Phuong Anh Hoang

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PROFILE

A motivated and energetic person pursuing his passion and add real value in web development. Recognized for eagerness to confront challenges and tireless efforts gain new knowledge. Dedicated to utilize personal skills to further the mission and contribute to the ongoing success of your company.

Core competencies include:
- Efficient communication skills improving workflow and solving arising issues in different teams
- Excellent analysis skills proven through detection of fraudulent activities on companies' platforms
- Solid problem-solving capabilities polished through successful programming projects
- Result-driven attitude to understand and utilize the most optimized technologies for software
- Strong sense for organization and planning resulting in higher performance, well-structured codes

EDUCATION

Diploma in Internet Application and Web Development   *Jan 2021 – Apr 2022*
Fanshawe College, London, Ontario
- JavaScript: In-depth knowledge about HTML, CSS, ES6, NodeJS, ReactJS, and RESTful APIs
- Mobile Development: Solid understanding about React Native, Redux, and TypeScript
- Database: Database management systems such as MongoDB, MySQL and Oracle DB
- Application project: Plan, design and build an application from scratch in agile development environment using GitHub.

Bachelor Degree in English Studies   *Sep 2011 – May 2015*
Hanoi University, Hanoi, Vietnam

EMPLOYMENT HISTORY

Internship in Full Stack Web Development   *Sep 2020 – Dec 2020*
ApecSoft ltd., Hanoi, Vietnam
- Some programming projects include:
  - ✓ ATM Simulator: A Java application to manage customers and simulate bank transactions based on data stored on MySQL database
  - ✓ Video library: A Node.js application to manage YouTube videos from MongoDB
  - ✓ AirBnB clone: A React Native application with integration of various APIs such as maps and Google places autocomplete, and AWS Amplify for authentication and GraphQL

Customer Support Agent and Fraud Analyst team leader   *Jun 2017 – Apr 2020*
Your.Rentals A/S, Hanoi, Vietnam
- Established company fraud investigation and detection framework to ensure total safety for users and the company
- Worked with the data team to build efficiency metrics and optimize the model
- Assisted customers to use the company's website resulting in best user experience and deepest understanding of customer's need