






# MD MASBAUL ISLAM

## Contact

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## Professional Skills

- Email & Live Chat Customer Support
- Clear Written & Verbal Communication
- Order Processing & Customer Assistance
- AI Productivity Tools (ChatGPT, Helpdesk tools)
- MS Word, Excel, Google Docs

## About Me

Motivated Customer Support Executive with strong communication skills and a technical background. Comfortable with email and live chat support, quick to learn, and open to training.

## Education

### Bsc in CSE

2020-2025

*Varendra University*

### HSC

2017 - 2019

*Varendra college*

## Career Objective

Dedicated and detail-oriented Email & Customer Support Executive with strong communication skills and a customer-first mindset. Seeking to contribute to a growing organization by providing efficient email, live chat, and order support while ensuring high customer satisfaction.