

Usertesting @ Match My Maker

RISK DESCRIPTION	RISK SEVERITY	RISK LIKELIHOOD	IMPACT LEVEL	RESPONSE STRATEGY
No (useful) feedback	ACCEPTABLE	IMPROBABLE	LOW	Encourage Feedback Make giving feedback easy
Tool failure				
Loss of user data	UNDESIRABLE	POSSIBLE	HIGH	Backups
Broken functionalities through development errors	UNDESIRABLE	PROBABLE	HIGH	Staging Master-/Dev-Deployment
Broken functionalities through user exposure	UNDESIRABLE	IMPROBABLE	MEDIUM	Intensive testing
Usability Problems				
Features missing	UNDESIRABLE	PROBABLE	HIGH	Prioritize usability user stories
Unfulfilled expectations	TOLERABLE	POSSIBLE	MEDIUM	Set low expectations
Hinders users from work (e.g. too slow, no availability, data loss)	UNDESIRABLE	PROBABLE	HIGH	Test system ourselves
Google Assistant broken	ACCEPTABLE	IMPROBABLE	LOW	Prioritize Dialogflow user stories
No Google Assistant accounts for external users	ACCEPTABLE	POSSIBLE	LOW	Research Beta-Release options