

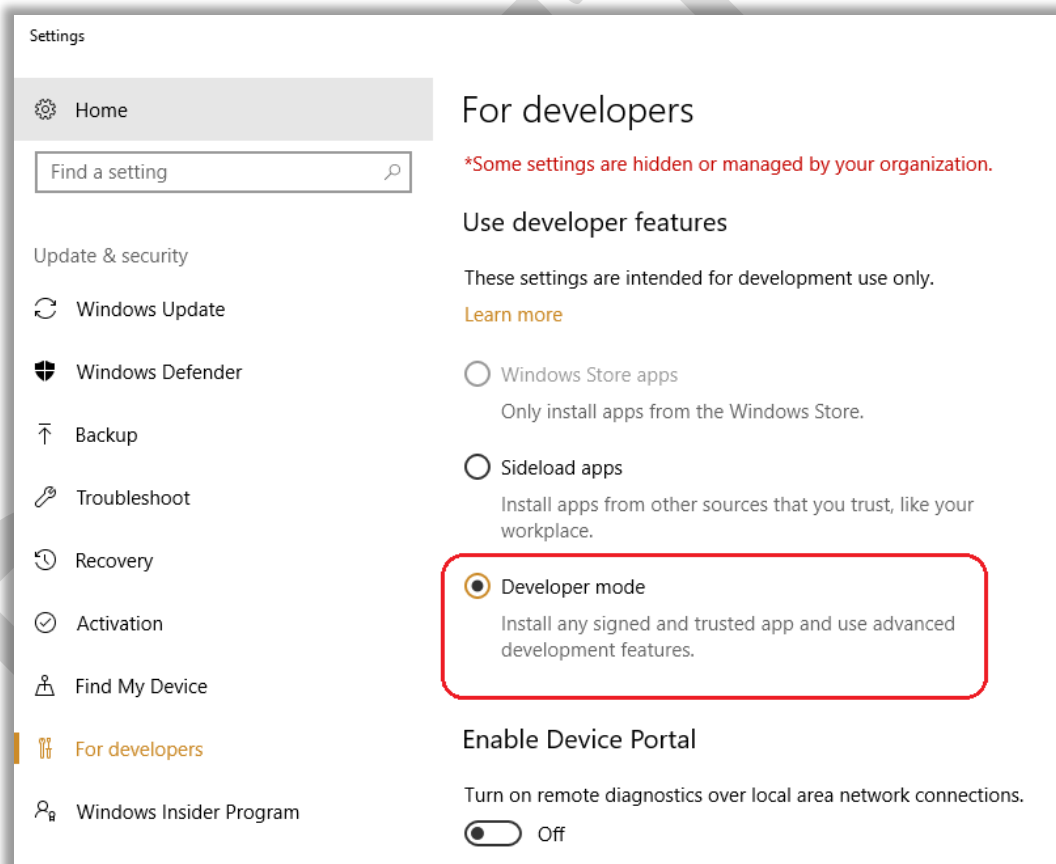
INSTALLATION INSTRUCTIONS FOR FSMw ON WINDOWS 10

These instructions detail how to install the FSMw application on computers running Windows 10.

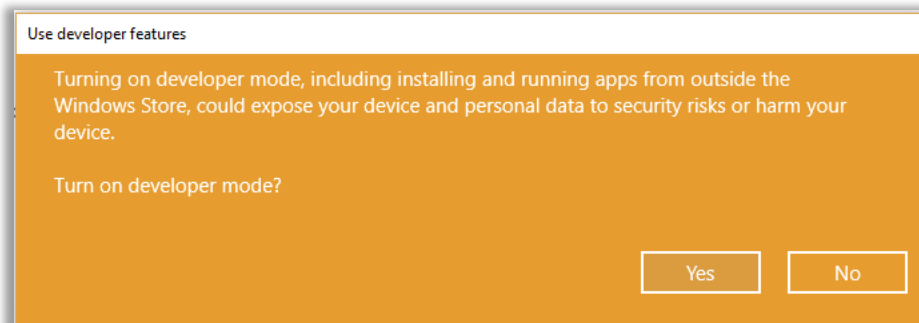
Note: An administrator will need to extract the contents of the FSMwWindows.zip archive to a shared network location which all users wishing to install FSMw have access to.

Prerequisite: Enable Developer Mode

Step 1: Your machine will need to be set in Developer mode. To do this, open the Windows Settings > Update & security > For developers. Make sure that under “Use developer features”, “Developer mode” is selected as shown below:









Step 2: After selecting “Developer mode”, you will get a confirmation that will warn you about the risks of turning on Developer mode as seen below. After reading and understanding the prompt, click “Yes” to accept the conditions with enabling Developer mode.

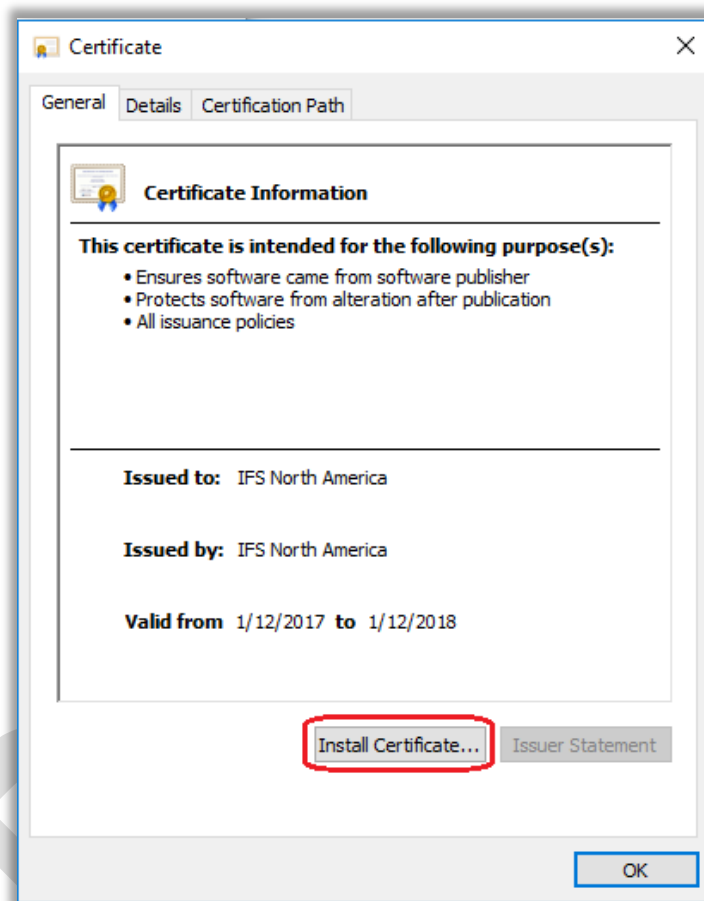


Prerequisite: Install Security Certificate

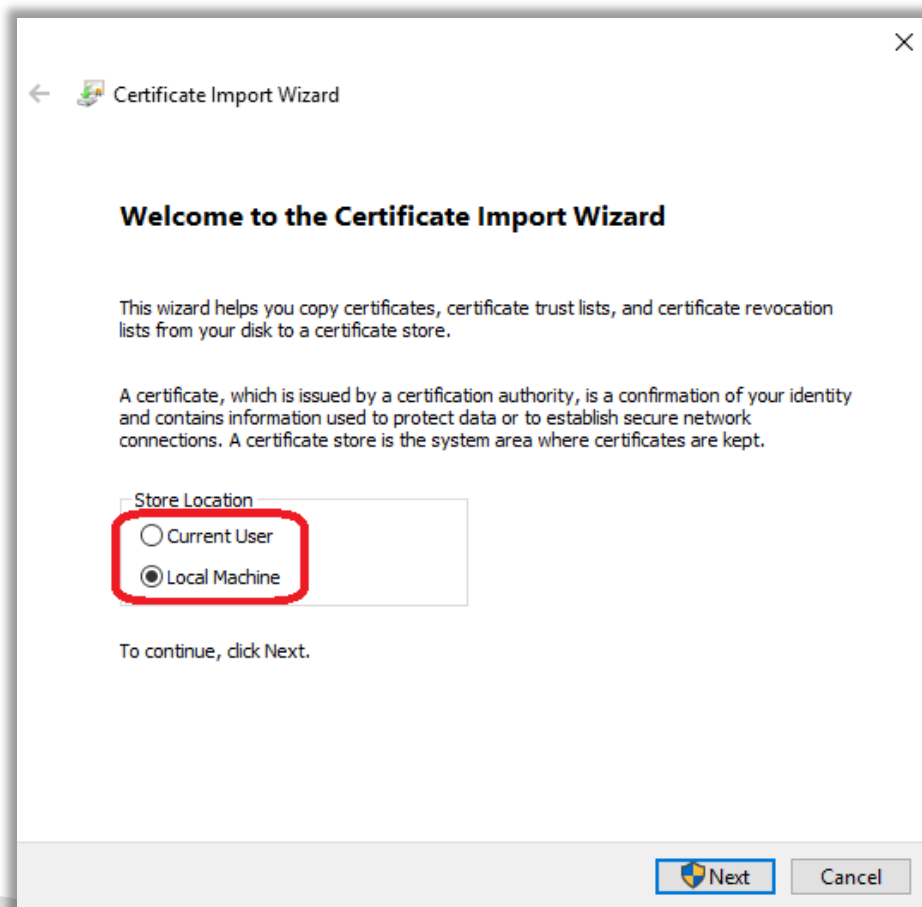
Step 1: Once you have turned on Developer mode, you will need to install the signing certificate used for the FSMw app. Navigate to the shared network location that contains the FSMw files and there should be a Security Certificate (.cer) file.

Name	Type
 Add-AppDevPackage.resources	File folder
 Dependencies	File folder
 Add-AppDevPackage.ps1	Windows PowerShell Script
 IFS.FSMW.Mobile.Windows_5.7.6493.0_x86.appx	APPX File
 IFS.FSMW.Mobile.Windows_5.7.6493.0_x86.appxsym	APPXSym File
 IFS.FSMW.Mobile.Windows_5.7.6493.0_x86.cer	Security Certificate

Step 2: Double-click the self-signed certificate (.cer) file, which should bring up the Certificate Import Wizard, and click on the “Install Certificate...” button.

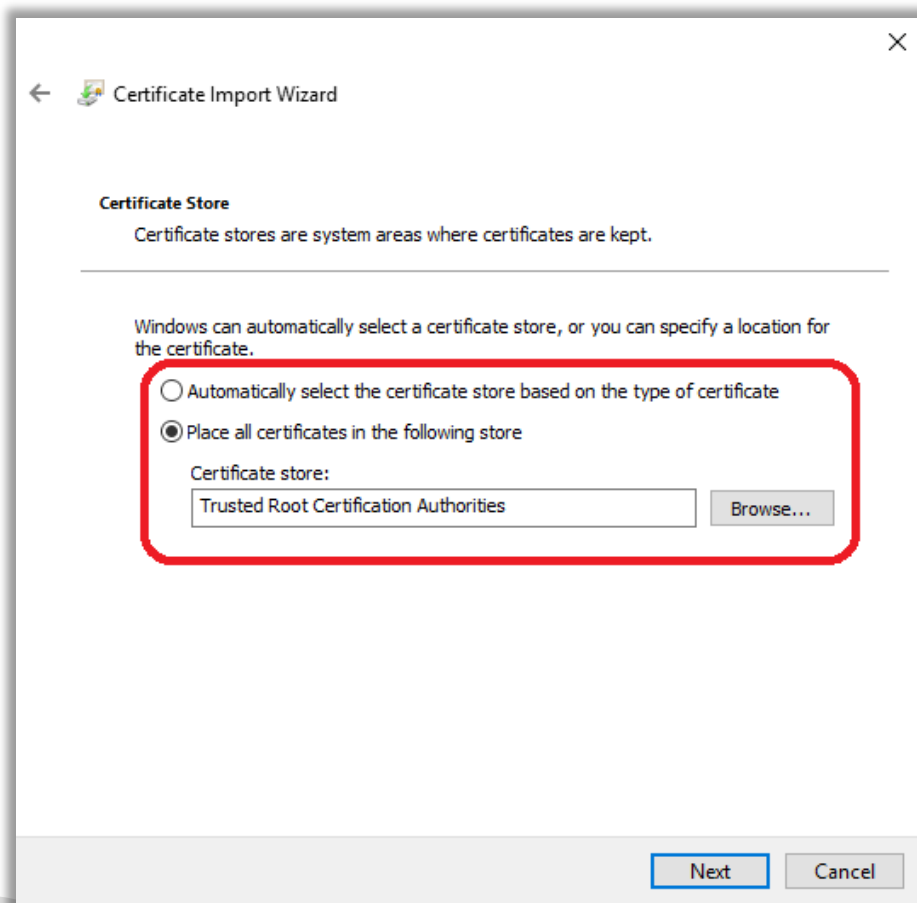


Step 3: On the following screen, select “Local Machine” as the Store Location instead of “Current User”. Click “Next” to proceed.

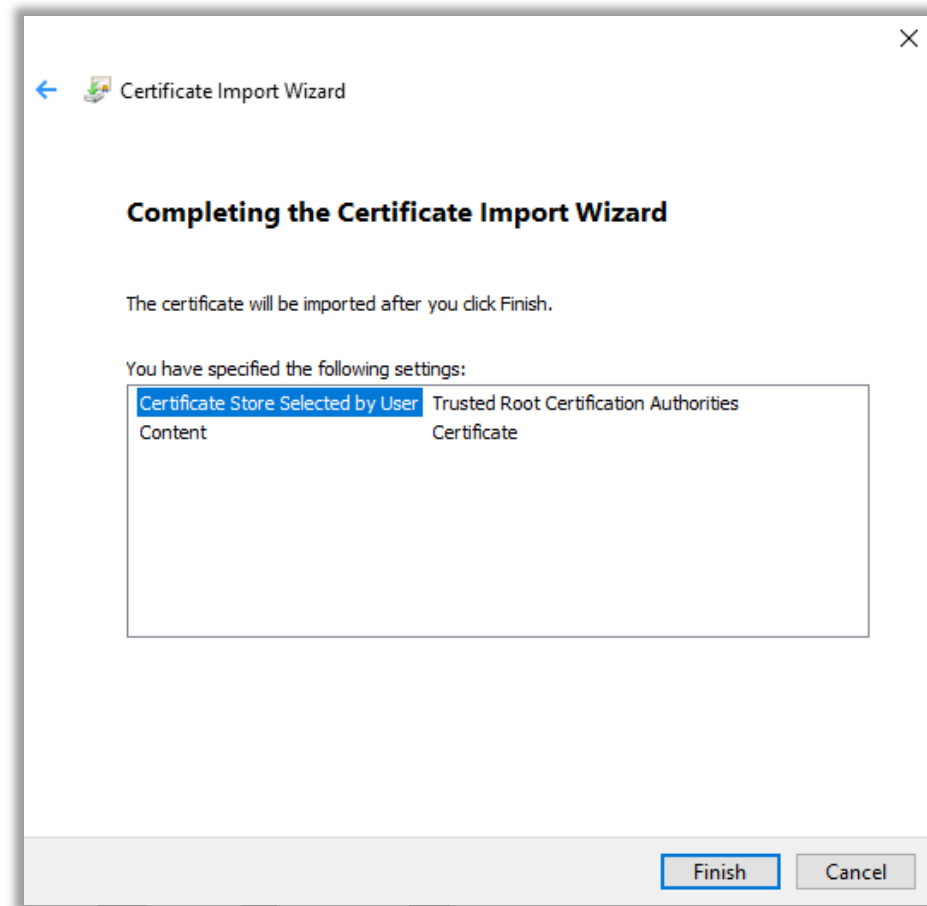


You may get a “User Account Control” dialog asking for permission for the “Windows host process (Rundll32)” to make changes to your device. Click “Yes” for these changes.

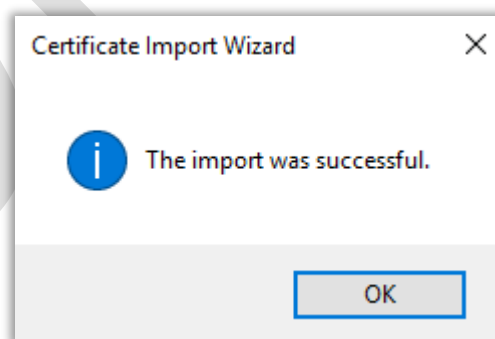
Step 4: In the next step, select “Place all certificates in the following store” and browse for the “Trusted Root Certification Authorities” store to get it installed. Click “Next” to proceed.



Step 5: Make sure that the following settings are as you want them and click “Finish”.



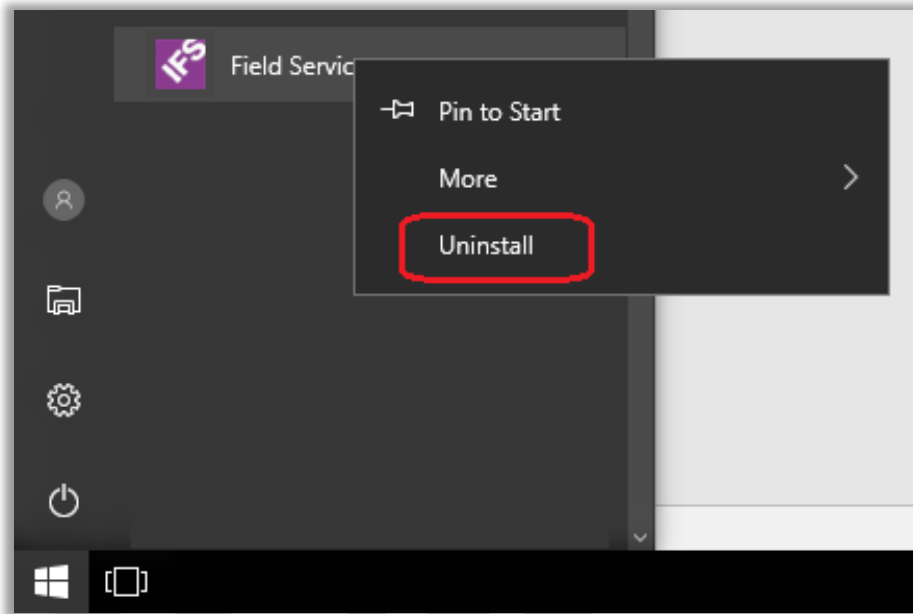
A dialog will appear to confirm the successful import of the certificate. Click “OK”. Finally, click “OK” on the initial Certificate dialog.



Uninstalling

Note: *If you already have the FSMw application installed, you may need to uninstall it before installing the new version.*

Step 1: The application should be in your applications list. Right-click on the application and select “Uninstall”.



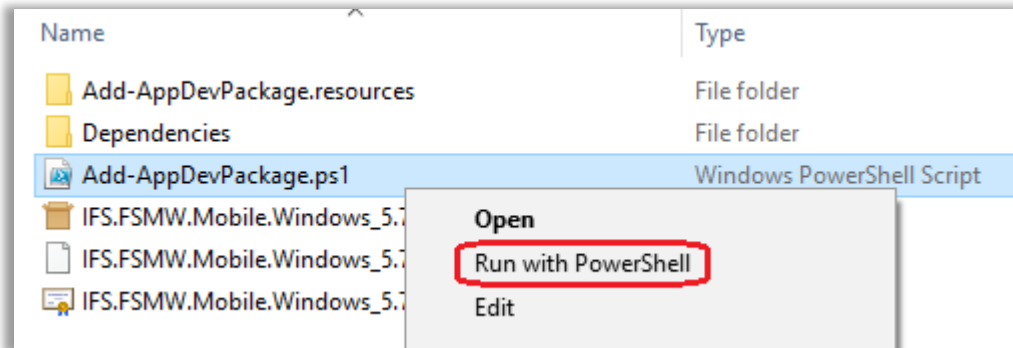
Step 2: When prompted for confirmation, select “Uninstall”.

This app and its related info will be
uninstalled.

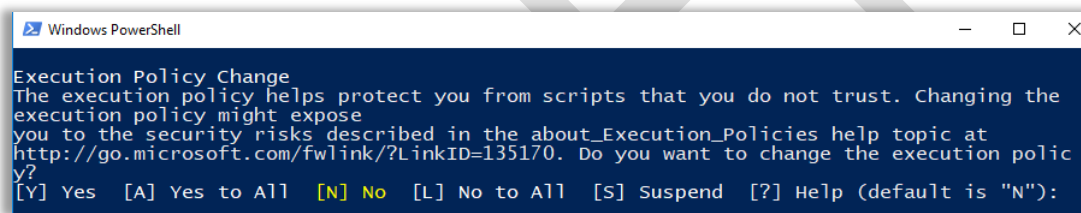
Uninstall

Installation

Step 1: To install the application, navigate back to the shared network location, right-click on the “Add-AppDevPackage” Windows PowerShell script and choose the “Run with PowerShell” option.



Step 2: If prompted to change your execution policy when the PowerShell script runs, select “Y” (Yes).



When complete, you will get a message stating that the application has been installed and you can safely dismiss the PowerShell script window at that time.

```
Installing app...
Found dependency package(s):

Success: Your app was successfully installed.
Press Enter to continue...
```

At this point, the FSMw app should be installed. It will appear in your application list with the IFS logo and the title “Field Service”. Launch the application, and you will be presented with the FSMw activation screen.