



NEWS IN IFS MOBILE EXPERIENCE



IFS CLOUD – 21R1



NEWS IN IFS MOBILE EXPERIENCE

OVERVIEW

IFS AURENA NATIVE: CUSTOMER BRANDING

- Overview [>>](#)
- Configuring [>>](#)
- Using [>>](#)



IFS AURENA NATIVE: CUSTOMER BRANDING

OVERVIEW

MOBILE EXPERIENCE

IFS CLOUD – 21R1

AGENDA

1

BACKGROUND

2

CONCEPT



3

BUSINESS
VALUE

4

CONFIGURATION

5

USING

Insert appropriate
background picture

CUSTOMER BRANDING

BACKGROUND

- Customers wish to brand their third party products to shape and promote their image value to prospects, customers, employees and partners
- Service providers often work on behalf of multiple customers so they need to manage multiple branding profiles

CUSTOMER BRANDING

CONCEPT

- Introduce the ability to brand colors
- Introduce the ability to create multiple brand profiles based on context (user, user group or business rule such as company)
- Allowing branding themes for light and dark modes for native users, for their mobile devices

CUSTOMER BRANDING

BUSINESS VALUE

- After initial logon, the Aurena Native app will appear to the end user branded based on the configuration and context
- Branded apps will effortlessly feel as an extension of the customers service providers
- Updates to branding contexts are easy to configure, easy to apply and fast to adopt



IFS AURENA NATIVE: CUSTOMER BRANDING

CONFIGURING

MOBILE EXPERIENCE

IFS CLOUD – 21R1

CONFIGURATION

CUSTOMIZING AURENA NATIVE

- Branding of Aurena Native apps can be achieved using Appearance Designer on Aurena
- Extending the Appearance Configuration to the Aurena Native apps.

Appearance Configuration 200280 - Custom ▾

« + ✎ 🗑️ 📄 🔔 ▾ Context Mapping

To preview, use the Appearance Designer in the user menu. To publish, go to the Appearance Context Mapping page.

Appearance ID	Name	Description	Context	Status
200280	Anticimex	Anticimex for Aurena Native	Custom	Published

LIGHT DARK HIGH CONTRAST

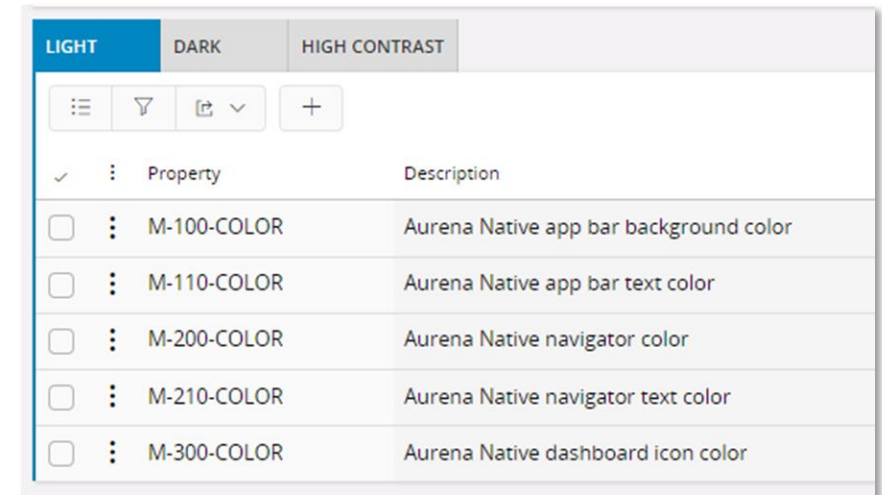
☰ 🔍 📄 ▾ +

✓	:	Property	Description	Value
<input type="checkbox"/>	:	M-100-COLOR	Aurena Native app bar background color	#0D2B88
<input type="checkbox"/>	:	M-110-COLOR	Aurena Native app bar text color	#FFFFFF
<input type="checkbox"/>	:	M-200-COLOR	Aurena Native navigator color	#187BDD
<input type="checkbox"/>	:	M-210-COLOR	Aurena Native navigator text color	#FFFFFF
<input type="checkbox"/>	:	M-300-COLOR	Aurena Native dashboard icon color	#0D2B88

CONFIGURATION

ADDING BRANDING PROPERTIES

- Aurena Native specific properties prefixed with “M-”
- Branding themes available for Aurena Native
 - Light
 - Dark

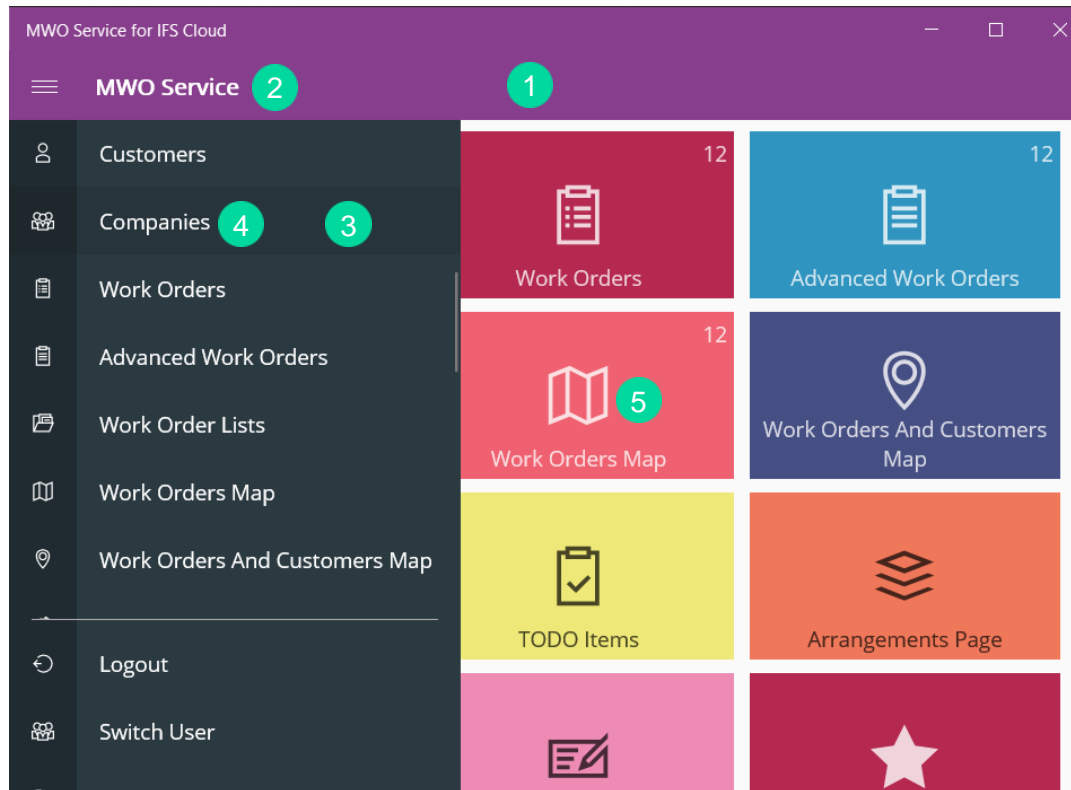


The screenshot shows a configuration window for Aurena Native. At the top, there are three tabs: 'LIGHT' (selected), 'DARK', and 'HIGH CONTRAST'. Below the tabs is a toolbar with icons for a list, a filter, a dropdown menu, and a plus sign. The main area contains a table with two columns: 'Property' and 'Description'. Each row has a checkbox on the left and a vertical ellipsis icon next to the property name.

	Property	Description
<input type="checkbox"/>	M-100-COLOR	Aurena Native app bar background color
<input type="checkbox"/>	M-110-COLOR	Aurena Native app bar text color
<input type="checkbox"/>	M-200-COLOR	Aurena Native navigator color
<input type="checkbox"/>	M-210-COLOR	Aurena Native navigator text color
<input type="checkbox"/>	M-300-COLOR	Aurena Native dashboard icon color

CONFIGURATION

BRANDING PROPERTIES

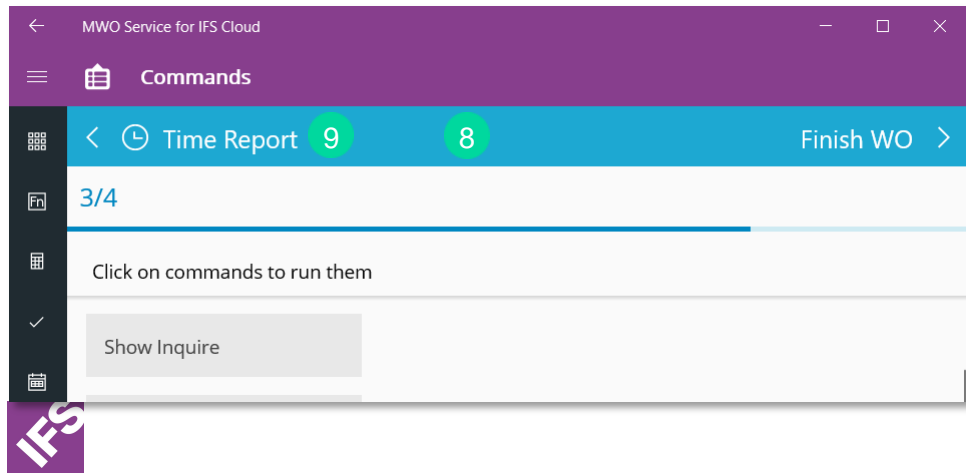
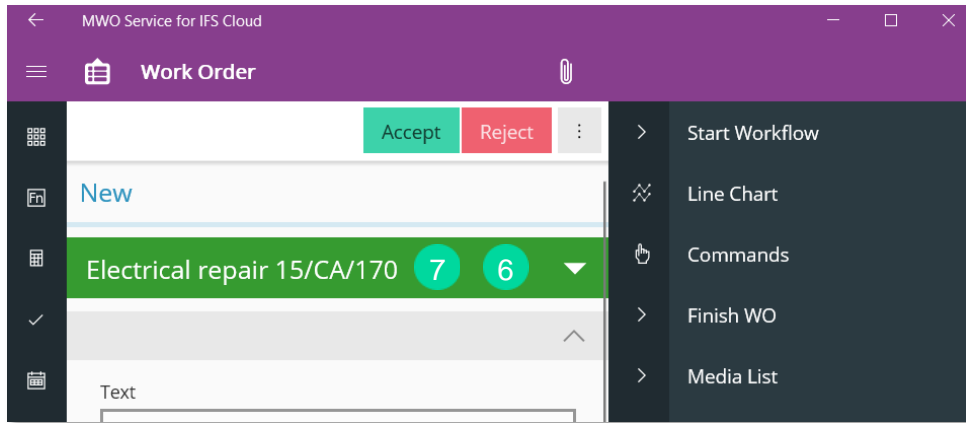


■ Main Dashboard screen

	PROPERTY	DESCRIPTION
1	M-100-COLOR	Aurena Native app bar background color
2	M-110-COLOR	Aurena Native app bar text color
3	M-200-COLOR	Aurena Native navigator color
4	M-210-COLOR	Aurena Native navigator text color
5	M-300-COLOR	Aurena Native dashboard icon color

CONFIGURATION

BRANDING PROPERTIES



- Work Order Detail screen
- Work Order Workflow screen

	PROPERTY	DESCRIPTION
6	M-400-COLOR	Aurena Native context bar color
7	M-410-COLOR	Aurena Native context bar text color
8	M-500-COLOR	Aurena Native workflow bar color
9	M-510-COLOR	Aurena Native workflow bar text color

CONFIGURATION

CONTEXT MAPPING AND PUBLISH

- Appearance Context Mapping page lists all available contexts
- Custom branding can be mapped with combination of context
 - User, User Group, Wage Class, Company, Ledger
- Publish context
- User can login on an Aurena Native app to view branding

Branding Context Mapping						
<div><div><div>☰</div><div>🔍</div><div>📄</div></div><div><div>✎</div><div>🗑️</div></div><div>Publish</div></div>						
(1) ✓	:	Appearance ID	Name	Context	Context Expression	Status
☑	:	200000	Anticimex	Custom		Unpublished

A man in a dark suit and tie is looking at a tablet. The background is a blurred cityscape at night with bokeh lights. The IFS logo is in the top right corner.

IFS AURENA NATIVE: CUSTOMER BRANDING

USING

MOBILE EXPERIENCE

IFS CLOUD – 21R1

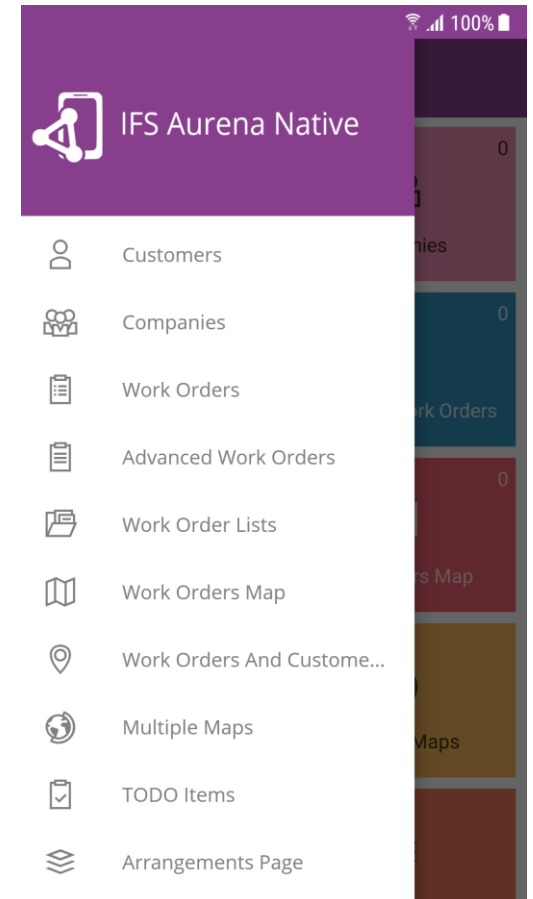
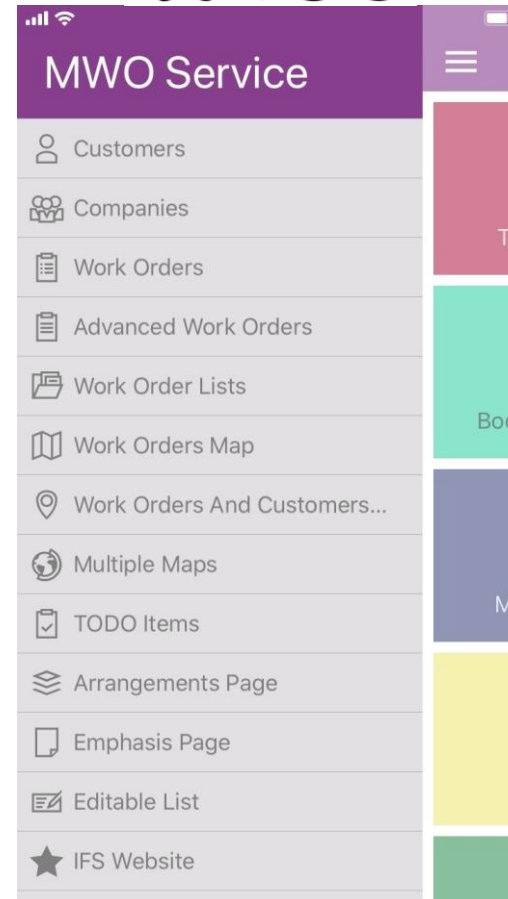
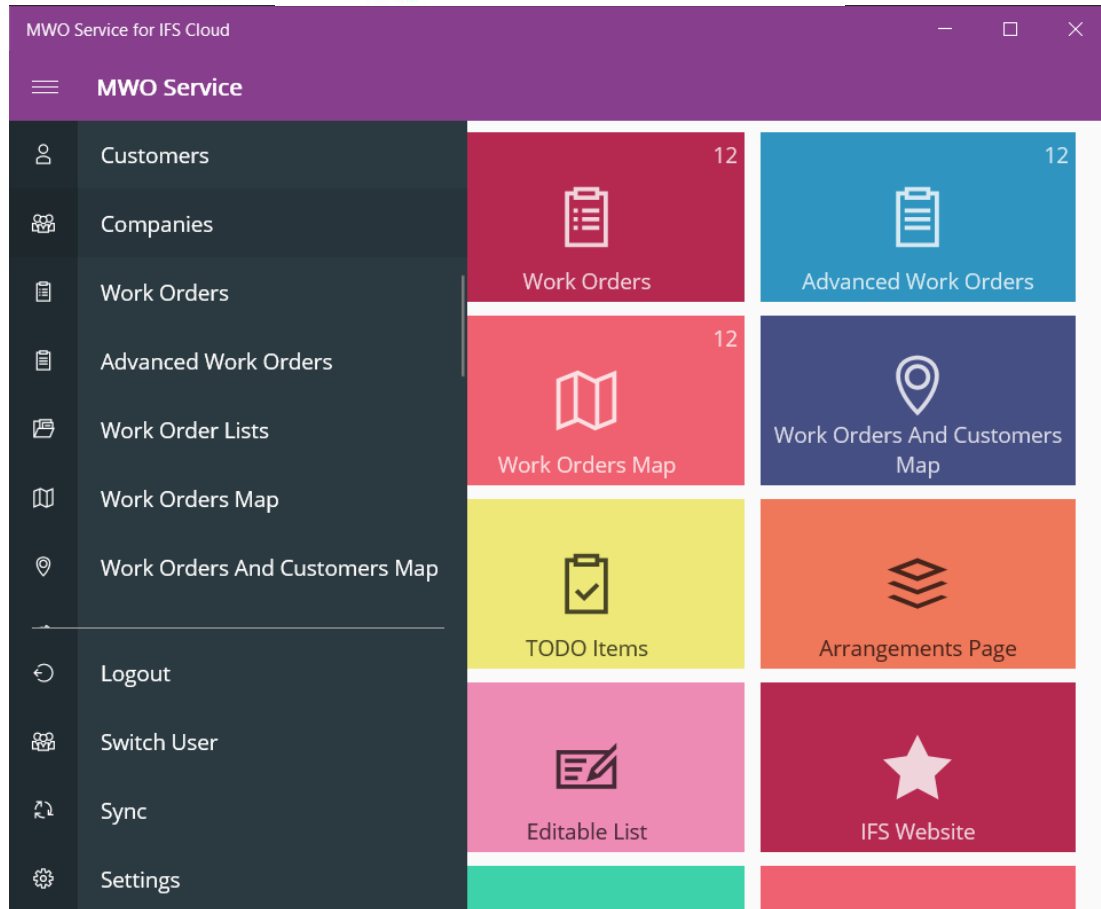
USING

BRANDING ON NATIVE

- Once the Branding context has been published, users can reinitialize the application to apply branding to their devices
 - On Aurena Native app, navigate to Sync → Initialize
- Updates to the branding themes will be synced to the device at next app initialization

USING

SOLUTION: BEFORE



USING

EXAMPLE

Sample branding of Aurena Native apps for IFS' Customer, Anticimex.

The image displays two digital assets for Anticimex, a customer of IFS. On the left is a website header with a dark blue background and white text. The Anticimex logo is in the top left, followed by navigation links for 'Customer service', 'Search', and 'Menu'. A central banner reads 'Anticimex - the modern pest control company' above a group photo of the company's sales team. To the right of the photo, text invites users to 'Become part of Anticimex' and mentions their approach to mergers and acquisitions. On the right is a screenshot of the 'MWO Service for IFS Cloud' application. The interface features a Windows-style taskbar at the top and a sidebar with various icons. The main area contains a grid of tiles for 'Companies' (50), 'Work Orders' (12), 'Advanced Work Orders' (12), 'Work Order Lists' (3), 'Work Orders Map' (12), 'Work Orders And Customers Map', 'Multiple Maps', 'TODO Items', 'Arrangements Page', 'Emphasis Page', 'Editable List', and 'IFS Website'.

Anticimex

Customer service Search Menu

Anticimex - the modern pest control company

Become part of Anticimex

Meet the people who have sold their business to us and get familiar with our approach to mergers and acquisitions.

Windows

MWO Service for IFS Cloud

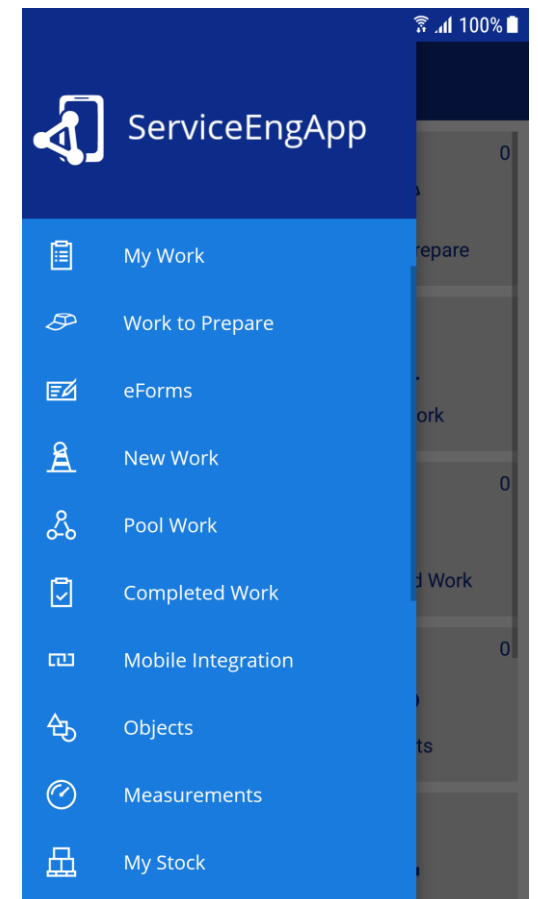
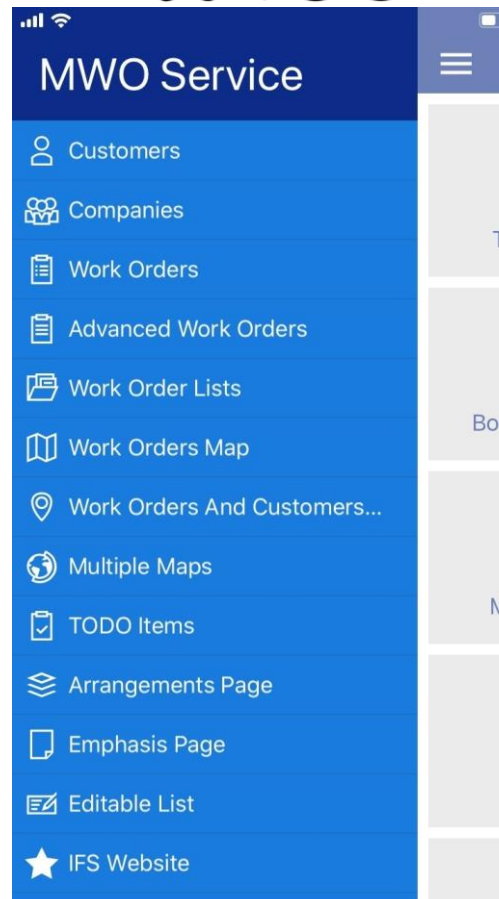
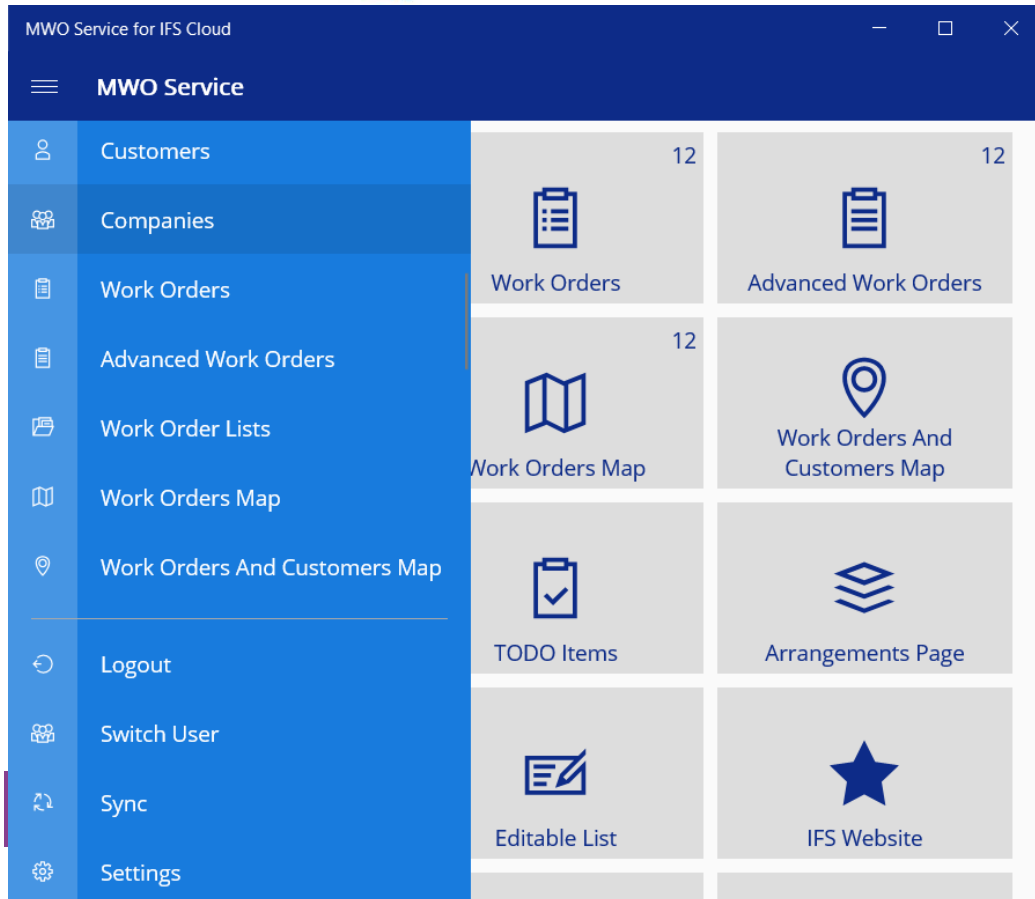
MWO Service

Icon	Count	Label
Companies	50	Companies
Work Orders	12	Work Orders
Advanced Work Orders	12	Advanced Work Orders
Work Order Lists	3	Work Order Lists
Work Orders Map	12	Work Orders Map
Work Orders And Customers Map		Work Orders And Customers Map
Multiple Maps		Multiple Maps
TODO Items		TODO Items
Arrangements Page		Arrangements Page
Emphasis Page		Emphasis Page
Editable List		Editable List
IFS Website		IFS Website

IFS

USING

SOLUTION: AFTER



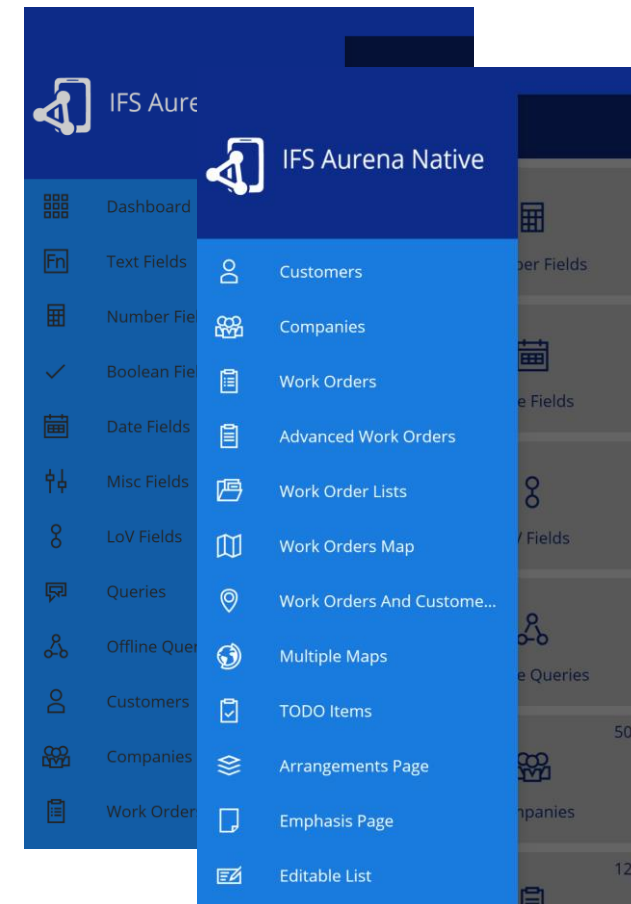
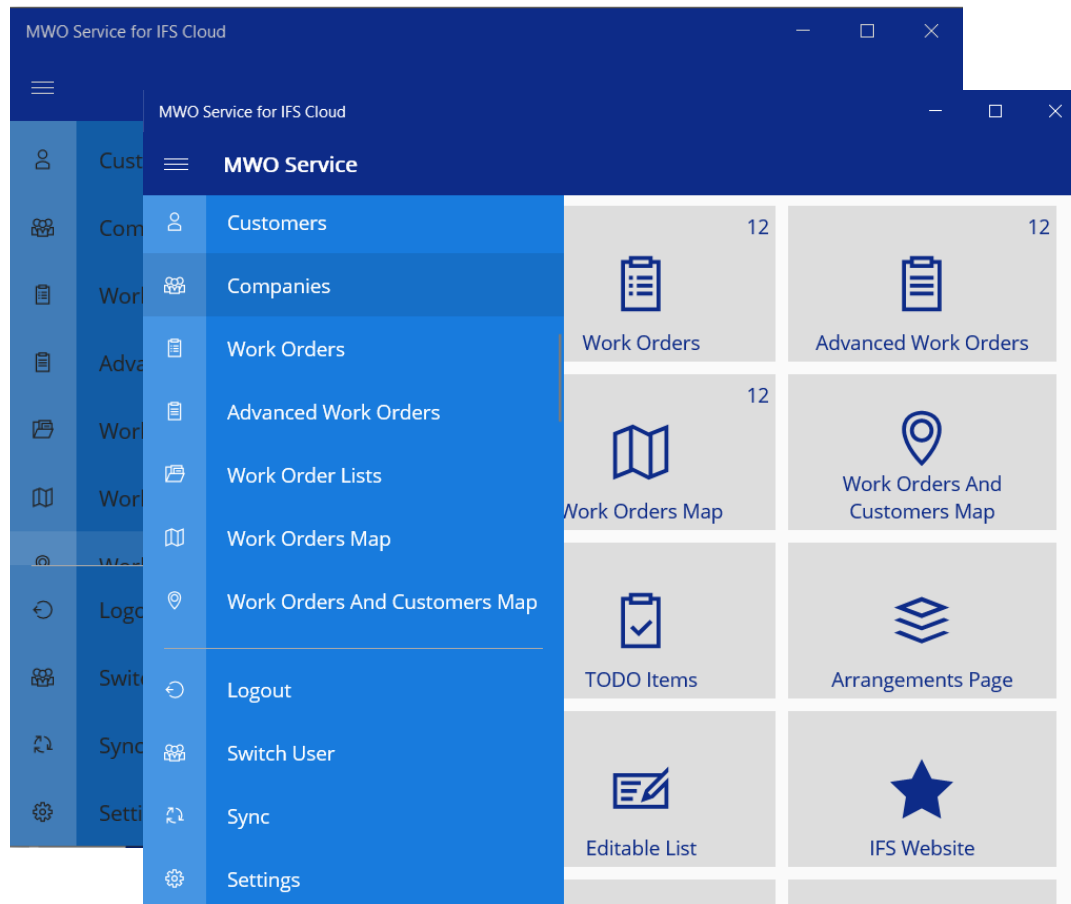
USING

DARK THEME

- For end users accustomed to working with Dark Mode on their devices, Dark Theme would be applied. This theme is applied via the OS Dark mode setting.
- Dark Theme can be applied on platforms supporting dark mode: Windows and Android. This feature is currently not available for iOS
 - Aurena Native apps do not support Dark Mode on iOS & Android.
- Switching themes require app restart (quit and reopen app)

USING

SOLUTION: DARK THEME



USING

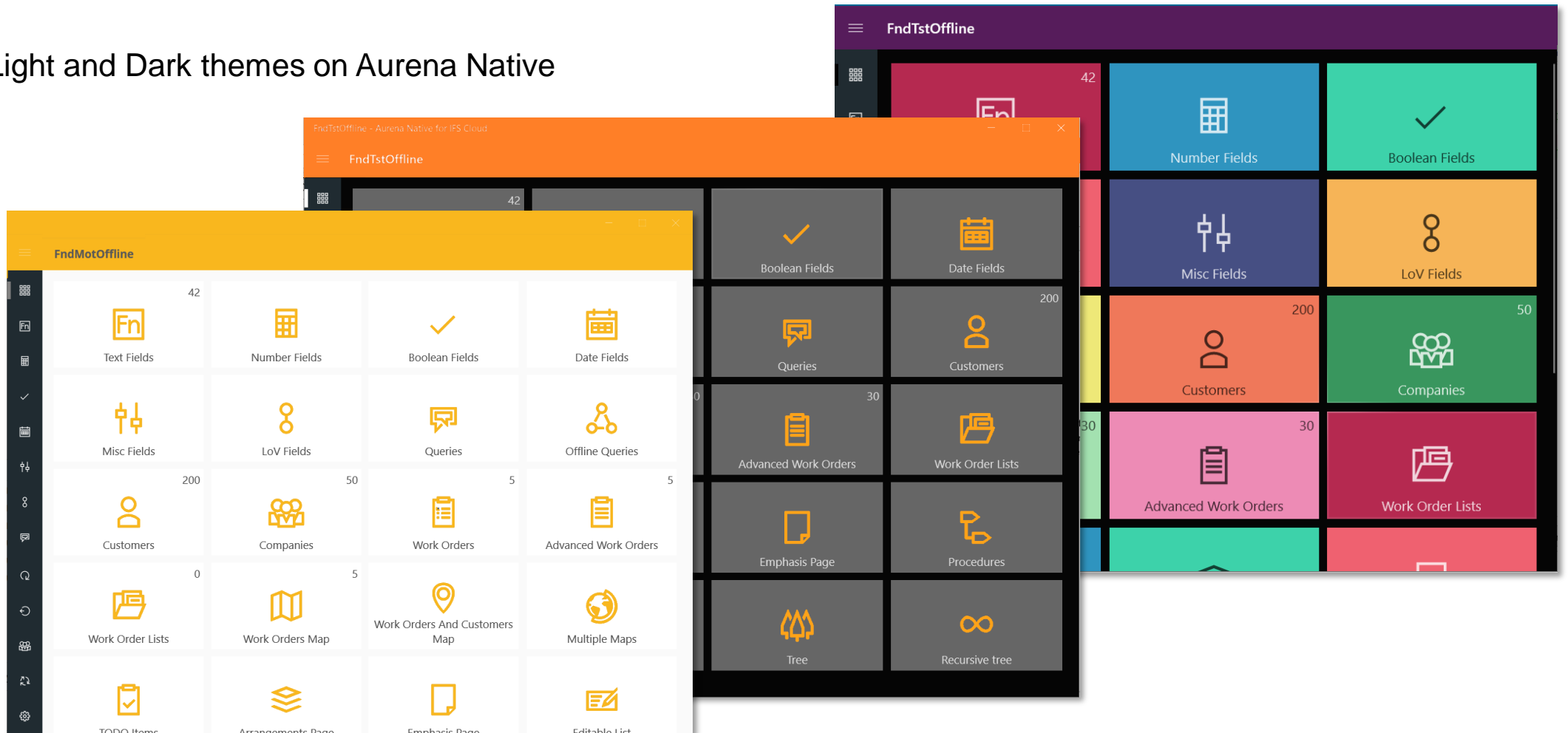
SWITCHING TO DARK THEME

- Switching to Dark Mode on Windows
 - Supported Windows 10 onwards
 - Settings → Personalization → Colors → Dark Mode
- Switching to Dark Mode on Android
 - Supported Android 9 onwards
 - Settings → Display → Dark Theme
- Dark Mode and switching to Dark Theme is currently not supported on iOS

USING

LIGHT AND DARK THEMES

Examples of Light and Dark themes on Aurena Native





#forthechallengers