



MD. HOSSAIN AHMED

IT SUPPORT TECHNICIAN

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SUMMARY

Motivated and detail-oriented IT Support Technician and Video Editor with expertise in hardware troubleshooting, network setup, and multimedia production. Seeking opportunities to provide efficient technology solutions, professional video editing, and data management services to support business growth and operational success.



CERTIFICATION

Professional Video Editing
Futurenation & Creative IT Institute 2024-08-01

Digital Literacy
Futurenation & Creative IT Institute 2024-07-16

Professional Data Entry
Master IT Institute 2024-07-11
• 15 lessons | Duration: 3 hours 9 minutes

Digital Skills for Students
IICT, SUST 2024-12-16



EXPERIENCE

IT Specialist
1st International Conference on Politics, Society, and Development (ICPSD)-2024
Apr 2024 - Present

- Department of Political Studies, Shahjalal University of Science and Technology
- Conference Date and Venue: January 25 and 26, 2025, SUST CAMPUS

IT Trainer and Technician
Rebia Computer Training Center Jan 2020 - Oct 2021

- Provided IT training to students and professionals on computer skills and software tools
- Delivered hardware and software technical support for institutional systems



LANGUAGES

English

Bengali

Hindi



SKILLS

Expert in Computer & Printer

Problem Troubleshooting

Help desk

Working in different software's

CCTV

CCTV installation and troubleshooting



PROJECTS

Printer Technician & It Support
Sep 2024 - Present

- Repairing all type of Printers & scanner
- Analyzing & Repairing problems of Computers & Printers
- Add domain local user to domain user
- Sharing Printers & folder
- Troubleshooting



EDUCATION

Bachelor of Political Studies
Shahjalal University of Science and Technology (SUST), Sylhet
Feb 2020 - Present

Higher Secondary Certificate
Parua Anuwara High School and College
Apr 2018 - Feb 2020