

# Workplace Interview Report

MIDTERM EXAMINATION

## GROUP RGCC

Romm James Cuya

Gino Freud Hobayan

Christian Leonard De Guzman

Gabriel Rey Credo

### Course

Self Development and Goal Setting

### Instructor

Miss Sherlyn Galero

The screenshot shows a video conference interface. On the left, there is a large banner with the text "TECH PROFESSIONAL INTERVIEW". Below the banner, the interviewee's name is listed as "Ms. Kyla Nadine Raquedan Interviewee". The host/moderator's name is listed as "Romm James Cuya Host / Moderator". The interviewers' names are listed as "Gabriel Rey Credo", "Christian Leonard De Guzman", and "Gino Freud Hobayan Interviewers". On the right side of the screen, there is a grid of video feeds for the participants. The top row shows Gino Freud Hobayan and Christian Leonard De Guzman. The middle row shows Gabriel Rey Credo. The bottom row shows Kyla Nadine Raquedan and Romm James Cuya. The video feed for Romm James Cuya is partially cut off on the right. At the bottom of the screen, there is a toolbar with various icons for video controls, including a heart, thumbs up, and a microphone.

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## Group Members' Contribution and Task Assignments

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### 1. Romm James Cuya

- Led the group in planning and executing the midterm project
- Revised and finalized the invitation and consent letter
- Communicated with the interviewee and served as email sender
- Hosted the Google Meet interview session as moderator
- Managed and compiled all documentation, the Professional Interview Report, and Group Presentation.
- During the interview: handled Opening and Closing Segments, and asked questions related to Advice and Message to Younger Self

### 2. Gabriel Rey Credo

- Attended practice meetings
- Contributed suggestions for interview questions and flow
- Edited the interview video (adjusted timing, refined transitions, and ensured it met time limits)
- During the interview: asked questions related to Career Background and Beginnings

### 3. Christian Leonard De Guzman

- Attended practice meetings
- Contributed ideas to improve the interview's flow and delivery
- Transcribed the entire interview session
- During the interview: asked questions related to Skills and Career Growth

### 4. Gino Freud Hobayan

- Created the initial draft of the consent/invitation letter (later refined by Romm)
- Designed the Canva/PowerPoint presentation for the group
- Created a backup PowerPoint when Canva servers were down worldwide
- Recorded the full interview session from start to finish
- During the interview: asked questions related to Technical and Problem-Solving Focus

## Interviewee Information

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**Name:**

Kyla Nadine Raquedan

**Nickname:**

Kyla / Nads

**Position:**

Software QA Engineer

**Company:**

Technistock Philippines

**Industry:**

Financial Technology (Stock Trading Applications)

**Interview Mode:**

Online Interview (GMeet)

**Date and Time Conducted:**

October 20, 2025, 8:15 PM

**Duration:**

30 minutes

## Interviewee Background

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Ms. Kyla, or “Nads” as her colleagues call her, is a Software QA Engineer at Technistock Philippines, a company that develops applications for stock brokers using data from the Philippine Stock Exchange. Her primary responsibility is to test and ensure the quality of web-based products before they are launched. She works under an Agile environment where communication and collaboration are key to maintaining product quality and system performance.

**Interviewee' Resume Link:** [PDF](#) raquedankyla-cv.pdf

### KYLA NADINE RAQUEDAN

kn.raquedan@gmail.com  
Makati City

#### SOFTWARE QA ENGINEER

Dedicated and detail-oriented Software Quality Assurance Engineer with nearly 3 years of experience in ensuring the quality, reliability, and functionality of software products. Proficient in both manual and automated testing methodologies, I have contributed to successful software releases by collaborating with cross-functional teams and adhering to industry best practices

#### STRENGTHS AND EXPERTISE

Automation Testing	Test-case Development	Attention-to-detail
API Testing	Tools Familiarity	Collaboration
JavaScript, PHP, Python, jQuery	Agile Methodology	Problem-solving skill

#### PROFESSIONAL EXPERIENCE

##### Technistock Philippines Inc. Software QA Engineer

June 2021 - Present

Responsible for developing and maintaining test cases and test plans for our web-based applications. I collaborated closely with the development team to understand the product requirements and design comprehensive test scenarios.

##### Accomplishments:

- Initiate automation testing in the company for big updates; this involves adopting the right tools, creating a robust framework, and training the team. It enhances the software quality and improve efficiency.
- Collaborating with the developers with continuous feedback for faster defect resolution and a smoother development process.
- Identify and test against detailed application business rules for both functionality and design, in addition to managing end-user.

##### MFI Polytechnic Institute Web Development Instructor

Oct 2020 - May 2021

Develops learning resources and materials by procuring and prototyping these to ensure that the learners experience and acquire the competency required by industry.

##### Accomplishments:

- Assists in selecting methods suitable for the learning and the competency being developed to ensure optimum learning.
- Maintain the quality of the web development course curriculum.
- Participated in TESDA's Regional & National Skills Competition as an Expert/Coach
- Experienced in teaching college-level students.

##### MFI Polytechnic Institute Web Developer Intern

July 2019 - May 2021

Responsible for designing and maintaining static websites that is visually appealing and user friendly navigation.

##### Accomplishments:

- Work with the development core team in the full cycle of development to ensure timely completion of deliverables
- Keep track of new trends in front-end and web/software tools development and give useful recommendations
- Efficiently give updates on any progress or delays on the project with the help of task management tools
- Provide a high value of service by participating in team meetings and discussions

#### EDUCATION

##### MFI Polytechnic Institute

Associate Degree in Information Technology

- Academic Excellence Awardee
- NC II Computer System Services

##### Angono Private Highschool

- TechVoc - ICT SHS Graduate
- With High Honors
- Best in Practical Research II

# Guide Questions and Summary of the Professional's Responses

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## Career Background & Beginnings

### 1. Can you tell us something about yourself and the work that you do?

**Ms. Kyla:** "So I'm Kyla Nadine Raquedan again. So you can call me Kyla.

Pero sa office namin, Ang tawag sakin is Nads kase may ibang Kyla sa company namin.

*Para lang din mas kilala namin, mas madali namin makilala yung isa't isa kailangan meron kaming nickname don na unique or samin lang.*

*And also, ang trabaho ko is software QA engineer. Basically, I test software na gawa ng developer and ang hawak ko is mga web applications. So, yung mga websites namin, ako yung nag-hahandle non.*

*So, day to day, usually, meeting, mag-stand up muna to check or to align sa kung ano yung priority that day.*

*And then after stand-up, we will do our thing na. So, usually ang ginagawa namin dun is agile yung system. So, ibig sabihin, pagka may product na binigay na sa amin for testing, itetest namin yun.*

*And then right after matest, pag may nakita na agad na issue, ibabalik agad namin sa dev. Para mafix nila yung problem.*

*So, usually nangyayari yon sa Agile na system or management sa office. And also yun lang, yun yung usually na ginagawa nag-tetest talaga, ang mga tinetest ko talaga is web, tapos meron 3 types of web sa amin. So, merong streamer, merong standard tsaka merong classic.*

*So, yung classic yon yung unang version ng web ng company namin. Hindi ko nalang masyado i-disclose kasi ano siya nasa contract din namin kung na hindi siya pa i-disclose kung ano siya. Pero basically, yung company namin is TechniStock Philippines Inc. Ang ginagawa namin na website is stocks para sa broker. So, halimbawa, gusto mong mag-trade ng stocks. Gagamitin mo yung website namin.*

*Data namin is Philippine Stock Exchange, so ayon yung pwede mong malaman, and ayon nga so may tatlo kaming system na web application na classic, standard, and streamer.*

*Classic is.. Kaya tatlo kasi, syempre meron tayong mga halimbawa yung sa Canva premium na mga type ng system. So, si streamer yung pinaka premium natin na product, kaya ayon mas madami siyang feature kaysa kay classic. So, basically yun na siya.*

”

### **Summary:**

Ms. Kyla works as a **Software QA Engineer at Technistock Philippines**, where she ensures the quality of web applications used for stock trading by brokers. She tests the developers' outputs for errors and system issues. Her company develops three main types of web applications — *Streamer (premium)*, *Standard*, and *Classic* — all of which draw real-time data from the **Philippine Stock Exchange**. Her daily work routine follows the **Agile methodology**, starting with team stand-up meetings and continuing with iterative testing and feedback cycles between QA and development teams.

## 2. What made you decide to apply for this position and company?

**Ms. Kyla:** "Actually, hindi ko siya in-expect na ipupursue ko kasi... Nung una talaga, naisip ko, parang ang career lang talaga na pwede sa akin is web developer. So, hindi naman kasi masyadong naririnig kapag nasa school ka na.. o mag-QA ka. Usually, kapag kunyari BS Com Sci ay ang automatic mong maiisip is, ah, developer to. Kaya ako nag-decide na i-accept din to kasi yung una kong job is teaching. Basically, teaching web development.

*And syempre, di ba, pagka-teaching ka, bukod sa alam mo yung tinuturo mo, ikaw din nag-check ng ginagawa ng mga students mo, ng mga system nila.*

*So, parang from there, meron akong trip pala ng as a QA and nung in-offer, actually, in-offer lang siya ng colleague, ng batchmate ko dati.*

*Tapos, parang sabi ko, sige, I'll try it kung kaya or kung qualified ako. And, ayun, qualified naman and..*

*Surprisingly, gusto ko talaga siya gawin. Kasi hindi ko rin gusto yung pag-web dev. For me, it's too intimidating.*

*Kaya nung nakita ko na, ay, pwede pala akong nasa software development pa rin na hindi ako developer.*

*So, ayun. Kaya ko siya ginrab talaga. And also, yung benefits din kasi ng company. Kaya din ako lumipat.*

*"*

### **Summary:**

She did not initially plan to work in Quality Assurance; her first career focus was web development and teaching. After being offered a QA role by a batchmate, she discovered that she enjoyed ensuring software quality more than coding itself. She

realized she could contribute to the software industry without being a full developer. The **positive company culture** and **strong employee benefits** at Technistock further motivated her decision.

### 3. What were your challenges as a fresh graduate? Did you encounter the same challenges when you switched jobs?

**Ms. Kyla:** “Number one challenge ko sa fresh graduate is bunga rin kasi ako ng pandemic.

*So before pandemic started, I was an OJT sa MFI.Teacher, ano na ako na doon, parang assistant teacher or pwede rin tech, ganyan.*

*So random lang yung job ko noon dati kasi OJT nga ako. And then nag-pandemic siya.*

*Last few months na lang ako sa OJT. So, biglang nag-pandemic, biglang nag-lockdown. So, grabe yung challenge talaga as a fresh grad.*

*Kasi, ang nasa isip ko nun, paano ako mag-a-apply? Kasi nga, hindi pwede lumabas, walang vaccine. So, di mo sure kung ano yung nangyayari talaga. Tapos, bago lang yung work from home set up. Hindi ko rin alam.*

*Kasi, wala naman sa family ko na naka-work from home. Lahat kami, lahat sila, is on-site. So, dad ko, IT siya, pero on-site siya. And, syempre, ang mindset ko na, hala, paano na ako mag-a-apply ng job?*

*So natenga ako or na-stuck ako for like 6 months before I landed the job again sa MFI, which yun din yung pinag-OJT ko. Kaya din ako nag-land doon is kinontak ako ng manager ko nung nag-OJT don.*

*So luckily, in-offer sa akin yung job na kung pwede daw ba akong mag-apply sa kanila as employee na talaga, hindi na OJT. Tapos, kung na encounter ko yung same challenges when I switch job, I think hindi.*

*Mas madali yung nag-switch ako ng job kaysa yung experience ko as a fresh grad. Kasi nung fresh grad ako, yun nga, dahil nga sa pandemic, lalo siyang humirap. Kasi diba, madali na lang sana yung pagiging fresh grad kung open lahat eh. Kasi madaming hiring, pwede ka pumunta kung saan, you can go anywhere.*

*Pero kasi nung time ko, ayun nga, strict talaga, kailangan may vaccine ka. At that time, parang nagka-vaccine na 2021. So I think kung hindi talaga ako kinontact nung dati kong manager sa first job ko, I think matagal akong magkaka-job. So, yun siya.*

*Tapos yung pag-switch kasi madali lang eh kasi nga open na and may vaccine na ako noon. Tapos in-offer pa sa akin yung opportunity na yun kaya mas madali ako nakapag-apply sa kanila.*

*So, di ako nahihirapan talaga.*

”

### **Summary:**

Her biggest challenge was **starting a career during the pandemic**. After completing her OJT as an assistant teacher and IT assistant at MFI, she spent six months unemployed due to lockdown restrictions. She eventually secured a full-time position at MFI through her manager's help. When she switched jobs later on, those early difficulties didn't repeat because she already had **experience, confidence, and connections**

## Guide Questions and Summary of the Professional's Responses

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### Skills & Career Growth

#### 4. What were the skills you lacked when you started working?

**Ms. Kyla:** "So.. I think, dahil nga, I came from pitching, so hindi ganun ka-hone yung skills ko sa pagtetesting.

*So, hindi ko alam yung system, hindi ko alam yung mga tinatawag na API testing, mga, yung agile methodology, hindi ko rin siya alam. So, I really started from the start talaga, from the, talagang scratch, yung QA journey ko. Pero, maganda rin yung learning ko doon, kasi nga, may mga nag-guide naman.*

*So, yung pinaka-challenging is I think yung tools familiarity. Kasi nga diba, bagong job, so may bagong mga stuff na kailangan aralin. Pinaka-challenging I think yung API testing tsaka yung automation testing. Yung automation testing kasi, ano siya eh, ah, mag-script ka, gagawa ka ng script para yung testing mo mas mabilis na lang. Parang doon ako medyo, I think, mga one year ko din siyang inaral bago ko siya na ano talaga, nakuha.*

*And then, kaya din ako parang hinire kasi gusto nila merong may mag-arat na automation for the company kasi nag-start silang mag-manual testing lang. Manual testing literal na ano lang talaga from login to kung anong features, yun yung pinagawa nila. Eh diba, pagka malaki na yung feature mo, mahirap nang mag-test.*

*So, ayun, yun yung challenge sa akin ng manager ko, mag-aaral ako ng automation testing. Yun yung pinaka-challenging, pag-aaral automation testing. Kasi walang nagturo sa akin nun sa kanila. Parang di nila ko tinuruan nun eh, kasi nga, wala din sila idea.*

*So, ang nangyari, nag-aaral ako ng automation testing and then after na maging successful yung pag-aaral ko nun, tsaka ako siya tinuro sa mga kasama ko.*

*So, parang yun yung nangyari sa akin.*

”

### **Summary:**

Coming from a teaching background, Ms. Kyla initially lacked knowledge in testing systems, **API testing**, and **Agile workflows**. She was hired partly because her company wanted to introduce **Automation Testing** — a skill no one else had. Her manager challenged her to self-study and apply automation to simplify testing complex systems. After mastering it in about a year, she became the **pioneer of automation testing** at Technistock and trained her colleagues on the process.

## **5. What do you consider as your biggest accomplishment in your current job?**

**Ms. Kyla:** *“I think yun nga, yung mismong automation testing, cino-consider ko siya na accomplishment talaga.*

*Kasi, imagine na bago ka and then you learn something and you kind of teach also the other staff na nandun na mas nauna pa sa'yo.*

*So, yung parang satisfaction na grabe, ako pa yung nakapagturo sa kanila ng automation testing.*

*Tsaka ako rin yung, parang technically ako yung nag-start ng automation testing sa company namin.*

*So, parang maganda talaga siya na ano na.*

*Parang cino-consider ko talaga siya achievement talaga as in.*

”

### **Summary:**

Her proudest achievement is implementing **Automation Testing** for the company. As a new hire, she successfully learned the tools independently, built scripts to speed up processes, and trained senior employees to adopt automation — transforming the QA team's efficiency.

## 6. Can you share your other career plans and how you want to do it?

**Ms. Kyla:** "Yeah. Actually, ini-aim ko mag-school ulit para kasi ang course ko is two years lang.

So, I think bala ko mag etay up yung one year na lang na study para magkaroon ng BS degree.

So, kasi in reality talaga, mas mahirap yung trabaho mo sa career plans mo kapag two years lang yung course mo.

Kahit anong, ewan ko ha, kahit anong skills na meron ka, usually yung ibang company, nagaano sila, nagaanap talaga sila ng four-year course.

So for me, while I'm haban nandito ako sa job ko ngayon, kasi very, ano din sila, supportive sa pag-aarial.

So, ita-take time ko din yun para mag-study.

Kasi yung ETEEAP, required siya na may five years work experience ka.

Tapos, ayon, five years.

Tapos, pagka qualified ka na dun, pwede ka na mag-aral ng one year lang.

Tapos, graduation na agad for BS degree.

So, yun yung plans ko.

And also, medyo nangangarap na sana makapag-work din abroad. Diba?

So, yun.

I think, yun yung mga plan ko. Parang mas okay na makapag-aral ka muna ng bachelor's degree.

And then, yung skills ko dito sa company ko, mahone ko lalo.

Para kapag gusto ko mag-work sa abroad, madali na lang.

So, yun yung balak ko.

"

### **Summary:**

Ms. Kyla aims to continue her studies through **ETEEAP** to earn a **Bachelor's Degree**, as she currently holds a two-year diploma. Her company supports this goal. Once eligible (after completing five years of work experience), she plans to pursue this pathway to open **international career opportunities** and work abroad.

## Guide Questions and Summary of the Professional's Responses

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### Technical & Problem-Solving Focus

#### 7. What do you do when you get stuck or need to debug some code? What's your problem-solving process?

**Ms. Kyla:** "So, dahil nga hindi ako dev, ako'y QA.

*So, when I got stuck, I usually go to my developer.*

*Talaga.*

*So, ano lang yan eh, parang magtitiwala ka lang din talaga sa dev mo na ma-fix na yung problem.*

*Kasi, once you pointed it out, naman.*

*Usually, ang ginagawa ko is I'll make sure na ma-re-replicate niya muna yung na-experience ko na issue.*

*Kasi kapag di niya na-replicate, doon na nagkakaroon ng clash.*

*Kasi nga siya, pwede sabihin ng dev, di ko ma-replicate, gumagana sa akin.*

*So, minsan may ganon.*

*So, pag ganon yung sinabi nila, I'll make sure my environment, yung environment ng software ko is okay talaga.*

*So, I will talk to my other colleague na QA din na, Sir, pacheck naman kung gumagana din sa'yo ito kasi hindi gumagana sa'kin eh.*

*Kasabi nung dev ko, working daw sa kanila. So, check niya.*

*Ngayon, pag hindi rin gumagana dun sa isa kong QA din na friend, babalik na ulit talaga kami sa dev na, tas mag-uusap lang kami, communication lang talaga and then, usually, pinapakita ko na talaga na magkasama kami or magka-video call para*

*Makita niya kung paano ko napapalabas yung issue.*

*So usually ganun.*

*So number one talaga is to communicate to your fellow developer kung ano yung problem.*

*Kasi sa company, hindi mo dapat parang inaasa sa sarili mo lahat.*

*Kasi kaya ka nga may ka-team.*

*Unless ikaw lang mag-isa, syempre.*

*ChatGPT ang ano mo nyan.*

*Ano mo dyan talaga katulong kung ikaw lang mag-isa.*

*And wala namang masama sa ChatGPT kasi parang maganda rin na magtanong sa kanya.*

*Minsan may mali siya pero alam mo yun.*

*Anyway, so ganun lang.*

*Kapag may team ka, so ask for help.*

*Kasi hindi naman porket na-stuck ka dyan, ay ikaw lang gagawin.*

*Kung na-stuck ka, ask lang sa mga ka-team mo.*

*"*

### **Summary:**

As a QA Engineer, she collaborates closely with developers when issues arise. She first ensures that the problem can be **replicated**, then discusses potential causes with her QA peers and the developers. Her main approach to problem-solving is **team communication and collaboration** — she believes that no one should struggle alone in a workplace.

## **8. How do you deal with unexpected situations at work — like tight deadlines, sudden changes, or pressure from big projects?**

**Ms. Kyla:** "Actually, yung mga sudden deadlines na yan, ano yan, very sensitive ano sa amin yan sa QA kasi parang sa management na siya, kumbaga hindi din namin hinahayaan kasi na o basta may deadline lang kasi parang ang mindset namin dapat meron pa rin allotted time so hindi pagka ganyan na may hard deadline dapat mga one week prior tsaka nila sabihin sa amin na ito yung deadline yan so dapat five days before pero kung sakaling na may hard deadline and hindi yun nakuha kasi syempre until lang yung time biglaan lang eh we will actually communicate to them sa project manager namin na this is how it is, parang ito yung nangyari."

So, we could, ano naman, hindi naman natin ito mabibigay nang may bug.

*Siyempre, nakakaya naman kung ibibigay mo ng may issue yun.*

*So, kung maliit na, kung maliit lang na update, Madali lang, kaya yan biglaan.*

*Pero kapag halimbawa big siya na feature, as in yung bago, tapos malaki, hindi siya pwede na biglaan talaga.*

*Kahit sabihin nila na hard deadline or sudden yung deadline, talagang we have to communicate to them na, na ma'am, ito po yun.*

*Kapag binigay po natin ito na may issue, tayo lang din po yung mapapahiya.*

*And also, yung company yung mapapahiya.*

*So, ganun.*

*"*

### **Summary:**

She emphasizes **clear communication** and **proper time management**. Her team prefers a one-week notice for major updates, but when faced with tight deadlines, they immediately coordinate with project managers. If changes are small, they accommodate them quickly; for larger updates, they request extensions to maintain quality standards.

## **9. What tools, habits, or routines help you stay productive and prevent burnout?**

**Ms. Kyla:** “*So, getting overwhelmed is a natural thing.*

*And I think nape-prevent ko siya kasi meron din akong life outside my work.*

*So, I make it a time to exercise, to do other stuff other than my work because I'm not my work.*

*So, alam mo yun?*

*So, parang hindi ikaw yung trabaho mo.*

*So, meron ka pang ibang pwedeng gawin outside your work.*

*So, ako, ang ginagawa ko is usually kapag wala namang urgent or hindi naman heavy yung kailangan tapusin.*

*Hindi ako nag-oot.*

*Hindi ako nag-overtime talaga.*

*Pag kailangan na kailangan lang, tsaka ako nag-oovertime.*

*Kasi, talking to your family, having dinner with them, it's very important.*

*Kasi, syempre, parang yun yung, sila yung parang ano mo eh, sila yung parang dahilan din kaya ka nag-wowork.*

*So, kung hindi ka healthy while working, mahihirapan ka.*

*So for me, ayun lang, nag-woworkout ako, nakikipag-bonding ako sa family ko.*

*I also do other stuff like, I love cooking.*

*So di ako talaga, di lang ako basta nag-QA lang.*

*So meron din ako ibang mga hobbies.*

*Yung talagang it keeps me sane.*

*"*

### **Summary:**

To avoid burnout, Ms. Kyla values **work-life balance**. She sets boundaries, works overtime only when necessary, and spends time with her family. She also enjoys cooking, exercising, and pursuing hobbies outside work to recharge and stay motivated.

## Guide Questions and Summary of the Professional's Responses

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### Advice & Reflection

#### 10. What advice can you give to students as they prepare to enter the tech industry?

**Ms. Kyla:** "Siguro, dahil nandito na rin kayo sa IT,  
Kung ano man yung ma-discover nyo sa work stuff, maging open lang kayo kasi yan  
yung pinaka maganda na time na maging curious.

Kasi nagsisimula pa lang kayo eh, wala pa kayo talagang pinaka-niche or yung  
pinaka-gusto gawin.

So kung alam nyo sa saril niyo nyo na gusto nyo talaga mag-web dev, ano talaga,  
i-grab nyo talaga yung opportunity.

Tas, ang tip ko talaga sa inyo is lagi kayong maging curious sa kung anong bago sa  
career, anong bago sa industry kasi mabilis magbago yung tech ngayon.

Kaya din yung sinabi kanina ni Ian na competitive yung market, super competitive yung  
market ngayon.

Kasi yung mga iba kong kakilala na ngayong era, yung mga iba kong friend na IT na  
naghanap ng job,

Nagsimula sila maghanap mga February, nakalipat sila October na or September na.  
Ganun ka-wild.

And also, another tip is gawa kayo ng portfolio nyo.

Gumawa kayo ng portfolio nyo talaga.

Yan yung isa sa mga magpapabilis.

Kung web dev talaga kayo, portfolio is the key.

Talagang yun yung pinaka-bonus sa mga hiring managers.

Pag nakita nila na, okay, kaya niya gumawa ng website from scratch.

Yan.

Usually yan.

*Pero kung yung iba kasi, syempre, lahat naman may iba-ibang choice.*

*So, hindi lang naman web developer ang meron sa IT.*

*May QA, may tech.*

*So, yun.*

*Hindi lang naman natitigil sa pagiging developer pag Com Sci ka.*

*"*

**Summary:**

She encourages students to stay curious, adaptable, and proactive. The tech industry evolves rapidly, so continuous learning is essential. She suggests building a portfolio, keeping up with trends, and never stopping learning. She also reminds students to maintain hobbies and interests beyond work to stay balanced.

**11. If you could go back in time and give a message to your younger self, what would it be?**

**Ms. Kyla:** *"I think my message to my younger self is that I thank her for not stopping or not giving up.*

*Kasi nung time talaga ng pandemic, it's really hard.*

*Kasi di mo alam kung anong meron, anong mangyayari.*

*Kasi wala ka din susundan eh.*

*So yeah, for not giving up, for really trying hard to find another job.*

*Kasi ang hirap nung time din nun na diba from teaching so hindi ko alam kung pwede ba ako sa ibang career so yun I really thank her for not giving up and for really pushing herself so yun po.*

*"*

**Summary:**

She would thank her younger self for not giving up during the pandemic, despite the uncertainty and lack of resources. Her persistence helped her transition from teaching to a QA career, and she is proud of how far she has come.

# Documentation and References

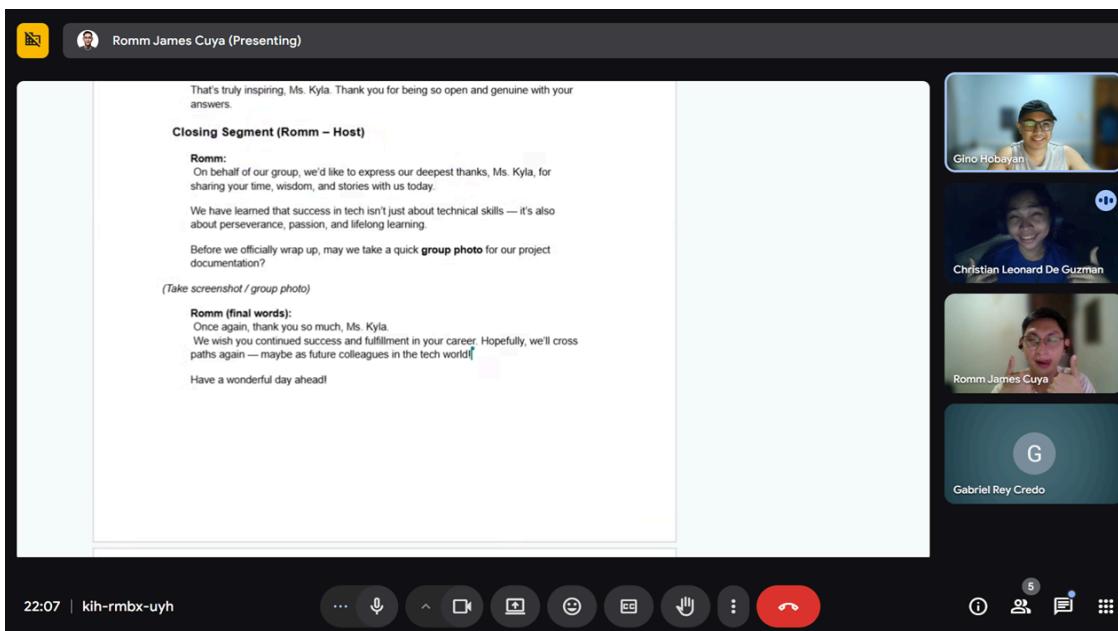
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## Photo Documentation

- Group Photo with Interviewee



- Practice Interview Flow



## ● Interview Email Invitation Email

Confirmation of Tech Professional Interview – CIIT Tech Transferee Students External Inbox x

 **Romm James Cuya** <romm.cuya@ciit.edu.ph>  
to kn.raquedan, christian.deguzman, gabriel.credo, gino.hobayan, sherlyn.galero ▾

Mon, Oct 20, 2:00 PM (9 days ago) Star Reply Forward Print

Good day, Ms. Raquedan!

We hope you are doing well.

This email is to formally confirm our scheduled online interview today, October 20, 2025 (Monday) at 8:15 PM via Google Meet, as part of our midterm requirement in IR001: Self-Development and Goal Setting under Ms. Sherlyn Galero at CIIT College of Arts and Technology.

Please find attached the signed formal invitation and consent letter approved by our instructor for your reference.

You may also access the meeting directly using the link below:

 [Google Meet: https://meet.google.com/dpk-hrpd-rfd](https://meet.google.com/dpk-hrpd-rfd)

We are sincerely grateful for your willingness to participate in our interview. Your time and insights as a tech professional will greatly contribute to our learning about career development, workplace adaptation, and professional growth in the IT industry.

Thank you very much for your time and support. We look forward to meeting with you later.

Warm regards,

Romm James Cuya  
Gabriel Rey Credo  
Christian Leonard De Guzman  
Gino Hobayan

IR001 — Self-Development and Goal Setting  
CIIT College of Arts and Technology  
Instructor: Ms. Sherlyn Galero

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One attachment • Scanned by Gmail ⓘ



## ● GMeet Invitation

Good day, Ms. Raquedan!

This is to confirm our scheduled online interview on October 20, 2025 (Monday) at 3:30 PM via Google Meet, as part of our midterm requirement in IR001: Self-Development and Goal Setting under Ms. Sherlyn Galero at CIIT College of Arts and Technology.

We are sincerely grateful for your willingness to participate.

Google Meet Link: <https://meet.google.com/dpk-hrpd-rfd>

**Purpose:**  
This interview will serve as part of our **academic requirement** for our midterm examination. In addition, it aims to expose us to **authentic insights from professionals** in the tech field—particularly about **career development, workplace adaptation, and problem-solving approaches** in real industry settings.

**Mode:** Online (Google Meet)  
**Duration:** 20–30 minutes

**Guide Questions:**

1. Can you tell us something about yourself and the work that you do?
2. What made you decide to apply for this position and company?
3. What were your challenges as a fresh graduate?  
Did you encounter the same challenges when you switched jobs?
4. What were the skills you lacked when you started working?
5. What do you consider as your biggest accomplishment in your current job?
6. Can you share your other career plans and how you want to do it?
7. What do you do when you get stuck or need to debug some code?  
What's your problem-solving process?
8. What advice can you give to us students?

**Note:** We will send the **signed version of our formal invitation letter** (approved by our instructor) shortly.

We kindly request your consent to record the interview (video) and take one group photo **solely for academic purposes**. The materials will only be used for submission and will not be shared publicly.

Thank you very much for your time and support.

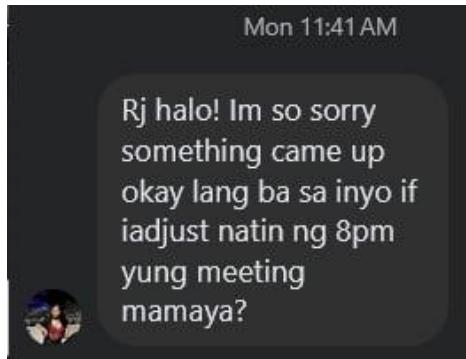
**Best regards,**  
Romm James Cuya  
Gabriel Rey Credo  
Christian Leonard De Guzman  
Gino Hobayan

IR001 — Self-Development and Goal Setting  
CIIT College of Arts and Technology

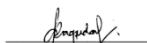
**Instructor:** Ms. Sherlyn Galero

**Kailan BINAGO**  
Lunes 20 Okt 2025 : 8:15PM – 8:45PM (Standard na Oras sa Pilipinas)  
Lunes 20 Okt 2025 – 9:30PM — 4PM (Standard na Oras sa Pilipinas)

- Interviewee Request of ReschedTime



## Signed Invite and Consent Letter

 <p>October 17, 2025</p> <p><b>Kyla Nadine Raquedan</b> Software QA Engineer Technistock Philippines Inc</p> <p>Dear Ms. Kyla,</p> <p>Greetings! We are 1st year Tech Transferee students from CIIT College of Arts and Technology, currently taking the subject IR001: Self-Development and Goal setting under Ms. Sherlyn Galero.</p> <p>As part of our Midterm Examination, we are tasked to conduct a professional interview with an individual working in the technology industry. This interview aims to help us gain a deeper understanding of real-world career experiences, workplace challenges, and professional growth to guide us in preparing for our own future careers.</p> <p>We would like to invite you for a 20-30-minute online interview via Google Meet at your most convenient schedule.</p> <p><b>Purpose:</b> This interview will serve as part of our academic requirement for our midterm examination. In addition, it aims to expose us to authentic insights from professionals in the tech field—particularly about career development, workplace adaptation, and problem-solving approaches in real industry settings.</p> <p><b>Mode:</b> Online (Google Meet) <b>Duration:</b> 20 - 30 minutes</p> <p>Below are the guide questions for your reference. Please note that we may also ask a few additional or follow-up questions depending on the flow of the conversation.</p> <p>1. Can you tell us something about yourself and the work that you do?      2. What made you decide to apply for this position and company?      3. What were your challenges as a fresh graduate?          Did you encounter the same challenges when you switched jobs?      4. What were the skills you lacked when you started working?      5. What do you consider as your biggest accomplishment in your current job?      6. Can you share your other career plans and how you want to do it?      7. What do you do when you get stuck or need to debug some code?          What's your problem-solving process?</p>	 <p>8. What advice can you give to us students?</p> <p>We also request your consent to documentation (photo and video recording) solely for academic purposes.</p> <p>Thank you very much for your time and consideration. Your participation would greatly contribute to our understanding of professional growth and development in the tech industry.</p> <p> _____ Kyla Nadine Raquedan Software QA Engineer</p> <p>Sincerely:  _____ Romm James Cuya</p> <p> _____ Christian Leonard De Guzman</p> <p> _____ Gabriel Rey Credo</p> <p> _____ Gino Hobayan</p> <p> _____ Ms. Sherlyn Galero</p>
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## Transcript of the Interview

### == OPENING SEGMENT ==

**Romm:**

All right, let's start. Good evening, Ms.Kyla.It's such a pleasure to have you here with us today.We really appreciate you taking time out of your schedule to join us.We're first year tech transfer students from CIIT College of Arts and Technology. And this interview is actually part of our midterm project for self-development and goal setting under Ms. Sherlyn Galero. And we're genuinely excited to hear about your journey, your experiences in tech, the challenges you have faced, and how you have grown along the way.Before we jump in, Ms. Kyla, with your permission, would it be okay if we record this session and take a quick group photo?

**Ms. Kyla:**

Okay, sure.

**Romm:**

Thank you so much, Ms Kyla. Really appreciate it.Before we begin, we would love to introduce ourselves.

I will go first. I'm Romm James Cuya. You can call me Romm, a computer science student specializing in AI and cloud computing.

I'm your future AI engineer and tech founder, and I will be your host for today's session.

**Rey:**

Good evening, Ms. Kyla.

My name is Rey Credo, taking the BSEMC course in CIIT, College of Arts and Technology, in which I specialize in game programming.

For tonight, I will be asking you a few questions about your career journey.

**Ian:**

Hello, Ms. Kyla. I'm Christian Leonard de Guzman.You can call me Ian.

Taking the same course as Romm, BSCS specializing in AI and Cloud Computing.

Personally, I'm very interested to hear about your experiences and insights in tech po.

**Gino:**

I'm Gino Hobayan, also a computer science student specializing in artificial intelligence and cloud computing.

I'll be focusing on the technical side of your work later in the interview.

**Romm:**

All right. That's awesome, guys. Once again, thank you for being here with us, Ms. Kyla. And we're really excited to get started. Are you ready na po ba? So our interview and question. All right. Thank you, Ms. Kyla.

**Ms. Kyla:**

I'll be candid nalang ha.

**Romm:**

Sure. Okay lang po. Thank you so much po. So let's begin with our first question with Rey, our first interviewer.

**== Interview Segment (Rey) ==**

**Rey:**

Hello po. As I mentioned before, my questions will mostly be about your career background and your humble beginnings in general.

So to start things off po, Ms. Kyla, could you please tell us a bit about yourself and the work that you do?

If you also can, would you be so kind to mention your company as well po?

Maybe a walkthrough of your current role and what a typical day looks like for you.

Your position title, perhaps?

**Ms. Kyla:**

So I'm Kyla Nadine Raquedan again. So you can call me Kyla.

Pero sa office namin, Ang tawag sakin is Nads kase may ibang Kyla sa company namin.

Para lang din mas kilala namin, mas madali namin makilala yung isa't isa kailangan meron kaming nickname don na unique or samin lang.

And also, ang trabaho ko is software QA engineer. Basically, I test software na gawa ng developer and ang hawak ko is mga web applications. So, yung mga websites namin, ako yung nag-hahandle non.

So, day to day, usually, meeting, mag-stand up muna to check or to align sa kung ano yung priority that day.

And then after stand-up, we will do our thing na. So, usually ang ginagawa namin dun is agile yung system. So, ibig sabihin, pagka may product na binigay na sa amin for testing, itetest namin yun.

And then right after matest, pag may nakita na agad na issue, ibabalik agad namin sa dev. Para mafix nila yung problem.

So, usually nangyayari yon sa Agile na system or management sa office. And also yun lang, yun yung usually na ginagawa nag-tetest talaga, ang mga tinetest ko talaga is web, tapos meron 3 types of web sa amin. So, merong streamer, merong standard tsaka merong classic.

So, yung classic yon yung unang version ng web ng company namin. Hindi ko nalang masyado i-disclose kasi ano siya nasa contract din namin kung na hindi siya pa i-disclose kung ano siya. Pero basically, yung company namin is TechniStock Philippines Inc. Ang ginagawa namin na website is stocks para sa broker. So, halimbawa, gusto mong mag-trade ng stocks. Gagamitin mo yung website namin.

Data namin is Philippine Stock Exchange, so ayon yung pwede mong malaman, and ayon nga so may tatlo kaming system na web application na classic, standard, and streamer.

Classic is.. Kaya tatlo kasi, syempre meron tayong mga halimbawa yung sa Canva premium na mga type ng system. So, si streamer yung pinaka premium natin na product, kaya ayon mas madami siyang feature kaysa kay classic. So, basically yun na siya.

**Rey:**

That's very great, po. Very interesting, po. What made you decide to apply for such a position, po?

Was it something you've always wanted to pursue or just an opportunity along the way?

**Ms. Kyla:**

Actually, hindi ko siya in-expect na ipupursue ko kasi... Nung una talaga, naisip ko, parang ang career lang talaga na pwede sa akin is web developer.

So, hindi naman kasi masyadong naririnig kapag nasa school ka na.. o mag-QA ka. Usually, kapag kunyari BS Com Sci ay ang automatic mong maiisip is, ah, developer to.

Kaya ako nag-decide na i-accept din to kasi yung una kong job is teaching. Basically, teaching web development.

And syempre, di ba, pagka-teaching ka, bukod sa alam mo yung tinuturo mo, ikaw din nag-check.ng ginagawa ng mga students mo, ng mga system nila.

So, parang from there, meron akong trip pala ng as a QA and nung in-offer, actually, in-offer lang siya ng colleague, ng batchmate ko dati.

Tapos, parang sabi ko, sige, I'll try it kung kaya or kung qualified ako. And, ayun, qualified naman and..

Surprisingly, gusto ko talaga siya gawin. Kasi hindi ko rin gusto yung pag-web dev. For me, it's too intimidating.

Kaya nung nakita ko na, ay, pwede pala akong nasa software development pa rin na hindi ako developer.

So, ayun. Kaya ko siya ginrab talaga. And also, yung benefits din kasi ng company. Kaya din ako lumipat.

**Rey:**

I see. Here to tell you right now po, that is very inspiring po. Because it takes such a courage po to actually go for something to know your limits po.

But hey, it all worked well naman po, right? Yeah. So, let's go back a bit po to your early years for now. What were some of the challenges you faced as a fresh graduate? Like, did you encounter the same challenges when you switched jobs?

**Ms. Kyla:**

Number one challenge ko sa fresh graduate is bunga rin kasi ako ng pandemic. So before pandemic started, I was an OJT sa MFI.Teacher, ano na ako na doon, parang assistant teacher or pwede rin tech, ganyan.

So random lang yung job ko noon dati kasi OJT nga ako. And then nag-pandemic siya.

Last few months na lang ako sa OJT. So, biglang nag-pandemic, biglang nag-lockdown. So, grabe yung challenge talaga as a fresh grad.

Kasi, ang nasa isip ko nun, paano ako mag-a-apply? Kasi nga, hindi pwede lumabas, walang vaccine. So, di mo sure kung ano yung nangyayari talaga. Tapos, bago lang yung work from home set up. Hindi ko rin alam.

Kasi, wala naman sa family ko na naka-work from home. Lahat kami, lahat sila, is on-site. So, dad ko, IT siya, pero on-site siya. And, syempre, ang mindset ko na, hala, paano na ako mag-a-apply ng job?

So natenga ako or na-stuck ako for like 6 months before I landed the job again sa MFI, which yun din yung pinag-OJT ko. Kaya din ako nag-land doon is kinontak ako ng manager ko nung nag-OJT don.

So luckily, in-offer sa akin yung job na kung pwede daw ba akong mag-apply sa kanila as employee na talaga, hindi na OJT. Tapos, kung na encounter ko yung same challenges when I switch job, I think hindi.

Mas madali yung nag-switch ako ng job kaysa yung experience ko as a fresh grad. Kasi nung fresh grad ako, yun nga, dahil nga sa pandemic, lalo siyang humirap.

Kasi diba, madali na lang sana yung pagiging fresh grad kung open lahat eh. Kasi madaming hiring, pwede ka pumunta kung saan, you can go anywhere.

Pero kasi nung time ko, ayun nga, strict talaga, kailangan may vaccine ka. At that time, parang nagka-vaccine na 2021. So I think kung hindi talaga ako kinontact nung dati kong manager sa first job ko, I think matagal akong magkaka-job. So, yun siya.

Tapos yung pag-switch kasi madali lang eh kasi nga open na and may vaccine na ako noon. Tapos in-offer pa sa akin yung opportunity na yun kaya mas madali ako nakapag-apply sa kanila.

So, di ako nahihiapan talaga.

**Rey:**

Wonderful po.

I'm honored po to have heard such insightful thoughts from you, Ms. Kyla. Thank you very much. Now, please allow us po to dive a bit deeper into your journey naman. And I will now hand it over to Ian to cover such topics. Thank you again po, Ms. Kyla.

### **== Interview Segment (Ian) ==**

**Ian:**

Ayun, thanks, Ray. Hello again, Ms. Kyla.

And then, grabe nga yun, no, na yung saktong pag-graduate mo biglang magpa-pandemic, nakakagulat talaga yung transition from there.

Alright, so mag-move on po tayo dito sa part ko naman po. We will now be talking about your skills and career growth. Earlier, you mentioned some of the challenges you faced nga po. I'm curious to know, what were the skills you realized you lacked when you first started working?

**Ms. Kyla:**

So.. I think, dahil nga, I came from pitching, so hindi ganun ka-hone yung skills ko sa pagtetesting.

So, hindi ko alam yung system, hindi ko alam yung mga tinatawag na API testing, mga, yung agile methodology, hindi ko rin siya alam. So, I really started from the start talaga, from the, talagang scratch, yung QA journey ko. Pero, maganda rin yung learning ko doon, kasi nga, may mga nag-guide naman.

So, yung pinaka-challenging is I think yung tools familiarity. Kasi nga diba, bagong job, so may bagong mga stuff na kailangan aralin. Pinaka-challenging I think yung API testing tsaka yung automation testing. Yung automation testing kasi, ano siya eh, ah, mag-script ka, gagawa ka ng script para yung testing mo mas mabilis na lang. Parang doon ako medyo, I think, mga one year ko din siyang inaral bago ko siya na ano talaga, nakuha.

And then, kaya din ako parang hinire kasi gusto nila merong may mag-arat na automation for the company kasi nag-start silang mag-manual testing lang. Manual testing literal na ano lang talaga from login to kung anong features, yun yung pinagawa nila. Eh diba, pagka malaki na yung feature mo, mahirap nang mag-test.

So, ayun, yun yung challenge sa akin ng manager ko, mag-aaral ako ng automation testing. Yun yung pinaka-challenging, pag-aaral automation testing. Kasi walang nagturo sa akin nun sa kanila. Parang di nila ko tinuruan nun eh, kasi nga, wala din sila idea.

So, ang nangyari, nag-aaral ako ng automation testing and then after na maging successful yung pag-aaral ko nun, tsaka ako siya tinuro sa mga kasama ko.

So, parang yun yung nangyari sa akin.

**Ian:**

So, parang nag-spend time pa po kayo ng self-learning for that. Kasi ikaw lang yung ano, ikaw yung in-assign doon to learn about it. I see. That's really ano naman to hear. Like, even so kahit nag-wowork ka na, you're still learning.

**Ms. Kyla:**

Actually, important talaga siya. I think being an IT, hindi siya nag-end sa school.

So kahit graduate kayo, talagang kailangan niyo talaga mag-aaral.

**Ian:**

That's very fun na hindi sa college lang nag stop yung pag-aaral.

Alright, so it's encouraging to hear how those experiences nakapag-shape sa'yo.

And then, dahil doon nakatulong yun sa growth mo throughout your career.

And then, since we're speaking of growth, what could you say is your biggest accomplishment so far? Whether in your current job or throughout your career po?

**Ms. Kyla:**

I think yun nga, yung mismong automation testing, cino-consider ko siya na accomplishment talaga.

Kasi, imagine na bago ka and then you learn something and you kind of teach also the other staff na nandun na mas nauna pa sa'yo.

So, yung parang satisfaction na grabe, ako pa yung nakapagturo sa kanila ng automation testing.

Tsaka ako rin yung, parang technically ako yung nag-start ng automation testing sa company namin.

So, parang maganda talaga siya na ano na.

Parang cino-consider ko talaga siya achievement talaga as in.

**Ian:**

Kahit ako po eh, kung ganun na first time na napunta sa work and then ikaw pa yung bago, tapos biglang yung part mo is very big thing sa company especially when it comes to development since very critical yan in the process of development.

That's very amazing po kahit sa akin, ako magiging proud ako doon.

Now, looking ahead,

May mga career goals po ba kayo or future plans?

Tapos, paano nyo po plan i-achieve po yung mga yun?

**Ms. Kyla:**

Yeah. Actually, ini-aim ko mag-school ulit para kasi ang course ko is two years lang.

So, I think bala ko mag etay up yung one year na lang na study para magkaroon ng BS degree.

So, kasi in reality talaga, mas mahirap yung trabaho mo sa career plans mo kapag two years lang yung course mo.

Kahit anong, ewan ko ha, kahit anong skills na meron ka, usually yung ibang company, nagaano sila, nagaanap talaga sila ng four-year course.

So for me, while I'm haban nandito ako sa job ko ngayon, kasi very, ano din sila, supportive sa pag-aaral.

So, ita-take time ko din yun para mag-study.

Kasi yung ETEEAP, required siya na may five years work experience ka.

Tapos, ayon, five years.

Tapos, pagka qualified ka na dun, pwede ka na mag-aral ng one year lang.

Tapos, graduation na agad for BS degree.

So, yun yung plans ko.

And also, medyo nangangarap na sana makapag-work din abroad. Diba?

So, yun.

I think, yun yung mga plan ko. Parang mas okay na makapag-aral ka muna ng bachelor's degree.

And then, yung skills ko dito sa company ko, mahone ko lalo.

Para kapag gusto ko mag-work sa abroad, madali na lang.

So, yun yung balak ko.

**Ian:**

That's very resourceful po.

It's my, ano, it's actually my first time hearing sa ETEEAP.

I didn't know na may ganyang option pala that exists here in the Philippines.

And then, actually, it's very surprising po na two-year course and, ano, your position right now is very, ano po, very good.

And then, like, yun sa company nyo, kasi para sa amin na mga fresh students, syempre very intimidating especially sa current job market ngayon ng computer science is very competitive daw.

And then,

syempre nakakakaba baka yung company na mapuntahan mo is not that good and baka inaasahan na nila lahat sa iyo, ganon ganyan.

And then like, it's very, it's very heartwarming na makarinig that there are companies na very supportive for their employees.

Alright, that's all naman sa akin, Ms. Kyla.

I'll now hand it over to Gino who'll focus more on the technical side of things.

Thank you.

**Ms. Kyla:**

Thank you.

### **-- Interview Segment (Gino) --**

**Gino:**

Thanks, Ian.

Hi again, Ms. Kyla.

Also, as someone who's interested in tech and you've also heard of ETEEAP before, before.

When you encounter a tough technical issue like debugging or troubleshooting something unexpected, what's your usual process for solving?

**Ms. Kyla:**

So, dahil nga hindi ako dev, ako'y QA.

So, when I got stuck, I usually go to my developer.

Talaga.

So, ano lang yan eh, parang magtitiwala ka lang din talaga sa dev mo na ma-fix na yung problem.

Kasi, once you pointed it out, naman.

Usually, ang ginagawa ko is I'll make sure na ma-re-replicate niya muna yung na-experience ko na issue.

Kasi kapag di niya na-replicate, doon na nagkakaroon ng clash.

Kasi nga siya, pwede sabihin ng dev, di ko ma-replicate, gumagana sa akin.

So, minsan may ganon.

So, pag ganon yung sinabi nila, I'll make sure my environment, yung environment ng software ko is okay talaga.

So, I will talk to my other colleague na QA din na, Sir, pacheck naman kung gumagana din sa'yo ito kasi hindi gumagana sa'kin eh.

Kasabi nung dev ko, working daw sa kanila. So, check niya.

Ngayon, pag hindi rin gumagana dun sa isa kong QA din na friend, babalik na ult talaga kami sa dev na, tas mag-uusap lang kami, communication lang talaga and then, usually, pinapakita ko na talaga na magkasama kami or magka-video call para

Makita niya kung paano ko napapalabas yung issue.

So usually ganun.

So number one talaga is to communicate to your fellow developer kung ano yung problem.

Kasi sa company, hindi mo dapat parang inaasa sa sarili mo lahat.

Kasi kaya ka nga may ka-team.

Unless ikaw lang mag-isa, syempre.

ChatGPT ang ano mo nyan.

Ano mo dyan talaga katulong kung ikaw lang mag-isa.

And wala namang masama sa ChatGPT kasi parang maganda rin na magtanong sa kanya.

Minsan may mali siya pero alam mo yun.

Anyway, so ganun lang.

Kapag may team ka, so ask for help.

Kasi hindi naman porket na-stuck ka dyan, ay ikaw lang gagawin.

Kung na-stuck ka, ask lang sa mga ka-team mo.

**Gino:**

Yes po, thank you po Ma'am.

Tama nga po yung communication kasi no man is an island din.

Speaking of challenges, can you also share paano niyo po na-handle mga unexpected situations like sudden deadlines or challenges?

**Ms. Kyla:**

Actually, yung mga sudden deadlines na yan, ano yan, very sensitive ano sa amin yan sa QA kasi parang sa management na siya, kumbaga hindi din namin hinahayaan kasi na o basta may deadline lang kasi parang ang mindset namin

dapat meron pa rin allotted time so hindi pagka ganyan na may hard deadline dapat mga one week prior tsaka nila sabihin sa amin na ito yung deadline yan so dapat five days before pero kung sakaling na may hard deadline and hindi yun nakuha kasi syempre until lang yung time biglaan lang eh we will actually communicate to them sa project manager namin na this is how it is, parang ito yung nangyari.

So, we could, ano naman, hindi naman natin ito mabibigay nang may bug.

Siyempre, nakakaya naman kung ibibigay mo ng may issue yun.

So, kung maliit na, kung maliit lang na update, Madali lang, kaya yan biglaan.

Pero kapag halimbawa big siya na feature, as in yung bago, tapos malaki, hindi siya pwede na biglaan talaga.

Kahit sabihin nila na hard deadline or sudden yung deadline, talagang we have to communicate to them na, na ma'am, ito po yun.

Kapag binigay po natin ito na may issue, tayo lang din po yung mapapahiya.

And also, yung company yung mapapahiya.

So, ganun.

**Gino:**

Thank you po, ma'am, for the answers.

Yes, communication po talaga is key. Especially sa technical part.

That's all for my part. Thank you again, ma'am.

I'll turn it to our host, Romm.

**== Interview Segment (Romm) ==****Romm:**

Thank you, Gino.

Ms. Kyla, hearing your journey really opened our eyes to how diverse and dynamic the tech world can be.

Actually, ang dami po namin natutunan.

Like yung ano yung ganap sa workplace talaga.

Anong mga ma-encounter.

Ang ganda po na sinabi niyo na hindi sa school natatapos yung learning.

So, napakaganda po.

Actually, relate ako sa 2 years course na ito.

Tapos mag-aaral ulit.

Actually, may question na hindi natanong si Gino.

Ano po yung tools, habits, or routines na ginagawa nyo po para ma-stay productive and ma-prevent yung pagiging overwhelmed?

**Ms. Kyla:**

Ulit po, medyo choppy lang.

**Romm:**

I'm sorry.

What tools, habits, or routines help you stay productive and prevent you from being overwhelmed?

**Ms. Kyla:**

Yung last part lang, di ko narinig.

**Romm:**

Routines, habits na mag-stay ka po sa pagiging productive and ma-prevent yung pagiging overwhelmed.

**Ms. Kyla:**

Ah, okay.

So, getting overwhelmed is a natural thing.

And I think nape-prevent ko siya kasi meron din akong life outside my work.

So, I make it a time to exercise, to do other stuff other than my work because I'm not my work.

So, alam mo yun?

So, parang hindi ikaw yung trabaho mo.

So, meron ka pang ibang pwedeng gawin outside your work.

So, ako, ang ginagawa ko is usually kapag wala namang urgent or hindi naman heavy yung kailangan tapusin.

Hindi ako nag-oot.

Hindi ako nag-overtime talaga.

Pag kailangan na kailangan lang, tsaka ako nag-oovertime.

Kasi, talking to your family, having dinner with them, it's very important.

Kasi, syempre, parang yun yung, sila yung parang ano mo eh, sila yung parang dahilan din kaya ka nag-wowork.

So, kung hindi ka healthy while working, mahihirapan ka.

So for me, ayun lang, nag-woworkout ako, nakikipag-bonding ako sa family ko.

I also do other stuff like, I love cooking.

So di ako talaga, di lang ako basta nag-QA lang.

So meron din ako ibang mga hobbies.

Yung talagang it keeps me sane.

**Romm:**

Thank you po, Miss Kyla.

Ang tama nga naman, di ba, guys? Kailangan di lang tayo mag-focus sa ano?

**Ms. Kyla:**

Pero actually, actually, merong ibang tao talaga, code is code.

Like my partner, ano siya talaga, kapag nasa era siya ng gusto niya ng career growth, talagang career growth.

As in, siya lang yung nakita ko na nag-aaral talaga on a weekend ng coding.

Ganong level.

So, may ganong mga tao, may ganong mga developer na talagang kapag aral-aral, pag gusto nila ng panibagong tech stack na tinatawag, kunyari gusto nila matutunan yung ibang mga programming languages, talagang yun lang yung gagawin nila.

Matapos man yung shift ng work nila, after nun, ang hobby nila mag-arat ng code.

So, may mga ganun.

So, iba-iba.

Depende naman din yun sa'yo, sa kung ano, kung paano mo kilala yung sarili mo.

So, anything will do.

**Romm:**

Correct po. Thank you so much po, Ms. Kyla.

As a, kami po as a student, do you have any advice?

**Ms. Kyla:**

Siguro, dahil nandito na rin kayo sa IT,

Kung ano man yung ma-discover nyo sa work stuff, maging open lang kayo kasi yan yung pinaka maganda na time na maging curious.

Kasi nagsisimula pa lang kayo eh, wala pa kayo talagang pinaka-niche or yung pinaka-gusto gawin.

So kung alam nyo sa saril niyo nyo na gusto nyo talaga mag-web dev, ano talaga, i-grab nyo talaga yung opportunity.

Tas, ang tip ko talaga sa inyo is lagi kayong maging curious sa kung anong bago sa career, anong bago sa industry kasi mabilis magbago yung tech ngayon.

Kaya din yung sinabi kanina ni Ian na competitive yung market, super competitive yung market ngayon.

Kasi yung mga iba kong kakilala na ngayong era, yung mga iba kong friend na IT na naghanap ng job,

Nagsimula sila maghanap mga February, nakalipat sila October na or September na. Ganun ka-wild.

And also, another tip is gawa kayo ng portfolio nyo.

Gumawa kayo ng portfolio nyo talaga.

Yan yung isa sa mga magpapabilis.

Kung web dev talaga kayo, portfolio is the key.

Talagang yun yung pinaka-bonus sa mga hiring managers.

Pag nakita nila na, okay, kaya niya gumawa ng website from scratch.

Yan.

Usually yan.

Pero kung yung iba kasi, syempre, lahat naman may iba-ibang choice.

So, hindi lang naman web developer ang meron sa IT.

May QA, may tech.

So, yun.

Hindi lang naman natitigil sa pagiging developer pag Com Sci ka.

**Romm:**

Thank you, Miss Kyla.

So, ano talaga na never stop learning.

**Ms. Kyla:**

Yeah, never stop learning.

Aral lang.

Siyempre, minsan nakakapagod mag-aaral kasi ako din naman.

Kaya nga din, dapat balance lang.

So, kung mag-aaral kayo, dapat make it a time na meron din kayong hobby like you play games, you play stuff, mag-basketball, mag-gym, ganyan.

**Romm:**

Correct para, hindi rin ma-burn out.

Thank you so much, Miss Kyla.

Siguro, ito na yung pinakalast na question.

Baka lang may matutunan po kami dito.

Like, if you have a message to your younger self?

**Ms. Kyla:**

I think my message to my younger self is that I thank her for not stopping or not giving up.

Kasi nung time talaga ng pandemic, it's really hard.

Kasi di mo alam kung anong meron, anong mangyayari.

Kasi wala ka din susundan eh.

So yeah, for not giving up, for really trying hard to find another job.

Kasi ang hirap nung time din nun na diba from teaching so hindi ko alam kung pwede ba ako sa ibang career so yun I really thank her for not giving up and for really pushing herself so yun po.

**Romm:**

Thank you so much Ms. Kyla.

**Ms. Kyla:**

Thank you guys.

**== CLOSING SEGMENT ==**

**Romm:**

Guys. baka may ano, baka lang may.

**Ms. Kyla:**

Baka lang may tanong kayo or anything?

May tanong pa ba kayo?

Okay lang kahit wala guys.

Okay lang din kung meron.

**Romm:**

Wala naman na nag-aano, so I think yon na yung lahat.

**Ms. Kyla:**

Sorry talaga, late ako.

Nawala talaga sa isip ko. Kasi nga nagluto ako eh, tapos kumakain.

Sorry.

**Romm:**

Okay lang po.

**Ian:**

Okay lang po Ms. Kyla.

**Romm:**

Pwede po ba tayo mag-ano po tayo? Group picture?

**Ms. Kyla:**

O, sige, okay lang.

**Romm:**

Okay.

One, two, 1, 2, 3.

Wala, nawala ulit po. Sorry.

1, 2, 3.

Another one.

1, 2, 3.

**Ms. Kyla:**

Okay na?

/\* Laughters

**Romm:**

Once again, thank you so much, Ms. Kyla.

We wish you continued success in everything you do.

**Ms. Kyla:**

Kayo din.

Galingan ninyo.

**Romm:**

Hopefully, we will cross paths again and who knows, maybe one day we will get to work alongside you in the tech world.

Thank you so much, Ms. Kyla.

Take care and we hope you have a great day.

**Ms. Kyla:**

Thank you, RJ, Gino, and Ian, and Gray.

== END SESSION ==

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