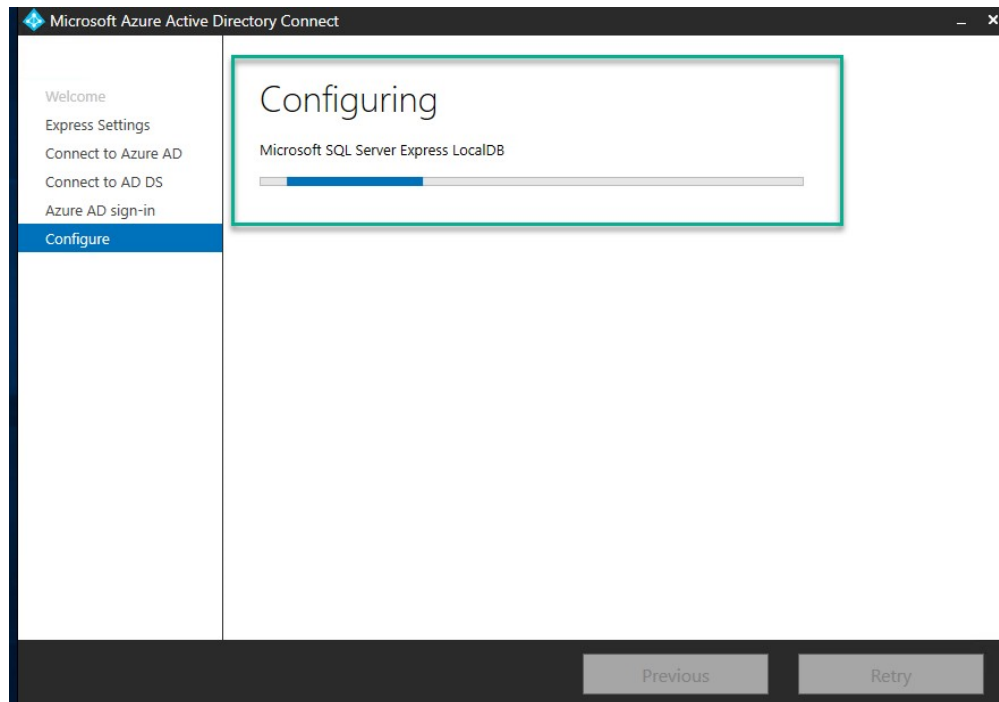
15. Now, it will configure the Azure AD and update the sync.

16. After that, it will configure the setup to the on-premise domain.

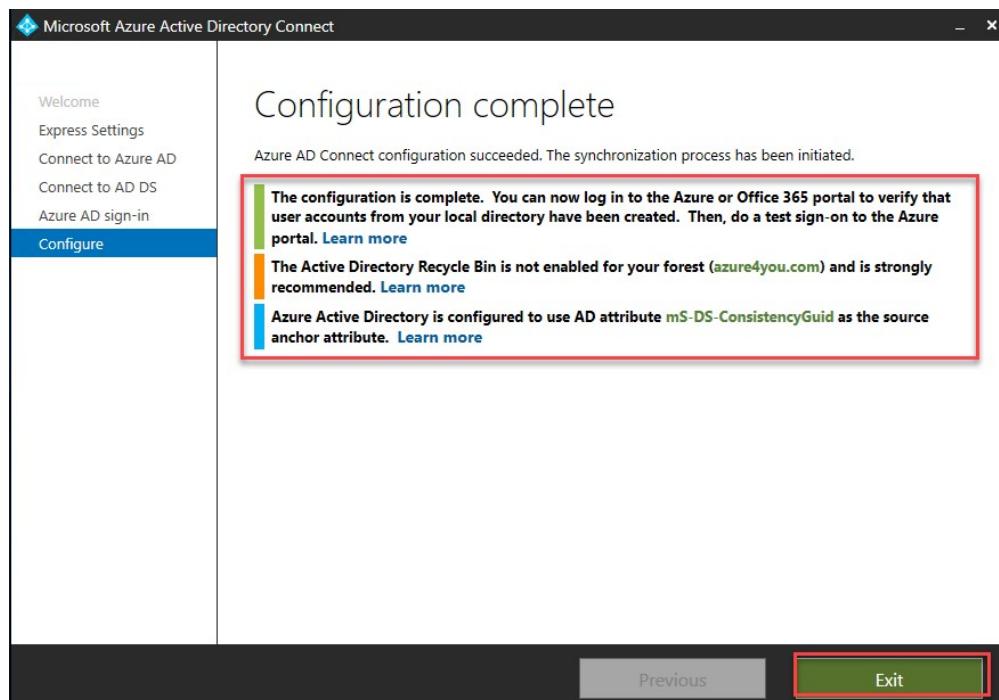
17. After that, it will enable the password hash sync.

18. Now, it will save the sync settings.

19. After that, the final steps will be performed by the AD Connect setup to install and configure the AD Connect Health agent for sync services as shown in the following screenshot:



20. Now, the setup has been completed. So, exit from the setup as shown in the following screenshot:

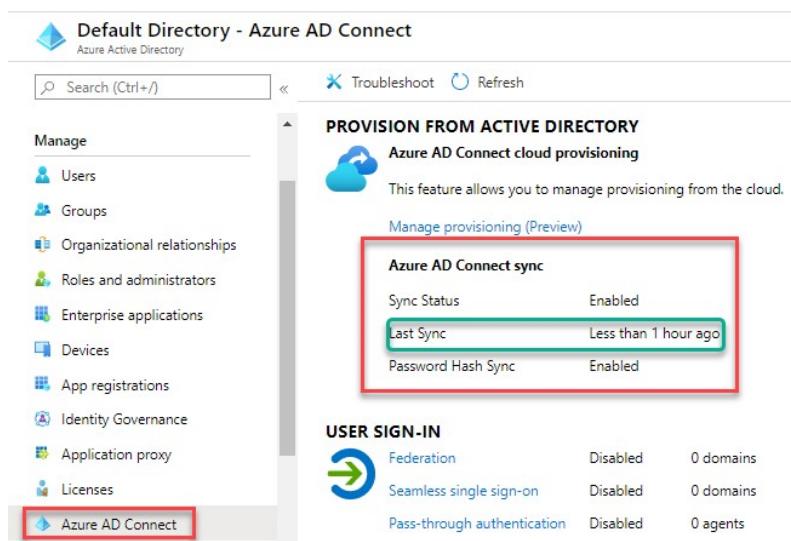


2- Manage Azure AD Connect

We can manage the Azure AD Connect from the portal after installation, and we can see the configuration details of the on-premises AD. Please follow the given steps:

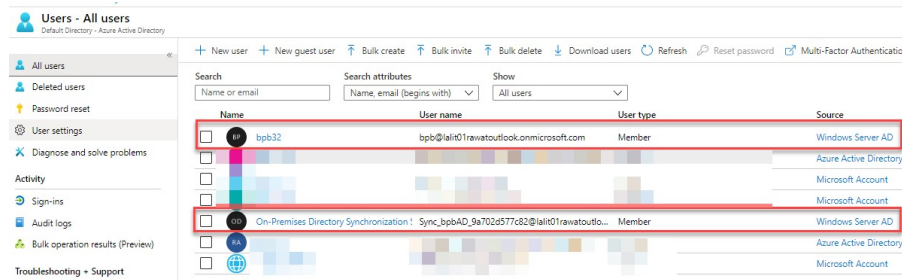
1. Please log in to the Azure portal.
2. Go to **Azure AD Connect** under the **Manage** tab and click on the Azure AD Connect.

You will be able to see the last sync is **Less than 1 hour ago** and the sync status has been enabled as shown in the following screenshot:



3. We can also set up the **Federation**, **Seamless single sign-on**, and **Pass-through authentication** services.
4. Azure AD health services can be managed from the same portal.
5. Let us check whether the users have been synced to Azure AD or not.
6. We will go to the **Users** tab and check the on-premise users which are synced from your on-premises AD.

7. Now, in the following screenshot, you can see the user bpb32 source is **Windows Server AD**, and if you can see Azure AD users, the sources are Azure AD:



3- Password writeback

Password writeback will help you to synchronize the password which has been changed in Azure AD to on-premises AD. This feature needs to be enabled from the Azure AD Connect and provides the security mechanism to send the password from Azure AD to the on-premises AD. It provides the following features:

Enforcement of on-premises AD password policies	If users reset their passwords, then it is ensured to meet your on-premises AD policy before committing it to the directory. This review process includes history, complexity, age, password filters, and other password restrictions which have been defined in your on-premises AD.
Zero-delay feedback	Password writeback syncs the operations and users are notified immediately if their password doesn't meet the password policy or can't be changed for any reason.
Supports password changes from the access panel and Office 365	When federated or password hash synchronized users need to change their expired or non-expired passwords, those passwords are written back to your local AD environment.
Supports password writeback when an admin resets them from the Azure portal	When an admin resets a user's password in the Azure portal, if that user is federated or password hash synchronized, the password is written back to on-premises AD, but this functionality is not supported from the office admin portal

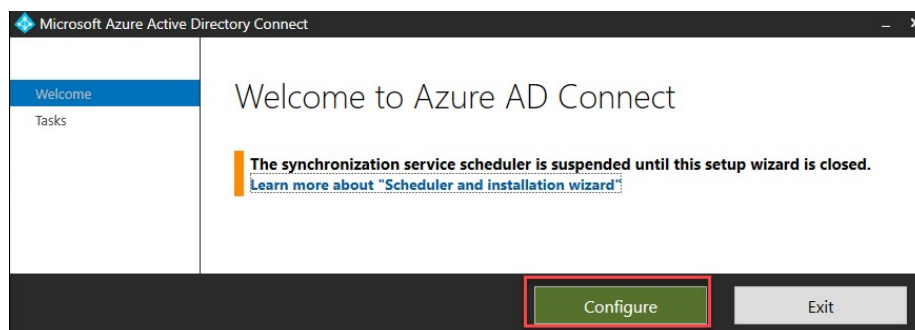
Doesn't require any inbound firewall rules

Password writeback uses an Azure service relay as an underlying communication channel and all communication is outbound over port 443

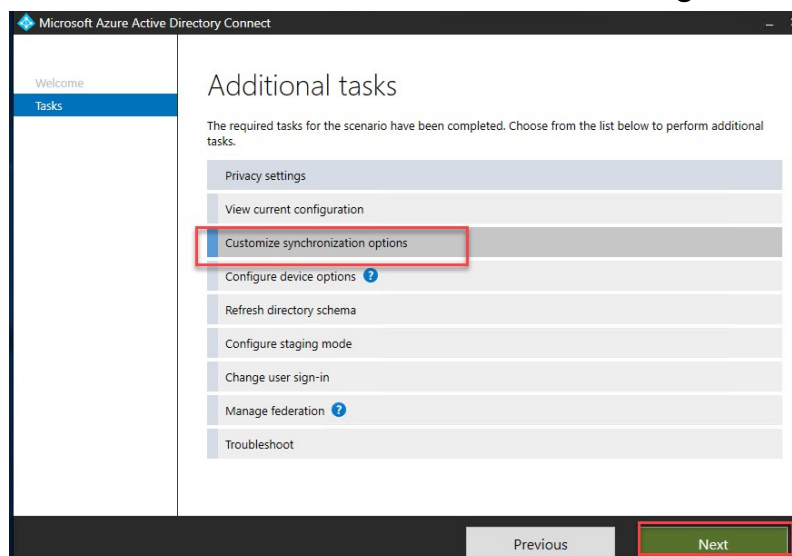
3.1- Enabling the password writeback from the Azure AD

Perform the following steps:

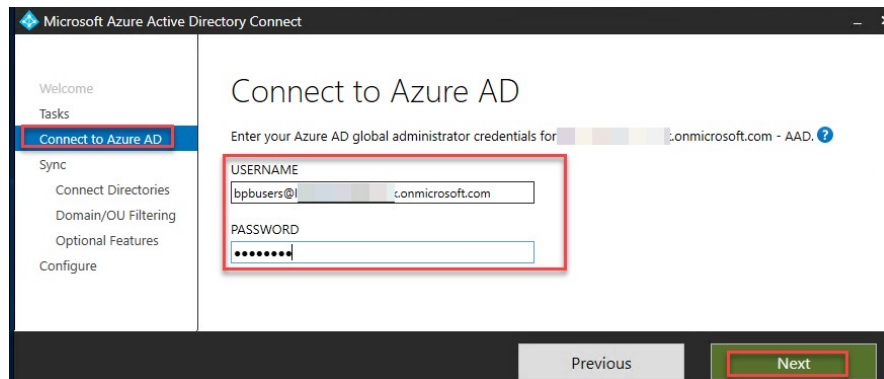
1. Log in to on-premises machines where you have installed the Azure AD.
2. Open the Azure AD Connect, and you will see the welcome wizard.
3. Click on **Configure** as shown in the following screenshot:



4. Click on **Customize synchronization options** to configure the password writeback. Please take a look at the following screenshot:

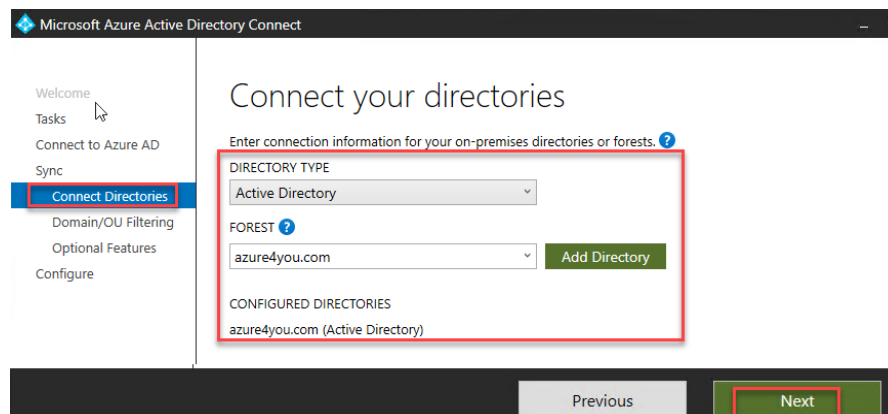


It will ask you to connect to the Azure AD and provide the credentials to configure it as shown in the following screenshot:



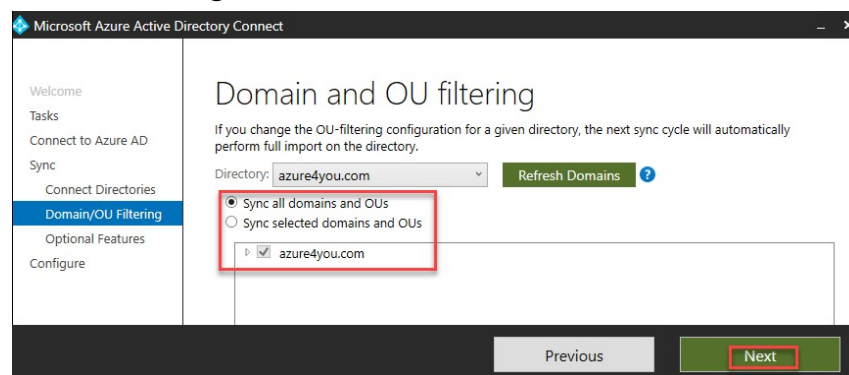
The screenshot shows the 'Connect to Azure AD' window. The left sidebar has 'Connect to Azure AD' highlighted. The main area prompts the user to 'Enter your Azure AD global administrator credentials for' followed by a dropdown showing 'onmicrosoft.com - AAD'. There are input fields for 'USERNAME' (containing 'bpbusers@l...onmicrosoft.com') and 'PASSWORD' (masked with dots). At the bottom, there are 'Previous' and 'Next' buttons, with 'Next' highlighted.

Now, please select the type of the directory and forest. Click on the **Next** button as shown in the following screenshot



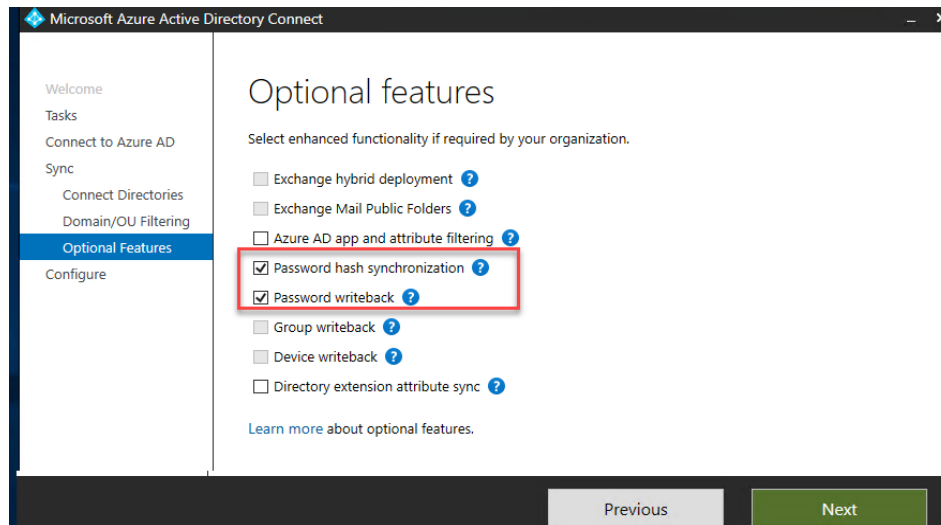
The screenshot shows the 'Connect your directories' window. The left sidebar has 'Connect Directories' highlighted. The main area prompts the user to 'Enter connection information for your on-premises directories or forests'. There is a 'DIRECTORY TYPE' dropdown set to 'Active Directory' and a 'FOREST' dropdown set to 'azure4you.com'. An 'Add Directory' button is next to the forest dropdown. Below, under 'CONFIGURED DIRECTORIES', it lists 'azure4you.com (Active Directory)'. At the bottom, there are 'Previous' and 'Next' buttons, with 'Next' highlighted.

Now, you can select **Sync all domains and OUs** and your domain as well as shown in the following screenshot:



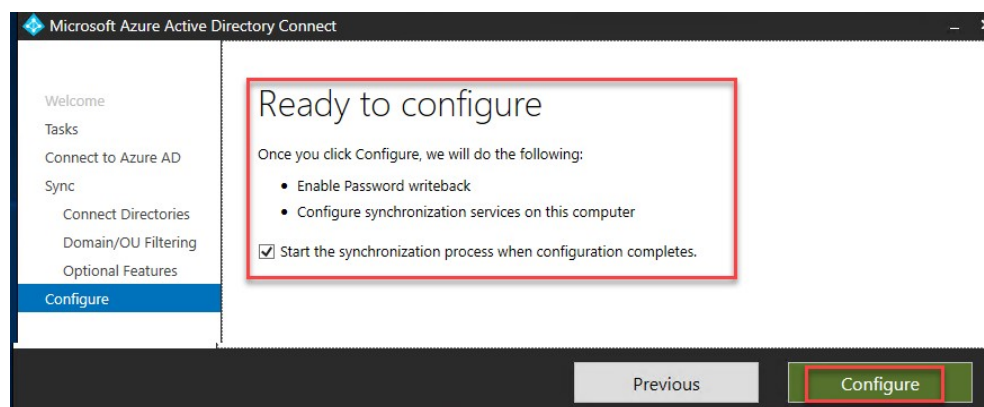
The screenshot shows the 'Domain and OU filtering' window. The left sidebar has 'Domain/OU Filtering' highlighted. The main area has a 'Directory' dropdown set to 'azure4you.com' and a 'Refresh Domains' button. Below, there are two radio buttons: 'Sync all domains and OUs' (selected) and 'Sync selected domains and OUs'. Under the selected option, there is a list box containing 'azure4you.com' with a checkbox next to it. At the bottom, there are 'Previous' and 'Next' buttons, with 'Next' highlighted.

Please select the password writeback and click on the **Next** button as shown in the following screenshot:



5. Once you are done with **Next**, it will verify all the settings and be ready for configuration.

6. Click on the **Configure** button. It will take a few minutes to complete the sync process and enable the password writeback. Please take a look at the following screenshot:



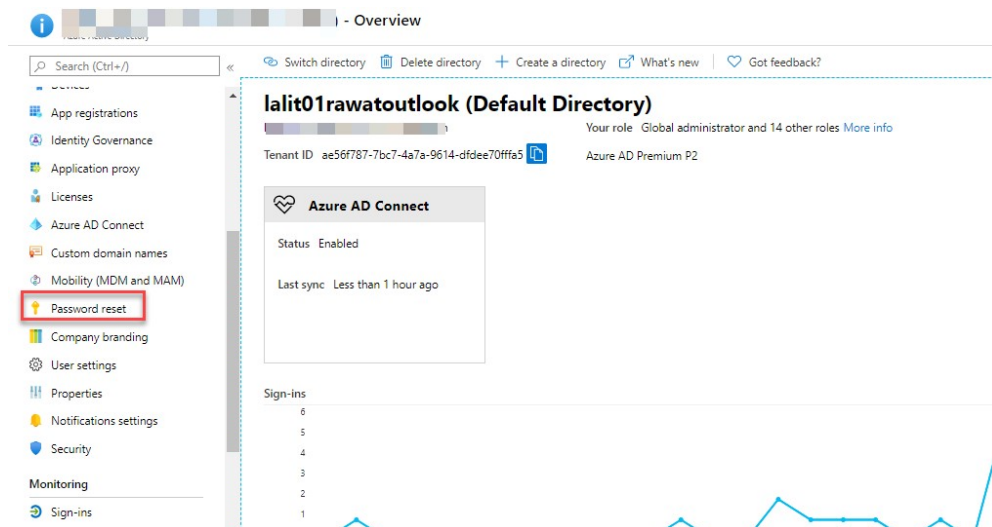
In this section, we explained and demonstrated how to configure the password writeback. In the next section, we will demonstrate enabling the password writeback from the portal.

3.2- Enabling password writeback from the portal

Perform the following steps:

1. For password writeback, we need the Azure AD P1 or P2 license.
2. Go to the portal.
3. Go to Azure AD.

Under the **Manage** tab, select **Password reset** as shown in the following screenshot:



4. In the password reset, under the **Manage** tab, please select the on-premises integration and enable the writeback password to your on-premises directory. Please take a look at the following screenshot:



Password reset - On-premises integration

lali01rawatoutlook (Default Directory) - Azure Active Directory

Diagnose and solve problems

Manage

Properties

Authentication methods

Registration

Notifications

Customization

On-premises integration

Activity

Audit logs

Save Discard

✓ Your on-premises writeback client is up and running.

Write back passwords to your on-premises directory? ⓘ

Yes No

Allow users to unlock accounts without resetting their password? ⓘ

Yes No

4- Password sync

Password sync will be enabled automatically if we select the Azure AD Connect express setting installation. If you choose the custom setting, you can select the password hash sync on the user sign-in page. You can enable it.

