# **HELCIO PANDELO**

TECH LEAD
TECHNICAL INTERVIEWER
BACKEND SOFTWARE ENGINEER

**B2B CONTRACT READY** 

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#### **CERTIFICATIONS**

# Scrum Fundamentals Certified™

SCRUMSTUDY - ID: 608958

#### Certified ScrumMaster®

SCRUM ALLIANCE - ID: 84102

#### **SOFT SKILLS**

Leadership Spirit Ownership Sense Scrum/Agile Analytical Code Review

#### **BEST PRACTICES**

Clean Code DRY / KISS / YAGNI SOLID

#### **LEARNING NOW**

Clean Architecture
Domain-Driven Design [DDD]
JS Meta-Programming (near future)

#### **TECHS OF INTEREST**

NodeJS (with Javascript or Typescript)

# OTHER TECHS I'VE ALSO WORKED FRONTEND

Javascript (Pure/Vanilla) TypeScript Bootstrap AngularJS & 2+ ReactJS NextJS

## **BACKEND**

PHP / Java / .NET C# Python / Ruby / C++

#### **MOBILE**

PWA Ionic / Cordova AngularJS / v2 / v4 Android [Native/Java]

# IOT/EMBEDDED DEVICES

Arduino Raspberry PI / Intel Galileo XBEE Radios & Mesh Networks

## **TOOLS & VERSIONING**

GIT / SVN Gitlab / BitBucket / Github

# **SUMMARY**

- BSc in Information Systems with more than 8 years of professional experience in Software Engineering, mainly as FullStack Web Developer but also experienced a bit of Mobile, Game development and Embedded Devices/IoT.
- Experience working with Proof of Concepts & Technology Research, Large Scale Software (Global-wide distributed), and Legacies.
- Solution & User Driven, not only a "coding machine", it means, really involving myself with the product.
- Hungry to learn and teach technologies, good practices, and a huge team support spirit.
- Involved with leading, mentoring, onboarding, and supporting team members.
- Interviewer with a "strict" script, to help on filtering the best candidates.
- Considering a programming language as a tool, I'm able to support everything the company needs.
- Changing from a generalist FullStack profile to a specialist in the backend with NodeJS (Javascript/Typescript).

# CURIOUS FACTS - FTHICAL HACKING

- 2019 Discovered and Reported to Alpargatas S/A a huge breach on the company's CRM that could make a common logged user be able to perform a complete CRUD operation via API requests, opening the possibility of data exposal of almost 345k customers.
  - The company has already fixed this breach and nobody outside Alpargatas (and who reads this CV) knows that since I haven't published anything about it, preventing the company's reliability from being affected.
- 2021 Found a similar breach in Marilia's Town Hall system, exposing more than 78k of people's data. It was reported to prevent it be used/explored by bad hackers

# **EDUCATION**

# BACHELOR OF SCIENCE IN INFORMATION SYSTEMS (2017) UNIVEM - Centro Universitário Eurípides de Marília

Course work: "IoT and Wearable Devices Applied on Healthcare Area"
 A solution to detect and report human falls instantly using Smartwatches with Android Wear

# **ACHIEVEMENTS**

- Class Representative
- Course work rated as 10/10
- The highest average score of the last period
- Local Press Mention [pt-BR]: https://bit.ly/TCC\_JornalDaManha

#### 2023 - TEAM LEAD / FULLSTACK SOFTWARE ENGINEER

IDEEN SOFTWARES LTDA (in B2B contract with) SCRUMLAUNCH LLC

#### JAN/2023 - Current

Client: VITAL Card Inc - (USA) - www.vitalcard.com

- Team Lead: Acting as a "Hands-on" Engineering Manager
- Introduced the VitalCard Team Wellness and expectations alignment survey
- Introduced/Conducting retrospective sessions (Scrum ceremony) with reetro.io
- Scaffolding of new website with NextJS 13 (with new Server/Client Components usage)
- Refactoring of Backend to apply SOLID and Clean Code concepts

Technologies: NodeJS v18 with Javascript & Typescript, KoaJS, AWS, NextJS (NodeJS + ReactJS)

### 2022 - TECH LEAD / BACKEND SOFTWARE ENGINEER

IDEEN SOFTWARES LTDA (in B2B contract with) META IT LTD

## JAN/2022 - DEC/2022

Client: KraftHeinz Company - North America (USA & Canada) - www.allotta.io

- Led & Mentored the Backend engineering team (3 devs)
- Interviewed new team members
- Refactored the Backend Softwares from procedural Javascript to well structured and OOP Typescript
- Introduced Unit Tests (88% coverage with USEFUL tests)
- Introduced Integration tests (target: to cover at least the scenarios used on FE)
- Led best practises resulting reducing the huge amount of bugs in less than 5% of total project bugs in Backend
- Provided solutions in software engineering for What's Cooking / Allotta platform from KraftHeinz North America
- Evangelist of Best Coding Practices using SOLID, Clean Code, KISS, DRY and YAGNI concepts
- Compromised making a scalable and reliable solution to support the whole new wave of users that's coming
- Refactored API Gateway (Midtier) from an "spaghetti" code written in procedural Javascript to Typescript using all best practises together with some design patterns (Singleton, Factories, Adapters, Repositories.. etc)
- Evangelist of Code Review practices to improve the Code Quality

**Technologies:** NodeJS v16 with Javascript & Typescript + a bit of NestJS, Jest, Postgres, Contentful (Headless CMS), Cloudinary, Algolia, GraphQL + REST

#### 2021 - FULLSTACK SOFTWARE ENGINEER CONSULTANT

IDEEN SOFTWARES LTDA (in B2B contract with) NTT DATA CORPORATION

### SEP/2021 - DEC/2021

Client: AB-Inbev (BEES) - USA & Brazil - www.bees.com

- Provided solutions in software development/engineering via outsourcing
- Supported new team members during Onboarding processes
- Led "Matrix Team" with 16 devs divided in 3 PODs
- Created the 1st full Environment Setup script (made in Shell Script) reducing the environment setup from almost 2 days to less than 30 minutes

Technologies: NodeJS, ReactJS + NextJS, MongoDB, Shell Script

## 2017 - 2021 - SOFTWARE DEVELOPMENT SPECIALIST

DAITAN LABS S.A - \* acquired in 2021 by ENCORA DIGITAL INC

#### **MAIN ACHIEVEMENTS**

- Mentored interns (Luan Orlandi and Rafael Wada) until to get hired and during his "Junior" level
- Technically Interviewed a lot of candidates (Javascript, NodeJS, and ReactJS related)
- Supported the team in several moments, acting as a **Tech Lead**
- Presented Global Demos with client-side company members from EUA, UK, Brazil, India, and Romania
- Provided full solutions as Fullstack Software Engineering for Global Scale Softwares
- Provided Code Reviews and Best Practises Evangelism
- Participation in Daitan Devweek presenting "NodeJS Zero to Hero". A presentation about NodeJS how to start, main features, and frameworks
- Participation in Customer's Hackathon Project: Octopus A Chatbot/Virtual Agent for Contact Center reducing the money spent by hiring human agents and accelerating the customer
- Participation in Customer's Hackathon Project: LeanOEM A Smart organization of localized files improving development productivity. Was reduced by 10% the build time, 30% the developer environment setup, and 70% the time to introduce new localized features/resources, and as a consequence, it reduced the chances of bugs during this process - Awarded Project and In Production

## **AWARDS (DAITAN RECOGNITION PROGRAM)**

- 2019 Due to outstanding work on the customer Global Demo to 8x8, being able to demonstrate a very complex feature in a short time and with such clearness. Customer Product Director and Engineering VP gave their kudos for the high standard set. Awarded by Luciano Favaro (Project Manager)
- 2018 Due to having implemented a very extensible solution for a bug in a very short time and did a very good preparation for the Global Demo session. The solution demoed caused a very positive reaction from the audience. Awarded by Luciano Favaro (Project Manager)
- **2017** Due to my role in the defect fixing for v9.5.1 (of Virtual Contact Center product), helping the team in getting all Frontend defects fixed and to be very committed to our target dates. Awarded by Luciano Favaro

## JUN/2020 - SEP/2021

# Client: SS8 Networks Inc - (Milpitas, CA - USA) - www.ss8.com

- Provided solutions, features, and bugfixes for his legacy software (XMS Xcipio Management System)
- Looked to keep a stable and global scaled software by providing all the best practises possible

**Technologies:** Java, GWT, SmartGWT **Tools:** Git, Bitbucket, Jira, and Confluence

# APR/2017 - JUN/2020

# Client: 8x8 Inc - (San Jose, CA - USA) - www.8x8.com

- Provided solutions, features, and bugfixes for his legacy software (VCC: Virtual Contact Center)
- Directly involved to make the new Contact Center UI became real (https://bit.ly/VCC NewUI)
- Involved with the PHP Migration from v4 to v7
- Provided Innovative solutions into a retro compatible system (e.g.: a performative lazy load system from scratch with pure JS, full reskin of internal DevOps/Sysadmin tools, reactive variable watching from legacy system to React|S stuff, etc)
- Provided Frontend development with ReactJS + Ant Design integrated with legacy parts using an almost transparent way (without letting the user feel the difference in UI)

**Technologies:** ReactJS, Javascript (Pure/Vanilla + SmartClient v9), PHP 4 & 7 and Java (+ a bit of Ruby). **Tools:** Git, SVN, Gitlab, Jira, Confluence, Crucible

#### 2016 - 2017 - FULLSTACK ENGINEER

CIAG CENTRO DE INOVAÇÃO NO AGRONEGÓCIO (AGRIBUSINESS INNOVATION CENTER)

## 2015 - 2017 - INTERN - FULLSTACK ENGINEER

## MÁQUINAS AGRÍCOLAS JACTO S/A (JACTO AGRICULTURAL MACHINERY)

Former Jacto Technological Researches Lab was turned into CIAg as a separated Non-Profit Organization

#### **MAIN DUTIES & ACTIVITIES**

- Full-Stack Software Engineering
- Software Architecture and Technologies Definition
- Technological Researches
- Code Reviews and Best Practises Evangelism
- Acquired great experience with PoC (Proof of Concepts) and MVP (Minimum/Most Viable Product) development.
- Evangelism and implementation of Restful APIs with **NodeJS** (initially with SpringBoot Framework) and architecture best practices and frontend with AngularJS, SPA (Single Page Application) pattern, and Hybrid mobile applications (initially with Intel XDK/Cordova and after with Ionic). When I started, was everything done using Java JEE with JSP + Bootstrap library
- Responsible for receiving the software requirements, analyzing, discussing, and defining the software architecture (flows, tools, databases, and languages), selecting and **leading the team** during the whole development cycle. Acting as tech lead + a bit of a software architect.
- Development of Native Android applications used by patrimonial security companies, using resources like GPS, locking access to common phone resources and functionalities (to keep the application always running and preventing bad usage from the bad intentioned employees), and another application used to control via Bluetooth devices used into the pulverization of agricultural plagues (Press info: http://bit.ly/DJB20s).
- Development of IoT M2M communication via DigiMesh™ Network by using XBEE radios and Arduino, including the picture transfer using it together with a gateway/middleware... yeah... I've sent Pictures using XBEE:D
- Reduced an internal project (Smart Trap) cost by 14 USD (representing 70% of total cost)

**Technologies:** NodeJS, Loopback ORM, Ionic, Native Android, Redis, MongoDB, MySQL, AngularJS and Angular v2, Java v6, and v8

**Complementary Technologies:** JSP, Bootstrap, jQuery/AJAX, Python, Apache Cordova

Tooling: Git, Taiga.io, TWiki

\* As a volunteer, I made a C# utility to convert massive data files (used in a Spectrophotometric system) into a simple and readable CSV that can be used to detect the composition of the respective analyzed soil sample

# 2009 - 2012 - FULLSTACK ENGINEER

# IDEEN SOFTWARES (FORMERLY ALPHANET GROUP BRAZIL) [SELF-EMPLOYED]

- Responsible for the design, development, and deployment of solutions like websites/landing pages and control panels/dashboards using PHP.
- Maintenance of the core server of an RPG game with eAthena (Based on C++ Language), and customization of system tools using LUA Language. (archro.net)
- In 2010, the AlphaNET group started to work with eCommerce pages based on Prestashop.
- My duties during this time were to sell, implement the design, and deploy the pages/web stores on the cloud host as a "one-man army" company.

Technologies: C++, PHP, LUA, MySQL, VPS