

FAQs

1. What devices can I charge with my Hour0 Power Everywhere power bank?

- You can charge smartphones, tablets, smartwatches, Bluetooth earphones, and other USB-powered devices. The "Hour0 Ultimate" model can also charge laptops and other high-power devices.

2. How long does it take to fully charge the power bank?

- Charging times vary depending on the model and the input power used. For example, the "Hour0 Lite" may take around 2-3 hours to charge fully, while the "Hour0 Ultimate" could take 5-8 hours with standard input or 3-4 hours with fast charging.

3. How do I know when the power bank is fully charged?

- Most models have an LED indicator or digital display that shows the charging status. The lights will stop blinking or the display will show 100% when the power bank is fully charged.

4. Can I use the power bank while it's charging?

- Yes, models like "Hour0 Pro" and "Hour0 Ultimate" support pass-through charging, allowing you to charge your device while the power bank itself is being charged.

5. How do I activate wireless charging on the Hour0 Ultimate?

- Simply place a compatible device on the wireless charging surface, and it will automatically start charging. Ensure wireless charging is enabled on your device.

6. How many times can I charge my smartphone with the power bank?

- It depends on the model and the capacity of your phone's battery. For example, the "Hour0 Plus" (15,000mAh) can charge an average smartphone 4-5 times.

7. Can the Hour0 power banks be taken on an airplane?

- Yes, most of the Hour0 power banks are compliant with airline regulations. However, the "Hour0 Ultimate" should be checked against specific airline guidelines due to its higher capacity.

8. What should I do if my power bank stops working?

- First, ensure the power bank is fully charged. If it still doesn't work, try using a different cable or device. If the problem persists, please contact our customer support for assistance.

9. How do I maintain the battery life of my power bank?

- Store the power bank in a cool, dry place and avoid extreme temperatures. Use the power bank regularly and recharge it before it completely runs out of power.

10. Does the power bank come with a warranty?

- Yes, all Hour0 Power Everywhere power banks come with a 12-month warranty covering manufacturing defects. Please keep your proof of purchase.

Instruction Guide

****1. Charging the Power Bank**

- Connect the provided charging cable to the power bank's input port (USB-C or Micro USB, depending on the model).
- Plug the other end of the cable into a USB wall charger or a powered USB port.
- The LED indicators or digital display will show the charging progress.
- Once fully charged, disconnect the cable.

****2. Charging Your Devices**

- Connect your device to the power bank using a compatible charging cable.
- For wired charging, plug the cable into one of the USB output ports (USB-A or USB-C).
- For wireless charging (Hour0 Ultimate), place your compatible device on the wireless charging pad.
- The power bank will automatically begin charging your device.
- Monitor the LED indicators or display to track the remaining battery power of the power bank.

****3. Using Multiple Outputs**

- Some models allow charging multiple devices simultaneously. Simply plug each device into an available output port.
- Be aware that charging multiple devices may reduce the overall charging speed.

****4. Activating and Deactivating the Power Bank**

- The power bank will automatically activate when you connect a device.
- To turn off the power bank manually, unplug all connected devices and press the power button (if available) for a few seconds.

****5. Caring for Your Power Bank**

- Keep the power bank clean and dry. Avoid exposing it to moisture, extreme heat, or cold.

- Charge the power bank at least once every three months if not used regularly to maintain battery health.

****6. Safety Tips**

- Use only the provided or certified charging cables to avoid damage.
- Do not disassemble or attempt to repair the power bank yourself.
- Keep the power bank away from flammable materials while charging.

This guide should help customers effectively use and maintain their "Hour0 Power Everywhere" power banks while addressing common questions they might have.