

## <u>Invoice</u>

#### **Efficient Itsolutions**

Cebu IT Park , Skyrise 2 Cebu City, Philippines Call us (844) 355-9154

email us customerservice@efficientitsolutions.net

Order ID :ORD20894 Order Date :29/05/2016 Order Status :Pending

Bill To Ship To

Kurt WilliamsKurt Williams2242 NE 156th Ave2242 NE 156th Ave

Portland Portland Oregon Oregon 97230 97230

#### **Product Details**

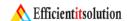
SKU	Description	Price	Year	No. of Computer	Total
1	Basic And Instant Work	99	1	1	99
				Subtotal	99

Kurt Williams

Date :29/05/2016

Signed From: 73.37.72.199

Signature



### **Customer Payment Agreement**

I, Kurt Williams (Printed Name) am entering into a Computer Maintenance Agreement with (http://efficientitsolutions.net/privacy-policy.php) a one-time payment of \$99

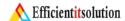
I understand that(http://efficientitsolutions.net/privacy-policy.php) is an Individual Tech Support Company, provides expert's tech-support for third party products.

I also understand that (http://efficientitsolutions.net/privacy-policy.php) will not bill my account for services rendered until I am satisfied with the service and approve the transaction with a member of Efficient Itsolution Department.

Furthermore, I agree, that if at any time I have any issue regarding the payment, I will contact Efficient Itsolution Billing Department customerservice@efficientitsolutions.net to resolve the problem prior to contacting my bank to file a dispute, freeze my account, stop the payment, etc.

I understand that (http://efficientitsolutions.net/privacy-policy.php) takes customer satisfaction very seriously, and that they offer a simple dispute process to recover my funds if for any reason I am unsatisfied with the services provider.

Printed Name : Kurt Williams	
	Kurt Williams
Date :29/05/2016	Signature



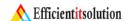
### **Tech Support Safety Tips from efficientitsolutions.net**

- 1. Always watch the screen as your computer is being repaired. If your screen become non-visible, demand to be able to see what is occurring, or terminate the session.
- 2. Beware of any company claiming to be Apple. Apple is not in the business of monitoring people computers, and will never contact you. Especially to alert you to a virus infection that may be present. If a company tells you they are Apple or calling in behalf of Apple, please notify customerservice@efficientitsolutions.net and on emergency requirement call on the toll free number (844) 355-9154 (USA) within business hours PST immediately before continuing.
- 3. Ask for details of the services performed with an itemized report upon completion.

Ask for detailed lists of any virii - (virus) or malware found and removed.

Beware of technical support companies contacting you starting you have any issues on your computer. Customer should always initiate a call for service.

	Kurt Williams	
Date :29/05/2016	Signature	



## efficientitsolutions.net Customer Dispute Resolution Process

# ALL STATEMENTS OF DISPUTE MUST BE RECEIVED IN WRITING BY efficientitsolutions.net

1. Send us an email to customerservice@efficientitsolutions.net or call us (844) 355-9154 (USA)
2. Customer will need to provide their Full Name, Transaction Amount and Reason for the Dispute.

- 3. Dispute will be reviewed by Efficient Itsolution Risk Department.
- 4. When the Dispute is approved and resolved in favour of the customer by Efficient Itsolution Department, a Refund will be issued in the full amount that is owned to the customer.
- 5. Refund will be issued to the customer.
- 6. The Refund takes up to 7-14 business days to be delivered to the customer.
- 7. efficientitsolutions.net Customer (S) will be restricted to maximum sixty days dispute windows for payments.
- 8. Dispute Closed.

	Kurt Williams	
Date :29/05/2016	Signature	