
K U A N - H A O (Howard) S U

Self-driven and highly coachable Business Analytics senior seeking an internship opportunity pertaining to business development, business analytics, data analytics, or a similar field.

Phone: 0987-711-132 **Personal Website** <https://howardsuuu.github.io/My-personal-Website/>

Email (kuanhao.su@sjsu.edu) **GitHub** (<https://github.com/howardsuuu>)

TECHNICAL SKILLS

Tools: AWS (Quick Sight), MS Office, Tableau, Power BI, Simio, Salesforce

Languages: Python, R, HTML, CSS, JavaScript

Database: MySQL, SQLite, Access

EDUCATION

San Jose State University - BS - Business Analytics Class of 2021 (GPA 3.8 / 4.0)

Courses: Business Sys, Data Visualization (**Tableau**, **Power BI**), Simulation & Modeling (**Simio**, **Excel**), Object Oriented Programming (**Python**), Android apps designing and prototyping (**Java**),

WORK EXPERIENCE

AI Technical Support Intern - Bespoke Inc. June 2020 – Mar 2021

- Enhance AI parsing accuracy through annotating conversational behaviors
- Work closely with Client for product development
- Analyze Qualitative & Quantitative data from the users
- Project Management: external & internal Metrics
- Focus on user experience improvement
- Engage directly with the ChatBot users

PROJECTS

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- **Rhetorical / Discipline Analysis** - Performed technical report about the business analytics industry
 - **Startup prototyping** - Provided residents near Bay area Covid-Info and Necessities status using mobile app
 - **Static Personal Website** - Used **HTML**, **CSS**, and **Bootstrap** to create personal portfolio website
 - **Amusement Park Simulation Modeling** - Used **Simio** to model the actual amusement park Sequence & Q
 - **Uber Data Analysis** - Used **Pandas**, **Seaborn** to analyze the Uber raw data located in New York
 - **Airplane Accidents Data Analysis** - Used **Pandas**, **Matplotlib** to analyze the accidents from 1908 to 2010
 - **Google Play Store Data analysis** - Used **Tableau** to analyze the age distribution of Play Store users

Association

- **Beta Gamma Sigma**