

User Documentation

POSTFINANCE

Module version: 1.0.0 PrestaShop version: 1.6

Postfinance is one of Switzerland's leading financial institutions. The Postfinance module for PrestaShop was developed to integrate many supported PostFinance payment methods into your shop and help you taking full advantage of the features provided by the Postfinance contract for merchant accounts.

This module provides many services like many supported payment methods, a customized template feature, a customized logo on payment page, maximal usability to your customers, security features, multi-language and multi-currency payment page. With this in mind, it was developed and designed to ensure a high level of security.

Module also supports one page checkout native module.

ATTENTION: PostFinance subscription is required for payment methods to work. See this <u>link</u> for further information. SSL is required for some features.

Customers can choose from many payments methods, including:

- Carte VISA
- MasterCard
- JCB
- American Express
- Diners Club

- Maestro
- Post-finance e-finance
- Postfinance Card
- Paypal

1. INSTALLATION

Did you select Installation "By PrestaShop" at checkout?

If so, you will receive an e-mail requesting additional information that grants our experts access to your store for module installation and configuration. This includes:

- Uploading and installing the module on your shop
- · Configuring the module in your back office
- Configuring your bank administration panel (if needed)
- Testing payments
- Instant analysis of all problems found
- Other support offered in this module



You will now have access to the follow 3 tabs: Documents, Configuration and Contact.

2. DOCUMENTATION TAB

Use this tab to access this user documentation for PrestaShop or documents for information and help with configuring this module.

3. CONFIGURATION TAB

The Configuration tab lets you fill in the credentials associated with your Postfinance account. To take full advantage of the functions offered by the Postfinance module, you will need a remote selling agreement with your bank.

ACCOUNT MODE: TEST / PRODUCTION MODE

This feature allows you to choose if you want to use payments test mode. It's strongly recommended to test payments before you offer new payment methods to your customers. Test mode works same as production, except no money will be charged.

If you want to switch to production mode, you must set the operating mode "Production" and ask the change into production to Postfinance by contacting them by email or phone. Please, note that you will need to wait 24h for the operation being completed by them.

% CONFIGURATION POSTFINANCE	
Account Mode PRODUCTION TEST MODE	
& ACCOUNT INFORMATION	
PostFinance Account ID (PSPID)	
Sent to you by PostFinance	
PostFinance SHA-IN pass phrase	
Same value that you have entered in your PostFinance configuration page	
PostFinance SHA-OUT pass phrase	
Same value that you have entered in your PostFinance configuration page	

ACCOUNT INFORMATION:

The details you need to configure this module: PostFinance Account ID (PSPID), PostFinance SHA-IN pass phrase, PostFinance SHA-OUT pass phrase.

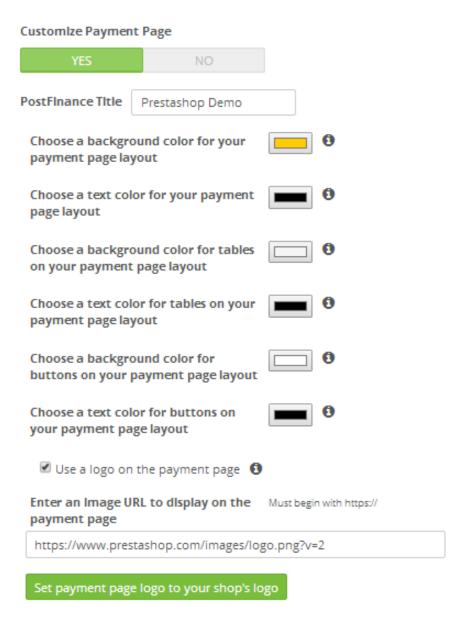
Important: In your PostFinance interface, please tick the checkbox to receive transaction feedback. You can find this in Configuration -> Technical Information -> Transaction Feedback

✓ PAYMENT PAGE LAYOUT SETUP:

With postfinance module you can modify payment page by selecting the following payment page options:



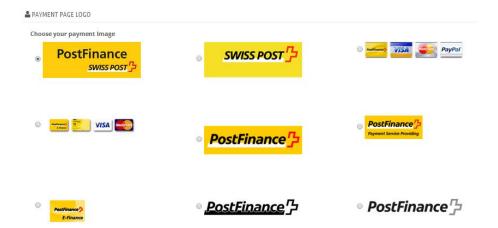
- Title of payment page
- Colors
- URL of the logo you want to display at the top of the payment page, next to the title. The URL must be absolute. The logo needs to be under SSL.



PAYMENT PAGE LOGO SETUP:

You can choose your payment image that will be displayed on the payment step of the purchasing funnel.





When finished, click "Save" button.

<u>Important:</u> The payment methods on Postfinance interface will adjust automatically depending on the services you choose on the Postfinance contract. Payment buttons will be displayed in the PrestaShop Front Office like:



Please, note that payment cards must be supported by your PostFinance subscription.

4. CONTACT TAB

If you encounter a problem using the module, our team is at your service via the contact form.

In the event you would be contacting us via the form, do not hesitate to give us your first message, maximum of details on the problem and its origins (Access to your Back Office and FTP, screenshots, reproduce actions to find the bug, etc...)

The Postfinance module for PrestaShop has been developed by the PrestaShop team, ensuring perfect compatibility with PrestaShop ecommerce software.