

## AGENT SUPPORT INFORMATION

### Welcome Call

 WC: 833-582-3786 (English and Spanish)

### Hours of Operation

**Monday – Friday:** 5:00 AM – 8:00 PM PST

**Saturday & Sunday:** 6:00 AM – 6:00 PM PST

### Program Summary Call (PSC) Recording

#### Always Open!

<b>FDR Mandatory Disclosures</b>	480-880-3099
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<b>ARP Mandatory Disclosures</b>	480-880-3115
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## CLIENT SUPPORT INFORMATION

### FDR Customer Service

 Phone: 800-655-6303  Email: [support@freedomdebtrelief.com](mailto:support@freedomdebtrelief.com)

Client Portal Link: <http://fdrclient.com/>

### Hours of Operation

**Monday – Thursday:** 5:00 AM – 6:00 PM PST

**Friday – Saturday:** 5:00 AM – 5:00 PM PST

**Sunday:** 7:00 AM – 5:00 PM PST

## WS Enrollment Support (WES)

### **DC Internal Use Only - Do NOT Provide Information to Clients**

 Phone: 480-500-4404  Email: [wholesale@freedomdebtrelief.com](mailto:wholesale@freedomdebtrelief.com)  Slack: Manager Slack

### Hours of Operation

**Monday – Friday:** 6:30 AM – 6:00 PM PST

**Saturday:** 7:30 AM – 4:00 PM PST (*November – March: 6:30 AM – 3:00 PM PST*)

## Turnbull Law Group

### State-Specific Websites & Contact Info

 Turnbull Client Support Email: [clientsupport@turnbullawgroup.com](mailto:clientsupport@turnbullawgroup.com)

 Turnbull Program Dashboard: [turnbull.programdashboard.com](http://turnbull.programdashboard.com)

<b>CT, GA, KS, ME, NH, OH, VA, IL</b>	<b>South Carolina</b>	<b>New Jersey</b>
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Client Services: 800-674-1504

**Welcome Call:** 800-378-7923

### Attorney Consultation Hours

#### Hours of Operation

**Monday – Friday:** 5:00 AM – 8:00 PM PST

**Saturday & Sunday:** 6:00 AM – 6:00 PM PST

### Turnbull Customer Service Hours

#### Hours of Operation

**Monday – Friday:** 5:00 AM – 8:00 PM PST

**Saturday & Sunday:** 6:00 AM – 6:00 PM PST