

Invoice

ISK BUSINESS TECHNOLOGY LLCs

2942 AVE R,Brooklyn Ny 11229 Brooklyn Ny 11229 Call us 1800 861 6805 email us support@iskbusinesstechnology.com

Order ID :ORD10202 Order Date :24/01/2017 Order Status :Pending

Bill To Ship To

Donna Brewer Donna Brewer

4629 Livingston Chapel Road 4629 Livingston Chapel Road

Delco Delco

North Carolina North Carolina

28436 28436

Product Details

| SKU | Description | Price | Year | No. of Computer | Total |
|-----|--------------|-------|------|-----------------|-------|
| 1 | Starter Plan | 200 | 1 | 1 | 200 |
| | | | | Subtotal | 200 |

Donna Brewer

Date:24/01/2017

Signed From: 72.168.160.37

Signature



Customer Payment Agreement

| , | er (Printed Name) am entering into a Computer Maintenancith (http://iskbusinesstechnology.com/privacy-policy.php) | | one-1 | time | payme | nt o |
|-------------------------|---|----|-------|-------|--------|------|
| I understand Support | that(http://iskbusinesstechnology.com/privacy-policy.php) | is | an | Indiv | vidual | Tech |

I also understand that (http://iskbusinesstechnology.com/privacy-policy.php) will not bill my account for services rendered until I am satisfied with the service and approve the transaction

for services rendered until I am satisfied with the service and approve the transaction with a member of ISK BUSINESS TECHNOLOGY LLC Department.

Company, provides expert's tech-support for third party products.

| Furthermo | re, I agree | e, that if at any tim | e I have any issue rega | rding the pa | ayment, I wil | 1 |
|-------------|-------------|-----------------------|----------------------------|--------------|----------------|---------------|
| contact | ISK | BUSINESS | TECHNOLOGY | LLC | Billing | Departmen |
| support@i | skbusines | stechnology.com | to resolve | | | |
| the problem | m prior to | contacting my bar | nk to file a dispute, free | eze my acco | ount, stop the | payment, etc. |

I understand that (http://iskbusinesstechnology.com/privacy-policy.php) takes customer satisfaction

very seriously, and that they offer a simple dispute process to recover my funds if for any reason I am unsatisfied with the services provider.

| Printed Name : Donna Brewer | Donna Brewer |
|-----------------------------|--------------|
| | |

Date :24/01/2017 Signature



Tech Support Safety Tips from iskbusinesstechnology.com

- 1. Always watch the screen as your computer is being repaired. If your screen become non-visible, demand to be able to see what is occurring, or terminate the session.
- 2. Beware of any company claiming to be Apple. Apple is not in the business of

monitoring people computers, and will never contact you. Especially to alert you to a virus infection that may be present. If a company tells you they are Apple or calling in behalf of Apple, please notify support@iskbusinesstechnology.com and on emergency requirement call on the toll free number 1800 861 6805 (USA) within business hours PST

immediately before continuing.

3. Ask for details of the services performed with an itemized report upon completion.

Ask for detailed lists of any virii - (virus) or malware found and removed.

Beware of technical support companies contacting you starting you have any issues on your computer. Customer should always initiate a call for service.

| | Donna Brewer |
|---|--------------|
| | |
| - | |

Date :24/01/2017 Signature



iskbusinesstechnology.com Customer Dispute Resolution Process

ALL STATEMENTS OF DISPUTE MUST BE RECEIVED IN WRITING BY iskbusinesstechnology.com

- 1. Send us an email to support@iskbusinesstechnology.com or call us 1800 861 6805(USA)
- 2. Customer will need to provide their Full Name, Transaction Amount and Reason for the Dispute.
- 3. Dispute will be reviewed by ISK BUSINESS TECHNOLOGY LLC Risk Department.
- 4. When the Dispute is approved and resolved in favour of the customer by ISK BUSINESS TECHNOLOGY LLC Department,
- a Refund will be issued in the full amount that is owned to the customer.
- 5. Refund will be issued to the customer.
- 6. The Refund takes up to 7-14 business days to be delivered to the customer.
- 7. iskbusinesstechnology.com Customer (S) will be restricted to maximum sixty days dispute windows for payments.
- 8. Dispute Closed.

| | Donna Brewer | |
|------------------|--------------|---|
| | | _ |
| Date :24/01/2017 | Signature | |