LeadSquared

QA Job Profile Assessment

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Answer 1)

In this situation there are following possibilities:

- New customers with coupon
- New customers without a coupon
- Existing customers with a loyalty card and no coupon
- Existing customers without a loyalty card and no coupon
- Existing customers with a loyalty card and Coupon

					existing customer	existing customer,	existing customer	existing customer,
	types of customer		new customer, no	new customer, with	with loyalty card,	no loyalty card, no	with loyalty card,	no loyalty card with
discount			coupon	coupon	no coupon	coupon	with coupon	coupon
15%			X					
10%					X		X	
20%				X			X	X
No Disc.						X		

Existing customers without loyalty and with a coupon

Therefore there are **at least 6 test cases** as we can see from the above table.

Answer 2)

After analysing the given argument I feel the conclusion is not that well reasoned at certain points. It's assumed that Ronnie's business is be doing well and that is the reason why he's opening a big shop in the adjacent town, whereas there can be many other reasons for him to open new shop at different place. It can be because of less availability of auto repair shops at the new location (and hence more need of it) or he might have done that to gain popularity and wider presence in the area, or it can just be due to availability

of excess funds on his side. So it's not correct to say that opening a new bigger shop proves that his current shop is doing good.

On the other hand it is truly said that jenny's business has seen downfall after shifting to the new location as it clearly mentions that Jenny's former location was a better site for the business. So it's clearly evident that Jenny's business erred in shifting to a new location, but no such claims can be made for Ronnie's Auto Repair business.

Different businesses have different customer segments and market needs. So it's not meaningful to compare such diverse businesses together.

Answer 3)

While testing a wireless mouse I would test the following properties:

- If the buttons are working or not. And if the scroll wheel is properly working or not.
- The range of the connectivity of the mouse and if the arrows on the illustration also lights up.

For quality check:

- What kind of wireless mouse is it- RF technology and Bluetooth. And the battery life of the mouse.
- DPI(dots per Inch) and the Sensitivity- higher the DPI, more sensitive it is.
- Shape of the mouse- the claw and the way palm fits on the mouse.
- Grip on the mouse.
- Quality of the mouse buttons and the body also padding at the bottom of the mouse.
- Lighting effect and weight of the mouse so that it is smooth and convenient for the movement and is more fascinating.
- Clicking sound and how smooth is the mouse.