





A Capstone Project for *Certificate Course in Data Science* offered by **RV College of Engineering (RVCE)** and **Boston IT Solutions India Pvt. Ltd** 

*NLP project topic:* Build a dashboard for customer grievance data from messaging platform.

Team members: Harish Rajanna, Rahul Arya.

Default Dataset Custom Dataset Custom Query

Choose a CSV file

Drag and drop file here
Limit 200MB per file

Kaggle\_Dataset\_Mini.csv 6.1KB

X

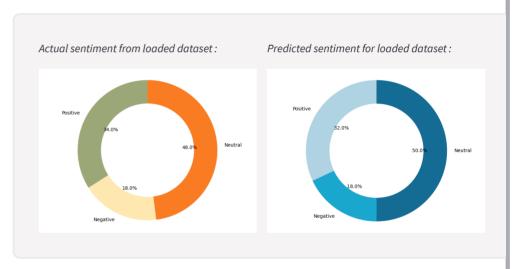
filename: Kaggle\_Dataset\_Mini.csv

## Sample data:

Start Analytics 👈

	Text	Sentiment
0	The GeoSolutions technology will leverage Benefon 's GPS solutions by providing Loc	positive
1	SESI on lows, down \$1.50 to \$2.50 BK a real possibility	negative
2	For the last quarter of 2010 , Componenta 's net sales doubled to EUR131m from EUR	positive
3	According to the Finnish-Russian Chamber of Commerce , all the major construction	neutral
4	The Swedish buyout firm has sold its remaining 22.4 percent stake , almost eighteen	neutral

## Visual sentiment:



## Completed...

## Predictions for every entry in the Dataset:

Entry 1:	Text:	Actual	Predicted
	The GeoSolutions technology will	Sentiment:	Sentiment:
	leverage Benefon 's GPS solutions by providing Location Based Search	positive	Positive : 98.42%
	Technology, a Communities Platform,		Negative: 0.25%
	location relevant multimedia content and a new and powerful commercial		Neutral: 1.33%



Entry 2: Text:

ESIonlows, down1.50 to \$2.50 BK a real possibility

Actual Sentiment:

Predicted Sentiment:

*negative* Positive: 0.68%

Negative: 98.37%

Neutral: 0.95%



Entry 3: Text:

For the last quarter of 2010, Componenta 's net sales doubled to EUR131m from EUR76m for the same period a year earlier, while it moved to a zero pre-tax profit from a pre-tax loss of EUR7m. Actual Sentiment:

positive

Positive: 98.74%

Predicted

Sentiment:

Negative: 0.56%

Neutral: 0.69%



Entry 4: Text:

According to the Finnish-Russian Chamber of Commerce, all the major construction companies of Finland are operating in Russia. Actual
Sentiment:

neutral

Predicted Sentiment:

Positive: 0.69%

Negative: 0.23%

Neutral: 99.08%



Entry 5: Text:

The Swedish buyout firm has sold its remaining 22.4 percent stake, almost eighteen months after taking the company public in Finland.

Actual Sentiment:

neutral

Predicted
Sentiment:

Positive: 0.72%

Negative: 0.2%

Neutral: 99.08%



Entry 6: Text:

Operating profit for the quarter April-June 2006 amounted to EUR182.2 m on sales of EUR3.62 bn. Actual Sentiment:

neutral

Predicted
Sentiment:

Positive: 0.62%

Negative: 0.22%

Neutral: 99.16%



Entry 7: Text:

> Shell's \$70 Billion BG Deal Meets Shareholder Skepticism

Actual Sentiment: Predicted Sentiment:

negative

Positive: 0.84%

Negative: 98.02%

Neutral: 1.14%



Entry 8: Text:

> SSH COMMUNICATIONS SECURITY CORP STOCK EXCHANGE RELEASE OCTOBER 14 , 2008 AT 2:45 PM The Company updates its full year outlook and estimates its results to remain at loss for the full year.

Actual

Sentiment:

Neutral: 0.38%

Positive: 0.63%

Negative: 98.99%

Predicted

Sentiment:

Entry 9: Text:

> Kone 's net sales rose by some 14 % year-on-year in the first nine months of 2008.

Actual Sentiment:

positive

Predicted Sentiment:

Positive: 99.03%

Negative: 0.43%

Neutral: 0.53%



Entry 10: Text:

> The Stockmann department store will have a total floor space of over 8,000 square metres and Stockmann 's investment in the project will have a price tag of about EUR 12 million.

Actual Sentiment:

neutral Positive: 0.62%

Negative: 0.21%

Predicted

Sentiment:

Neutral: 99.17%



Entry 11: Text:

> Circulation revenue has increased by 5 % in Finland and 4 % in Sweden in 2008.

Sentiment:

positive

Actual

Predicted Sentiment:

Positive: 98.91%

Negative: 0.34%

Neutral: 0.75%



Entry 12: Text:

SAP Q1 disappoints as #software licenses down. Real problem? #Cloud growth trails MSFT ORCLGOOG CRMADBE https://t.co/jNDphllzq5

Actual Sentiment:

Predicted Sentiment:

negative

Positive: 0.48%

Negative: 99.2%

Neutral: 0.32%



Entry 13: Text:

The subdivision made sales revenues last year of EUR 480.7 million EUR 414.9 million in 2008, and operating profits of EUR 44.5 million EUR 7.4 million.

Actual Sentiment:

positive

Positive: 98.9%

Predicted

Sentiment:

Negative: 0.35%

Neutral: 0.76%



Entry 14:

Text:

Viking Line has canceled some services.

Actual Sentiment:

neutral

Predicted
Sentiment:

Positive: 0.45%

Negative: 99.23%

Neutral: 0.32%



Entry 15: Text:

Ahlstrom Corporation STOCK EXCHANGE ANNOUNCEMENT 7.2.2007 at 10.30 A total of 56,955 new shares of Ahlstrom Corporation have been subscribed with option rights under the company 's stock option programs I 2001 and II 2001.

Actual Sentiment:

neutral

Sentiment:

Predicted

Positive: 0.61%

Negative: 0.21%

Neutral: 99.18%



Entry 16: Text:

\$FB gone green on day

Actual Sentiment:

positive

Predicted
Sentiment:

Positive : 69.73%

Negative: 0.65%

Neutral: 29.62%



Entry 17: Text:

\$MSFT SQL Server revenue grew doubledigit with SQL Server Premium revenue growing over 30% http://stks.co/ir2F Actual Sentiment:

positive

Predicted
Sentiment:

Positive: 98.88%

Negative: 0.35%

Neutral: 0.77%



Entry 18: Text:

According to L+ñnnen Tehtaat 's CEO Matti Karppinen, the company aims to deliver fish products to its customers a day earlier than it currently does. Actual Sentiment:

neutral

Predicted Sentiment:

Positive: 0.62%

Negative: 0.24%

Neutral: 99.14%



Entry 19:

Text:

The company 's share is quoted on NASDAQ OMX Helsinki Rautaruukki Oyj :

RTRKS.

Actual

neutral

Sentiment:

Positive: 0.59%

Predicted

Sentiment:

Negative: 0.23%

Neutral: 99.18%



Entry 20: Text:

Elcoteq SE is listed on the Nasdaq OMX

Helsinki Ltd. .

Actual Sentiment:

neutral

Predicted
Sentiment:

Positive: 0.72%

Negative: 0.26%

Neutral: 99.03%



Entry 21: Text:

Two of these contracts are for turntable anode vibrocompactors that will be delivered to Gansu Hualu Aluminum Co Ltd and another unnamed costumer.

Actual Sentiment:

neutral

Predicted
Sentiment:

tral Positive: 1.38%

Negative: 0.14%

Neutral: 98.48%



Entry 22: Text:

Aviva, Friends Life top forecasts ahead of 5.6 billion pound merger

Actual Sentiment:

positive

Predicted Sentiment:

Positive: 94.53%

Negative: 0.3%

Neutral: 5.17%



Entry 23: Text:

In stead of being based on a soft drink, as is usual, the Teho energy drink is made with fresh water. Actual

Sentiment:

neutral

Predicted
Sentiment:

Positive: 0.76%

Negative: 0.27%

Neutral: 98.97%



Entry 24: Text:

The company plans to increase the unit 's specialist staff to several dozen -depending on the market situation during 2010.

Actual Sentiment:

neutral

Predicted Sentiment:

Positive: 0.76%

Negative: 0.2%

Neutral: 99.04%



Entry 25: Text:

The company closed last year with a turnover of about four million euros.

Actual Sentiment:

neutral

Predicted
Sentiment:

Positive: 0.61%

Negative: 0.22%

Neutral: 99.18%



Entry 26: Text:

Shire CEO steps up drive to get Baxalta board talking

Actual Sentiment:

positive

Predicted
Sentiment:

Positive: 93.37%

Negative: 0.31%

Neutral: 6.33%



Entry 27: Text:

> However, sales returned to growth in April-June 2010, CEO Pekka Eloholma said.

Actual Sentiment: Predicted Sentiment:

positive Positive: 97.95%

Negative: 0.26%

Neutral: 1.79%



Entry 28: Text:

> The five-storey, eco-efficient building will have a gross floor area of about 15,000 sq m. It will also include apartments.

Actual

Sentiment:

neutral

Predicted Sentiment:

Positive: 0.91%

Negative: 0.19%

Neutral: 98.89%



Entry 29: Text:

> The first installment of the Cinema Series concludes with a profile of Finnish neutral inventor Olavi Linden , whose personal artistic journey and work at Fiskars has led to dozens of design awards.

Actual Sentiment:

Positive: 1.09%

Negative: 0.19%

Predicted

Sentiment:

Neutral: 98.72%



Entry 30: Text:

All are welcome.

Actual Sentiment:

neutral

Predicted Sentiment:

Positive: 1.57%

Negative: 0.19%

Neutral: 98.23%



Entry 31: Text:

> Stockmann and Swedish sector company AB Lindex entered into an agreement on September 30, 2007, whereby Stockmann, or a wholly-owned subsidiary of it, will make a public

Actual Sentiment:

positive

Positive: 98.55%

Negative: 0.24%

Predicted

Sentiment:

Neutral: 1.2%

tender offer for all of Lindex 's issued shares.



Entry 32: Text:

HUHTAMAKI OYJ STOCK EXCHANGE
RELEASE, 16.9.2008 AT 13.32 Huhtamaki
's Capital Markets Day for institutional
investors and analysts is held in Espoo,
September 16, 2008 starting at 13.30
pm Finnish time.

Actual Sentiment:

neutral

Positive: 0.61%

Predicted

Sentiment:

Negative: 0.23%

Neutral: 99.17%



Entry 33: Text:

`` We are pleased to welcome Tapeks Noma into Cramo group . Actual

Sentiment:

positive

Predicted
Sentiment:

Positive: 98.11%

Negative: 0.23%

Neutral: 1.66%



Entry 34:

Text:

- Profit before taxes was EUR 105.9 82.7 million .

Actual Sentiment:

neutral

Predicted
Sentiment:

Positive: 0.65%

Negative: 0.3%

Neutral: 99.05%



Entry 35: Text:

Aberdeen Asset Management Gains

Foothold In China

positive

Actual Predicted
Sentiment: Sentiment:

itive Positive: 97.99%

Negative: 0.29%

Neutral: 1.73%

Nedtrat : 1:1370



Entry 36: Text:

FinancialWire tm is not a press release service, and receives no compensation for its news, opinions or distributions. Actual Sentiment:

neutral

Predicted
Sentiment:

Positive: 0.7%

Negative: 0.21%

Neutral: 99.09%



Entry 37: Text:

> ASSA ABLOY Kaupthing Bank gave a ` neutral' recommendation and a share price target of 174 crowns \$ 24.7 - 19 euro on Swedish lock maker Assa Abloy AB.

Actual Sentiment:

neutral

Predicted Sentiment:

Positive: 0.76%

Negative: 0.22%

Neutral: 99.02%



Entry 38: Text:

> The item included restructuring costs of EUR1 .6 m , while a year earlier they were EUR13 .1 m. Diluted EPS stood at EUR0 .3 versus a loss per share of EUR 0.1.

Actual

positive

Predicted Sentiment: Sentiment:

Positive: 80.34%

Negative: 16.86%

Neutral: 2.8%



Entry 39:

Text:

8.2 mn.

Actual Sentiment:

neutral

Predicted Sentiment:

Positive: 0.63%

Negative: 0.19%

Neutral: 99.18%



Entry 40:

Text:

\$AAPL afternoon selloff as usual will be brutal. get ready to lose a ton of money.

In 2005 the bank posted a net profit of Lt

Actual Sentiment:

negative

Predicted Sentiment:

Positive: 0.49%

Negative: 99.18%

Neutral: 0.33%



Entry 41:

Text:

\$TSLA recalling pretty much every single model X @cnnbrk got to short that even at work you jump in money trade

Actual Sentiment:

negative

Predicted Sentiment:

Positive: 1.27%

Negative: 93.61%

Neutral: 5.11%



Entry 42: Text:

Dolce & Gabbana has asked the
European Union to declare Marimekko
Corporation 's `` Unikko'' floral pattern
trademark invalid, in a continuing
dispute between the two companies.

Actual
Sentiment:

negative

Predicted Sentiment:

Positive: 0.48%

Negative: 99.17%

Neutral: 0.35%



Entry 43: Text:

InterContinental Hotels first-quarter global room revenue lags estimates

Actual Sentiment:

negative

Predicted
Sentiment:

Positive: 0.47%

Negative: 99.21%

Neutral: 0.31%



Entry 44:

Text:

\$FREE Ha Heeeeeere comes the pump!

So glad I picked up 9K end of day! Get

ready for the bull ride!

Actual Sentiment:

positive

Predicted
Sentiment:

Positive: 43.1%

Negative: 0.31%

Neutral: 56.59%



Entry 45: Text:

A portion, \$ 12.5 million, will be recorded as part of its winnings in a prior patent dispute with Finnish phone maker Nokia Oyj.

Actual Sentiment:

positive

Predicted
Sentiment:

Positive: 98.93%

Negative: 0.33%

Neutral: 0.74%



Entry 46: Text:

L&G still paying price for dividend cut during crisis, chief says Actual Sentiment:

negative

Predicted
Sentiment:

Positive : 22.95%

Negative: 25.92%

Neutral: 51.12%



Entry 47: Text:

> The volume of investments in the two phases of the project is estimated at USD 300mn (EUR 215.03 mn).

Actual Sentiment: Predicted Sentiment:

neutral

Positive: 0.6%

Negative: 0.2%

Neutral: 99.19%



Entry 48: Text:

> Russia accounted for 9 % of the Lagardere magazine division 's revenue, neutral or EUR 114.40 mn ( USD 148.11 mn ) in 2009, the USA - for 18%.

Actual

Sentiment:

Positive: 0.58%

Negative: 0.22%

Predicted

Sentiment:

Neutral: 99.2%



Entry 49: Text: Actual Predicted Sentiment: Sentiment:

The company also estimates the already

carried out investments to lead to an positive Positive: 98.96%

For details of Certificate Course the Pata Science Coffered by RV College of Engineering (RVCE) and Boston

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IT Solutions India Pato Ltdhen they reached EUR 141.7

million