KEITH (Chun Man) LEE

Employment History

Senior Network Engineer – Nomura International (Hong Kong) Limited, *Hong Kong*

2015/ 04 – 2021

Achievements: Firewall migration project from checkpoint to Juniper for market data and internet service, Network infra setup for mobileiron service for Asia except japan. Earned promotion following superior performance and recognition also demonstrated ability to quickly learn and manage complex network environment.

Responsibilities:

- Responsible for the remediation of entire infrastructure to include routing, switching, wireless, and network management in city wide Cisco Layer 2 and Layer 3 network infrastructure.
- Configuration, maintenance and troubleshooting of Cisco catalyst switch / Cisco Router align with company standards and industry best practices.
- Implement, configure, and support VPC, VDC on Nexus Switches and also configured FEX in Nexus platform.
- Manage Cisco Wireless network, including integrating wireless controller with Cisco Prime and ISE
- Maintain, configure and troubleshoot Checkpoint and Juniper firewall.
- Work on network security including firewall rule management. NAT/PAT, ACL.
- Assist in Firewall tickets and ACL creation on firewalls depending on request.
- Test and trouble shoot with end user / application team for network issue.
- Resolve and escalate tickets and document.
- Utilize HP Opsware network management tools.
- Solid understanding of TCP/IP:
- · Routing – BGP, OSPF, EIGRP etc. with redistribution
- · Cisco Nexus and Catalyst switches
- · Protocols – HSRP, VRRP, STP, VTP.
- · Juniper SRX Firewall
- · Solid understanding of NAT/PAT

Senior Network Engineer – Dimension Data *(formerly known as **Datacraft**),* *Hong Kong*

2010/ 01 – 2015/ 03

Achievements: Actively involved in HSBC Branch / ATM upgrade Project in 2011 to 2013 and HSBC Campus upgrade Project in 2011 as a leading role. Coordinated with HSBC and allocated resources to complete the projects in tight deadlines.

Responsibilities:

- Provided services (installation, configuration, maintenance, documentation) on various Cisco Router /Switch / Firewall system.
- On-site troubleshooting when system failure reported.
- Worked collaboratively with teammates and clients to understand banking and finical customer needs, developed solutions to develop new networks /upgrade existing network technology.
- Proactively participated in all phases of the project to support the needs of clients in campus and branch network, including Scheduling, Configuration, Installation and Maintenance.
- Worked as deputy, monitored on-going projects' progress, and reserved resources for up-coming projects.

System Engineer – Network Power Limited, *Hong Kong*   *2008/ 08 – 2009/ 12*

Achievements: Supervised on NGO migration from Windows domain server to Linux server in a tight schedule

Responsibilities:

- Managed a variety of IT systems (including network, Windows, Linux server) and ensured the optimum functionality, performance, compatibility required by the clients are delivered.
- Monitored company web hosting server to ensure smooth running of business, patches upgraded when necessary.
- Updated software / patches for clients according to company / clients' standard
- Provided on-site and remote support for clients

Certifications

- Cisco Certified Internetwork Expert (CCIE) Routing & Switching (CCIE Number 49610)

- Cisco Certified Internetwork Expert (CCIE) Data Center (CCIE Number 49610)

- Cisco Certified Network Professional (CCNP)

- Cisco Certified Network Associate (CCNA)

Qualifications

Bachelor of Engineering in Computer Engineering   *2006 – 2009*
Hong Kong University of Science and Technology, Hong Kong

Soft Skills

- Excellent communication and interpersonal skills to coordinate with different parties.
- Expertise at problem-solving and troubleshooting
- Ability to prioritize incidents based on urgency and impact.
- Self- motivated team player with project management skill
- Attending to details
- Fluent in English, Chinese (Cantonese & Mandarin)