**Tune Squad**

**Client Interview**

**Meeting Date: 2-\_-2015**

Questions from ch. 11 of book – Trying to get “Breadth”

1. Why did you feel there was a need to rely on software to automate the process of generating this university’s final exam schedule [Jeff]?
2. Can you describe, in detail, your part in generating the last final exam schedule [Jeff]?
3. Is there any documentation of the event previous instance that generated the current schedule [Jeff]?
4. What do you want the name of this system/software to be [Jeff]?
5. How many users are going to use this software at any given time?
6. What type of interface would you like with this product?
   1. Command line
   2. Graphical
7. In the past, prior to 2005, was there an application used to do this process?
   1. What did you like about it and why?
   2. What did you hate about it and why?
8. Interface questions:
   1. How do you visualize the interface working? Draw? Describe? Discuss? (flowchart/wire frame/mockup)
   2. How do you see this application being used? (use cases)
   3. What are your favorite computer applications to use? What attributes about them make them your favorite to use?
   4. What is your least favorite computer application? Why?
   5. Can you provide examples of each?
9. What type of setting do you envision this software running in?
10. What types of modifications should be able to be done to the schedule
11. Does this software need to allow access from outside the university?

Follow up questions

1. [References – 22.a.iii from 1st set] What is the range of characters the password should contain?
2. Is it alphanumeric? Alphanumeric + special characters?
3. Will the password be case sensitive?
4. Does it need to start with certain character? Or end with any specific character?
5. How would you like the usernames and passwords to be stored?
   1. Should they be stored in a database or in a text file?
6. What types of manual modifications should the user be able to perform to the final exam schedule after it is created?
   1. Swap final times
   2. Add final time
   3. Remove final times
   4. modify breaks
   5. modify exam times
7. What actions do you envision the general user should be able to perform?
8. How many administrators will this software have?

Timeline questions

1. What is the deployment date of the final product?
   1. End of semester?
   2. After semester?
2. How soon does the VPAA & Secretary need to deploy?