



About Me

Motivated Customer Support Executive with strong communication skills and a technical background. Comfortable with email and live chat support, quick to learn, and open to training.



Education

Bsc in CSE

2020-2025

Varendra University

HSC

2017 - 2019

Varendra college

MD MASBAUL ISLAM

Contact



Rajshahi



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Professional Skills

- Email & Live Chat Customer Support
- Clear Written & Verbal Communication
- Order Processing & Customer Assistance
- AI Productivity Tools (ChatGPT, Helpdesk tools)
- MS Word, Excel, Google Docs



Career Objective

Dedicated and detail-oriented Email & Customer Support Executive with strong communication skills and a customer-first mindset. Seeking to contribute to a growing organization by providing efficient email, live chat, and order support while ensuring high customer satisfaction.