

## Invoice

ISK BUSINESS TECHNOLOGY LLCs

2942 AVE R,Brooklyn Ny 11229  
Brooklyn Ny 11229  
Call us 1800 861 6805  
email us support@iskbusinesstechnology.com

Order ID :ORD20805  
Order Date :14/02/2017  
Order Status :Pending

**Bill To**

james shields  
8119 chase dr  
arvada  
Colorado  
80003

**Ship To**

james shields  
8119 chase dr  
arvada  
Colorado  
80003

**Product Details**

SKU	Description	Price	Year	No. of Computer	Total
1	Starter Plan	99	1	1	99
				Subtotal	99

james shields

Date :14/02/2017  
Signed From : 50.155.138.251

Signature

## **Customer Payment Agreement**

I, james shields (Printed Name) am entering into a Computer Maintenance Agreement with (<http://iskbusinessstechnology.com/privacy-policy.php>) a one-time payment of \$99

I understand that(<http://iskbusinessstechnology.com/privacy-policy.php>) is an Individual Tech Support Company, provides expert's tech-support for third party products.

I also understand that (<http://iskbusinessstechnology.com/privacy-policy.php>) will not bill my account for services rendered until I am satisfied with the service and approve the transaction with a member of ISK BUSINESS TECHNOLOGY LLC Department.

Furthermore, I agree, that if at any time I have any issue regarding the payment, I will contact ISK BUSINESS TECHNOLOGY LLC Billing Department [support@iskbusinessstechnology.com](mailto:support@iskbusinessstechnology.com) to resolve the problem prior to contacting my bank to file a dispute, freeze my account, stop the payment, etc.

I understand that (<http://iskbusinessstechnology.com/privacy-policy.php>) takes customer satisfaction very seriously, and that they offer a simple dispute process to recover my funds if for any reason I am unsatisfied with the services provider.

Printed Name : james shields

james shields

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Date :14/02/2017

Signature

## **Tech Support Safety Tips from iskbusinessstechnology.com**

1. Always watch the screen as your computer is being repaired. If your screen become non-visible, demand to be able to see what is occurring, or terminate the session.

2. Beware of any company claiming to be Apple. Apple is not in the business of

monitoring people computers, and will never contact you. Especially to alert you to a virus infection that may be present. If a company tells you they are Apple or calling in behalf of Apple, please notify [support@iskbusinessstechnology.com](mailto:support@iskbusinessstechnology.com) and on emergency requirement call on the toll free number 1800 861 6805 (USA) within business hours PST

immediately before continuing.

3. Ask for details of the services performed with an itemized report upon completion.

Ask for detailed lists of any virii - (virus) or malware found and removed.

Beware of technical support companies contacting you starting you have any issues on your computer. Customer should always initiate a call for service.

james shields

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Date :14/02/2017

Signature

**iskbusinesstechnology.com Customer Dispute Resolution Process**  
**ALL STATEMENTS OF DISPUTE MUST BE**  
**RECEIVED IN WRITING BY iskbusinesstechnology.com**

1. Send us an email to support@iskbusinesstechnology.com or call us 1800 861 6805(USA)
- 2.Customer will need to provide their Full Name, Transaction Amount and Reason for the Dispute.
3. Dispute will be reviewed by ISK BUSINESS TECHNOLOGY LLC Risk Department.
4. When the Dispute is approved and resolved in favour of the customer by ISK BUSINESS TECHNOLOGY LLC Department,  
a Refund will be issued in the full amount that is owned to the customer.
5. Refund will be issued to the customer.
6. The Refund takes up to 7-14 business days to be delivered to the customer.
7. iskbusinesstechnology.com Customer (S) will be restricted to maximum sixty days dispute windows for payments.
8. Dispute Closed.

james shields

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Date :14/02/2017

Signature