

Khaled Mohamed hassan

IT HELP DESK

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Summery

I'm a recent engineering and technology graduate with a solid foundation and experience in it support, networking and troubleshooting. Proficient in diagnosing and resolving hardware and software issues with hands-on experience gained through past work and academic projects

Education

Bachelors of Communications and Electronics Engineering, High Institute For Engineering and Technology in new Damietta

2019 – 2024

Cumulative grade: Very Good

Graduation Project: AI-Driven Driver Assistance and V2X Communication **Degree: Excellent**

Work Experience

Have my own small business in Pc and laptop hardware and software repairs and electronics diagnostics for Over 7 years

2017-present time

Courses

- **CCNA (200-301)** Eng: Walid Saad Elden
July, 2024 – Aug, 2024
- **CCTV & IP** Eng: Yasser El-Zanony
Sep, 2024
- **Embedded systems** Nano degree by UDACITY
Aug, 2022 – Oct, 2022
- **Advanced C and Embedded systems** Interfacing Diploma Eng: Ahmed Abd El-Ghafar
July, 2023-Oct, 2023
- **Mobile communication** network evolution (workshop) at WE
Jan, 2021
- **AVR** Crash Corse by IMT
Jul, 2022
- **IOT** summer training by ATS
Jul, 2023

Skills

Windows, Linux, Microsoft office 365, Hardware diagnostics and repairs, Network troubleshooting, Network configuration, IP addressing and subnetting, Help Desk support, Software installation

IOT, Python, C, C++, C#, AVR, PIC, Computer vision, AI, Fast Learner, Computer Skills

Languages

Arabic: Native speaker

English: Very good