

Terms and Conditions

Effective Date: 25/12/2024

Welcome to BFFs - Brazilian Finger Foods! By accessing or using our website located at <https://bffs-brazilian-finger-foods-99657e2a95f1.herokuapp.com/>, you agree to comply with and be bound by the following terms and conditions. Please read these Terms carefully before using our services. If you do not agree to these Terms, please refrain from using the Website.

1. About Us

- **Business Name:** BFFs - Brazilian Finger Foods
 - **Address:** 39 Gulistan Cottages, Rathmines, Dublin 6, D06 C8H7
 - **Contact Us:** [Contact Page](#)
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2. Use of the Website

2.1 You must be at least 18 years old or have parental/guardian consent to use our Website and services.

2.2 You agree to use the Website solely for lawful purposes and in compliance with all applicable laws and regulations.

2.3 You are responsible for maintaining the confidentiality of your account credentials and ensuring that any information provided is accurate and up to date.

3. Products and Services

3.1 **Frozen Foods:** We offer a variety of Brazilian-style frozen finger foods available for purchase through the Website.

3.2 **Availability:** All products are subject to availability. We reserve the right to discontinue any product or change prices without prior notice.

3.3 **Allergies and Dietary Restrictions:** While we strive to provide accurate information about ingredients, you are responsible for reviewing product descriptions and contacting us if you have specific dietary concerns.

4. Orders and Payment

4.1 **Placing Orders:** Orders can be placed via the Website. Confirmation of your order does not guarantee availability.

4.2 **Payment:** Payments must be made at the time of order placement. We accept major credit and debit cards via secure payment gateways.

4.3 **Cancellation:** Orders may be canceled prior to dispatch. Once dispatched, cancellations are not permitted.

5. Delivery and Collection

5.1 **Delivery Policy:** Delivery is available within [Insert Service Areas]. Additional charges may apply based on location.

5.2 **Delivery Timing:** While we aim to deliver orders within the estimated timeframe, delays may occur due to unforeseen circumstances.

5.3 **Customer Responsibility:** You are responsible for providing accurate delivery details. We are not liable for failed deliveries due to incorrect information.

6. Returns and Refunds

6.1 Due to the perishable nature of our products, we do not accept returns unless the product is defective or incorrect.

6.2 Refund requests must be submitted within 48 hours of receiving the order. Please contact us via the [Contact Page](#) with supporting documentation (e.g., photos of the issue).

7. Intellectual Property

7.1 All content on the Website, including text, images, and logos, is the property of BFFs - Brazilian Finger Foods and is protected by copyright laws.

7.2 Unauthorized use, reproduction, or distribution of our content is prohibited.

8. Limitation of Liability

8.1 BFFs - Brazilian Finger Foods will not be liable for any indirect, incidental, or consequential damages arising from the use of our website or products.

8.2 Our total liability for any claim shall not exceed the amount paid for the product in question.

9. Privacy Policy

9.1 Your personal information is handled in accordance with our Privacy Policy, which can be found [here](#).

10. Governing Law

10.1 These Terms shall be governed by and construed in accordance with the laws of Ireland.

10.2 Any disputes arising from these Terms will be subject to the exclusive jurisdiction of the courts of Ireland.

11. Changes to These Terms

11.1 We reserve the right to update these Terms at any time. Changes will be effective immediately upon posting on the Website.

11.2 Continued use of the Website after changes are made constitutes your acceptance of the updated Terms.

If you have any questions or concerns about these Terms, please reach out to us via our [Contact Page](#).