go-Felician

[your trusted courier partner]

Product Description:

As unemployment & over pricing is a big problem in now a day, so I am going to develop a web based with mobile responsive capability application where the university students and local people can use to deliver their day to day courier along parcels with very minimum cost.

Apart from the cheap priced services of courier, this web based application will be used to mitigate the unemployment problem or creating the part time job opportunity for the local people and students as rider or delivery man.

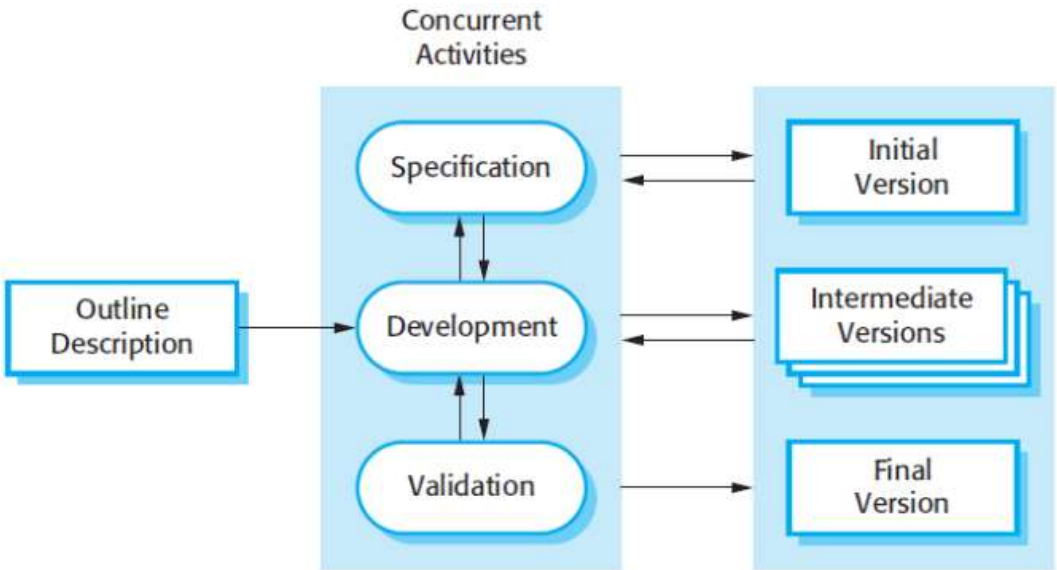
A registration and Internet enabled mobile or PC/Laptop will be the only required to get the benefits from this app.

Team Description:

1. **Mohammad Omar Sadat, MS-Computer Science, Student ID: 0370381**

Software Process Model Description: Incremental developmental Process:

Incremental development is based on the idea of developing an initial implementation, exposing this to user feedback, and evolving it through several versions until an acceptable system has been developed. The activities of a process are not separated but interleaved with feedback involved across those activities.



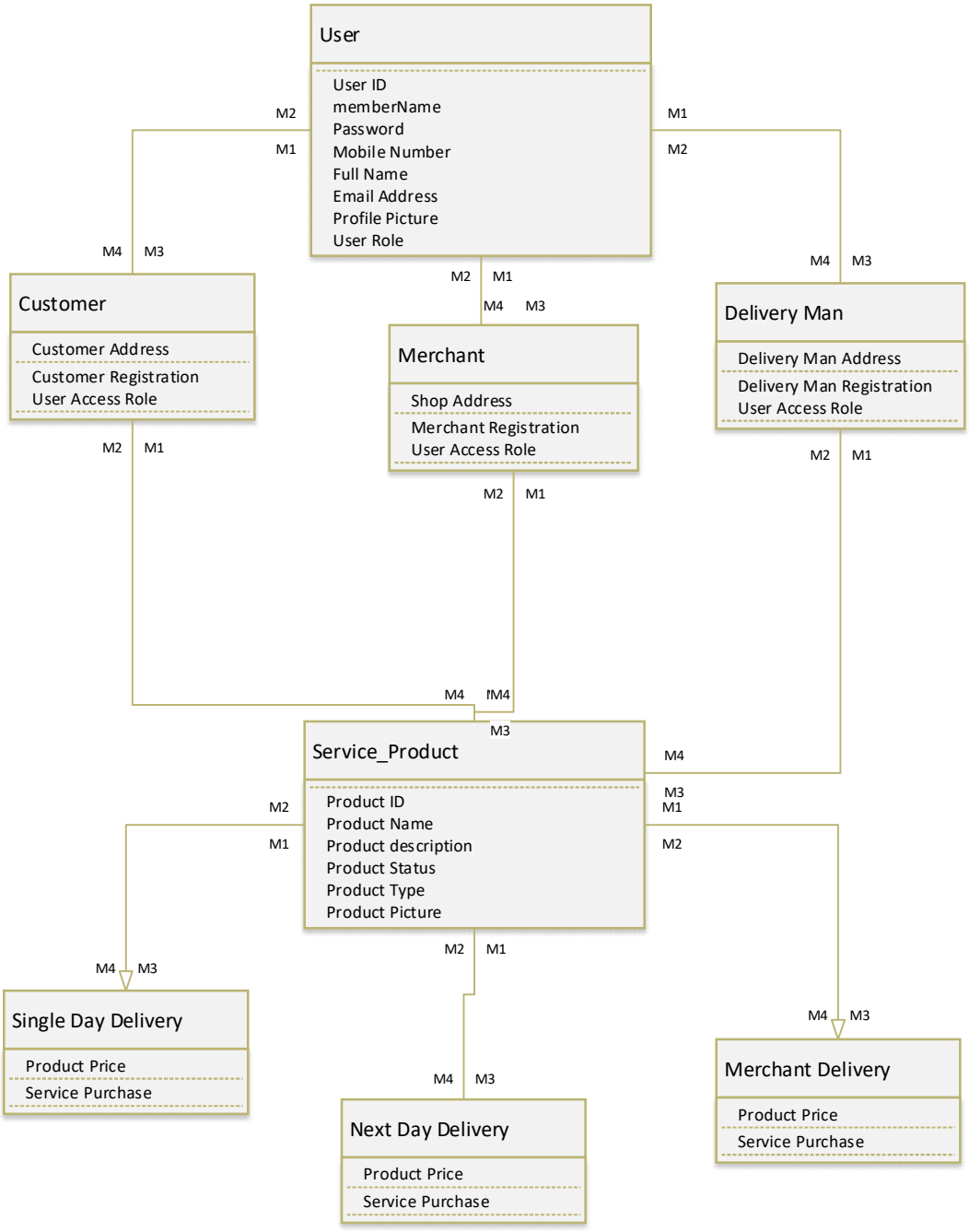
The Incremental Development Model

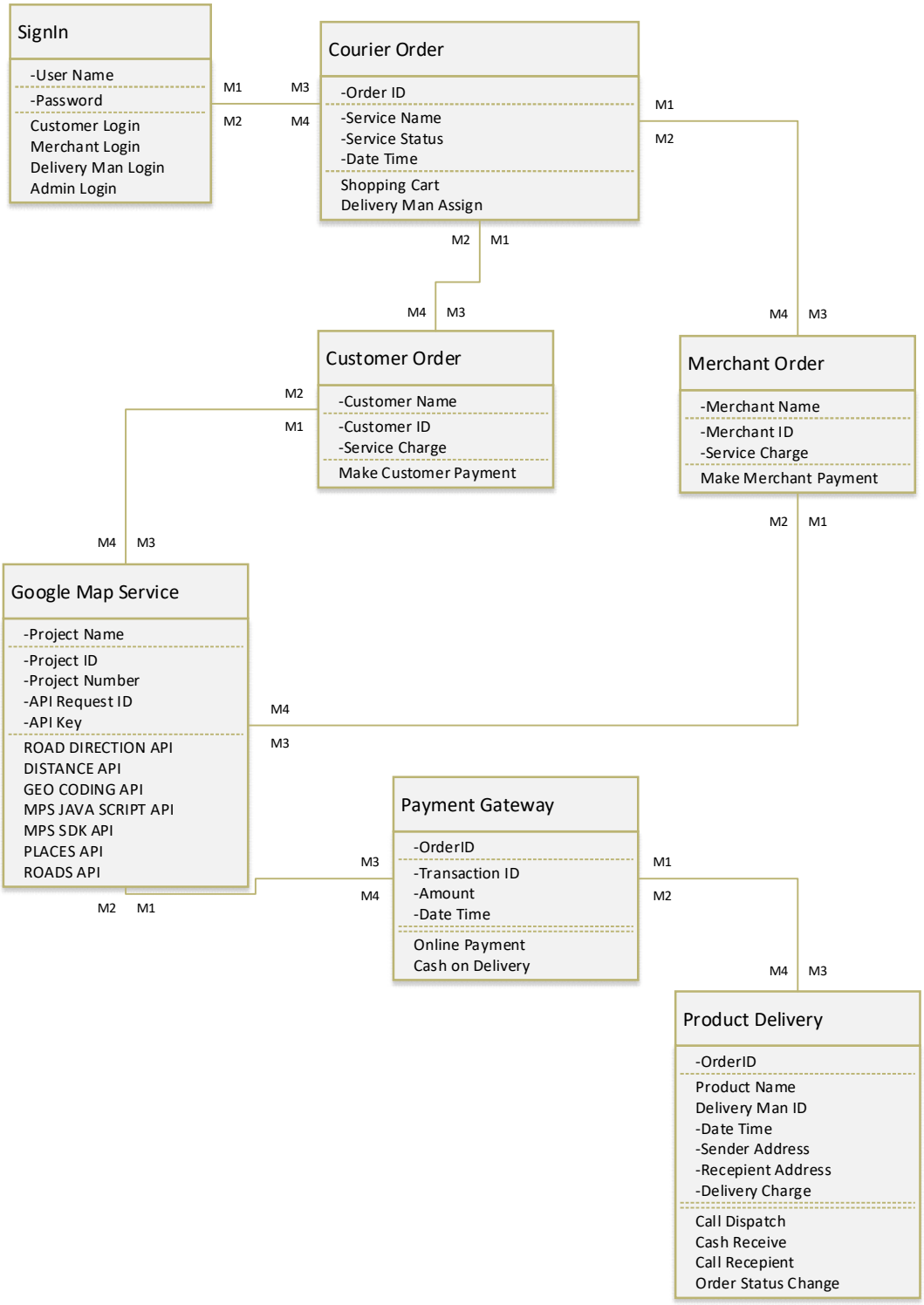
Project Definition in details:

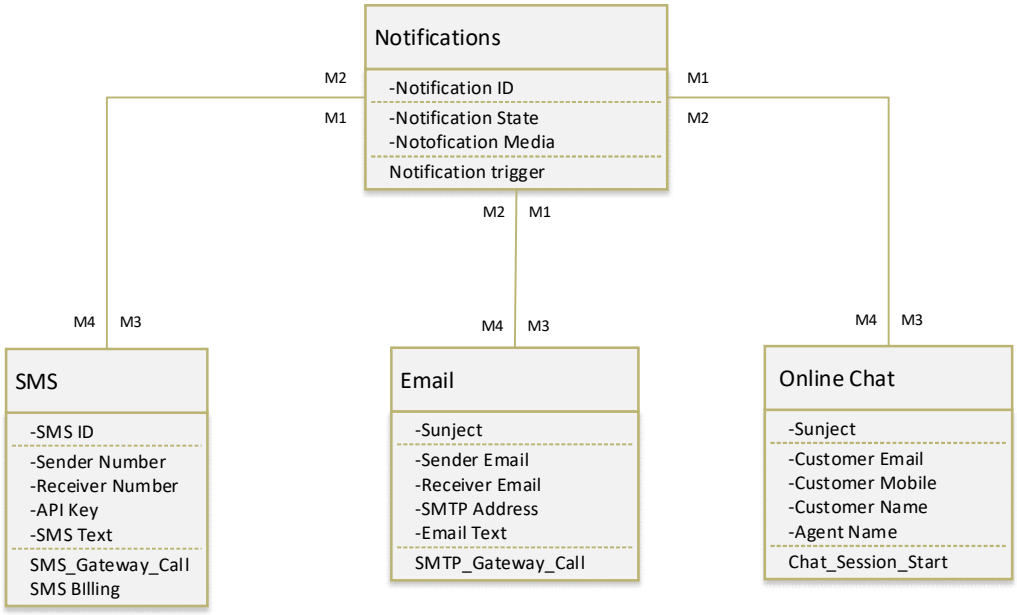
The web application's backend will be PHP and Database will be Mysql. Frontend will be HTML, CSS, JavaScript. The web application will be mobile & tab responsive as well. Some of the initial functionalities are as below:

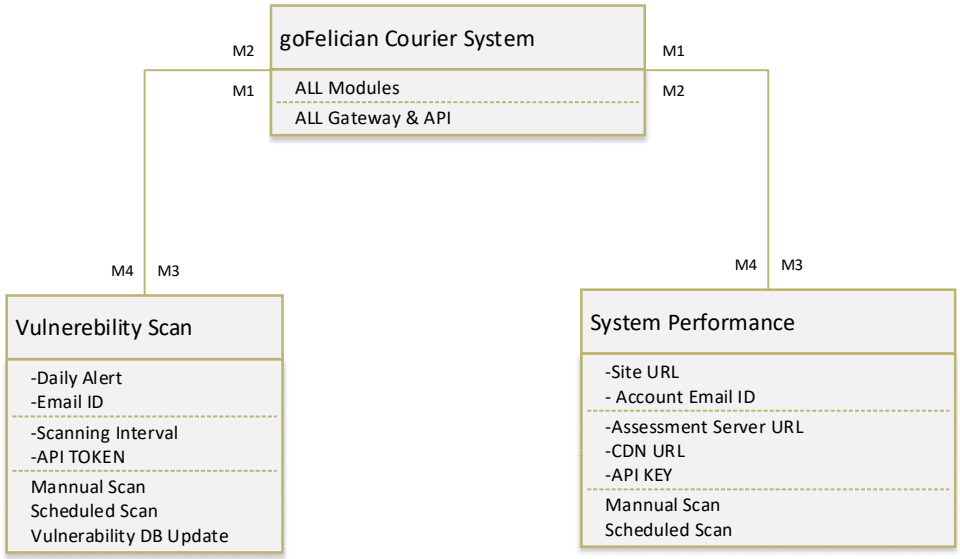
1. Web viewers
2. Customer Registrations
3. Merchant Registrations
4. Rider Registrations
5. Courier tracking
6. Product/Courier Service price table
7. Special Price offer for merchants/ Corporate customer
8. Interface (Mobile & PC/Laptop/Tab) calling feature [Dispatch==Driver==Customer]
9. Static Google Map location
10. Dynamic Google Map API (application protocol interface) for sender & recipient address
11. Email Notifications
12. SMS Notifications
13. Payment gateway
14. Cash on delivery
15. Rider/ Deliveryman assignation
16. User Administrations
17. Business analytics with Google Analytics
18. Local SEO (search engine optimizations)
19. Vulnerability assessments of the application
20. DASH Board (Admin, Customer, Driver)

Requirement Modelling (Domain Model)

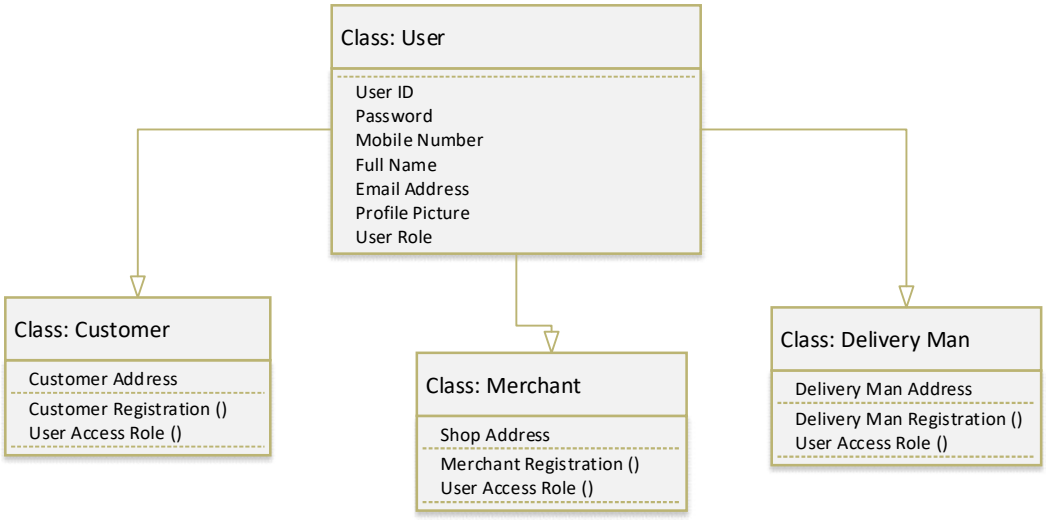

User
User ID
memberName
Password
Mobile Number
Full Name
Email Address
Profile Picture
User Role
Customer
Customer Address
Customer Registration
User Access Role
Merchant
Shop Address
Merchant Registration
User Access Role
Delivery Man
Delivery Man Address
Delivery Man Registration
User Access Role
Service_Product
Product ID
Product Name
Product description
Product Status
Product Type
Product Picture
Single Day Delivery
Product Price
Service Purchase
Next Day Delivery
Product Price
Service Purchase
Merchant Delivery
Product Price
Service Purchase
M1
M2
M3
M4

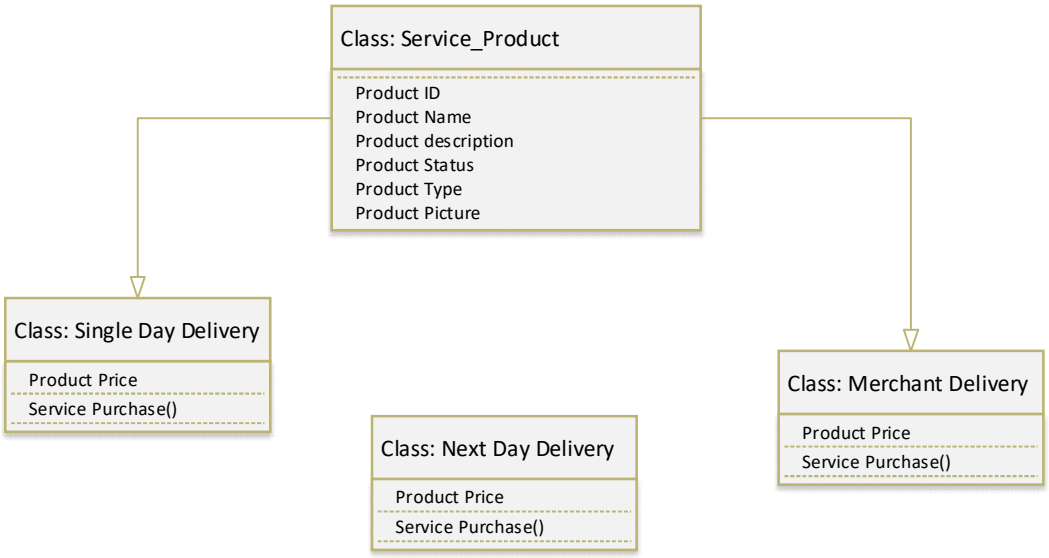

SignIn
-User Name
-Password
Customer Login
Merchant Login
Delivery Man Login
Admin Login
M1
M3
M2
M4
Courier Order
-Order ID
-Service Name
-Service Status
-Date Time
Shopping Cart
Delivery Man Assign
M1
M2
M2
M1
M4
M3
M4
M3
Customer Order
-Customer Name
-Customer ID
-Service Charge
Make Customer Payment
M2
M1
Merchant Order
-Merchant Name
-Merchant ID
-Service Charge
Make Merchant Payment
M2
M1
M4
M3
Google Map Service
-Project Name
-Project ID
-Project Number
-API Request ID
-API Key
ROAD DIRECTION API
DISTANCE API
GEO CODING API
MPS JAVA SCRIPT API
MPS SDK API
PLACES API
ROADS API
M4
M3
M2
M1
Payment Gateway
-OrderID
-Transaction ID
-Amount
-Date Time
Online Payment
Cash on Delivery
M3
M4
M1
M2
M4
M3
Product Delivery
-OrderID
Product Name
Delivery Man ID
-Date Time
-Sender Address
-Recepient Address
-Delivery Charge
Call Dispatch
Cash Receive
Call Recepient
Order Status Change

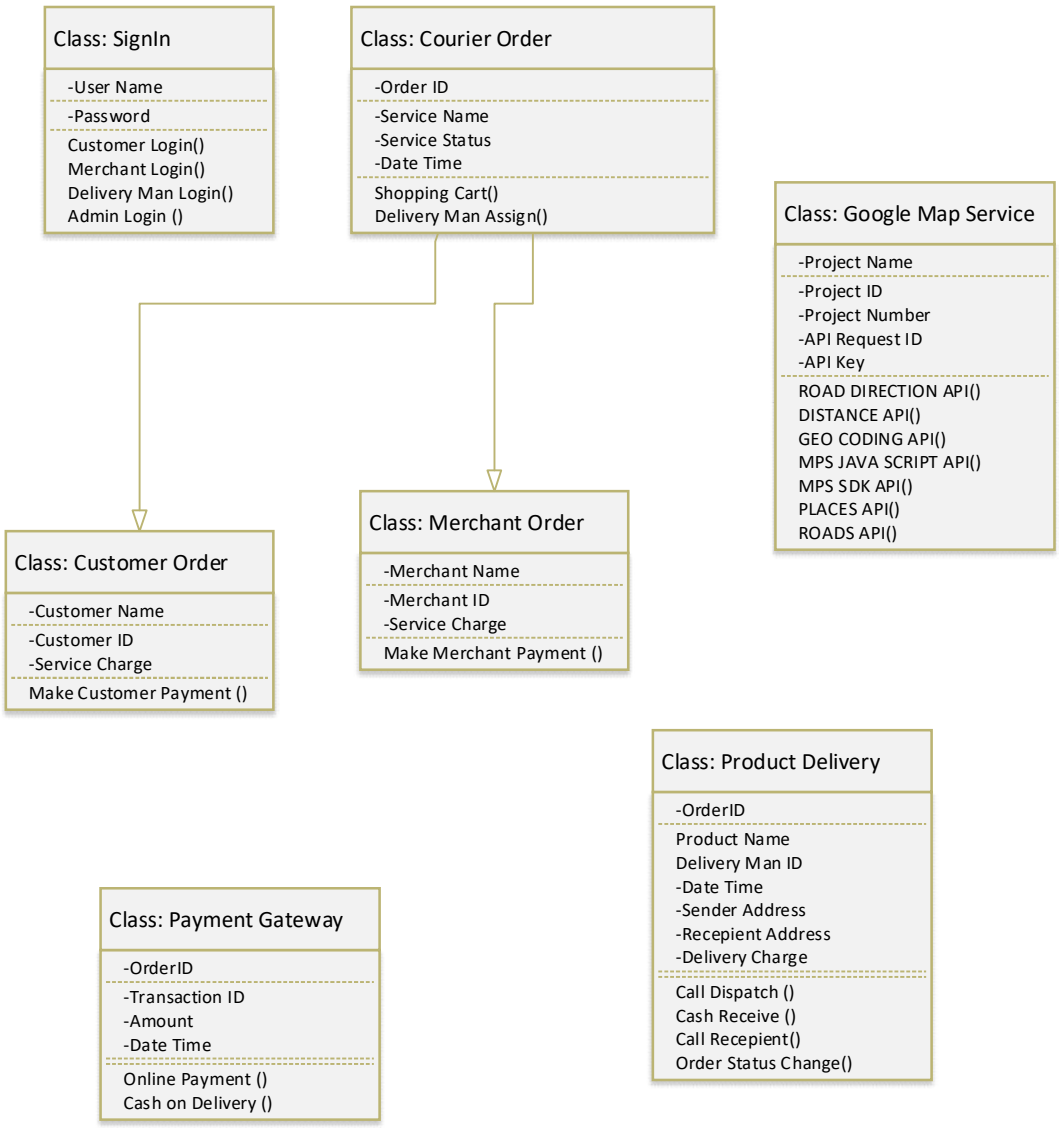

Notifications
-Notification ID
-Notification State
-Notofication Media
Notification trigger
M2
M1
M1
M2
M2
M1
M4
M3
M4
M3
M4
M3
SMS
-SMS ID
-Sender Number
-Receiver Number
-API Key
-SMS Text
SMS_Gateway_Call
SMS Billing
Email
-Sunject
-Sender Email
-Receiver Email
-SMTP Address
-Email Text
SMTP_Gateway_Call
Online Chat
-Sunject
-Customer Email
-Customer Mobile
-Customer Name
-Agent Name
Chat_Session_Start

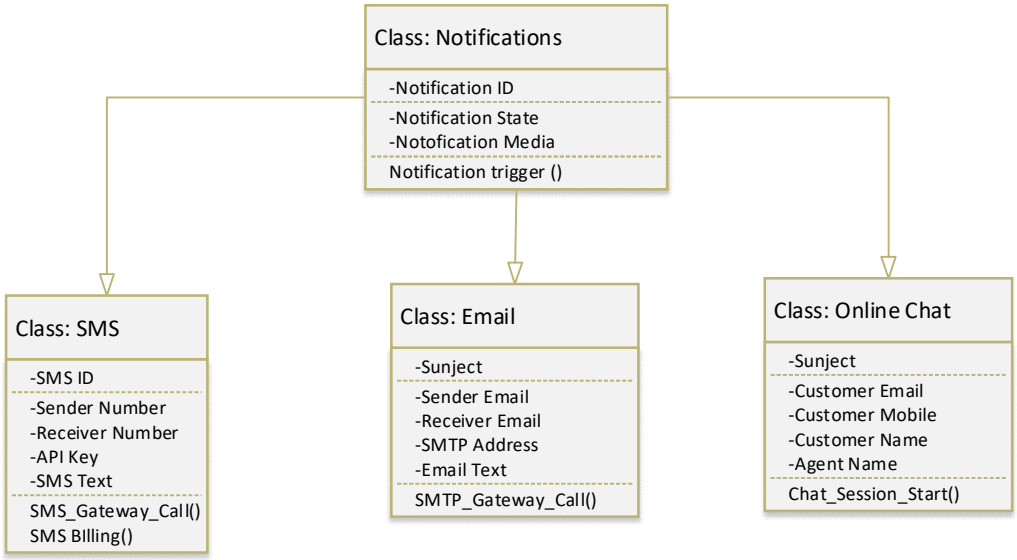

goFelician Courier System
ALL Modules
ALL Gateway & API
M2
M1
M1
M2
M4
M3
M4
M3
Vulnerebility Scan
-Daily Alert
-Email ID
-Scanning Interval
-API TOKEN
Mannual Scan
Scheduled Scan
Vulnerability DB Update
System Performance
-Site URL
- Account Email ID
-Assessment Server URL
-CDN URL
-API KEY
Mannual Scan
Scheduled Scan

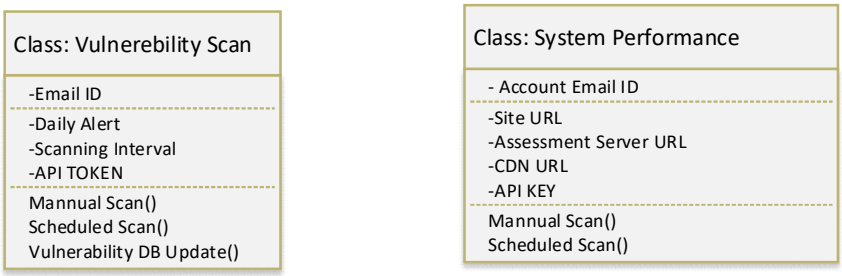
System Analysis (Class Diagram)


Class: User
User ID
Password
Mobile Number
Full Name
Email Address
Profile Picture
User Role
Class: Customer
Customer Address
Customer Registration ()
User Access Role ()
Class: Merchant
Shop Address
Merchant Registration ()
User Access Role ()
Class: Delivery Man
Delivery Man Address
Delivery Man Registration ()
User Access Role ()

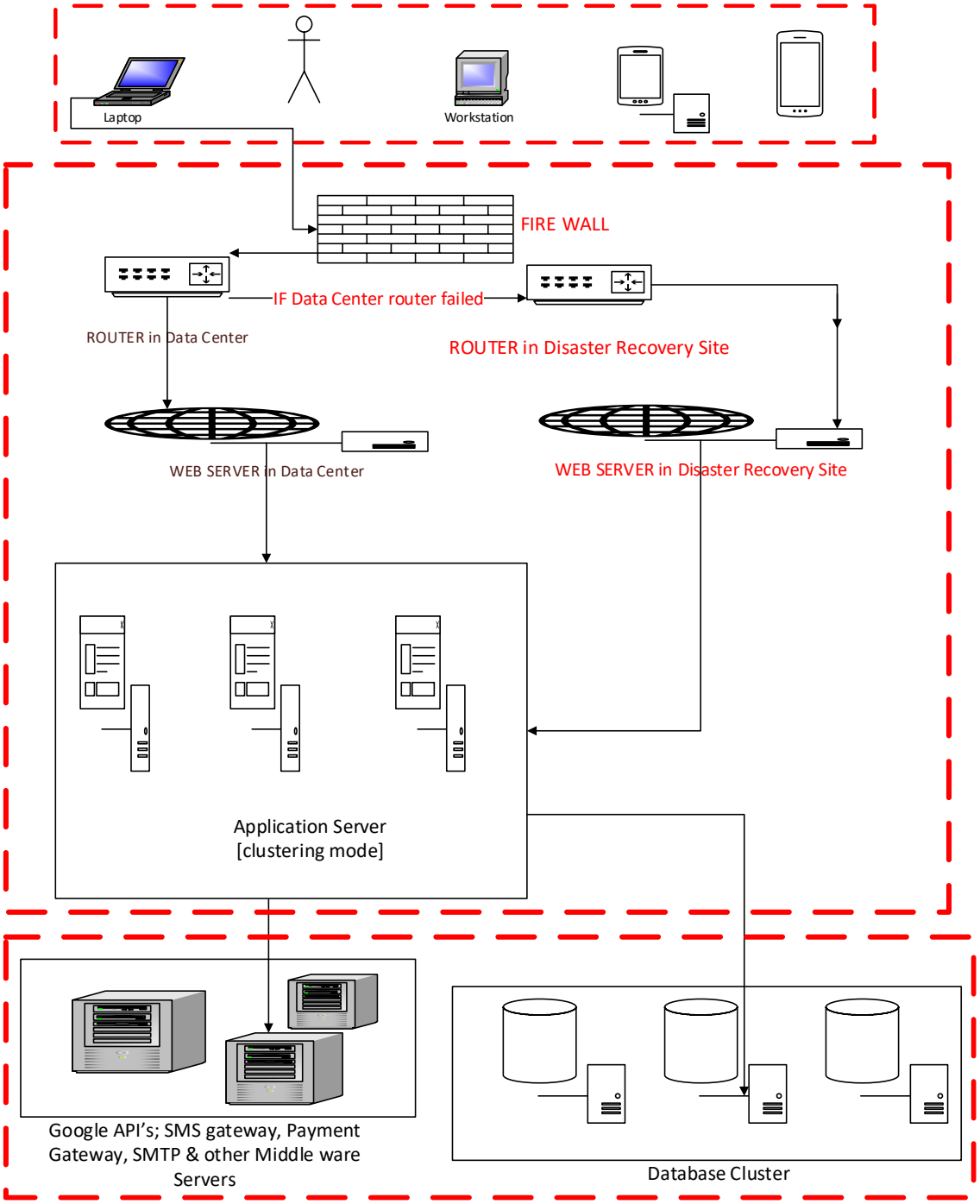

Class: Service_Product
Product ID
Product Name
Product description
Product Status
Product Type
Product Picture
Class: Single Day Delivery
Product Price
Service Purchase()
Class: Next Day Delivery
Product Price
Service Purchase()
Class: Merchant Delivery
Product Price
Service Purchase()


Class: SignIn
-User Name
-Password
Customer Login()
Merchant Login()
Delivery Man Login()
Admin Login ()
Class: Courier Order
-Order ID
-Service Name
-Service Status
-Date Time
Shopping Cart()
Delivery Man Assign()
Class: Google Map Service
-Project Name
-Project ID
-Project Number
-API Request ID
-API Key
ROAD DIRECTION API()
DISTANCE API()
GEO CODING API()
MPS JAVA SCRIPT API()
MPS SDK API()
PLACES API()
ROADS API()
Class: Customer Order
-Customer Name
-Customer ID
-Service Charge
Make Customer Payment ()
Class: Merchant Order
-Merchant Name
-Merchant ID
-Service Charge
Make Merchant Payment ()
Class: Product Delivery
-OrderID
Product Name
Delivery Man ID
-Date Time
-Sender Address
-Recepient Address
-Delivery Charge
Call Dispatch ()
Cash Receive ()
Call Recepient()
Order Status Change()
Class: Payment Gateway
-OrderID
-Transaction ID
-Amount
-Date Time
Online Payment ()
Cash on Delivery ()


Class: Notifications
-Notification ID
-Notification State
-Notofication Media
Notification trigger ()
Class: SMS
-SMS ID
-Sender Number
-Receiver Number
-API Key
-SMS Text
SMS_Gateway_Call()
SMS Billing()
Class: Email
-Sunject
-Sender Email
-Receiver Email
-SMTP Address
-Email Text
SMTP_Gateway_Call()
Class: Online Chat
-Sunject
-Customer Email
-Customer Mobile
-Customer Name
-Agent Name
Chat_Session_Start()


Class: Vulnerebility Scan
-Email ID
-Daily Alert
-Scanning Interval
-API TOKEN
Mannual Scan()
Scheduled Scan()
Vulnerability DB Update()
Class: System Performance
- Account Email ID
-Site URL
-Assessment Server URL
-CDN URL
-API KEY
Mannual Scan()
Scheduled Scan()

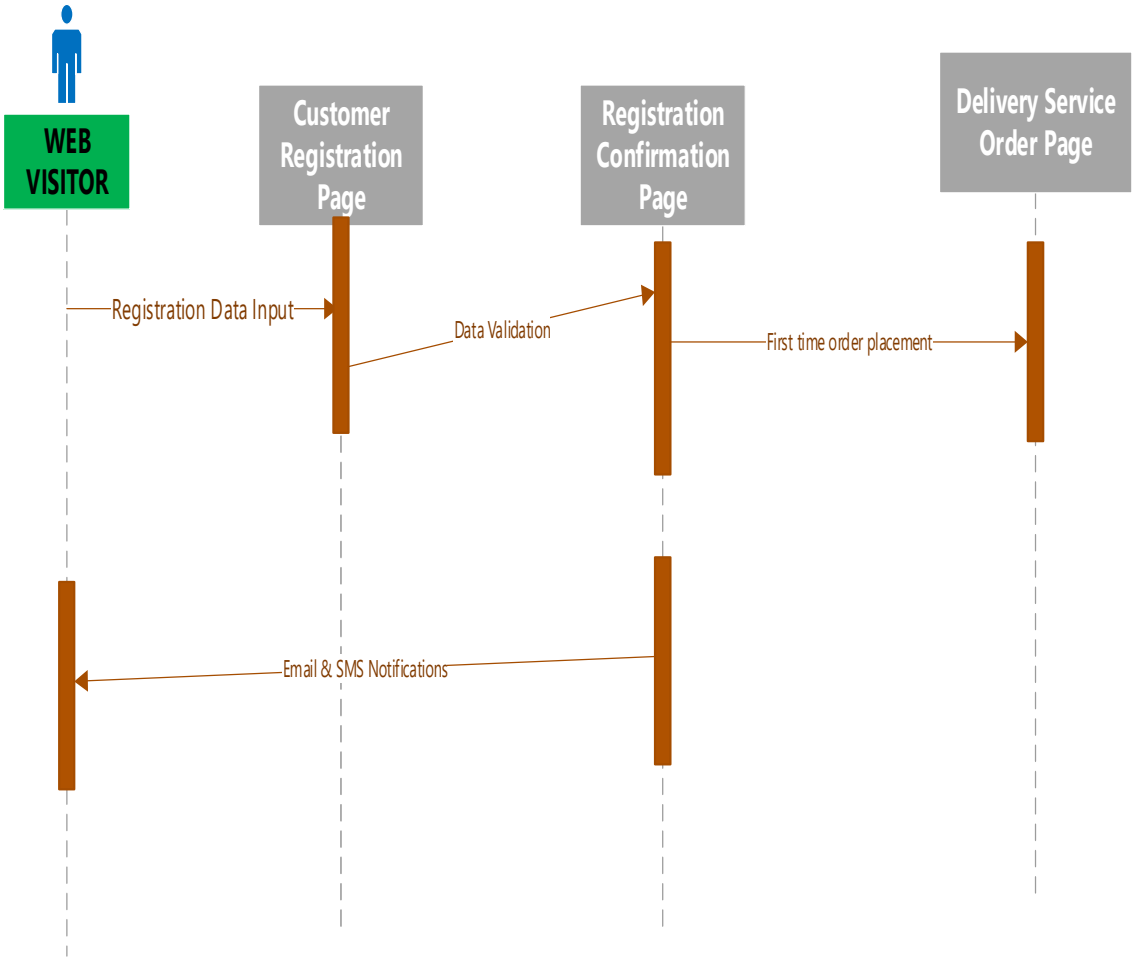
Three Tier Architecture of goFelician



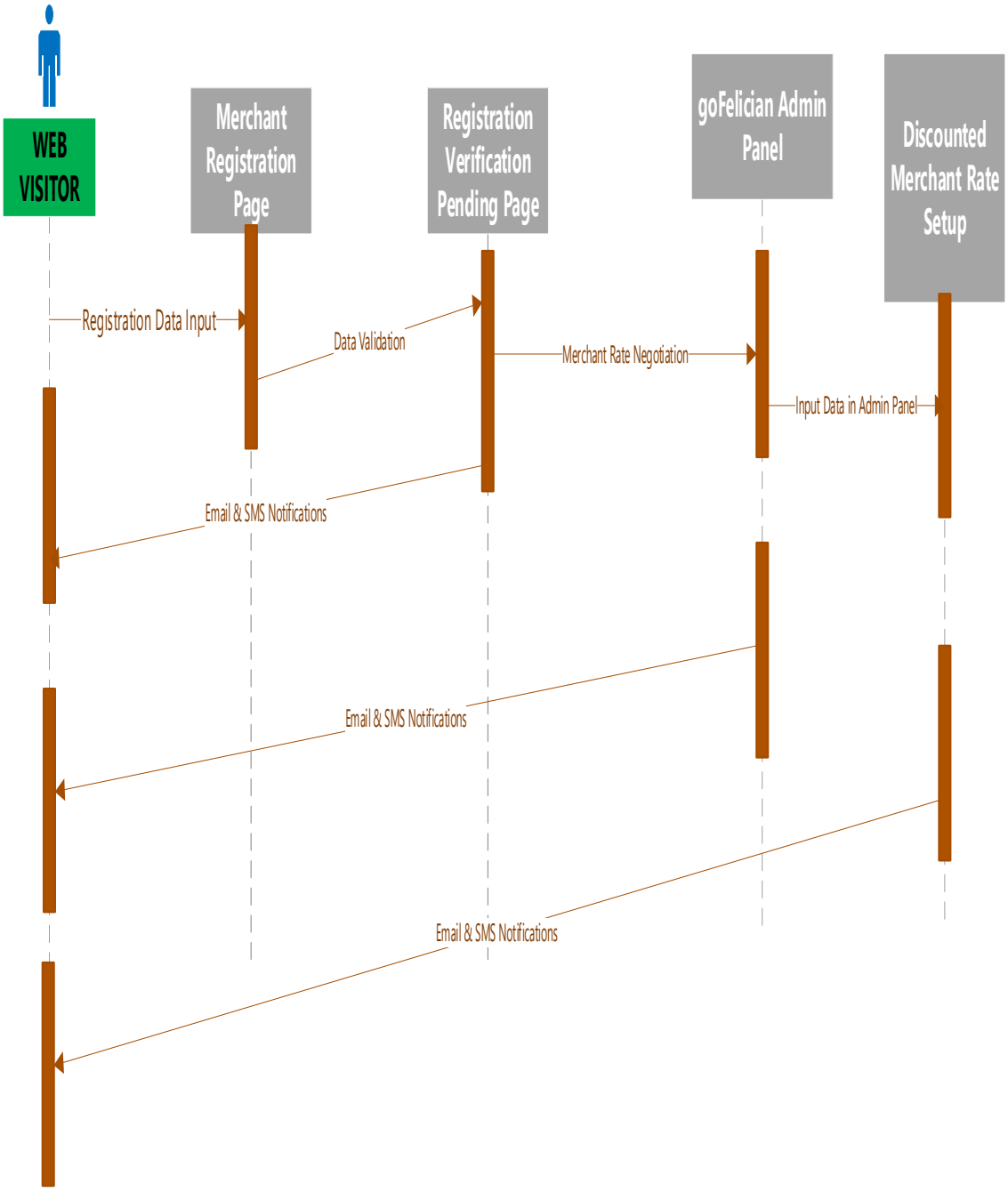
Software Component Architecture

PHP FRAMEWORK
CMS TEMPLATE
APPEARANCE THEMS
E-COMMERCE
SMS GATEWAY
PAYMENT GATEWAY
SMTP GATEWAY
BUSINESS ANALYTICS
USER PRIVILEGES MODULE
SERVICE CATALOG
PRICING TABLE
COURIER TRACKING
CUSTOMER REGISTRATIONS
MERCHANT REGISTRATIONS
DELIVERY MAN REGISTRATIONS
CONTACT-US MODULE
AI CHAT BOT
GOOGLE API"S FOR LOCATION,DISTANCE & TRAFFIC
IP TELEPHONY

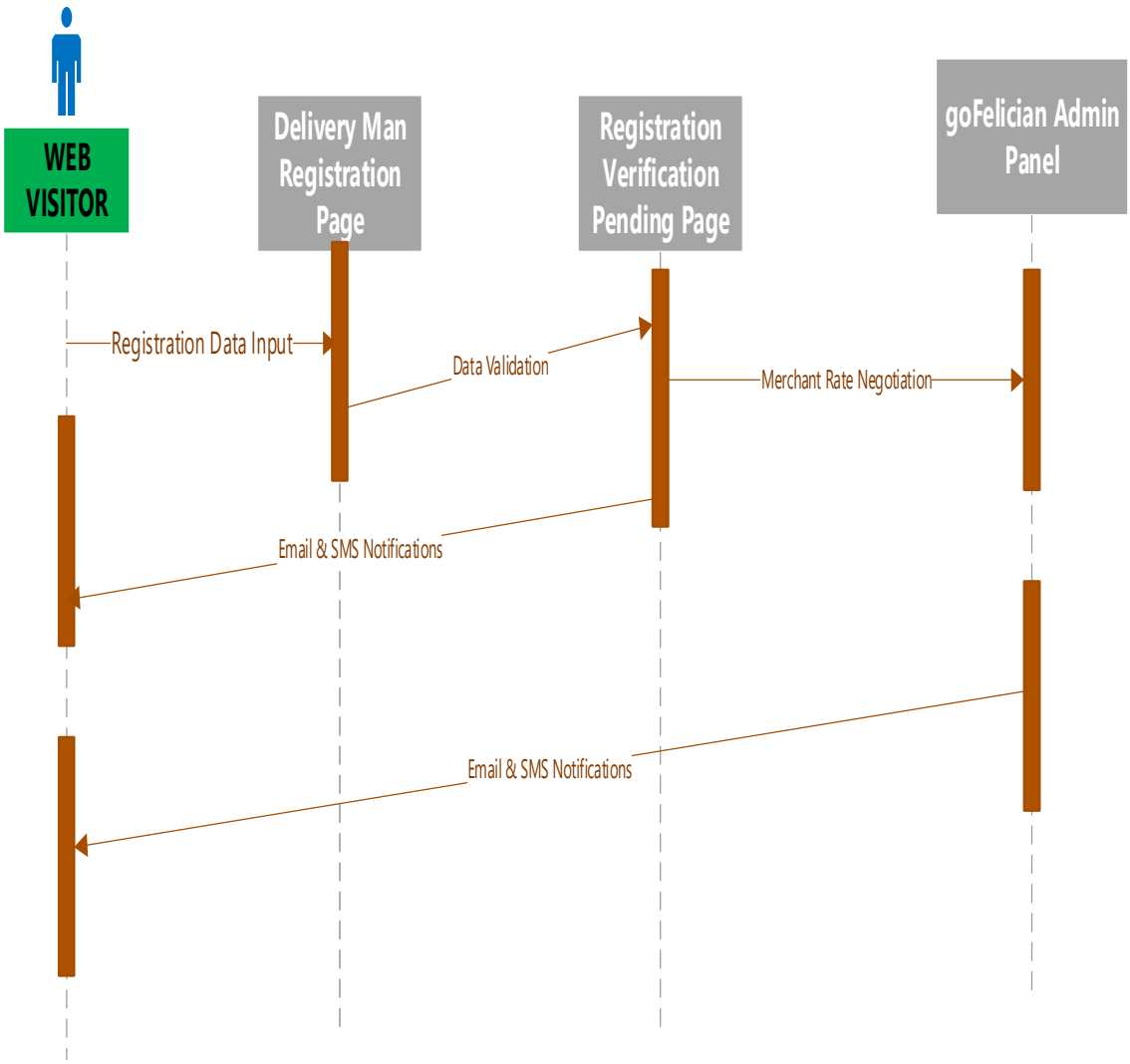
Activity Diagrams



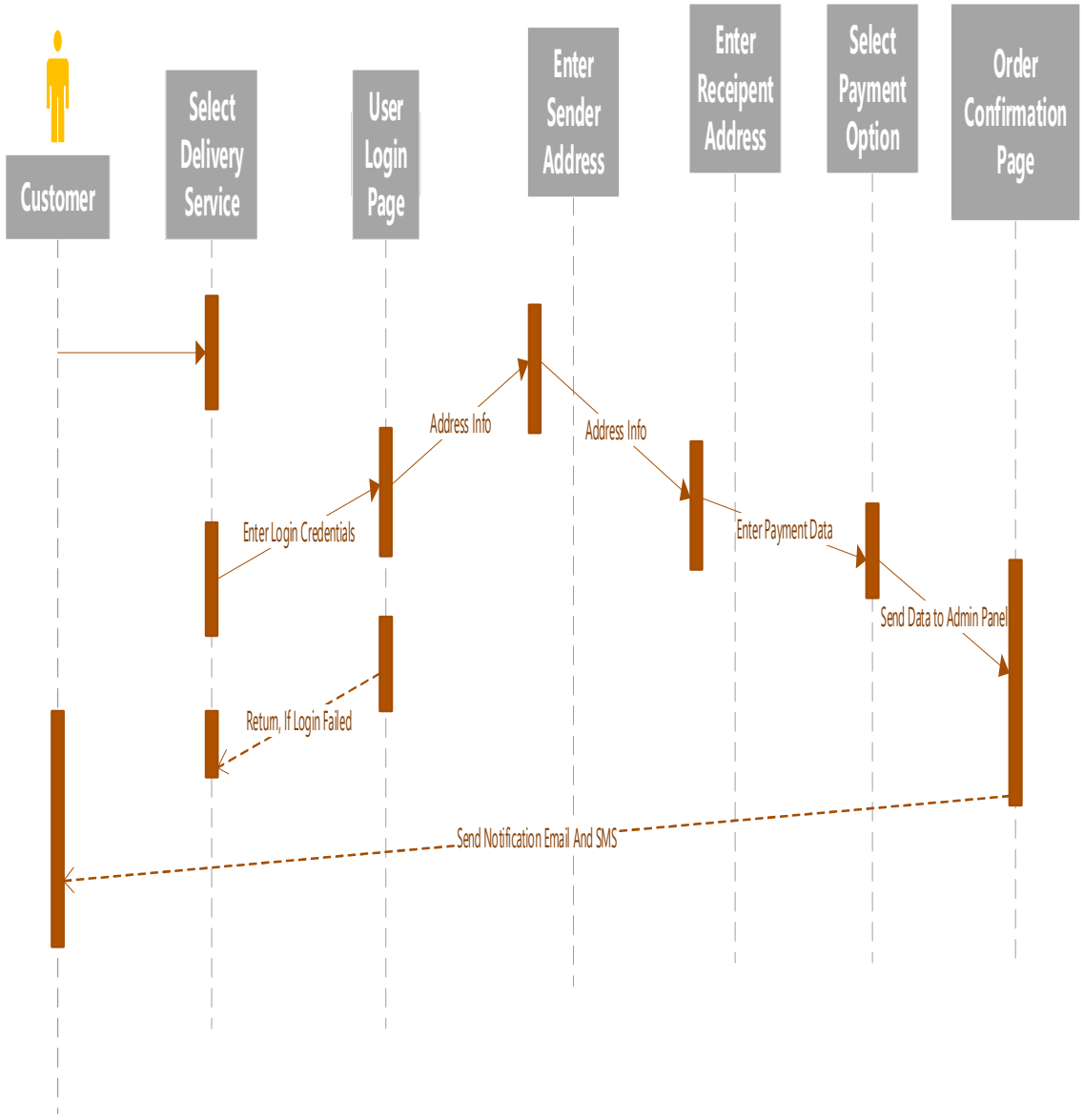
Customer Registration



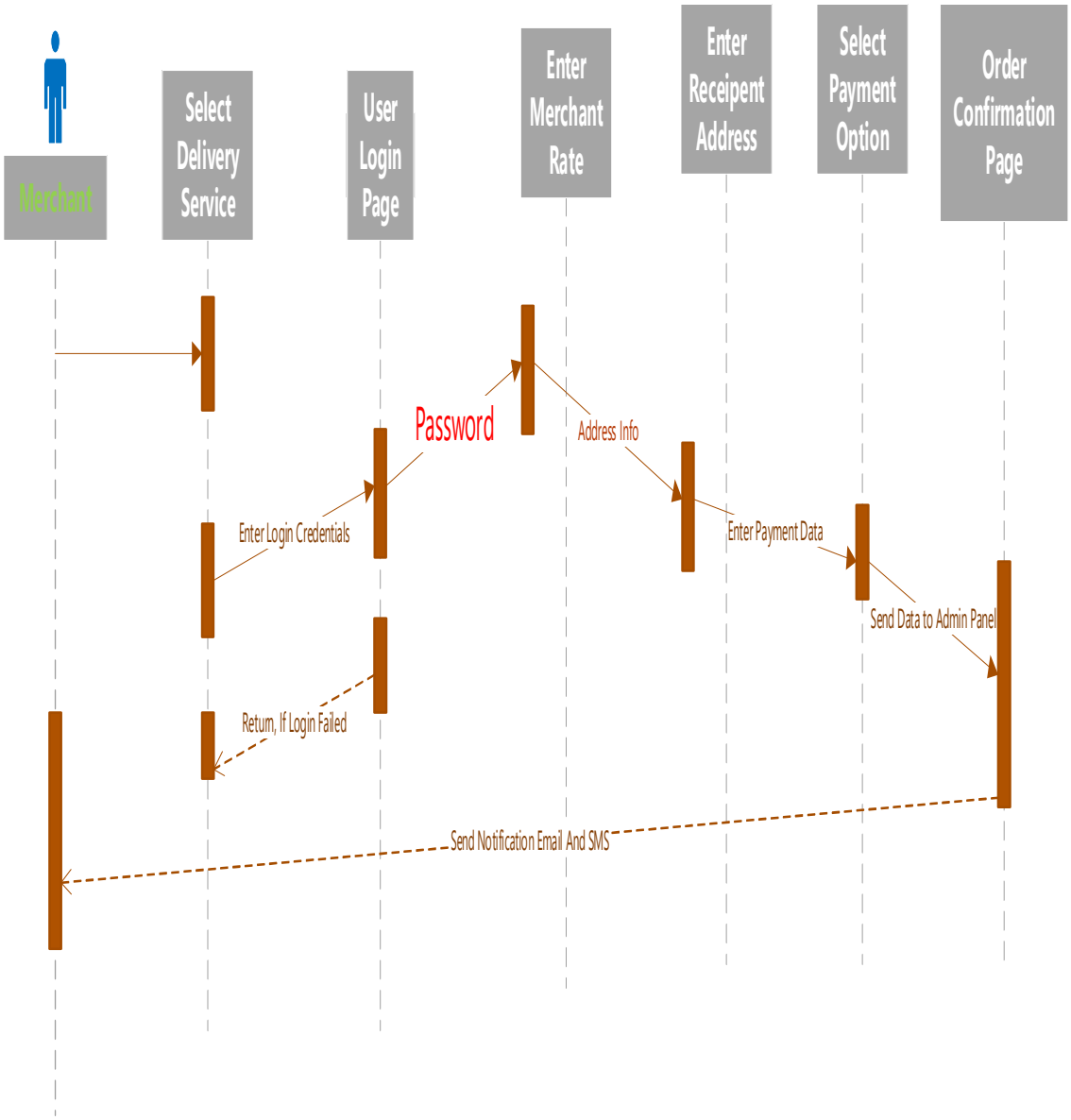
Merchant Registration



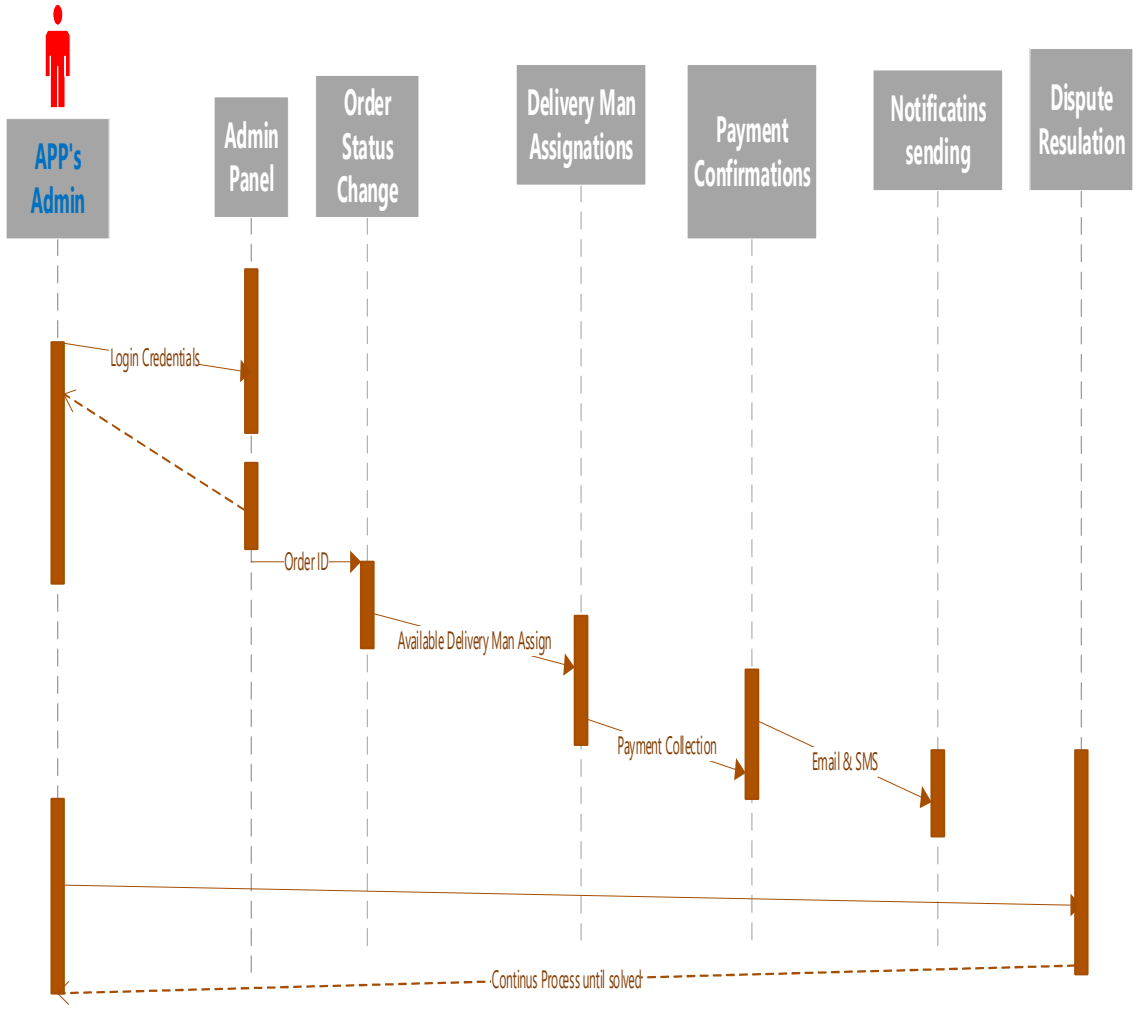
Delivery Man Registration



Service Purchase by Customer



Service Purchase by Merchant



Order Process

Quality goals for test phase

Quality objectives are measurable **goals** relevant to enhancing customer satisfaction and are consistent with the **quality** policy. These **objectives** are initially established when planning your QMS and redefined in management reviews as needed. Examples can include **goals** to improve on time delivery, defects, or scrap.

Quality Goals for Testing

- Written Test case /Requirements ratio: This number should be greater than 1 (one). Of course this assumes that requirements are complete and sufficient. So for this discussion let's assume that all the requirements that are known to entire team should qualify for this metrics.
- Written Test cases/Executed test cases ratio: Again the ideal goal is this number should be 1, but remember quality goals are determined by product management, developers, QA as a team, so you can estimate lower.
- Bugs yet to be verified

Quality Goals for Application

- Non-executed test cases: The number to achieve is 0.
- High severity Open Bugs/Total Bugs
- Medium severity Open Bugs/Total Bugs
- Low severity Open Bugs/Total Bugs
- Untargeted Bugs

Quality goals that need to be met for test phase to exit

To encourage focus on completing a task: "Establish a process for tracking **progress** on key projects including milestones and decision deadlines. In this stage, following tasks are executed to ensure the quality of the Delivery Management System:

- Bug Prevention. ...
- Bug Detection. ...
- User Satisfaction. ...
- **Software quality** and reliability. ...
- Recommendations. ...
- Information for stakeholders. ...
- Confidence in the product. ...
- QA Boosts Customer Excellence.

Robustness goal of the product: goFelician

In order to meet customer expectations, I have used robust **product** design which is the process of trying to reduce variations in finished **products**. In other words, it is the process of making sure that finished **products** maintain their consistency even when factors interfere with the production process. Your product and service are **robust** when it performs perfectly to user expectations for its entire **design** life, even in unpredictable adverse circumstances.

For electronic delivery / courier business, quick and effective testing translates to exceptional customer experience leading to a profitable business. Quality issues with delivery / courier websites can quickly snowball into dissatisfied customers, and lost marketing and sales opportunities.

It is, therefore, important for businesses to effectively communicate with your QA team and make sure your delivery / courier testing procedures give your website unmatched **efficiency and robustness.**

One of the key reasons for delivery / courier testing is to check the functionality and usability of the application robustness, its user-friendliness, and to make your website/application bug-free.

To make the process smooth, here are some of the important features which need to be tested in an delivery / courier website or application –

- Website Functionality For Different User Scenarios

An delivery / courier website/application works differently for different user profiles such as customers (both authorized and unauthorized), sales representatives, and online shop managers. It is, therefore, important to make sure that your delivery / courier website test cases cover the varied operations for all types of users such as filtering of items, adding/removing goods to the shopping cart, and so on.

- Compatibility With Web Browsers

One of the critical features to test in delivery / courier applications is to check their compatibility with various types of web browsers, including Internet Explorer, Google Chrome, Opera, Firefox, Safari, etc. This is important to make sure that the customers are able to use your e-commerce website without experiencing any technical glitches.

- Application Workflow

To offer a hassle-free delivery / courier experience to customers, it is pivotal to test the complete workflow of your delivery / courier web/mobile application that consists of login and signup options, sorting feature, search functionality, add/remove functionality in the shopping cart, check-out process, payment gateway, and payment processing among others.

- Mobile Responsiveness

An increasing number of users are now using mobile devices, driving companies to reconsider their delivery / courier testing strategy, and take a mobile-first approach in their delivery / courier

applications. The important aspect here is to test the responsive design of the application in mobile devices of different screen sizes.

- Social Media Integration

Irrespective of the type of delivery / courier application or website, social media is one of the most important factors in defining its success. But to leverage it fully, you need to make sure that social media integration is completely aligned with website architecture and workflow, and your delivery / courier website testing is an ideal way to test social media workflow and functionality.

- Security And Vulnerability Assessments

Without a doubt, security testing to check for security and vulnerability issues is one of the most important yardsticks to keep in mind during delivery / courier application testing. As delivery / courier applications involve dealing with valuable information, including customers' personal and banking data, assessing security issues is non-negotiable. Among the varied testing methods that can be used for this include SQL Injection and ethical hacks on the login.

- SEO-Related Aspects

One of the other important features in delivery / courier website/application testing is to check the overall performance of your website/application. There are several parameters that you need to conduct performance testing on, including data transfer rate, efficiency, webpage loading speed, uptime, database performance, website traffic load tolerance, and error messages.

Performance and efficiency goals of the product: goFelician

1. General Performance Issues

General Performance Issues for courier/delivery websites/applications should be composed thoughtfully and in a detailed manner. Make sure to pay attention to the smallest of things like interaction quality of the homepage, ease of navigation across the product categories, or whether the picture of the product is enlarging upon clicks and many more.

Among some of the general performance Issues that I need to perform on my website/application include –

- Redirecting of the website links to correct product/category pages
- Clear visibility of the product, price, category name, price, company logo, and product description
- Are all the category pages have a relevant product listed specifically for the category?
- If the count of the total number of products listed on the category pages is correct

2. Homepage Test Cases

Homepages in courier/delivery websites/applications go far beyond simple design features. Generally seen as a clickable image or slideshow with auto-scroll redirecting your website visitors to the specific pages, it is, in fact, a robust tool for marketing purposes.

The homepage acts as a profile space of my courier/delivery website, making testing a vital component at this stage. The essential things that QA team needs to focus on with the homepage include –

- Is the page going to auto-scroll, and at what interval will the images be refreshed?
- When the customer hovers over it, is it going to scroll to the next one?
- When clicked on, is it taking the customer to the right page and right product deal?
- Is the loading speed acceptable?
- Can the rest of the content be viewed effortlessly, including newsletters, banners, social media links in the site footer, etc.?
- Does the homepage appear the same way in different browsers and screen resolutions?

3. Search Performance

The search feature is one of the most commonly used options in a delivery/courier store. Even an extensive and intuitively category design sometimes makes it difficult for customers to find the

product they're looking for. This makes it essential to test search features and make it easier for customers to locate products quickly without much hassle.

Important things to test in the search feature include –

- Is the search available based on the product name, brand name, etc.?
- Are different sort options available based on parameters such as price, brand, reviews/ratings, and more?
- What is the ideal number of results to display per page?
- For multi-page results, are there options available to navigate between them?

It is important here to note that the customer can search for a product right on the homepage or from any of the interior pages. So, your website search has to be adapted accordingly.

4. Recommended Products

This is an essential part that is largely neglected in online service providing business testing. After the purchase is made by the client, there is a follow-up session that involves showing customers recommended items which they can purchase further. It is an important section to test because it acts as an anchor to win customer loyalty in the long run. Important things to check here include –

- the recommendations given to customers are of relevant products that will interest the client
- Are the recommendations showing on the page immediately after the client confirms the order they have made?

5. Payments

Unsuccessful or failed transactions are one of the main reasons why most customers exit a website or online store without completing the purchase. This makes payments one of the most crucial test cases for running a successful e-commerce website. Here are some of the important things to test on the payments page –

- Checking for all the different payment options from start to finish
- Can customers check out as guests to make payments? Or should they register before checking out?
- In the case of returning customers, does the page prompt them to sign in?
- Security testing for the storage of customer credit cards or any other financial information. It is important to take all steps to ensure that user financial information is highly secure
- Once the payment is made, what's the return page defined?
- Does the customer receive an order confirmation as an email/text message along with the order number once it's completed?

6. Shopping Cart

Shopping carts are one of the key features of an online courier or delivery management website, and this requires thorough testing. It allows the customers to easily select and store multiple items in their shopping cart and purchase them all at once. Among some of the main test cases which should be part of testing a shopping cart include –

- If all items and their totals are displayed in the cart
- Option to add items to the cart and continue shopping
- Applicable taxes as per location
- Option to add more items to the cart with accurate total reflecting
- Option to remove items from the cart
- Accurate calculation of shipping costs with different shipping options
- Option to apply coupons

7. Product/Service Details Page

In online courier/delivery management website testing, testing the product page is as important as shelving the goods available in a brick-and-mortar retail store. Thus testing that these products display correctly on the site is of great importance.

Considering the fact that the product page displays a lot of important information, including the product description, image, specification, and pricing, it is critical that all this information is displayed accurately whenever a customer logs in. Important things to check here include –

- Price of product
- Image or images
- Specifications (size, color or variations options)
- Reviews and check out options
- Shipping information
- Delivery options
- In-stock/out of stock details

8. Post-Order Service

When we place an order on an e-Courier / Delivery website, there are multiple actions that we can do related to the purchase. Testing the post-purchase functionality is, therefore, an important aspect of testing. Some of the most important post-purchase test cases include –

- Checking if the customer is able to cancel the order or change the quantity of the order
- If the customer is able to review the recent order and history of purchased items
- the customer is able to change billing/shipping or other profile information

Site Performance

PERFORMANCE

Page speed Score 52

ISSUES 0

ALREADY FIXED: 10

TOTAL REQUESTS: 140

LOAD TIME: 2.85 sec

PAGE SIZE: 1.0MB

REQUEST TYPE	URL	FILE SIZE	RESPONSE TYPE	LOAD TIME
GET	https://processrouting.com/delivery?x=396939774657	-0.00 KB	301	607.34 ms
GET	https://processrouting.com/delivery/?x=39693977465	12.20 KB	200	1131.04 ms
GET	https://processrouting.com/delivery/wp-content/plu	1.09 KB	200	173.30 ms
GET	https://processrouting.com/delivery/wp-content/plu	17.12 KB	200	342.09 ms
GET	https://processrouting.com/delivery/wp-content/plu	1.59 KB	200	171.85 ms
GET	https://processrouting.com/delivery/wp-includes/cs	35.20 KB	200	298.70 ms
GET	https://processrouting.com/delivery/wp-content/plu	3.61 KB	200	181.01 ms
GET	https://processrouting.com/delivery/wp-content/the	27.31 KB	200	431.41 ms
GET	https://processrouting.com/delivery/wp-content/upl	116.65 KB	200	540.41 ms
GET	https://processrouting.com/delivery/wp-includes/js	33.31 KB	200	399.33 ms
GET	https://processrouting.com/delivery/wp-content/upl	15.49 KB	200	319.82 ms
GET	https://processrouting.com/delivery/wp-content/plu	21.83 KB	200	179.17 ms
GET	https://processrouting.com/delivery/wp-includes/cs	7.85 KB	200	168.51 ms
GET	https://processrouting.com/delivery/wp-includes/cs	0.84 KB	200	173.58 ms

GET	https://processrouting.com/delivery/wp-includes/js	1.84 KB	200	172.49 ms
GET	https://processrouting.com/delivery/wp-includes/js	2.59 KB	200	171.11 ms
GET	https://processrouting.com/delivery/wp-includes/js	2.51 KB	200	170.35 ms
GET	https://processrouting.com/delivery/wp-includes/js	2.83 KB	200	169.29 ms
GET	https://processrouting.com/delivery/wp-includes/js	33.75 KB	200	182.57 ms
GET	https://processrouting.com/delivery/wp-includes/js	0.66 KB	200	168.58 ms
GET	https://processrouting.com/delivery/wp-includes/js	3.67 KB	200	168.68 ms
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GET	https://processrouting.com/delivery/wp-includes/js	2.79 KB	200	259.42 ms
GET	https://processrouting.com/delivery/wp-includes/js	1.03 KB	200	237.24 ms
GET	https://processrouting.com/delivery/wp-includes/js	3.04 KB	200	244.56 ms
GET	https://processrouting.com/delivery/wp-includes/js	6.00 KB	200	236.81 ms
GET	https://processrouting.com/delivery/wp-includes/js	0.65 KB	200	237.04 ms
GET	https://processrouting.com/delivery/wp-content/plu	3.55 KB	200	237.08 ms
GET	https://processrouting.com/delivery/wp-content/plu	1.12 KB	200	242.87 ms
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GET	https://processrouting.com/delivery/wp-content/plu	1.08 KB	200	236.84 ms
GET	https://processrouting.com/delivery/wp-content/the	5.05 KB	200	238.38 ms
GET	https://processrouting.com/delivery/wp-content/the	0.85 KB	200	236.41 ms
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GET	https://processrouting.com/delivery/wp-content/the	24.77 KB	200	251.90 ms
GET	https://processrouting.com/delivery/wp-content/the	1.16 KB	200	239.62 ms
GET	https://processrouting.com/delivery/wp-content/the	1.91 KB	200	237.25 ms
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GET	https://processrouting.com/delivery/wp-content/plu	45.44 KB	200	292.17 ms
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GET	https://processrouting.com/delivery/wp-content/plu	0.96 KB	200	275.72 ms

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GET	https://processrouting.com/delivery/wp-content/the	3.81 KB	200	298.78 ms

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GET	https://processrouting.com/delivery/wp-content/the	0.89 KB	200	298.52 ms
GET	https://processrouting.com/delivery/wp-content/the	3.53 KB	200	303.83 ms
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GET	https://processrouting.com/delivery/wp-content/the	4.10 KB	200	304.20 ms
GET	https://processrouting.com/delivery/wp-content/the	6.78 KB	200	304.30 ms
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GET	https://processrouting.com/delivery/wp-content/the	0.41 KB	200	426.90 ms
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GET	https://processrouting.com/delivery/wp-content/the	0.63 KB	200	423.64 ms
GET	https://processrouting.com/delivery/wp-content/the	0.37 KB	200	426.39 ms
GET	https://processrouting.com/delivery/wp-content/the	1.10 KB	200	426.57 ms
GET	https://processrouting.com/delivery/wp-content/the	6.59 KB	200	429.25 ms
GET	https://processrouting.com/delivery/wp-content/the	0.98 KB	200	427.18 ms
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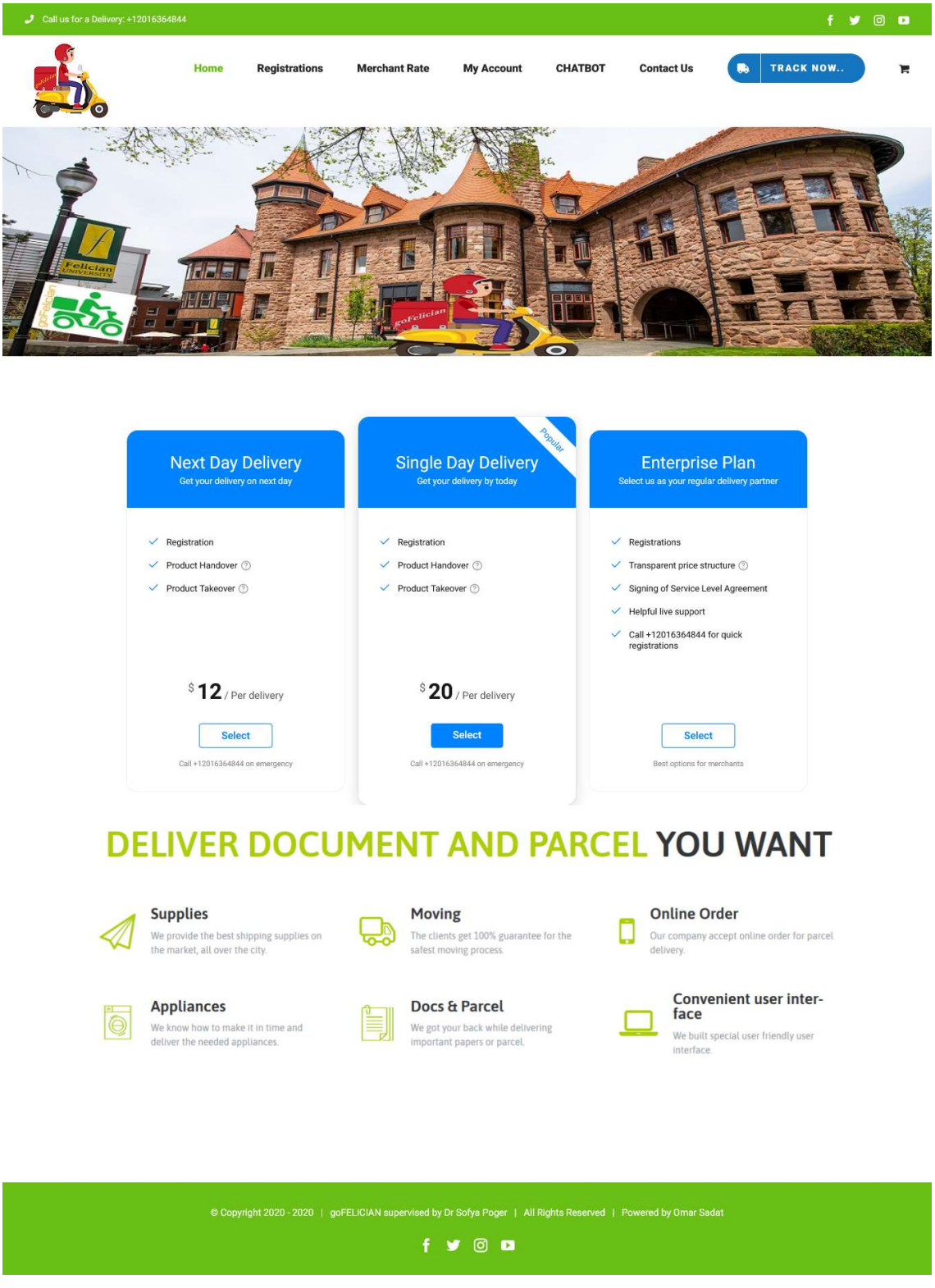
GET	https://processrouting.com/delivery/wp-content/the	74.84 KB	200	411.73 ms
GET	https://processrouting.com/delivery/wp-content/the	11.82 KB	200	392.87 ms
GET	https://processrouting.com/delivery/wp-content/upl	14.19 KB	200	402.62 ms
GET	https://processrouting.com/delivery/wp-content/upl	10.94 KB	200	424.17 ms
GET	https://processrouting.com/delivery/wp-content/upl	33.54 KB	200	420.06 ms
GET	https://processrouting.com/delivery/wp-content/upl	14.18 KB	200	299.77 ms
GET	https://processrouting.com/delivery/wp-content/upl	14.17 KB	200	225.98 ms

Test-case development, Execution, Problem reporting and fixing

Home Page:


Call us for a Delivery: +12016364844
Home
Registrations
Merchant Rate
My Account
CHATBOT
Contact Us
TRACK NOW..
Next Day Delivery
Get your delivery on next day
Registration
Product Handover
Product Takeover
$ 12 / Per delivery
Select
Call +12016364844 on emergency
Popular
Single Day Delivery
Get your delivery by today
Registration
Product Handover
Product Takeover
$ 20 / Per delivery
Select
Call +12016364844 on emergency
Enterprise Plan
Select us as your regular delivery partner
Registrations
Transparent price structure
Signing of Service Level Agreement
Helpful live support
Call +12016364844 for quick registrations
Select
Best options for merchants
DELIVER DOCUMENT AND PARCEL YOU WANT
Supplies
We provide the best shipping supplies on the market, all over the city.
Moving
The clients get 100% guarantee for the safest moving process.
Online Order
Our company accept online order for parcel delivery.
Appliances
We know how to make it in time and deliver the needed appliances.
Docs & Parcel
We got your back while delivering important papers or parcel.
Convenient user interface
We built special user friendly user interface.
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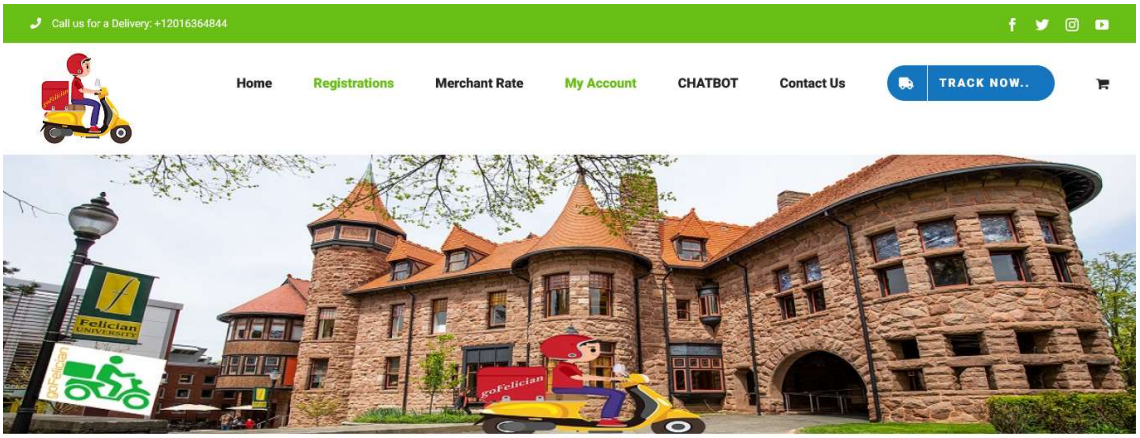
Customer Registrations:



Login

Username or email address *

Password *

LOG IN ☐ Remember me Lost your password?

Register

Username *

Email address *

Password *

Your personal data will be used to support your experience throughout this website, to manage access to your account, and for other purposes described in our privacy policy.

REGISTER

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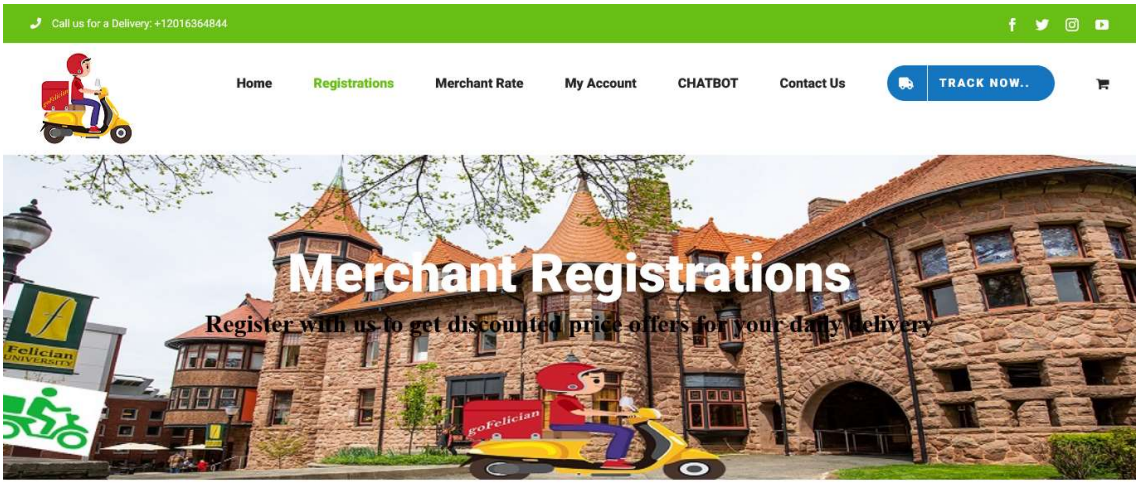
Merchant Registration



Merchant Registration Form

We aim to respond to all registrations requests within a 24 hour period Monday – Friday. However if this isn't the case, please be patient as we receive a lot of emails every day.

Name *

Mobile Number

Email *

Subject *

Message

Submit

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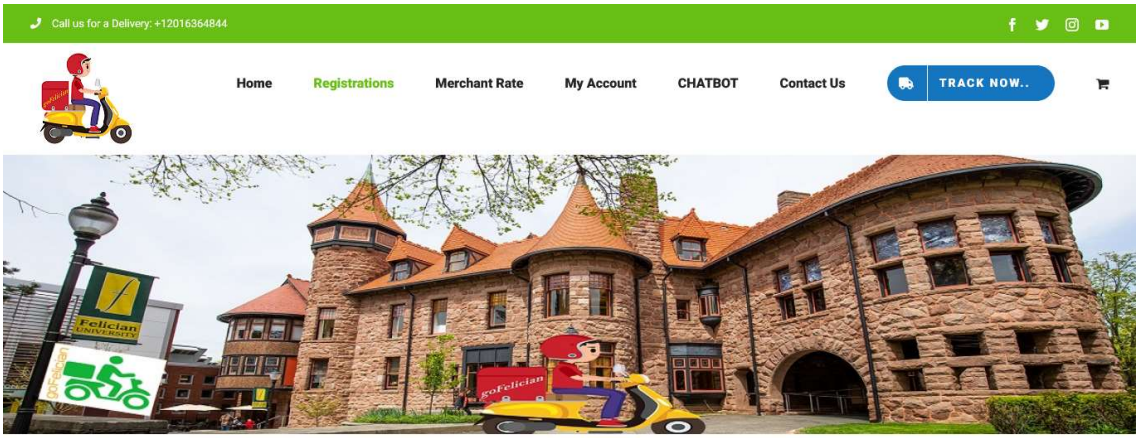
Delivery Man Registration



Delivery Man Registrations

*Name

*Phone Number

Email

*Address

*Available Vehicle

Bike Bicycle Open Van No Vehicle

*Delivery Man Image

NID/ Passport / Birth / Commissioner Certificate

Submit

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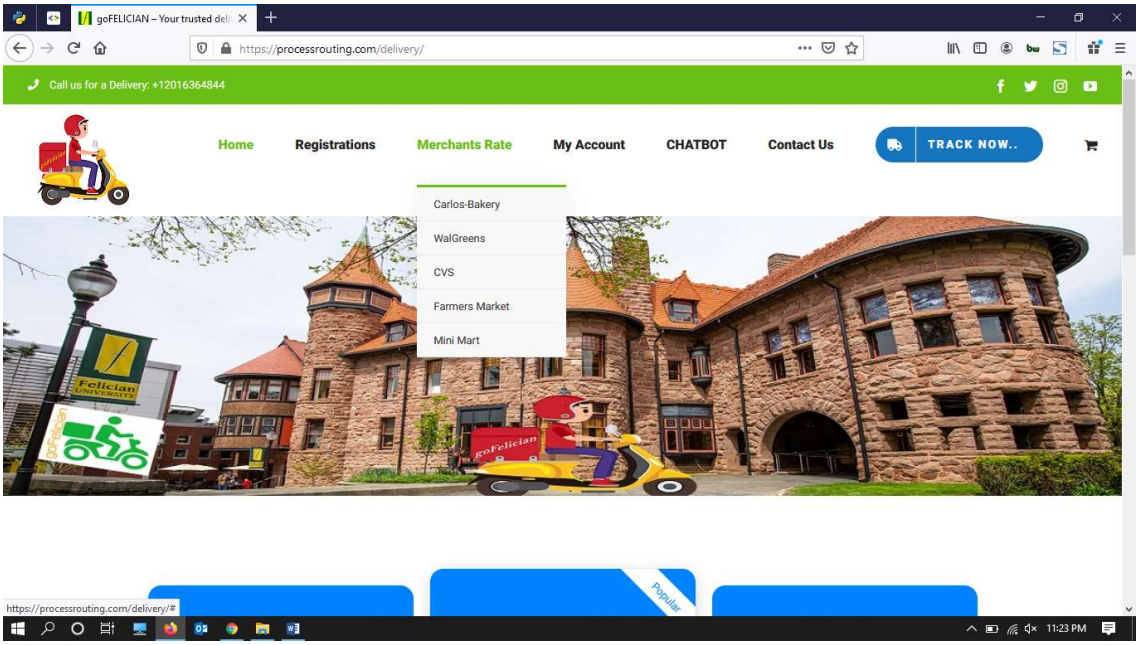
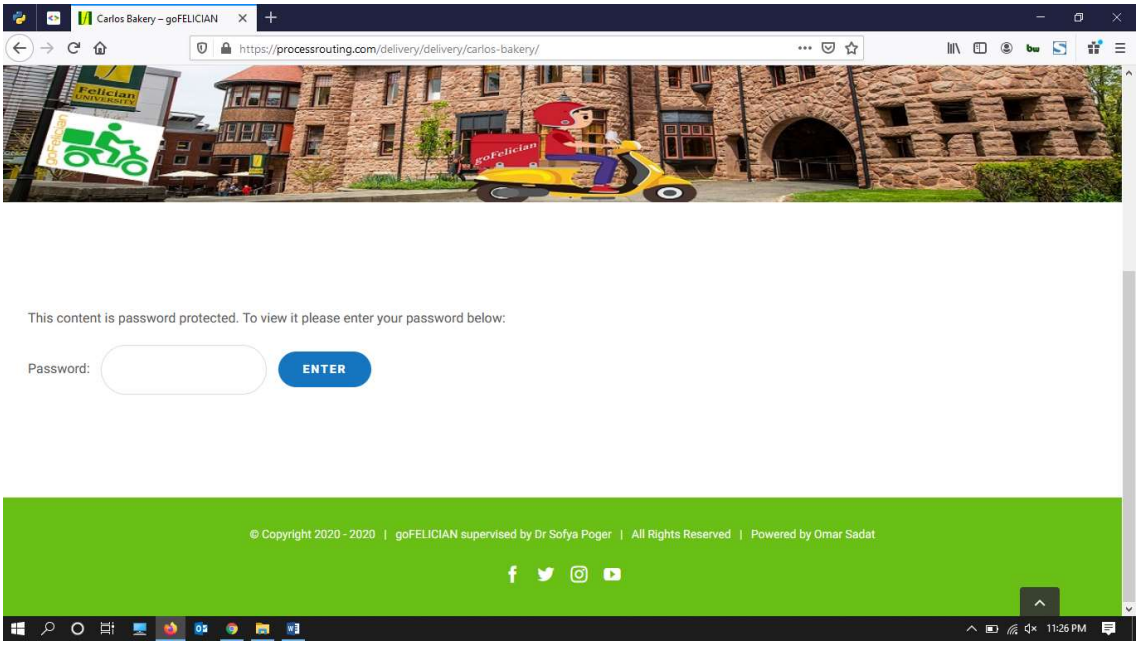
Merchant Rate:

All merchants need to register first. After their registrations and negotiations with goFELICIAN authority, each merchant will have privilege with special discounted courier rate by using password given from goFELICIAN authority.

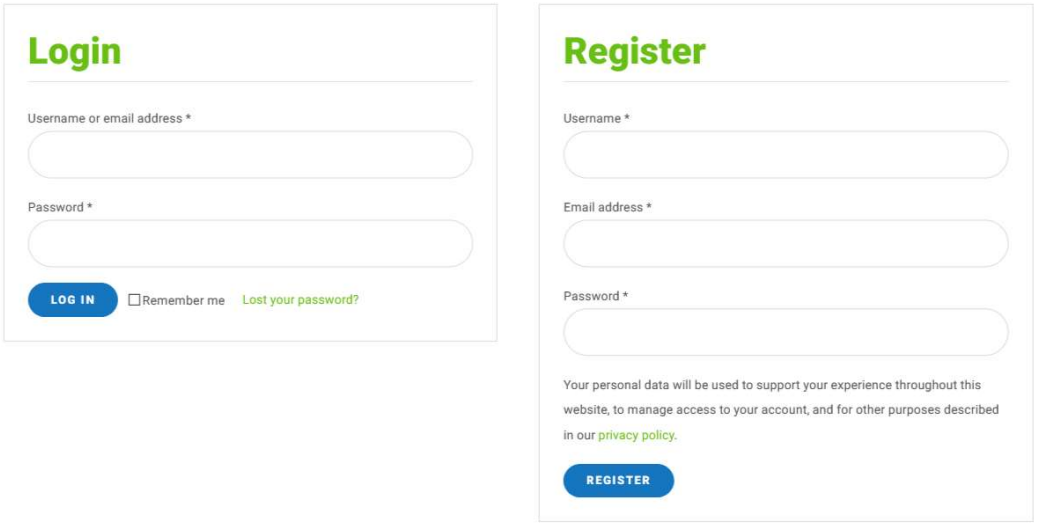




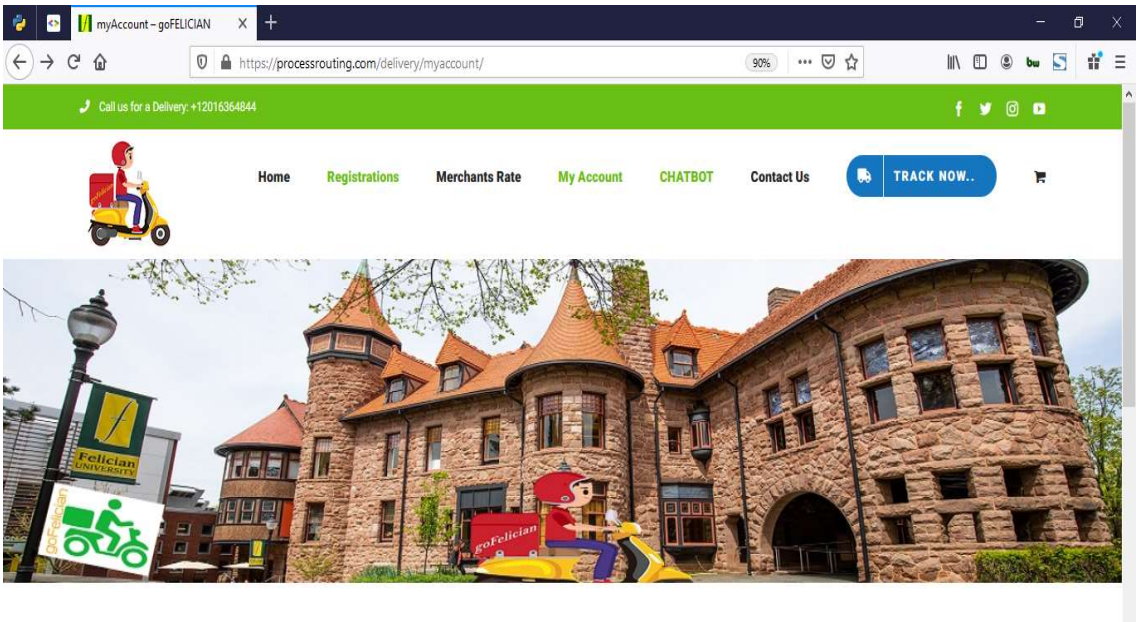
Password needs to enter to avail special discounted rate for courier

My Account Menu:

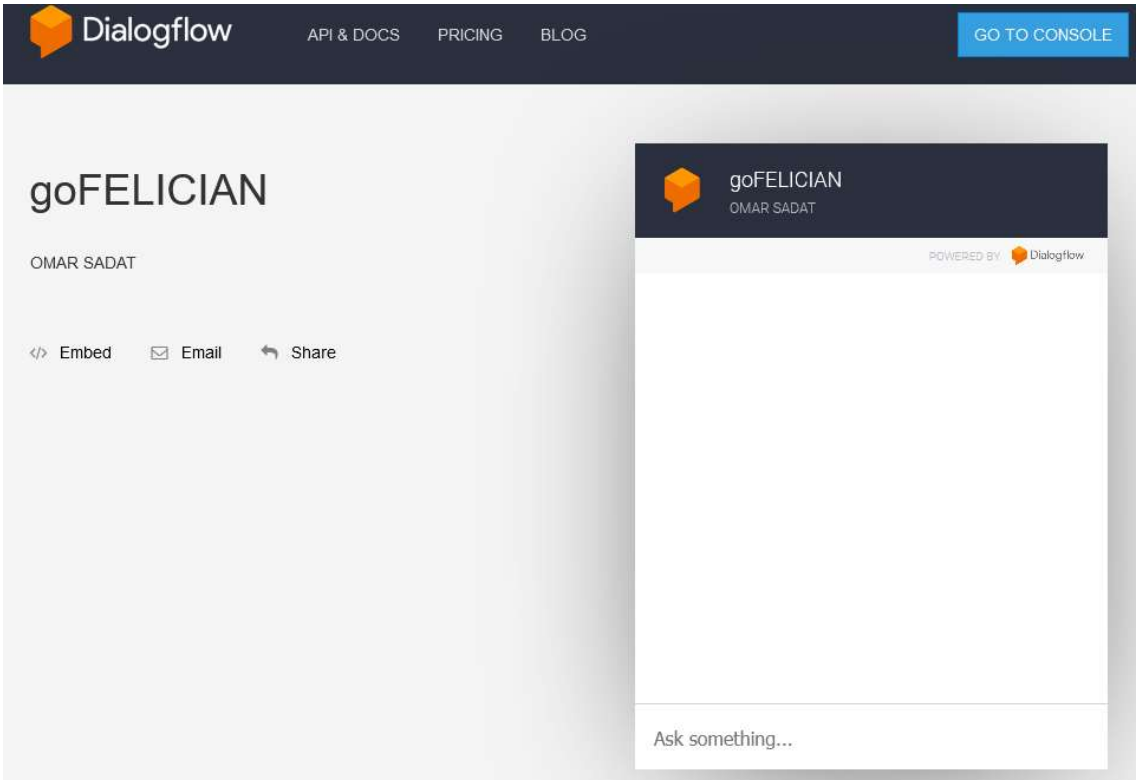
Every user has to login to become a customer to place a courier order



CHATBOT: Dialogflow by google



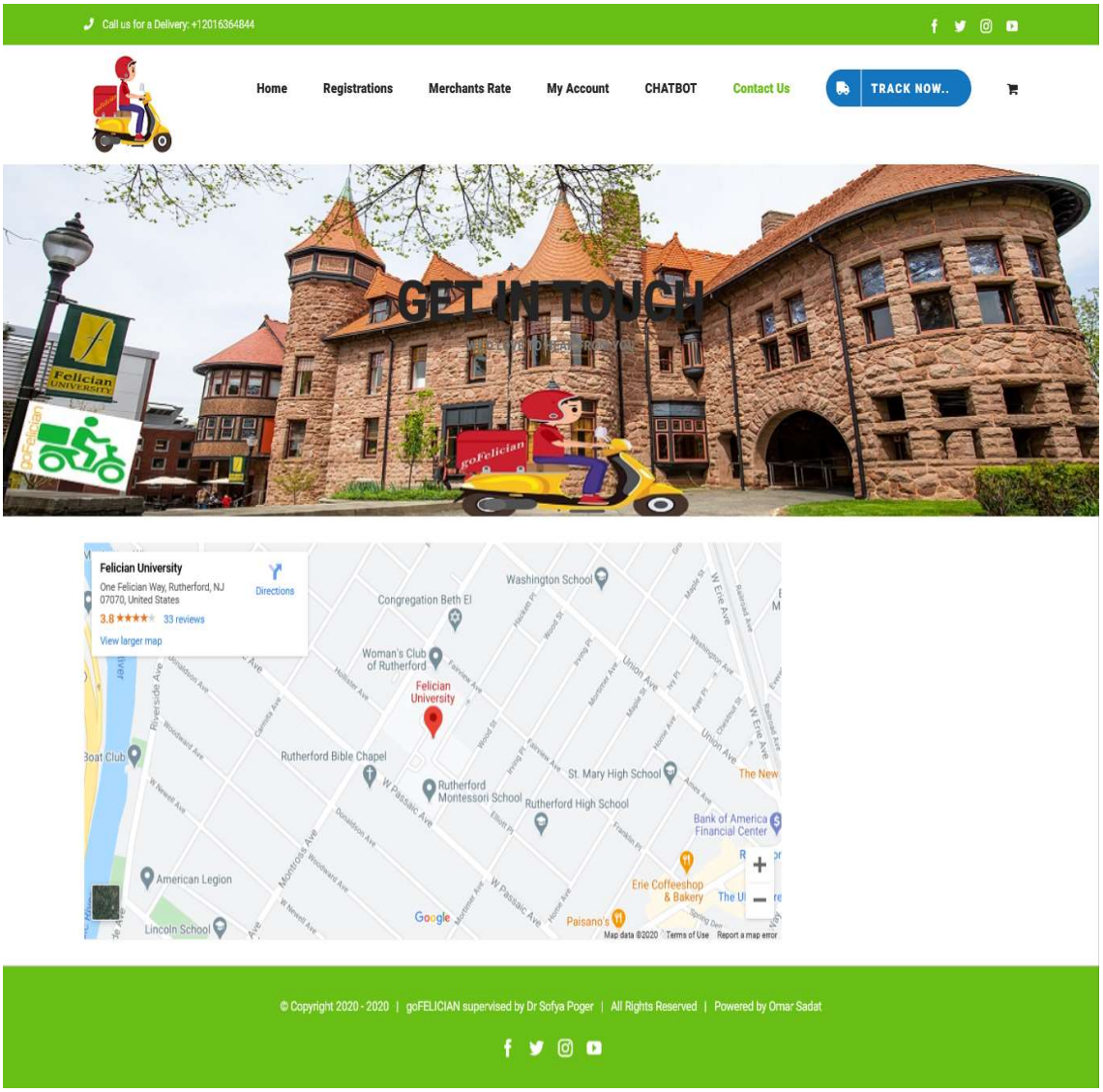
Dialogflow powered by GOOGLE



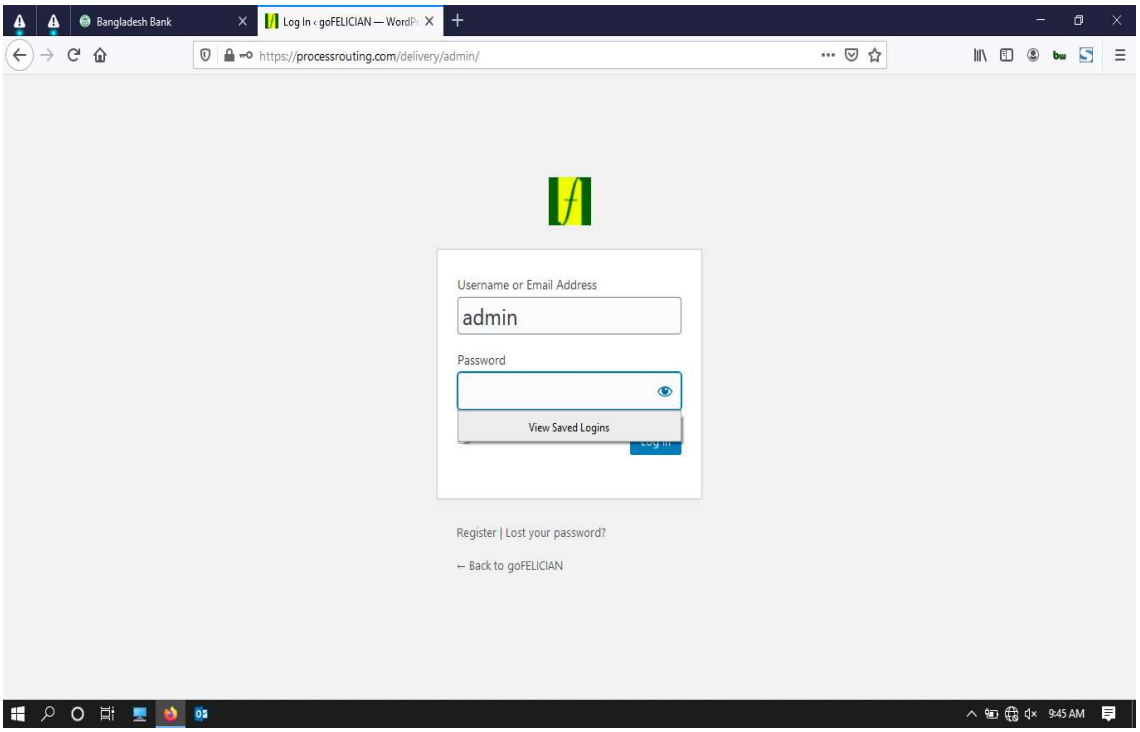
It will work with its predefined questions and answers as customers will feel that they are talking with an Online Chat Support agent. However, its basic implementations of AI to provide the customers answers.

Contact Us:

The web application is configured with the Google API and its road directions feature. From mobile if the web application is accessed, it will direct the customer to the office of goFELICIAN if his/her GPS is turned on.

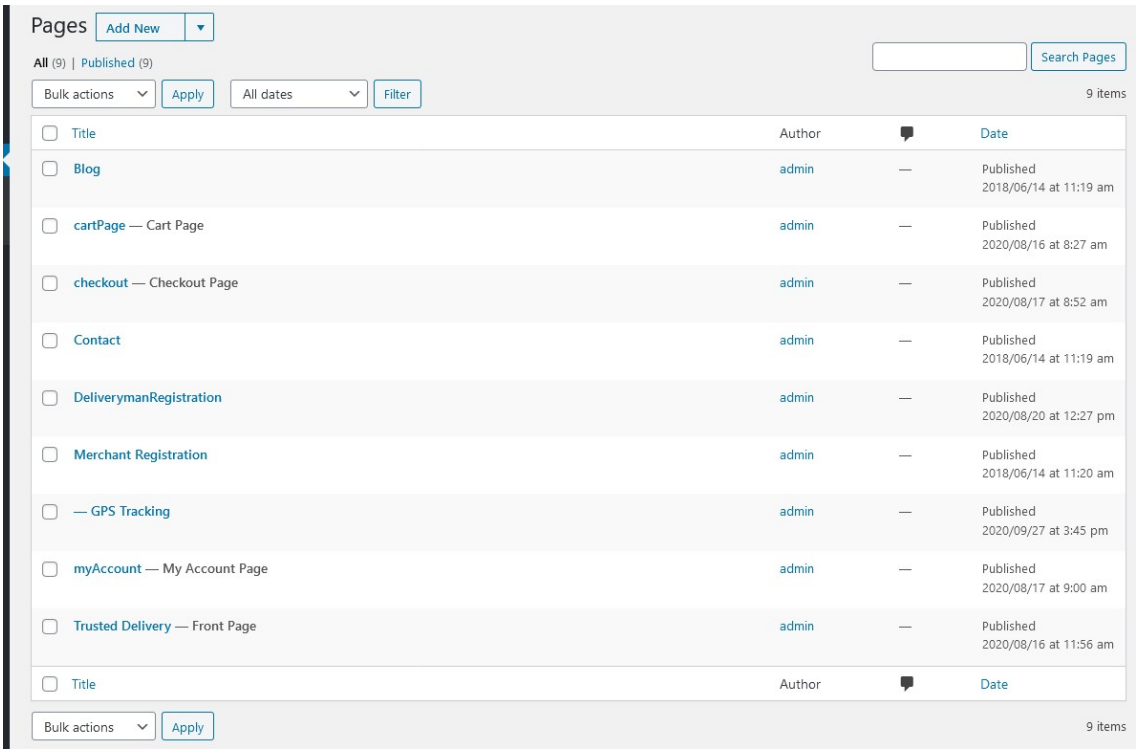


goFELICIAN Admin Panel



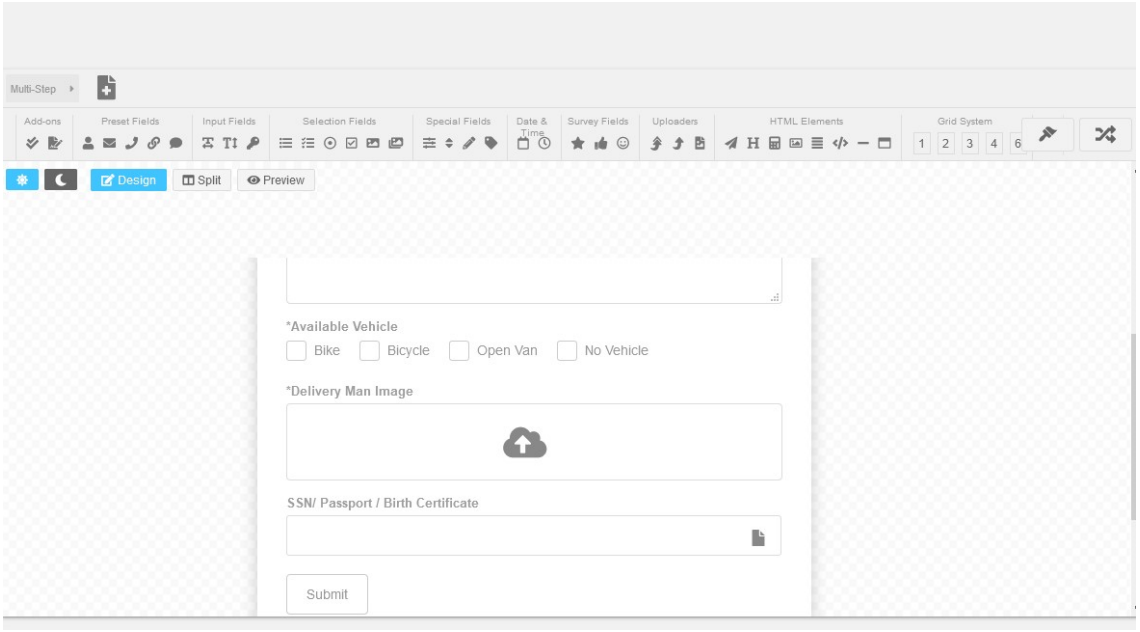
In order to maintain all the required tasks to organize and operate the goFELICIAN web application, the authorized administrator needs to login ADMIN PANEL with his credentials. There are Access Privileges Matrix to control the user access and delegations of work privileges among the Shop Manager or other Admin users.

WEB Forms/ Pages:

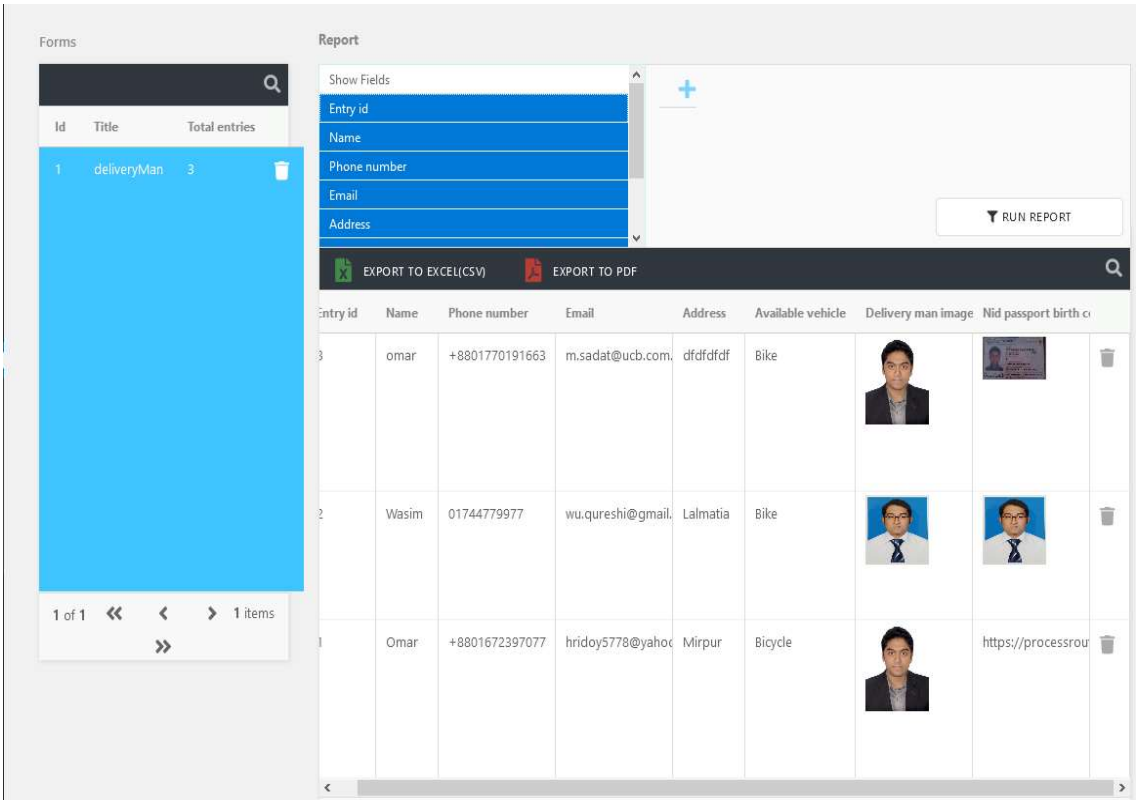


Each of the pages are coded by PHP language and having functionalities to meet the customer's requirements as per their business operations

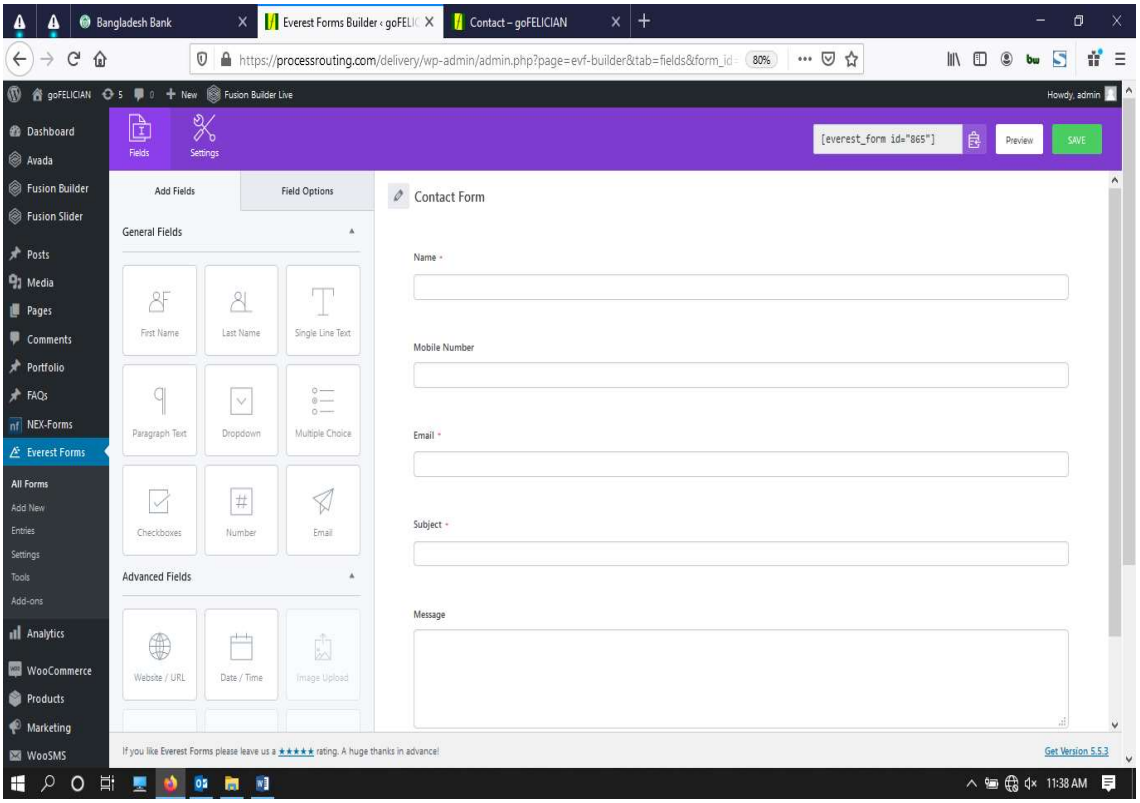
Delivery Man registration module



Delivery Man authorizations & Reporting



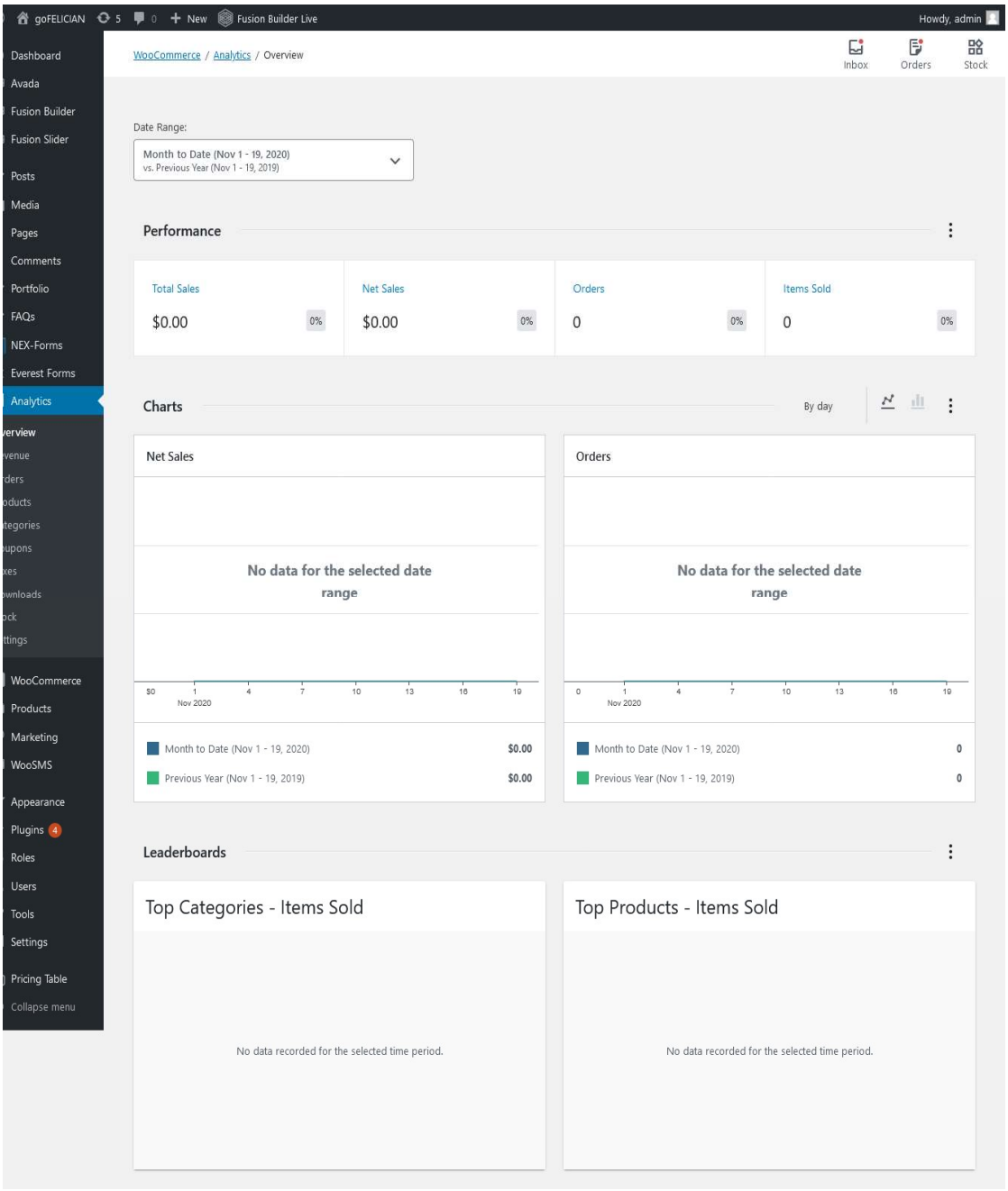
Contact Us Module:



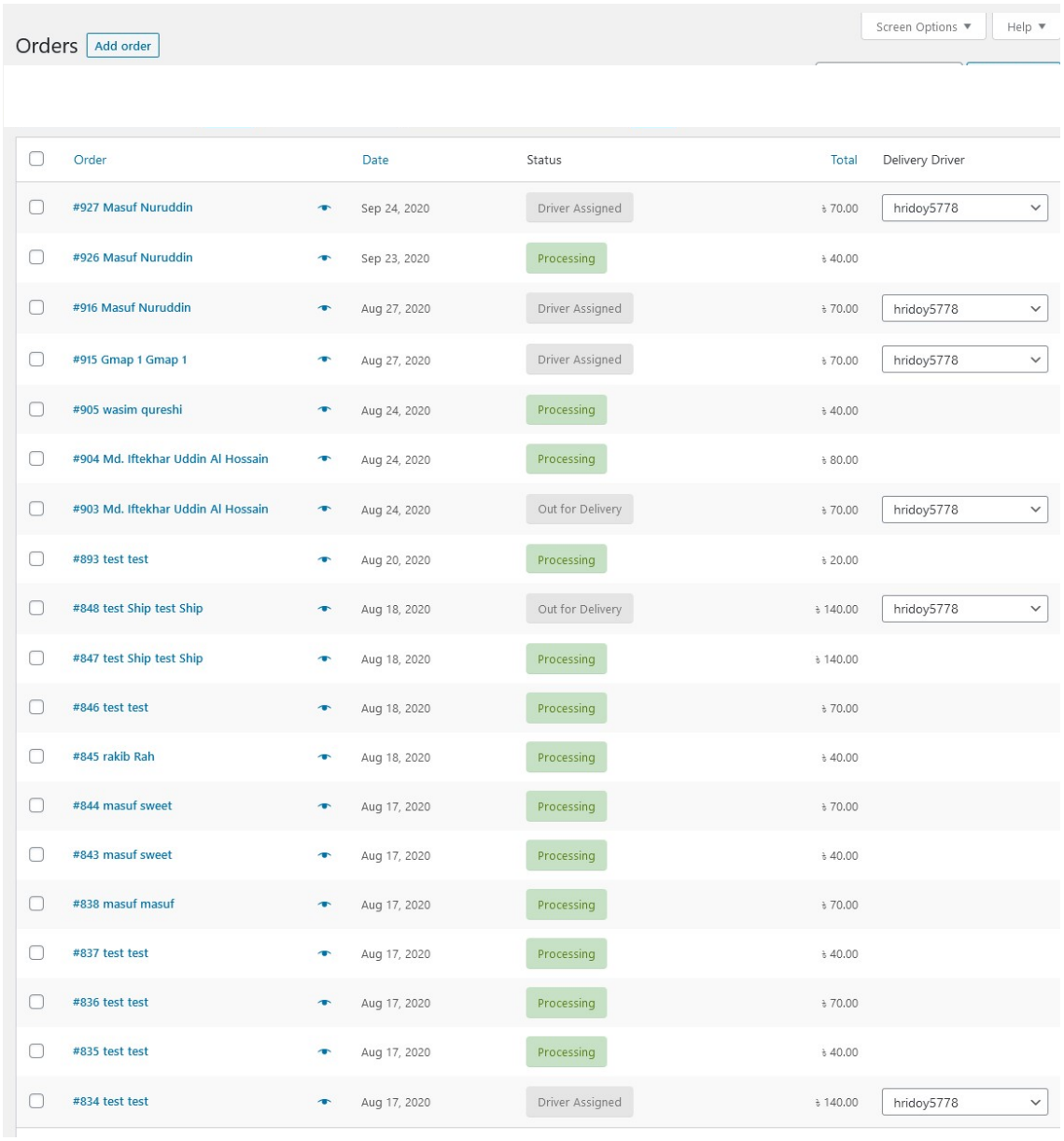
Google API:

<iframe src="https://www.google.com/maps/embed?pb=!1m18!1m12!1m3!1d3018.8902631360447!2d-74.11383498493063!3d40.83037397931922!2m3!1f0!2f0!3f0!3m2!1i1024!2i768!4f13.1!3m3!1m2!1s0x89c2f9138076f513%3A0x8682cb662f673e66!2sFelician%20University!5e0!3m2!1sen!2sbd!4v1605499136767!5m2!1sen!2sbd" width="970" height="450" frameborder="0" style="border:0;" allowfullscreen="" aria-hidden="false" tabindex="0"></iframe>

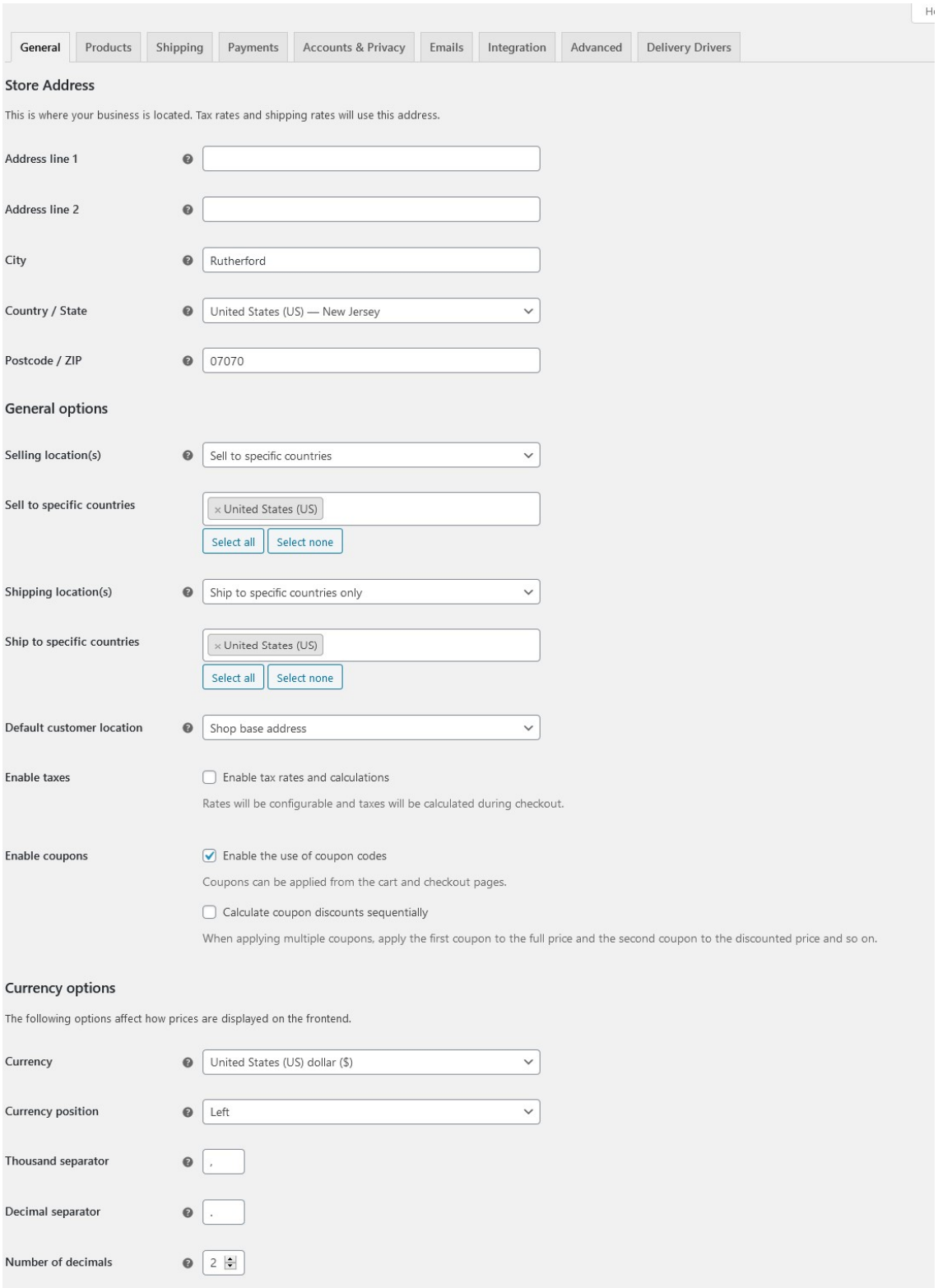
Business Analytics Module



Orders/Courier Management Module



Transaction & Shipping Logic Setup Module



SMS Module Setup:

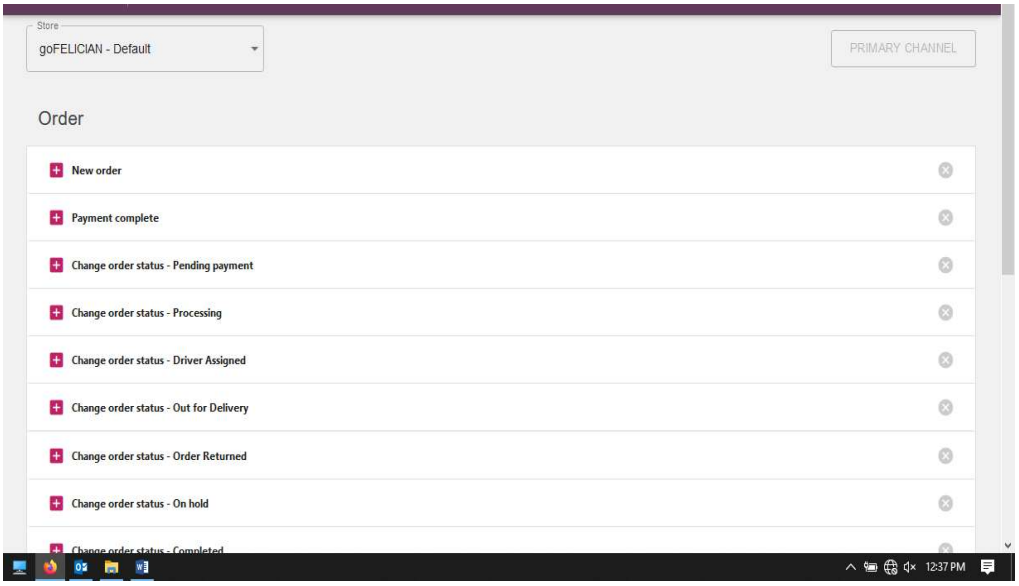
Message Template

{

<shop_name>: Thank you for your order, <customer_firstname>. Your order <order_id> is being processed. Have a nice day! Contact: +12016364844

}

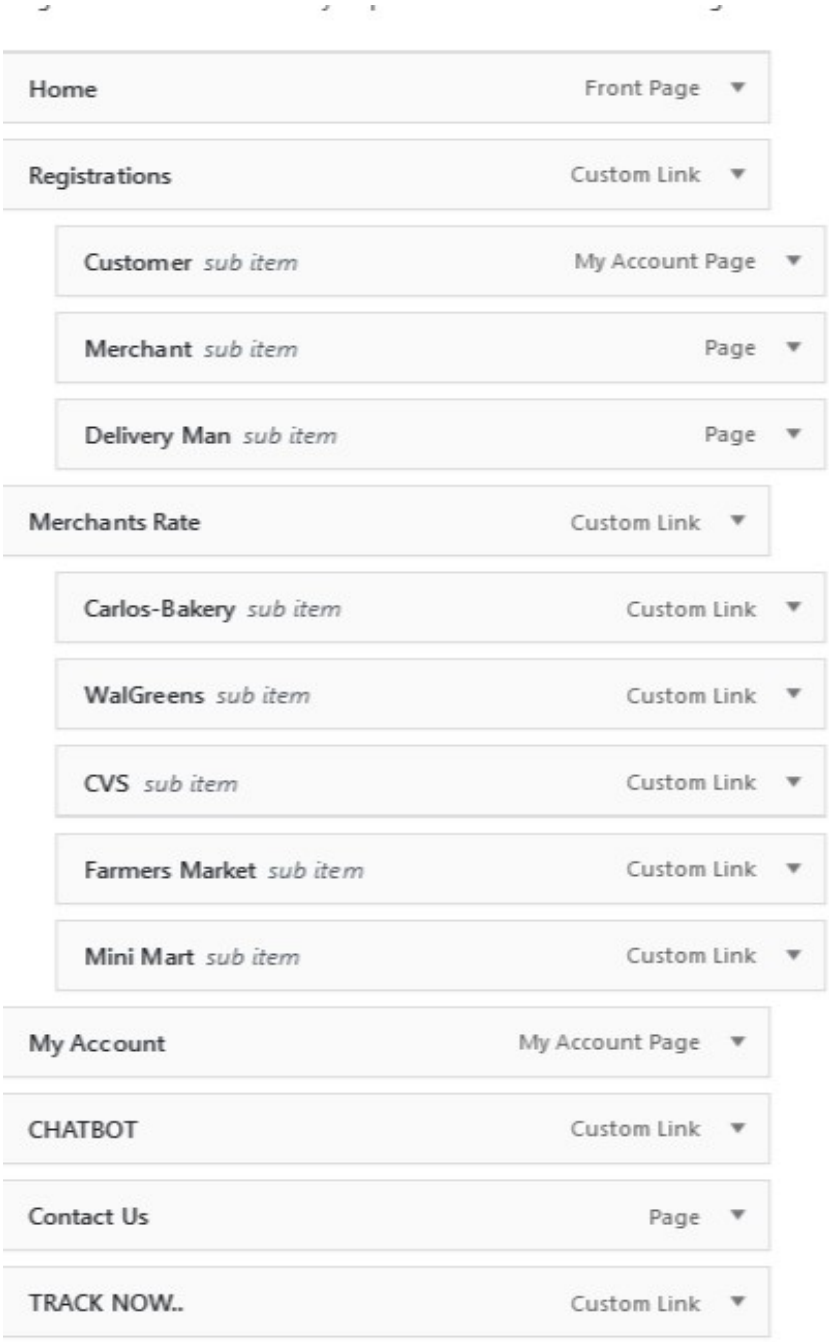
List of SMS triggers:



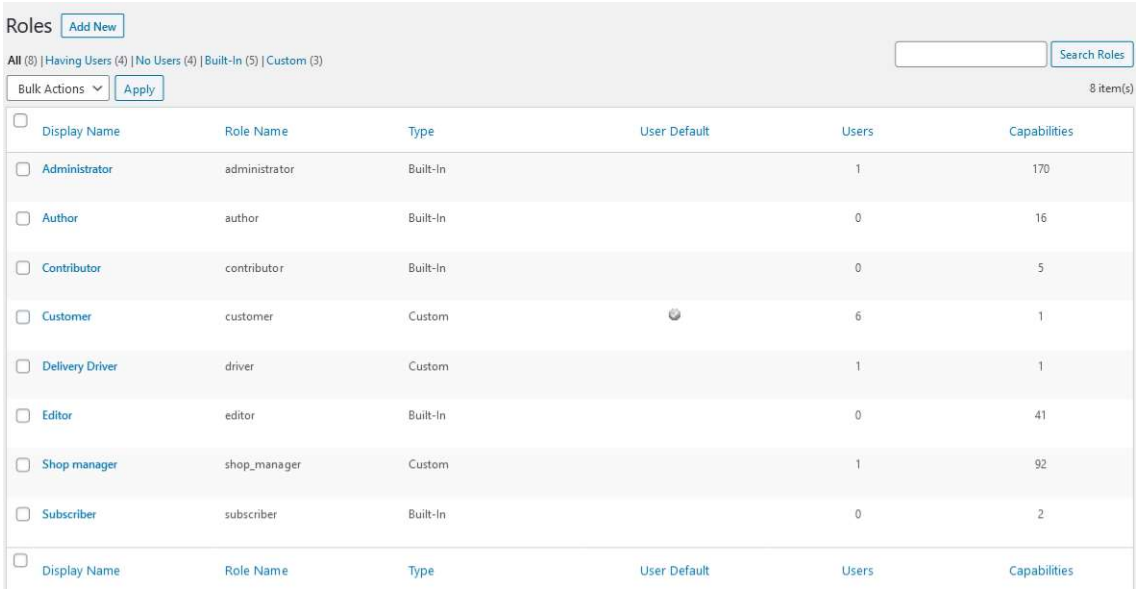
It has two classification of SMS sending triggers:

1. Customer SMS
2. Admin SMS

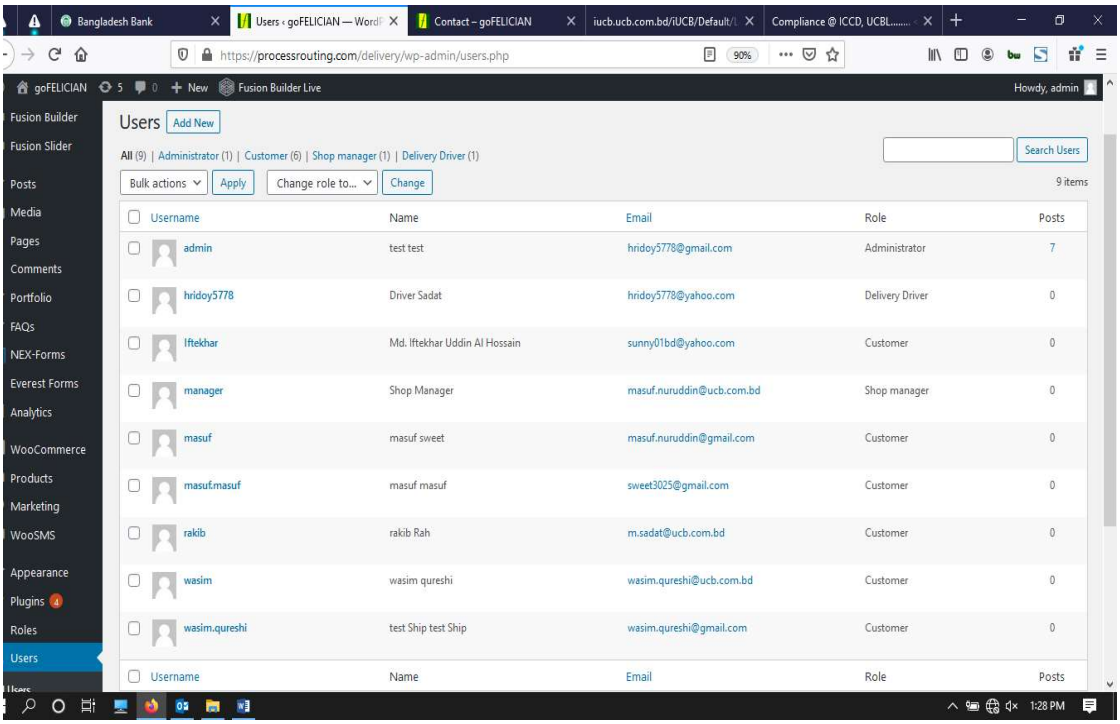
User Access Menu Tree:



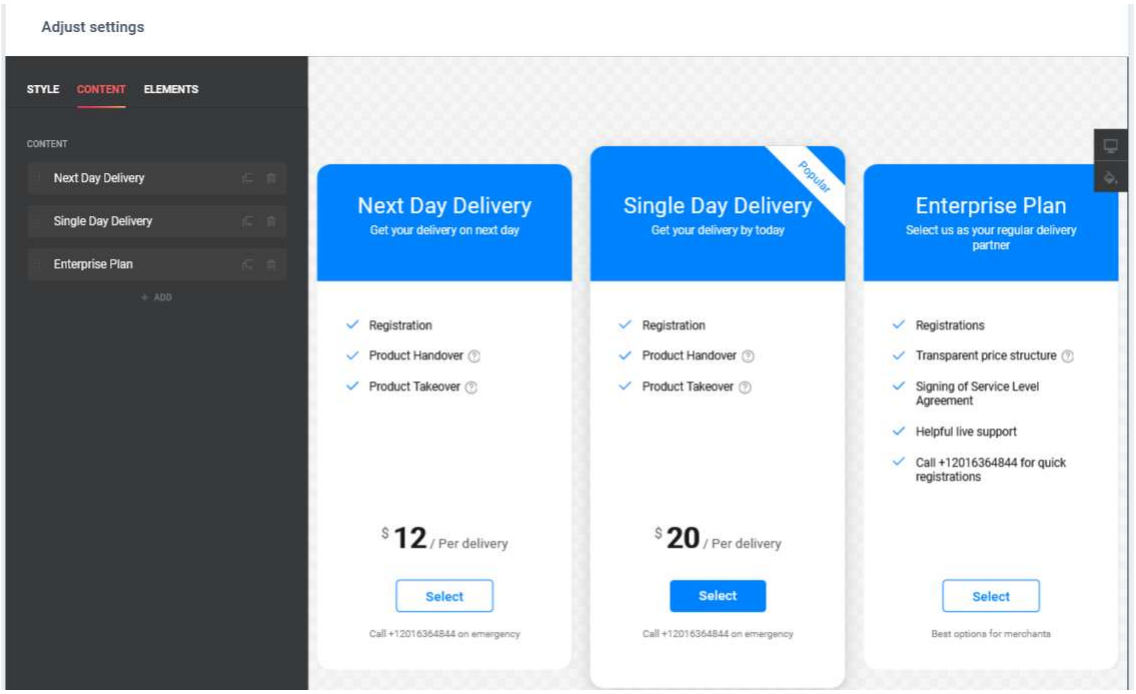
User Privileges Role Module



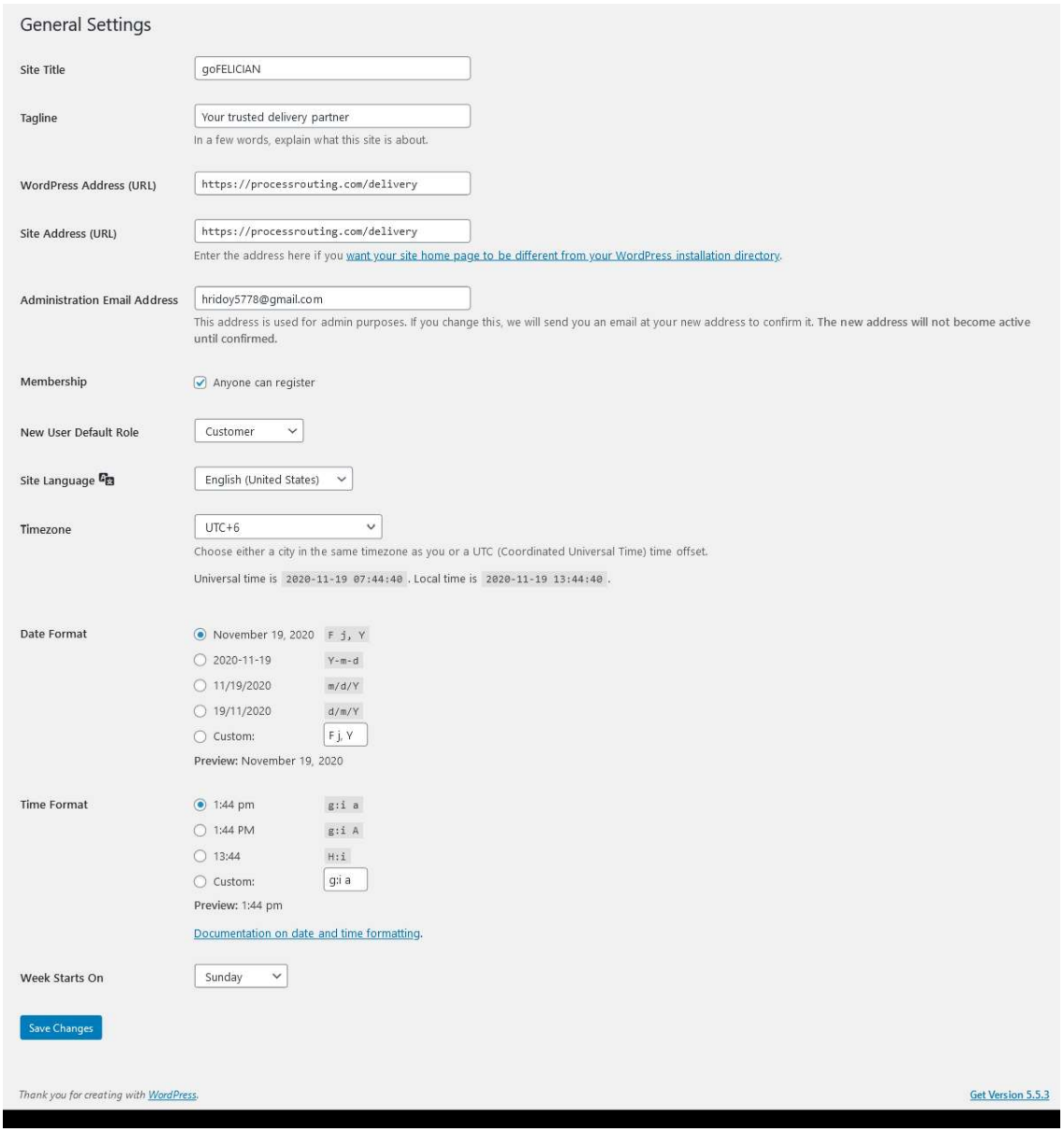
List of Users/ Customers [sample based]



Service Pricing Module

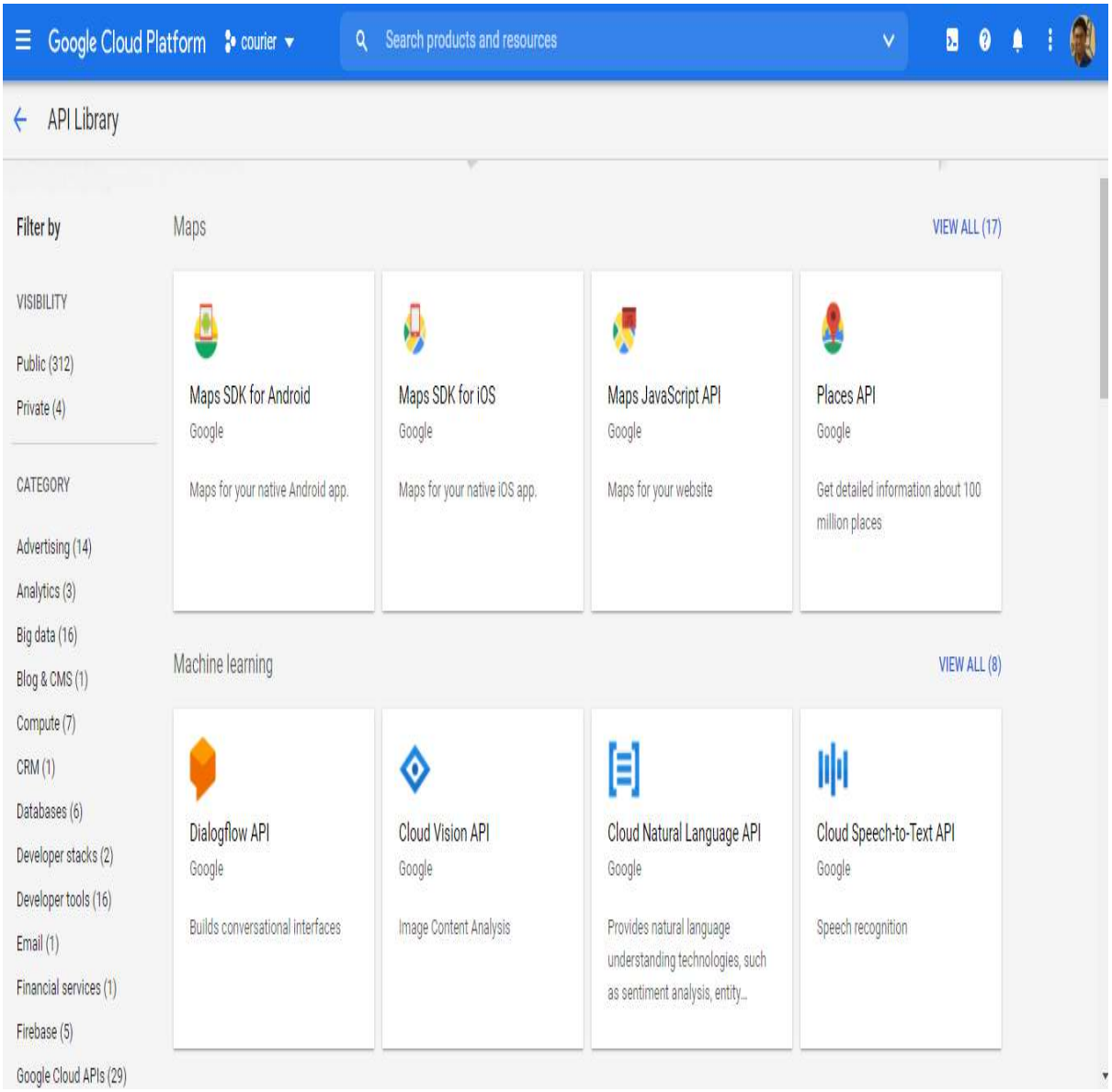


General Settings of Web Application



Google API’s

Google API’s are enabled for Location based tracking on google map and CHATBOT API is configured from google DialogFlow to implement AI (Artificial Intelligence) on some extent.



Security Engineering

Server Details:

SERVER DETAILS
Web Server:
Apache
IP Address:
66.165.226.242

Hosting Provider:
HVC-AS
Shared Hosting:
500 sites found (use Reverse IP to download list)

Site Details

System info

IP addresses

66.165.226.242

Server

Apache

Language

PHP 7.3.24

TLS Certificate

Issued by Let's Encrypt

Redirects

Redirects to

https://processrouting.com/delivery/

Web Application Info

Application

WordPress

Version

5.5.1

Theme

https://processrouting.com/delivery/wp-content/themes/Avada/

Directory

https://processrouting.com/delivery/wp-content/

Links found

/delivery/

/delivery/myaccount/

/delivery/merchant/

/delivery/rider-registrations/

/delivery/delivery/carlos-bakery/

/delivery/delivery/walgreens/

/delivery/delivery/cvs/

/delivery/delivery/farmers-markey/

/delivery/delivery/mini-mart/

/delivery/contact/

/delivery/sample-page/

/delivery/author/admin/

Javascripts included

/delivery/wp-includes/js/jquery/jquery.js?ver=1.12.4-wp

/delivery/wp-content/plugins/elfsight-pricing-table-cc/assets/elfsight-pricing-table.js?ver=2.2.0

/delivery/wp-includes/js/jquery/ui/core.min.js?ver=1.11.4

/delivery/wp-includes/js/jquery/ui/widget.min.js?ver=1.11.4

/delivery/wp-includes/js/jquery/ui/position.min.js?ver=1.11.4

/delivery/wp-includes/js/jquery/ui/menu.min.js?ver=1.11.4

/delivery/wp-includes/js/dist/vendor/wp-polyfill.min.js?ver=7.4.4

/delivery/wp-includes/js/dist/vendor/wp-polyfill-fetch.min.js?ver=3.0.0

/delivery/wp-includes/js/dist/vendor/wp-polyfill-node-contains.min.js?ver=3.42.0
/delivery/wp-includes/js/dist/vendor/wp-polyfill-dom-rect.min.js?ver=3.42.0
/delivery/wp-includes/js/dist/vendor/wp-polyfill-url.min.js?ver=3.6.4
/delivery/wp-includes/js/dist/vendor/wp-polyfill-formdata.min.js?ver=3.0.12
/delivery/wp-includes/js/dist/vendor/wp-polyfill-element-closest.min.js?ver=2.0.2
/delivery/wp-includes/js/dist/dom-ready.min.js?ver=db63eb2f693cb5e38b083946b14f0684
/delivery/wp-includes/js/dist/i18n.min.js?ver=bb7c3c45d012206bfcd73d6a31f84d9e
/delivery/wp-includes/js/dist/a11y.min.js?ver=13971b965470c74a60fa32d392c78f2f
/delivery/wp-includes/js/jquery/ui/autocomplete.min.js?ver=1.11.4
/delivery/wp-includes/js/jquery/ui/mouse.min.js?ver=1.11.4
/delivery/wp-includes/js/jquery/ui/slider.min.js?ver=1.11.4
/delivery/wp-includes/js/jquery/jquery.form.min.js?ver=4.2.1
/delivery/wp-includes/js/jquery/jquery.ui.touch-punch.js?ver=0.2.2
/delivery/wp-content/plugins/woocommerce/assets/js/jquery-blockui/jquery.blockUI.min.js?ver=2.70
/delivery/wp-content/plugins/woocommerce/assets/js/frontend/add-to-cart.min.js?ver=4.3.3
/delivery/wp-content/plugins/woocommerce/assets/js/js-cookie/js.cookie.min.js?ver=2.1.4
/delivery/wp-content/plugins/woocommerce/assets/js/frontend/woocommerce.min.js?ver=4.3.3
/delivery/wp-content/plugins/woocommerce/assets/js/frontend/cart-fragments.min.js?ver=4.3.3
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/modernizr.js?ver=3.3.1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.fitvids.js?ver=1.1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/fusion-video-general.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.ilightbox.js?ver=2.2.3
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.mousewheel.js?ver=3.0.6
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-lightbox.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/imagesLoaded.js?ver=3.1.8
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/isotope.js?ver=3.0.4
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/packery.js?ver=2.0.0
/delivery/wp-content/plugins/fusion-core/js/min/avada-portfolio.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.infinitescroll.js?ver=2.1
/delivery/wp-content/plugins/fusion-core/js/min/avada-faqs.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/library/Chart.js?ver=2.7.1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-chart.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-column-bg-image.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/cssua.js?ver=2.1.28
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.waypoints.js?ver=2.0.3
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-waypoints.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-animations.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-equal-heights.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-column.js?ver=1

/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.fade.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.requestAnimationFrame.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/fusion-parallax.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/fusion-video-bg.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-container.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-content-boxes.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/library/jquery.countdown.js?ver=1.0
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-countdown.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/library/jquery.countTo.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.appear.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-counters-box.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.easyPieChart.js?ver=2.1.7
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-counters-circle.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-flip-boxes.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-gallery.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.fusion_maps.js?ver=2.2.2
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-google-map.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/library/jquery.event.move.js?ver=2.0
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-image-before-after.js?ver=1.0
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/bootstrap.modal.js?ver=3.1.1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-modal.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-progress.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-recent-posts.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-syntax-highlighter.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/bootstrap.transition.js?ver=3.3.6
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/bootstrap.tab.js?ver=3.1.1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-tabs.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.cycle.js?ver=3.0.3
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-testimonials.js?ver=1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/library/jquery.textillate.js?ver=2.0
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-title.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/bootstrap.collapse.js?ver=3.1.1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-toggles.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/vimeoPlayer.js?ver=2.2.1
/delivery/wp-content/plugins/fusion-builder/assets/js/min/general/fusion-video.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.hoverintent.js?ver=1
/delivery/wp-content/plugins/fusion-core/js/min/fusion-vertical-menu-widget.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/lazysizes.js?ver=4.1.5
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/bootstrap.tooltip.js?ver=3.3.5

/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/bootstrap.popover.js?ver=3.3.5
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.carouFredSel.js?ver=6.2.1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.easing.js?ver=1.3
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.flexslider.js?ver=2.2.2
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.hoverflow.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.placeholder.js?ver=2.0.7
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/library/jquery.touchSwipe.js?ver=1.6.6
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-alert.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-carousel.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-flexslider.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-popover.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-tooltip.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-sharing-box.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-blog.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-button.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-general-global.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion.js?ver=2.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-header.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-menu.js?ver=6.2.2
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-scroll-to-anchor.js?ver=1
/delivery/wp-content/themes/Avada/includes/lib/assets/min/js/general/fusion-responsive-typography.js?ver=1
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-skip-link-focus-fix.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/library/bootstrap.scrollspy.js?ver=3.3.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-comments.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-general-footer.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-quantity.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-scrollspy.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-select.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-sidebars.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/library/jquery.sticky-kit.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-tabs-widget.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/library/jquery.toTop.js?ver=1.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-to-top.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-drop-down.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-woocommerce.js?ver=6.2.2
/delivery/wp-content/themes/Avada/assets/min/js/general/avada-live-search.js?ver=6.2.2
/delivery/wp-content/plugins/fusion-core/js/min/avada-fusion-slider.js?ver=1
/delivery/wp-includes/js/wp-embed.min.js?ver=5.5.1

Open Ports & Services

Starting Nmap 7.70 (https://nmap.org) at 2020-11-25 09:08 UTC

Nmap scan report for 66-165-226-242.static.hvvc.us (66.165.226.242)

Host is up (0.062s latency).

PORT STATE SERVICE

21/tcp open ftp

22/tcp closed ssh

23/tcp filtered telnet

80/tcp open http

110/tcp open pop3

143/tcp open imap

443/tcp open https

3389/tcp filtered ms-wbt-server

Nmap done: 1 IP address (1 host up) scanned in 1.39 seconds

Architectural (PHP files & Versions) Security Control Check List

Full WordPress version info is revealed
Your site reveals full WordPress version info in meta tags (5.0.3).

***readme.html* file is accessible via HTTP**
readme.html is accessible via HTTP on the default location.

response headers contain detailed PHP version info
Headers don't contain detailed PHP version info.

Try getting the list of usernames
No users were found.

Check for display of unnecessary information on failed login attempts
No unnecessary info is shown on failed login attempts.

***install.php* file is accessible via HTTP**
install.php is accessible via HTTP on the default location.

***upgrade.php* file is accessible via HTTP**
upgrade.php is accessible via HTTP on the default location.

***uploads* folder is browsable**
Uploads folder is not browsable.

Windows Live Writer link is present in pages' header
WLW link is present in the header.

EditURI link is present in pages' header
EditURI link is present in the header.

admin interface is delivered via HTTPS
Connection is secured via SSL.

Module/ Component based scanning report

WordPress readme found: https://processrouting.com/delivery/readme.html

- Found By: Direct Access (Aggressive Detection)
- Confidence: 100%

The external WP-Cron seems to be enabled: https://processrouting.com/delivery/wp-cron.php

- Found By: Direct Access (Aggressive Detection)
- Confidence: 60%
- References:
  - https://www.iplocation.net/defend-wordpress-from-ddos
  - https://github.com/wpscanteam/wpscan/issues/1299

WordPress version 5.5.3 identified (Latest, released on 2020-10-30).

- Found By: Rss Generator (Passive Detection)
  - https://processrouting.com/delivery/feed/,<generator>https://wordpress.org/?v=5.5.3 </generator>
  - https://processrouting.com/delivery/comments/feed/,<generator>https://wordpress.org/?v=5.5.3 </generator>

WordPress theme in use: Avada

- Location: https://processrouting.com/delivery/wp-content/themes/Avada/
- Last Updated: 2020-10-15T13:05:46.000Z
- [!] The version is out of date, the latest version is 7.1.1
- Style URL: https://processrouting.com/delivery/wp-content/themes/Avada/style.css
- Style Name: Avada
- Style URI: http://avada.theme-fusion.com/
- Description: The #1 selling theme of all time that allows you to build virtually any design style....
- Author: ThemeFusion
- Author URI: http://themeforest.net/user/ThemeFusion
- Found By: Urls In Homepage (Passive Detection)
- Version: 6.2.2 (80% confidence)
- Found By: Style (Passive Detection)
  - https://processrouting.com/delivery/wp-content/themes/Avada/style.css, Match: 'Version: 6.2.2'

Enumerating All Plugins (via Passive Methods)

Checking Plugin Versions (via Passive and Aggressive Methods)

[i] Plugin(s) Identified:

delivery-drivers-for-woocommerce

- Location: https://processrouting.com/delivery/wp-content/plugins/delivery-drivers-for-woocommerce/
- Latest Version: 2.9 (up to date)
- Last Updated: 2020-04-28T23:21:00.000Z
- Found By: Urls In Homepage (Passive Detection)

- Confirmed By: Urls In 404 Page (Passive Detection)
- Version: 2.9 (100% confidence)
- Found By: Readme - Stable Tag (Aggressive Detection)
  - https://processrouting.com/delivery/wp-content/plugins/delivery-drivers-for-woocommerce/README.txt
- Confirmed By: Readme - ChangeLog Section (Aggressive Detection)
  - https://processrouting.com/delivery/wp-content/plugins/delivery-drivers-for-woocommerce/README.txt

elfsight-pricing-table-cc

- Location: https://processrouting.com/delivery/wp-content/plugins/elfsight-pricing-table-cc/
- Found By: Urls In Homepage (Passive Detection)
- The version could not be determined.

everest-forms

- Location: https://processrouting.com/delivery/wp-content/plugins/everest-forms/
- Last Updated: 2020-10-16T06:26:00.000Z
- [!] The version is out of date, the latest version is 1.7.2
- Found By: Urls In Homepage (Passive Detection)
- Confirmed By:
- Urls In 404 Page (Passive Detection)
- Meta Tag (Passive Detection)
- Version: 1.7.0.3 (100% confidence)
- Found By: Query Parameter (Passive Detection)
  - https://processrouting.com/delivery/wp-content/plugins/everest-forms/assets/css/everest-forms.css?ver=1.7.0.3
- Confirmed By:
- Meta Tag (Passive Detection)
  - https://processrouting.com/delivery/, Match: 'Everest Forms 1.7.0.3'
- Readme - Stable Tag (Aggressive Detection)
  - https://processrouting.com/delivery/wp-content/plugins/everest-forms/readme.txt
- Readme - ChangeLog Section (Aggressive Detection)
  - https://processrouting.com/delivery/wp-content/plugins/everest-forms/readme.txt

fusion-builder

- Location: https://processrouting.com/delivery/wp-content/plugins/fusion-builder/
- Found By: Urls In Homepage (Passive Detection)
- Confirmed By: Urls In 404 Page (Passive Detection)
- The version could not be determined.

fusion-core

- Location: https://processrouting.com/delivery/wp-content/plugins/fusion-core/
- Found By: Urls In Homepage (Passive Detection)
- Confirmed By: Urls In 404 Page (Passive Detection)
- The version could not be determined.

woocommerce

- Location: https://processrouting.com/delivery/wp-content/plugins/woocommerce/
- Last Updated: 2020-11-25T01:05:00.000Z
- [!] The version is out of date, the latest version is 4.7.1
- Found By: Urls In Homepage (Passive Detection)
- Confirmed By:
- Urls In 404 Page (Passive Detection)
- Meta Generator (Passive Detection)
- [!] 1 vulnerability identified:
- [!] Title: WooCommerce < 4.6.2 - Guest Account Creation
- Fixed in: 4.6.2
- References:
  - https://wpscan.com/vulnerability/10459
  - https://developer.woocommerce.com/2020/11/05/developer-advisory-spam-orders-and-accounts-from-bots/
  - https://github.com/woocommerce/woocommerce/commit/e711a447feaf3d6020204e4319fdd5ba47c3f0b9
- Version: 4.3.3 (100% confidence)
- Found By: Query Parameter (Passive Detection)
  - https://processrouting.com/delivery/wp-content/plugins/woocommerce/assets/js/frontend/add-to-cart.min.js?ver=4.3.3
  - https://processrouting.com/delivery/wp-content/plugins/woocommerce/assets/js/frontend/woocommerce.min.js?ver=4.3.3
  - https://processrouting.com/delivery/wp-content/plugins/woocommerce/assets/js/frontend/cart-fragments.min.js?ver=4.3.3
- Confirmed By:
- Meta Generator (Passive Detection)
  - https://processrouting.com/delivery/, Match: 'WooCommerce 4.3.3'
- Readme - Stable Tag (Aggressive Detection)
  - https://processrouting.com/delivery/wp-content/plugins/woocommerce/readme.txt
- Readme - ChangeLog Section (Aggressive Detection)
  - https://processrouting.com/delivery/wp-content/plugins/woocommerce/readme.txt

Hardening Improvements

Protection

No website application firewall detected. Need to install a cloud-based WAF to prevent website hacks and DDoS attacks.

Security Headers

Missing security header for ClickJacking Protection. Alternatively, I can use Content-Security-Policy: frame-ancestors 'none'.

Missing Strict-Transport-Security security header.

Missing Content-Security-Policy directive. It is recommend to add the following CSP directives (I can use default-src if all values are the same): script-src, object-src, base-uri, frame-src

Leaked PHP version. My site is displaying my PHP version in the HTTP headers. Need to set expose_php = Off.