

Tutorial - Questions for Preventive Maintenance

Exercise 1: Create a PM

- 1. Go to Financials > Contracts
- 2. Create a new contract for any coverage type (check the contract creation exercise to follow the steps)
- 3. Go to the contract line
- 4. Go to 'PM' sub tab
- 5. Hit new
- 6. Select schedule type as 'Schedules are built on a recurring basis, based on length of coverage term' and schedule rule as 'Monthly'
- 7. Go in to the PM sequence line and notice that the PM schedule had got created correctly
- 8. Copy the contract ID and go to 'Contract Manager' screen
- 9. Select 'Contract PM Request Generation'
- 10. Specify Contract ID and Contract Version > select Schedule End Date as Today > hit Begin
- 11. Check for the run log completion
- 12. Go back to the Contract > Contract line > PM sub tab and check the PM schedule
- 13. See a request ID and a task ID had got created

Exercise 2:

Create a PM to be able to generate based on task completion.

- 1. Go to Financials > Contracts
- 2. Create a new contract for any coverage type (check the contract creation exercise to follow the steps)
- 3. Go to the contract line
- 4. Go to 'PM' sub tab
- 5. Hit new
- 6. Select schedule type as 'Based on Task Completion' and schedule rule as 'Quarterly'
- 7. Go in to the PM sequence line and notice that the 1st PM schedule had got created correctly
- 8. Copy the contract ID and go to 'Contract Manager' screen
- 9. Select 'Contract PM Request Generation'
- 10. Specify Contract ID and Contract Version > select Schedule End Date as Today > hit Begin
- 11. Check for the run log completion
- 12. Go back to the Contract > Contract line > PM sub tab and check the PM schedule
- 13. See a request ID and a task ID had got created

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- 14. Go to the task > complete the task. Connected Request will be also completed
- 15. Go back to the PM Schedule and check. New schedule line is created

Exercise 3:

Create a PM to be able be generated from meter reading.

Exercise 4:

Create a business rule that allows PM to be auto-generated when the following conditions are set true (Set the business rule 45 - CONTRACT_PM).

- The contract type you select = POLY TEST
- The response code you select = 2 DAY

And auto-generated PM should contain following information,

- Schedule Rule = Monthly
- Schedule Type = Task based