### **Neural Information Retrieval**

[ELE680] Deep Neural Networks

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### Information Retrieval (IR)

"Making the **right information** available to the **right person** at the **right time** in **the right form**."



#### Classic IR problem

#### Ad hoc document retrieval

- ullet Given a collection of documents D and a search query q
- Score all documents  $d \in D$  in the collection by computing score(d, q)
- Return the top-scoring documents as results

### **Traditional text representation**

#### **Bag-of-words text representation**

- Simplified representation of text as a bag (multiset) of words
- Disregards word ordering, but keeps multiplicity

Example: "the dog ate my homework and my shoes"

	ate		dog my			my	
0	1	0	 0	1	0	2	

#### Traditional retrieval models

#### Common form of a retrieval function

$$score(d, q) = \sum_{t \in q} w_{t,d} \times w_{t,q}$$

- Note: we only consider terms in the query,  $t \in q$
- $w_{t,d}$  is the term's weight in the document
- ullet  $w_{t,q}$  is the term's weight in the query

score(d,q) is (in principle) to be computed for every document in the collection

### Fundamental challenge

#### Vocabulary mismatch

q:	dog	first	aid		
	1	1	1		

VS.

d:					vet	clinic	
					1	1	

### Word embeddings

- Static embeddings (Word2vec, GloVe)
- Contextual embeddings (GPT, ELMO, BERT, RoBERTa)

# Ranking using static embeddings

#### Word2vec

• Words are represented as dense, continuous vectors of lesser dimensionality:

$$\begin{aligned} & \textbf{v}_{\mathsf{hotel}} = \left( \begin{array}{cccc} 0.19 & 0.2 & -0.9 & 0.4 \end{array} \right) \\ & \textbf{v}_{\mathsf{motel}} = \left( \begin{array}{cccc} 0.27 & 0.01 & -0.7 & 0.3 \end{array} \right) \end{aligned}$$

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- Straightforward way of measuring document-query similarity (unsupervised):
  - $\circ$  Create vector-based representations of queries and documents,  $\mathbf{v}_q$  and  $\mathbf{v}_d$ , by taking the centroid of their word vectors
  - Score documents based on the cosine similarity of their embeddings vectors to that of the query:

$$score(d, q) = \cos(\mathbf{v}_d, \mathbf{v}_q)$$

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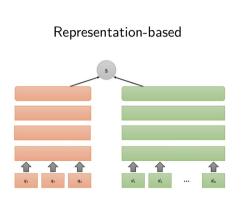
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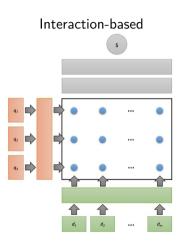
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What about supervised ranking (i.e., learning the score function)?

### Neural ranking models<sup>1</sup>





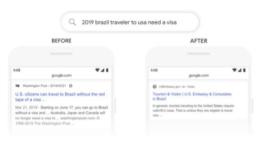
<sup>&</sup>lt;sup>1</sup>Mitra and Craswell. An Introduction to Neural Information Retrieval. FnTIR 2017. https://arxiv.org/abs/1705.01509

# Ranking using contextual embeddings (BERT)

### Adoption by commercial search engines<sup>2,3</sup>

#### Google

We're making a significant improvement to how we understand queries, representing the biggest leap forward in the past five years, and one of the biggest leaps forward in the history of Search.<sup>1</sup>



#### Microsoft Bing

Starting from April of this year (2019), we used large transformer models to deliver the largest quality improvements to our Bing customers in the past year.<sup>2</sup>

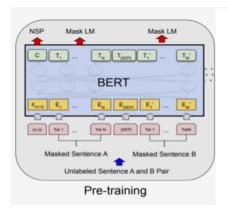


bing-delivers-its-largest-improvement-in-search-experience-using-azure-gpus/

<sup>&</sup>lt;sup>2</sup>https://blog.google/products/search/search-language-understanding-bert/

<sup>3</sup>https://azure.microsoft.com/en-us/blog/

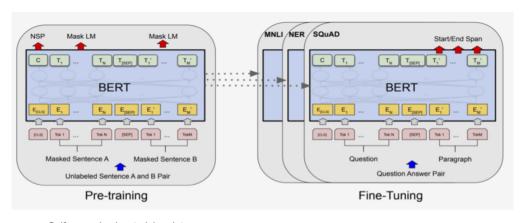
### **BERT Recap**<sup>4</sup>



Self-supervised: ∞ training data

<sup>&</sup>lt;sup>4</sup>Devlin, Chang, Lee, Toutanova. BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding. NAACL 2019.

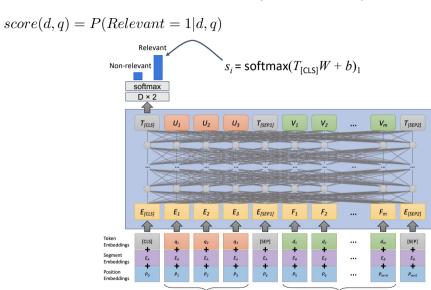
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### **BERT for relevance classification (MonoBERT)**



query q

document d

### **Training MonoBERT**

Loss:

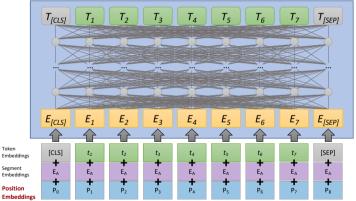
$$L = -\sum_{d \in D^+} \log score(d,q) - \sum_{d \in D^-} \log (1 - score(d,q))$$

- D+: human-annotated data
- ullet  $D^-$ : sampled from top-k ranked documents by traditional ranker

#### **BERT's limitations**

#### Cannot input entire documents!

Need separate embedding for every possible position (restricted to 512)



### From documents to passages

#### Training time

Transfer labels

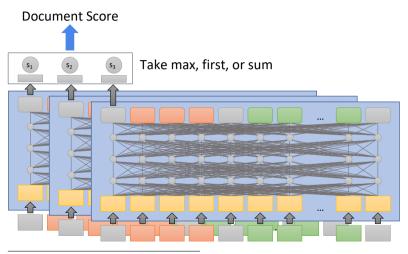


#### Inference time

Aggregate evidence

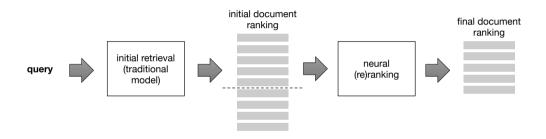


## Aggregating passage scores (BERT-MaxP, FirstP, SumP)<sup>6</sup>



 $<sup>^6</sup>$ Dai, Callan. Deeper Text Understanding for IR with Contextual Neural Language Modeling. SIGIR 2019

# Neural ranking in practice



### **Further reading**

- ECIR 2021 tutorial by MacAvaney, Macdonald, and Tonellotto https://github.com/terrier-org/ecir2021tutorial
- WSDM 2021 tutorial by Yates, Nogueira, and Lin https://t.co/jjhMnMmOwb
- Pretrained Transformers for Text Ranking: BERT and Beyond https://arxiv.org/abs/2010.06467