

Veronica Ho

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Skills

- Front-end web development using HTML, CSS, JavaScript and Bootstrap framework
- Object-oriented programming using Java
- Creative skills: video editing, graphic design using Adobe Premiere Pro, Photoshop and Illustrator
- Other languages & skills: SQL, R, Windows OS, Mac OS, Microsoft Office
- Fluent in written and conversational Cantonese Chinese and Mandarin Chinese

Education

University of St. Thomas, Saint Paul, MN

Master in Science, Software Engineering

Anticipated Completion: July 2018

GPA: 3.90

University of Minnesota, Minneapolis, MN

Bachelor of Arts, Double Major in Journalism and Art

Graduated: May 2014

GPA: 3.83, with distinction

Relevant Software Coursework

Web Application & Development

- Designed web pages using wireframes and mind maps
- Created a personal online portfolio with interactive elements and authentication modules

Software Development

- Designed and developed a Java Dungeons & Dragon game that creates characters and performs tasks
- Designed and developed a point-of-sale system and finance calculator using OOD and data structures

Database Management Systems & Design

- Designed and constructed a data dictionary using SQL Developer
- Created views and queries to extract data

Professional Experience

Office of Study Abroad, University of St. Thomas

Front Desk Graduate Assistant

Saint Paul, MN

October 2015—Present

- Provided front-line advising for students, faculty and parents on study abroad programs
- Created reports for multiple departments to help launch a new software for registering courses abroad

UnitedHealth Group (Propio Staffing Services)

Interpreter Representative

Minnetonka, MN

December 2014—May 2015

- Assisted telesales agents in sales by providing consecutive interpreting between English and Cantonese
- Provided consulting to licensed brokers regarding potential consumers' eligibility for different Medicare plans

The Minnesota Daily

Multimedia Reporter

Minneapolis, MN

February 2013—March 2014

- Revitalized the video department as the first reporter solely dedicated to multimedia reporting
- Initiated and pitched story ideas to the editor, reported and produced video news stories
- Collaborated with reporters to produce relevant video content to supplement print stories on the website