

HRITIK JAIN

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SUMMARY

Results-driven **Business Analyst** with expertise in **workflow automation**, **data migration** (TWS to Stonebranch UAC), and **SQL/Python**-based analytics. Proven ability to streamline operations—reducing costs by 15% through optimized reporting and 20% food wastage via predictive modeling (**ARIMA**, **Pandas**). Skilled in ETL processes, **job scheduling** (TWS, **Stonebranch UAC**), and **cross-functional collaboration** using ServiceNow, **QAD EE16**, and Linux. Strong background in inventory management, data visualization (**Tableau**, **Power BI**), and Agile methodologies. Combines technical proficiency (Python, SQL, C++) with a BA in Sociology and Micro-Credit in CSE (IIT Guwahati) to bridge business needs with data-driven solutions. Recognized for leadership in NGO initiatives and workshops

WORK EXPERIENCE

Business Analyst Adient India Pvt Ltd(Former TJC)	Oct 2023 - Present
<ul style="list-style-type: none">Working as a Lead for the Stonebranch SAAS UAC at L2 SupportDesigned and configured workflows, custom calendars, and task definitions for Stonebranch UAC migration from TWS.Built SQL queries to generate reports, reducing organizational costs by 15%.Integrated ServiceNow for streamlined communication and issue resolution.Promoted production environment workflows and resolved agent connectivity issuesCloud QAD ERP(O³) Migration integration with Stonebranch UAC	
Jr.Analyst Adient India Pvt Ltd(Former TJC)	Jan 2022 - Sept 2023 Pune, Maharashtra
<ul style="list-style-type: none">Provided administrative support to a team of 20+ employees, including calendar management, expense reporting, and meeting coordination.Acted as a liaison between departments, fostering effective communication and collaboration.Assisted in onboarding new employees, facilitating orientation sessions and ensuring compliance with company policies.	
Office Assistant, India Now Foundation (NGO)	Feb 2022 - Mar 2023 Udupi, Karnataka
<ul style="list-style-type: none">Conducted music sessions for 200+ students and led workshops on values and life skills.Provided IT support, including photography, video editing, and office operations management.	

EDUCATION

Micro-Credit Degree in CSE – Data Structures & Algorithms	2024 - 2025 IIT-G
DSA/AL+ML Certification (Topics: Regression Analysis, Classification Models, Clustering, Neural Networks)	2022 - 2023 UpGrad
B.A. Sociology	2016 – 2019 Annamalai University, Chidambaram

KEY SKILLS

- Programming Languages:** Python, C++
- Data Tools:** MySQL, Pandas, Matplotlib, NumPy, Tableau, Power BI,ARIMA, MongoDB,POSTMAN, React
- Business Tools:** QAD ERP, Stonebranch UAC, IBM Workload Scheduler

PROJECTS

- Predictive Analysis for Food Wastage Reduction**
- Built a predictive model using ARIMA and Python libraries (Pandas, Statsmodels) to forecast food consumption patterns.
 - Reduced food wastage by 20% and optimized order quantities by 15%.
- Netflix Tableau Dashboard**
- Developed an interactive dashboard showcasing TV show ratings, genres, and awards.
 - Provided actionable insights to improve content acquisition strategies.
- Data Migration: TWS to Stonebranch UAC**
- Migrated critical jobs from TWS to Stonebranch UAC, documenting workflows and resolving issues.
 - Gained expertise in Linux and Windows server job configurations.
- Healthcare Management System using MERN Stack - (MongoDB, Express.js,React, Node.js)**
- Entire project is based on MERN and joined by POSTMAN API
 - ADD/Delete/Modify/ Search and also Optimising the result.