

# Statistical Process Control (SPC)

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# Agenda

- › What is SPC?
- › Introduction to SPC Charts
- › Examples
- › Diagnostics

# What is SPC?

- › To detect out of control process:
  - Significant change in mean
  - Significant change in variance
- › Examples:
  - Smartphone battery life
  - Particulate filtration efficiency
- › Quality control
  - Six Sigma standards



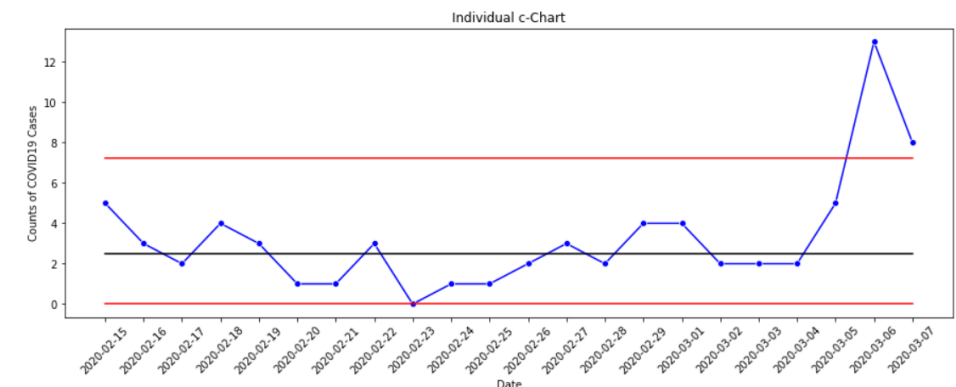
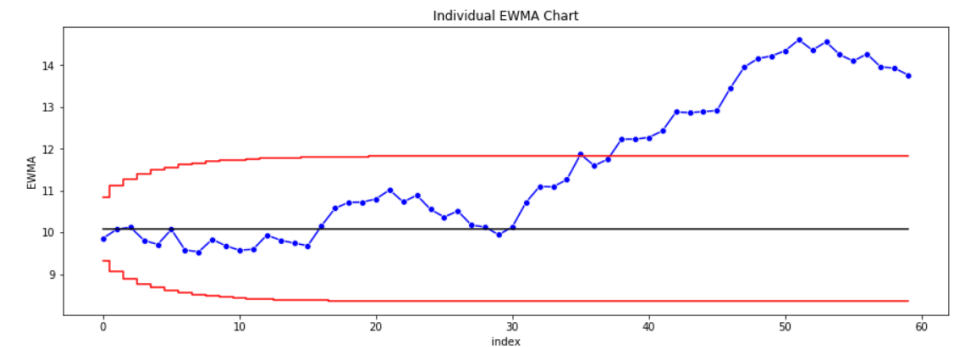
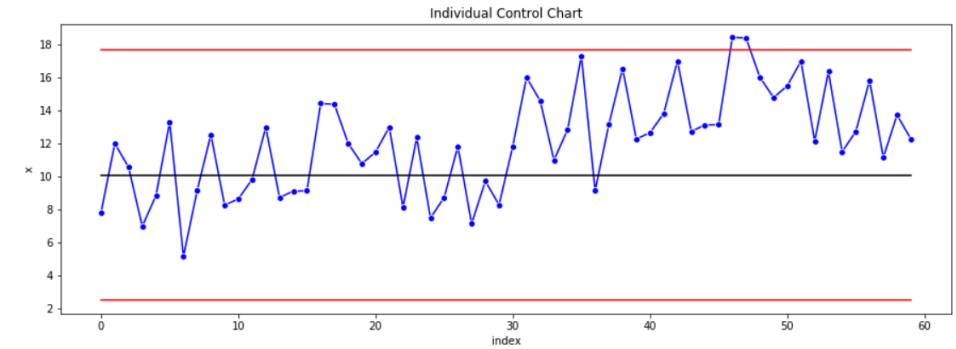
# Introduction to SPC Charts

# Types of SPC Charts

- › Variable
  - Continuous data
- › Time Weighted
  - Increased sensitivity to out of control process
- › Attribute
  - Counts data

## Assumptions

- Independence
- Normally distributed



# Summary of SPC charts

## Variable

- $\bar{x}, s$
- $\bar{x}, R$
- $x, R$
- $s$
- $s^2$
- $R$

## Time Weighted

- EWMA
- Tabular Cusum

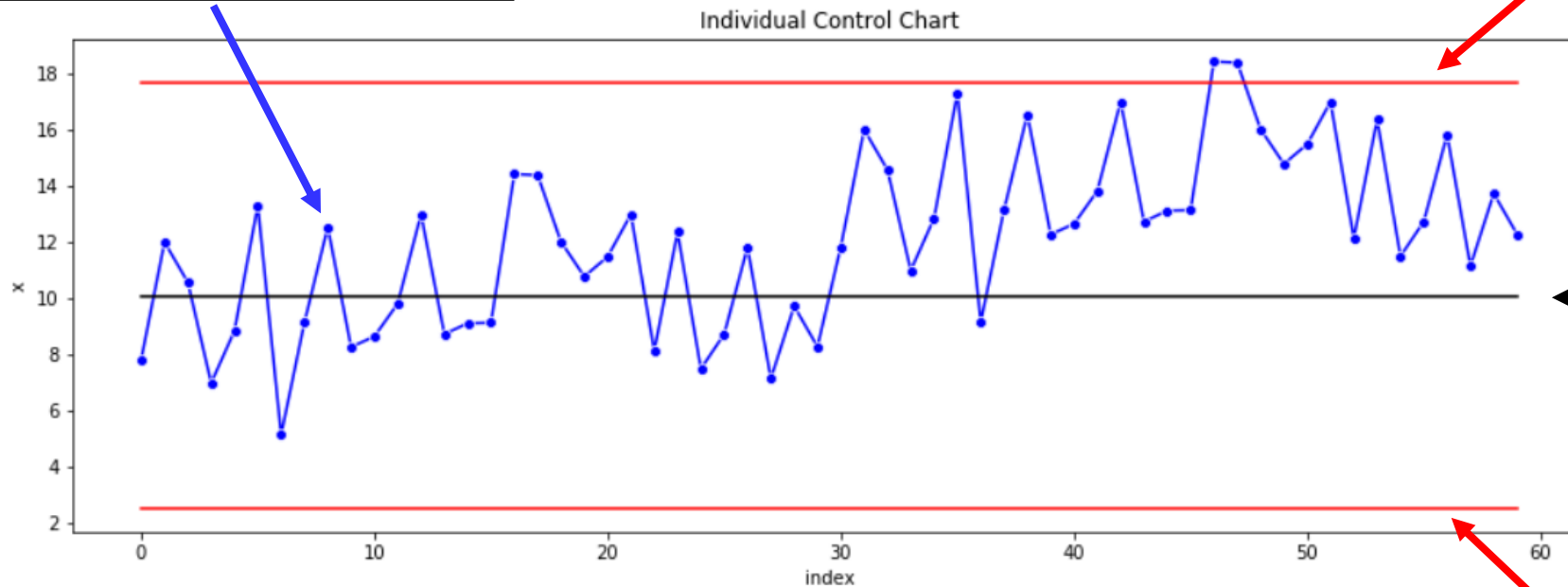
## Attribute

- p-chart
- np-chart
- c-chart
- u-chart

# SPC Chart Components

4. Observations

1. Upper Control Limit (UCL)



2. Center

3. Lower Control Limit (LCL)

General Formula (L-sigma control limit)

- $UCL = \mu_0 + L\hat{\sigma}$
- $Center = \mu_0$
- $LCL = \mu_0 - L\hat{\sigma}$

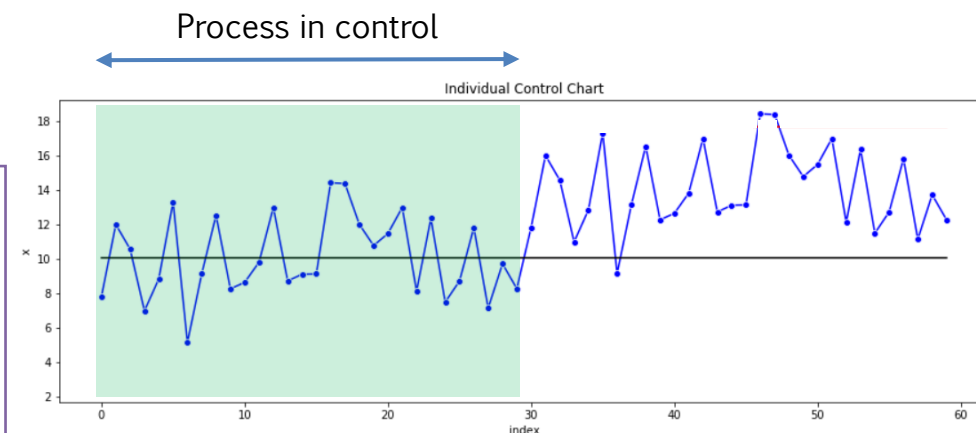
# Setting Up SPC Charts

## Phase I

- Get process under control or select a period where process is under control
- Estimate required parameters from in control data
- Construct SPC chart

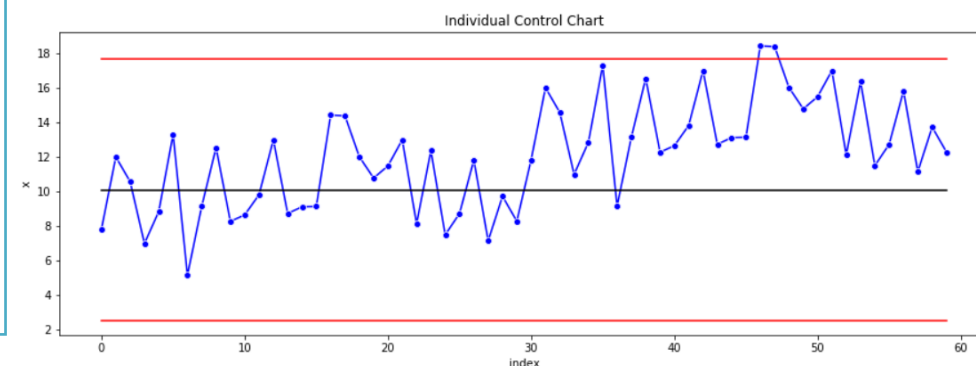
## Phase II

- Use SPC chart to monitor process
- Determine assignable cause when process signals out of control



### General Formula (L-sigma control limit)

- $UCL = \mu_0 + L\hat{\sigma}$
- Center =  $\mu_0$
- $LCL = \mu_0 - L\hat{\sigma}$



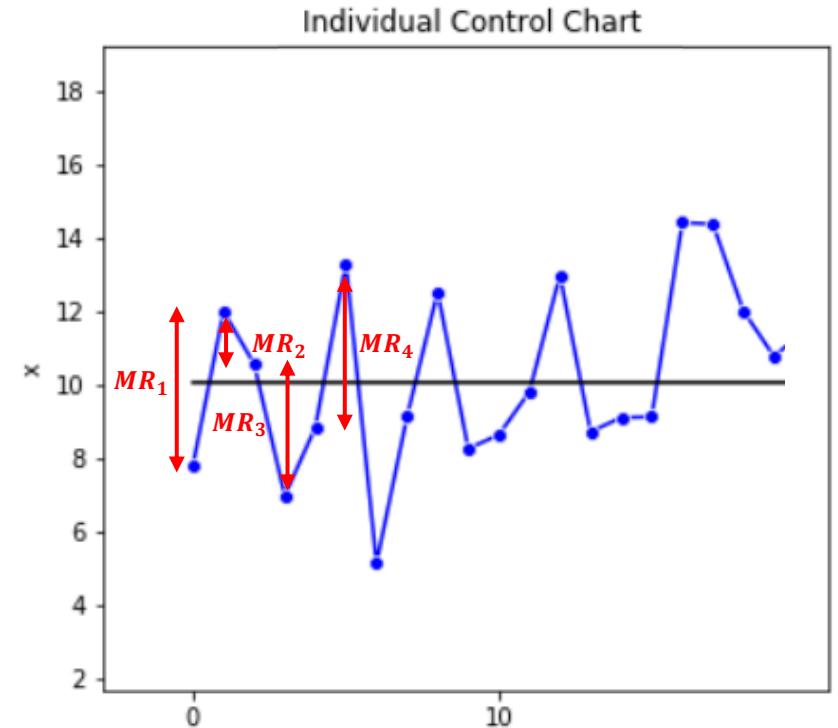


# Variable Control Charts: $\bar{x}, R$ Chart

- › Individual observation chart ( $\bar{x}$ )
- › Parameter Estimation
  - $\mu_0 = \bar{\bar{x}}$
  - $\hat{\sigma} = \overline{MR}/1.128$
- › Moving Range:
  - $MR_i = |x_{i+1} - x_i|$
  - $\overline{MR} = \frac{1}{m-1} \sum_{i=1}^{m-1} MR_i$

## Chart Parameters (L-sigma control limit)

- $UCL = \mu_0 + L\hat{\sigma} = \mu_0 + L * \overline{MR}/1.128$
- Center =  $\mu_0$
- $LCL = \mu_0 - L\hat{\sigma} = \mu_0 - L * \overline{MR}/1.128$



## Note:

$W = R/\sigma$  is the relative range statistic. When  $X \sim N(\mu, \sigma^2)$  and  $n = 2$ , then  $E(R) = \sigma E(W) = 1.128\sigma$ , So estimate  $\hat{\sigma}$  by  $\overline{MR}/1.128$

# Time Weighted Control Charts – EWMA

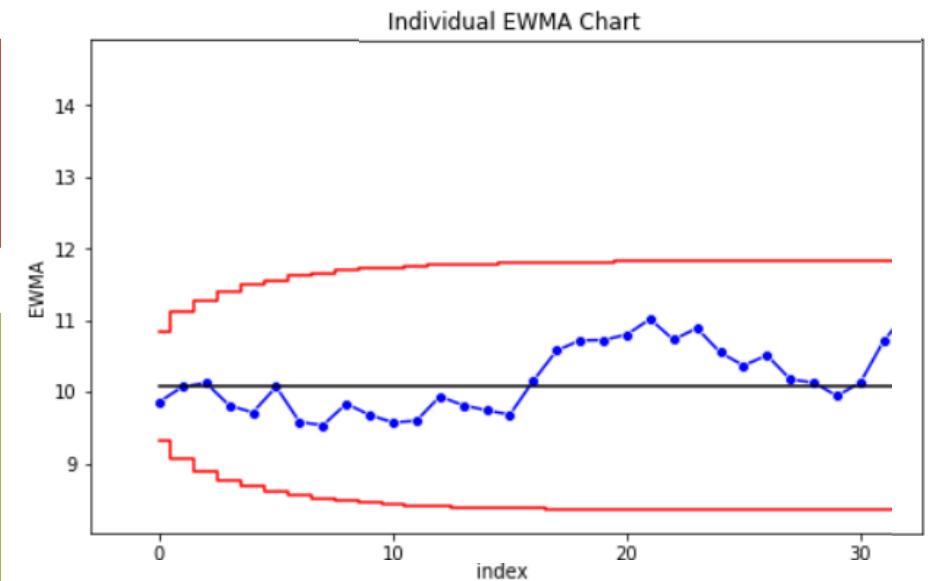
- › Exponentially Weighted Moving Average (EWMA)
  - Better detection of small changes in mean
- › Parameter Estimation
  - $\mu_0 = \bar{x}$
  - $\hat{\sigma} = \overline{MR}/1.128$

## EWMA Formula

- $z_0 = \mu_0$
- $z_i = \lambda x_i + (1 - \lambda)z_{i-1}, \quad 0 < \lambda < 1, \quad i = 1, 2, \dots$

## Chart Parameters (L-sigma control limit)

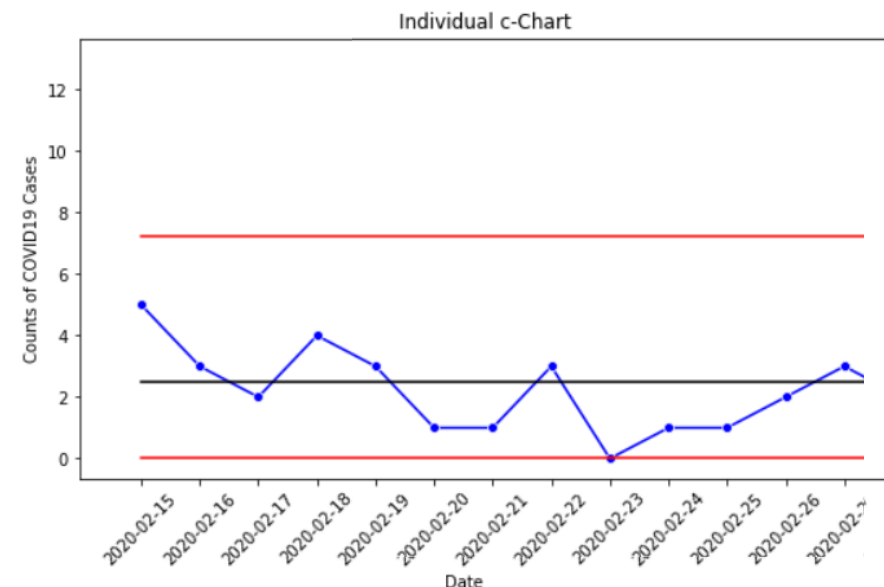
- $UCL_i = \mu_0 + L * \sigma \sqrt{\frac{\lambda}{2-\lambda} [1 - (1 - \lambda)^{2i}]}$
- Center =  $\mu_0$
- $LCL_i = \mu_0 - L * \sigma \sqrt{\frac{\lambda}{2-\lambda} [1 - (1 - \lambda)^{2i}]}$



Note: Typically choose  $\lambda = 0.1$

# Attribute Control Charts – c-chart

- › Useful for counts data
- › Suppose  $Y \sim \text{Poisson}(\mu_0)$ , then  $E(Y) = \mu_0$  and  $\text{Var}(Y) = \mu_0$
- › Parameter Estimation
  - $\mu_0 = \bar{x}$
- › Non-zero lower limit
  - If  $\text{LCL} < 0$ , set  $\text{LCL} = 0$



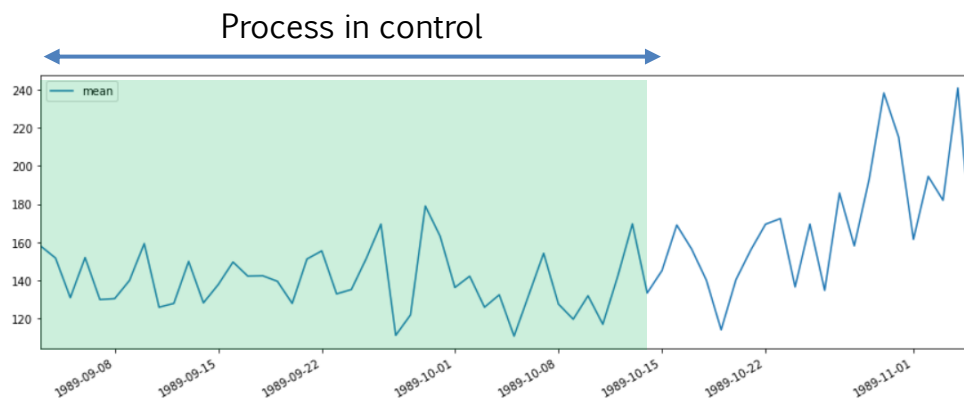
## Chart Parameters (L-sigma control limit)

- $\text{UCL} = \mu_0 + L\hat{\sigma} = \mu_0 + L * \sqrt{\mu_0}$
- $\text{Center} = \mu_0$
- $\text{LCL} = \mu_0 - L\hat{\sigma} = \mu_0 - L * \sqrt{\mu_0}$

# Examples

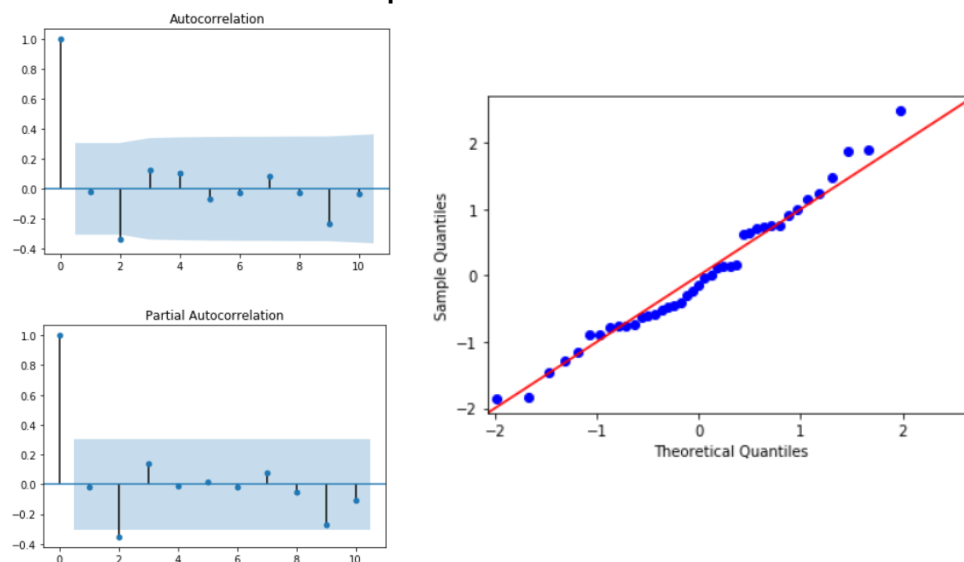
# Individual Blood Glucose Tracking (1/2)

## 1. Select in-control data



- SPC Chart: Individual control chart
- Period selected: 1989-09-01 to 1989-10-14
- $\mu_0$  is set to  $\bar{x}$
- $\hat{\sigma}$  estimated by moving range

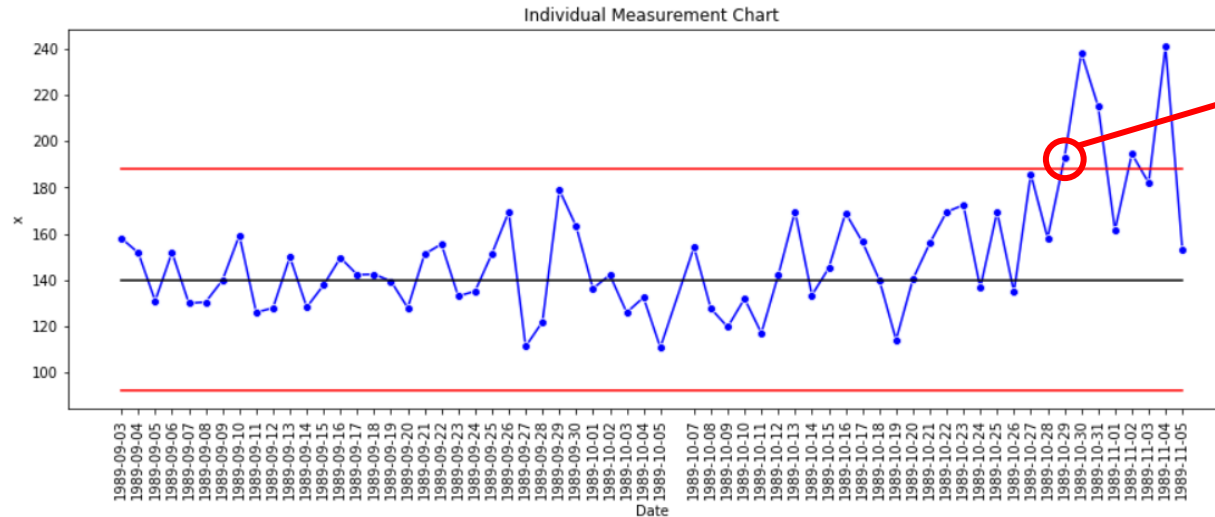
## 2. Check Assumptions



- Ljung-Box Test: No significant autocorrelation up to lag 10
- Jarque-Bera Test: Distribution is not significantly different from Gaussian

# Individual Blood Glucose Tracking (2/2)

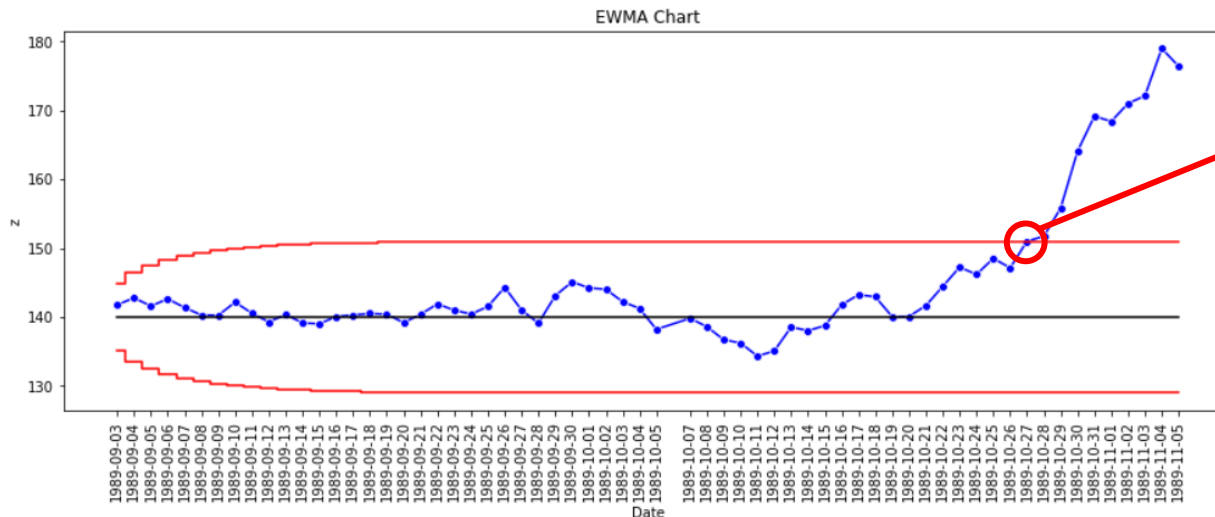
## 3. Construct Individual Control chart



Process first signals out of control on 1989-10-29

EWMA detects out of control mean 2 days earlier!

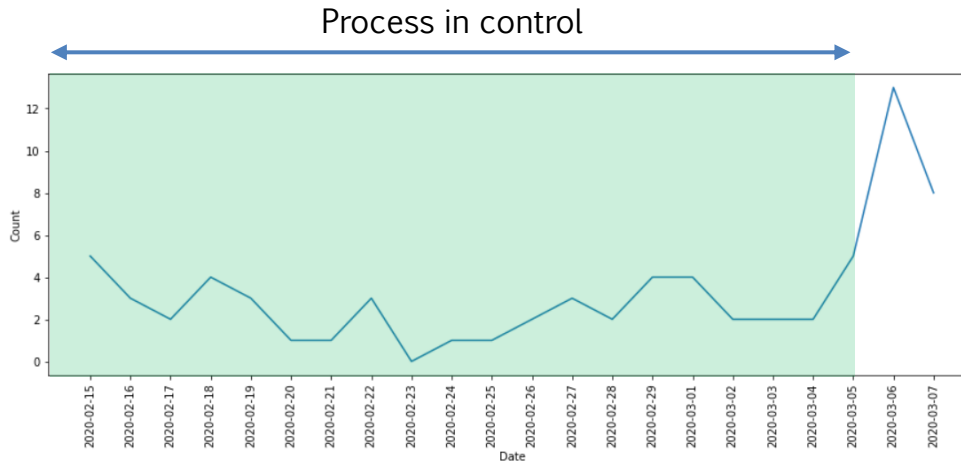
## 4. Construct EWMA Chart



Process first signals out of control on 1989-10-27

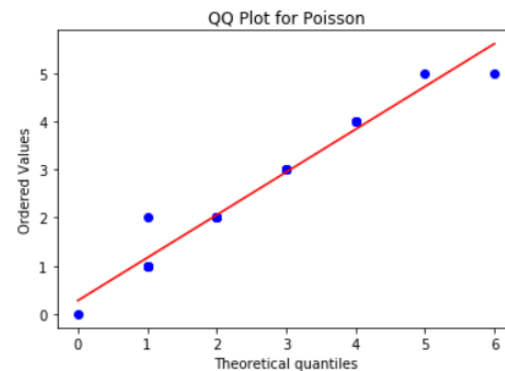
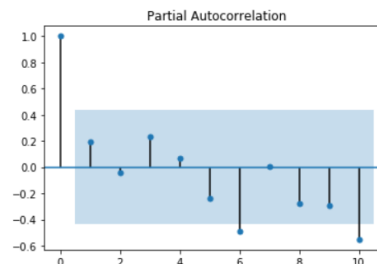
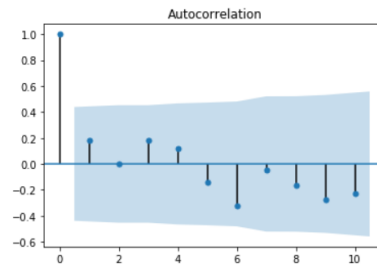
# Singapore COVID-19 Cases (1/2)

## 1. Select in-control data



- SPC Chart: c-chart
- Period selected: 2020-02-15 to 2020-03-05
- $\mu_0$  is set to  $\bar{x}$
- $\hat{\sigma}$  is set as  $\sqrt{\bar{x}}$

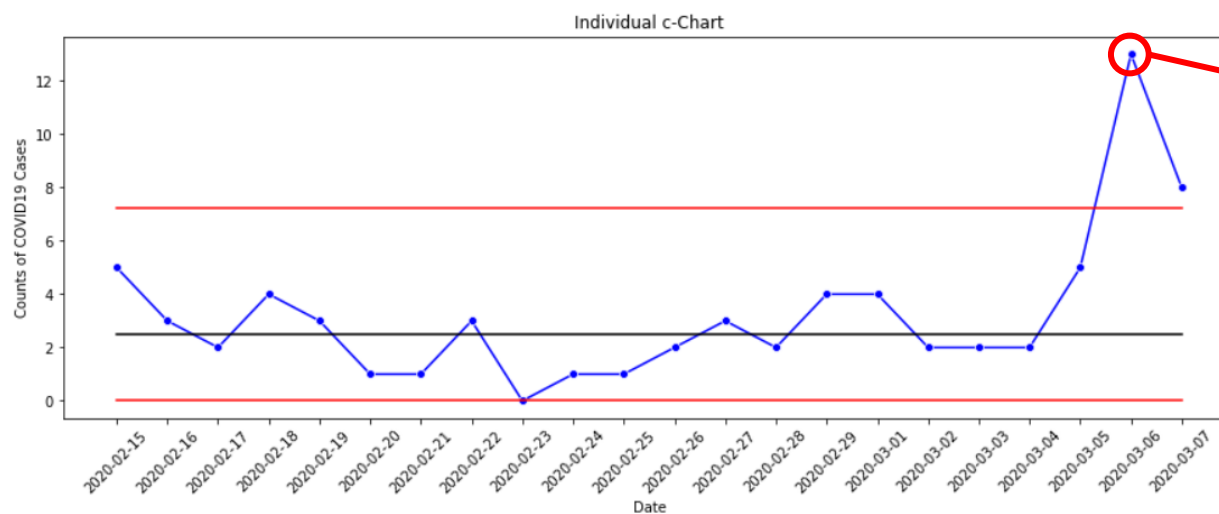
## 2. Check Assumptions



- Ljung-Box Test: No significant autocorrelation up to lag 10
- Chi-sq Goodness of fit Test: Distribution is not significantly different from Poisson

# Singapore COVID-19 Cases (2/2)

## 3. Construct Individual Control chart



Process first signals out of control on 2020-03-06



# Diagnostics

# Violations of Assumptions

- › Violation of Normality
  - Skewed distributions
  - Heavy-tailed distributions
  
- › Violation of Independence
  - Autocorrelated process

## Properties of Normal Distribution

- Skewness = 0
- Kurtosis = 3

## Skewed distributions (1/3)

- › Results in false positives
- › Can be transformed into approximately Gaussian using the Yeo-Johnson Transformation
- › The Yeo-Johnson transformation is defined as:

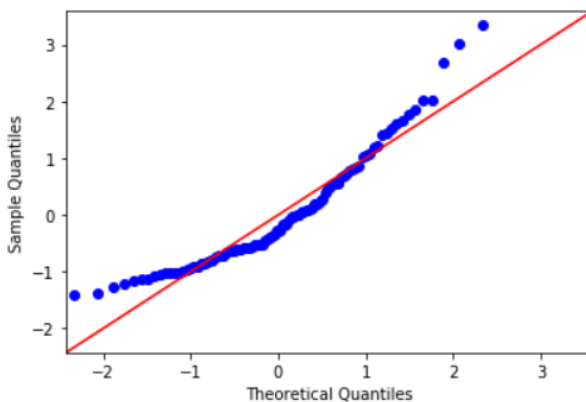
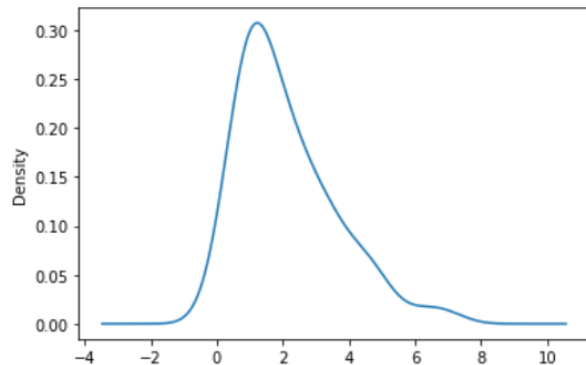
$$x_i^{(\lambda)} = \begin{cases} [(x_i + 1)^\lambda - 1]/\lambda & \text{if } \lambda \neq 0, x_i \geq 0, \\ \ln(x_i + 1) & \text{if } \lambda = 0, x_i \geq 0 \\ -[(-x_i + 1)^{2-\lambda} - 1]/(2 - \lambda) & \text{if } \lambda \neq 2, x_i < 0, \\ -\ln(-x_i + 1) & \text{if } \lambda = 2, x_i < 0 \end{cases}$$

- › Build individual control chart based on transformed data
- › Reverse transform control limits and transformed data

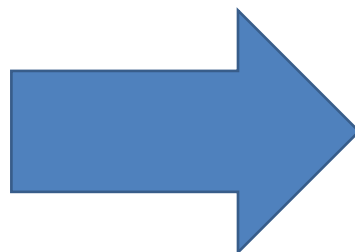
# Skewed distributions (2/3)

## Gamma Distribution (Right Skewed)

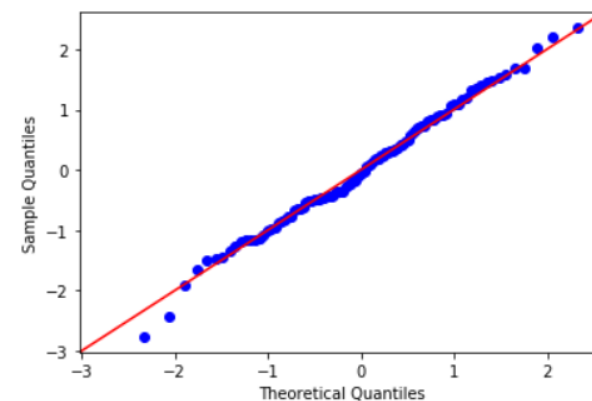
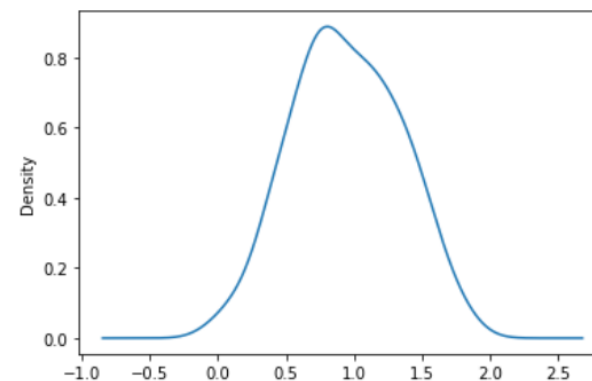
KDE and QQnorm for  
Gamma Distribution



Yeo-Johnson  
Transformation

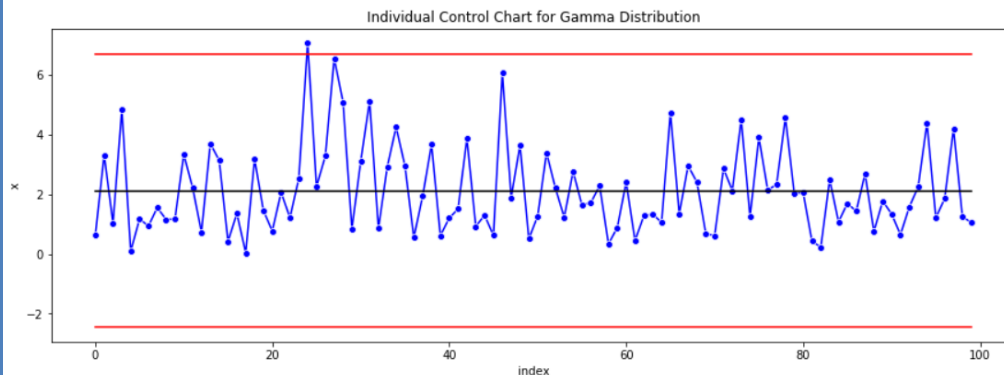


KDE and QQnorm for  
Transformed Distribution

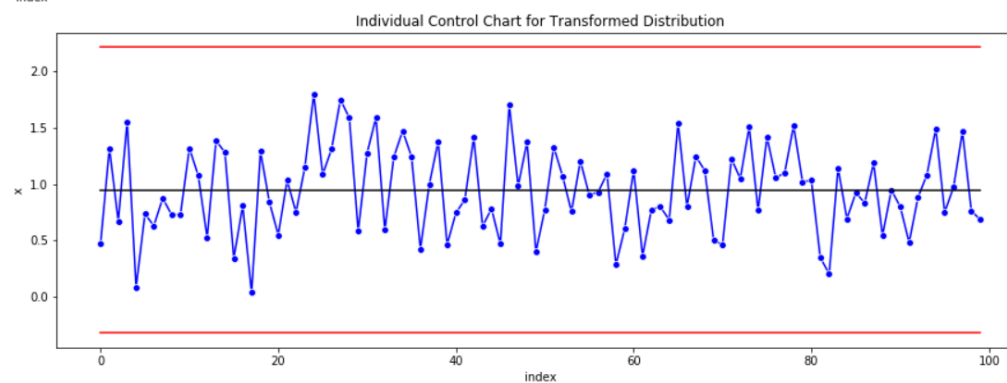


# Skewed distributions (3/3)

## Gamma Distribution (Right Skewed)



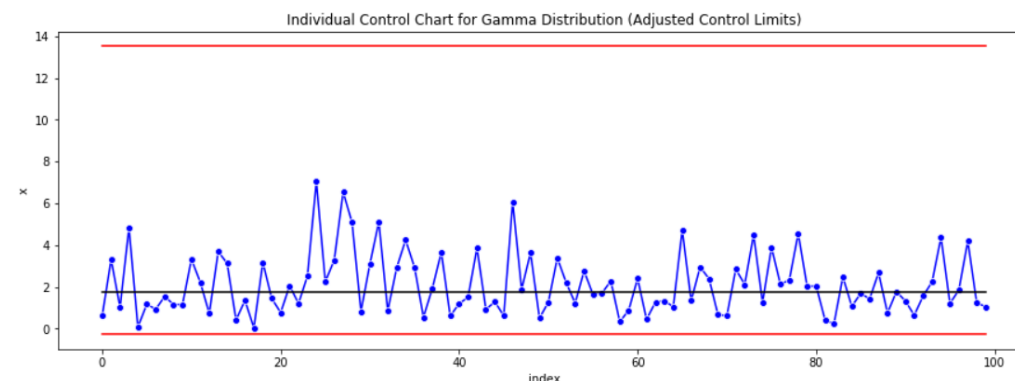
Yeo-Johnson  
Transformation



Reverse Transform  
Control Limits and  
transformed data

General Formula (L-sigma control limit)

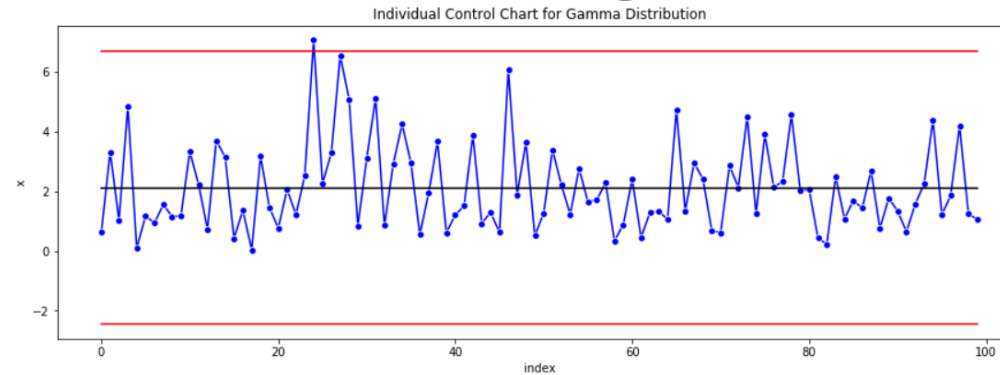
- $UCL = \mu_0 + L\hat{\sigma}$
- Center =  $\mu_0$
- $LCL = \mu_0 - L\hat{\sigma}$



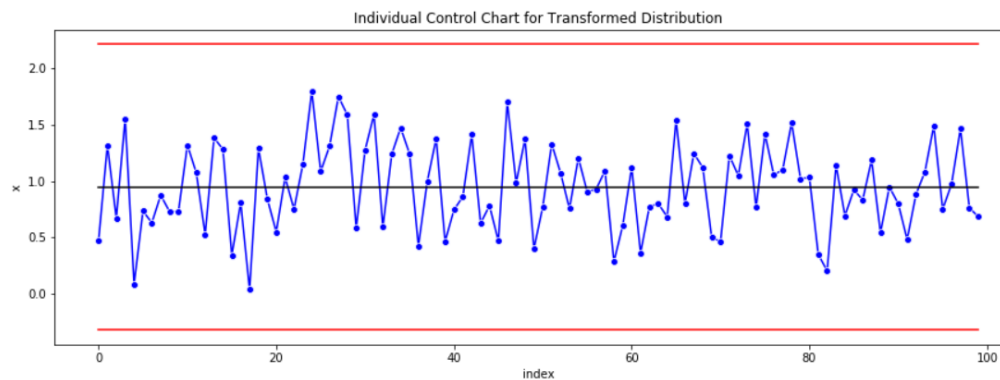
# Skewed distributions (3/3)

## Gamma Distribution (Right Skewed)

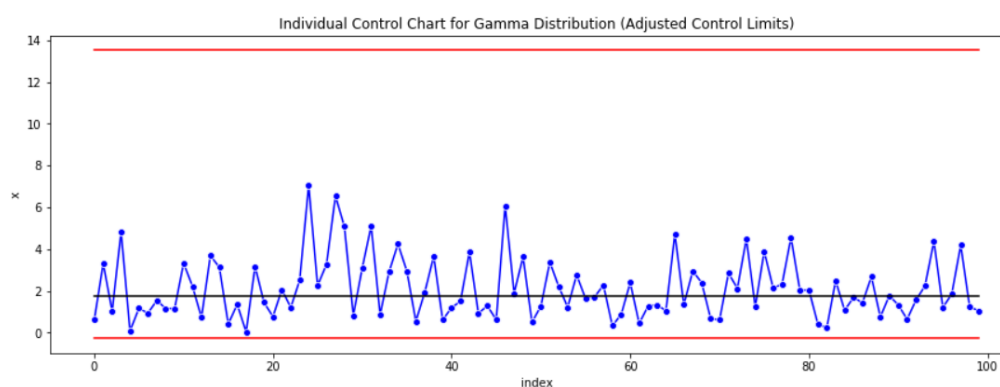
Construct SPC chart based on **original** distribution



Construct SPC chart based on **transformed** distribution



Original observations with back transformed control limits



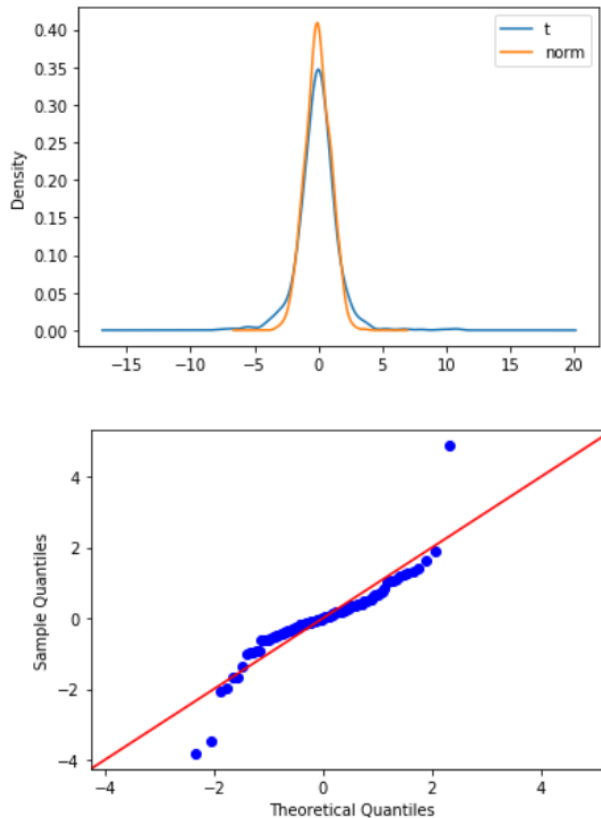
Yeo-Johnson  
Transformation

Back transform  
Control Limits and  
transformed  
observations

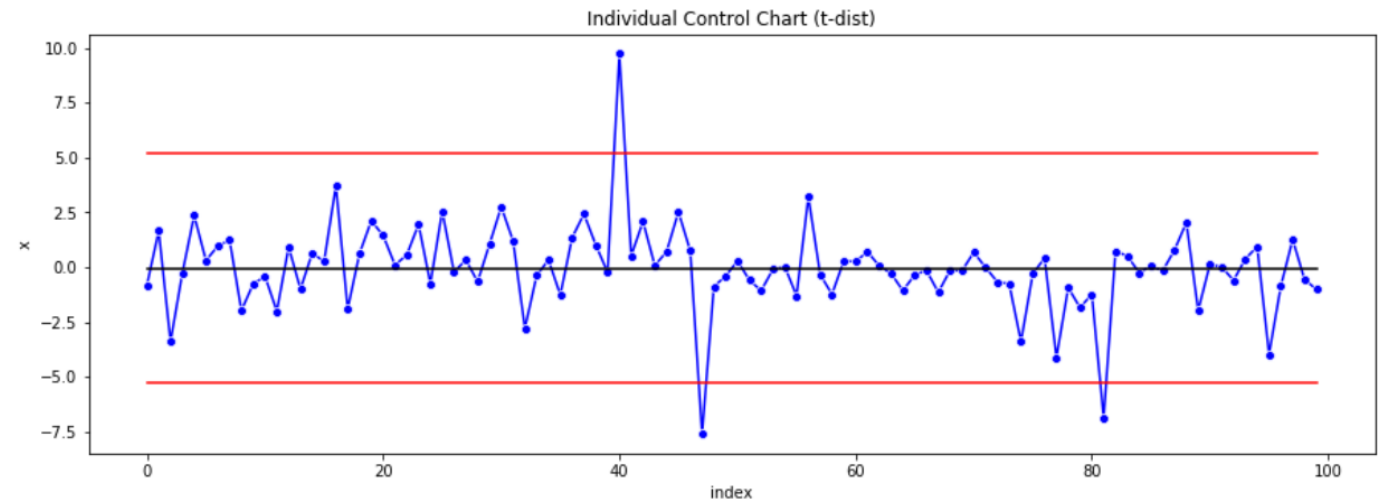
# Heavy-tailed distributions (1/2)

## Student's t-distribution

KDE and QQnorm for  
t Distribution



Individual Control Chart



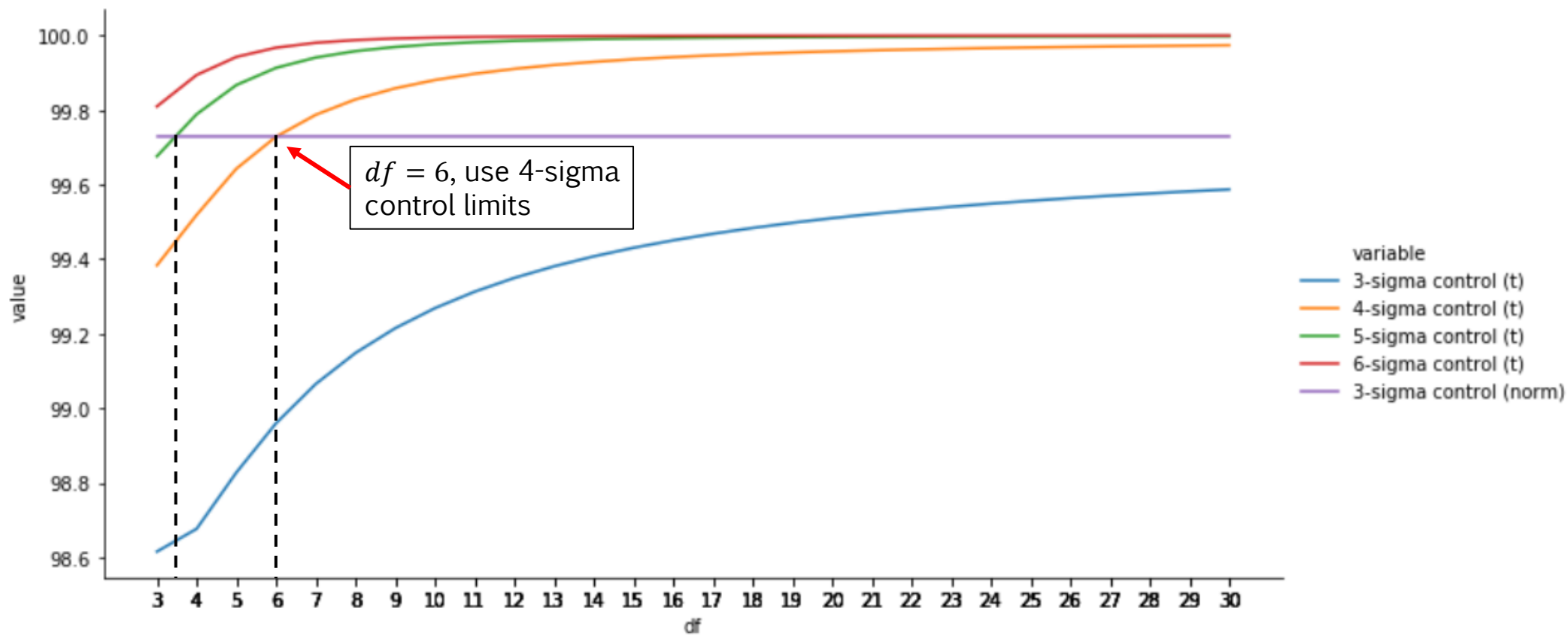
### Remedies

- Live with additional false positives
- Increase control limit

# Heavy-tailed distributions (2/2)

## Student's t-distribution

L-sigma Coverage for t-dist and normal dist





# Autocorrelated Process (1/2)

## AR1 Simulation

- › Results in false positives
- › Fit an Auto-Regressive (AR) model to remove autocorrelation.
- › In general, fit an AR1 model:

$$X_t = \beta_0 + \beta_1 X_{t-1} + \epsilon_t, \quad \epsilon_t \sim N(0, \sigma^2)$$

- › Calculate residuals:

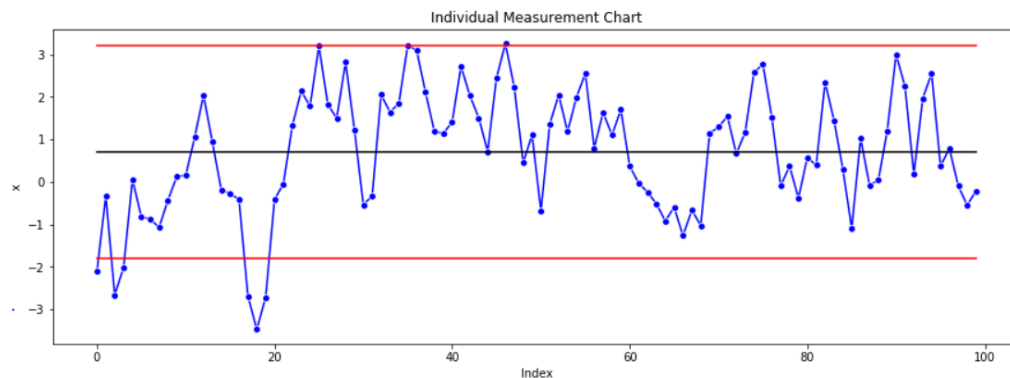
$$e_t = X_t - \hat{X}_t, \text{ where } \hat{X}_t = b_0 + b_1 X_{t-1}$$

- › Build individual control chart based on residuals
- › Reverse transform control limits and residuals by adding the predicted values to all the chart parameters
- › E.g:  $e_t + \hat{X}_t = X_t - \hat{X}_t + \hat{X}_t = X_t$

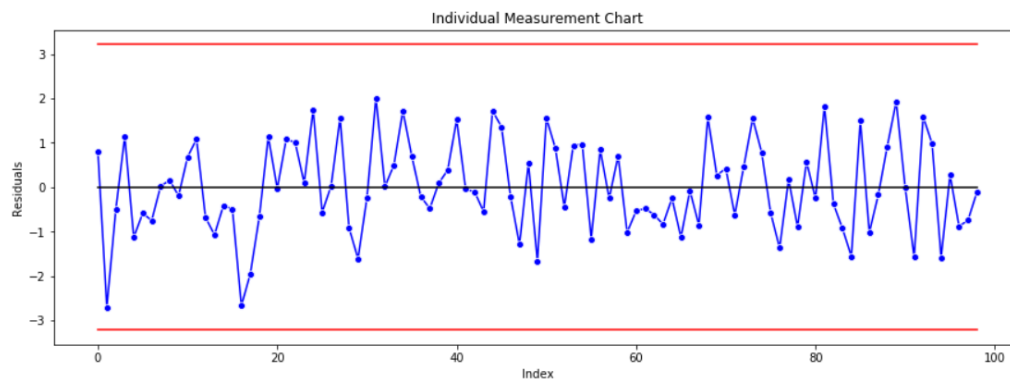
# Autocorrelated Process (2/2)

## AR1 Simulation

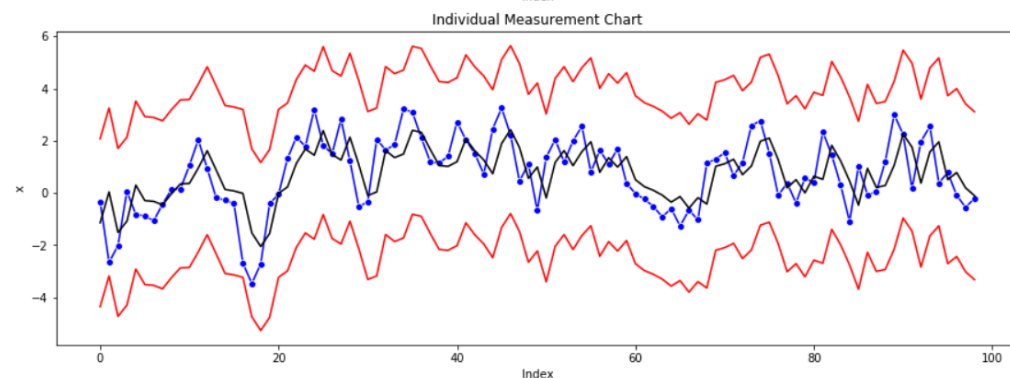
Construct SPC chart  
based on **original**  
distribution



Construct SPC chart  
based on **transformed**  
distribution



Original observations  
with back transformed  
control limits



Fit AR1 model and  
calculate residuals

Back transform  
Control Limits and  
residuals

Thank You!

$\pi$

# Appendix