

Invoice

Efficient Itsolutions

Cebu IT Park , Skyrise 2
Cebu City, Philippines
Call us (844) 355-9154
email us customerservice@efficientitsolutions.net

Order ID :ORD19510
Order Date :29/05/2016
Order Status :Pending

Bill To

John M. Cohen
3000 Olympic Blvd., Suite 1310
Santa Monica
California
90404

Ship To

John M. Cohen
3000 Olympic Blvd., Suite 1310
Santa Monica
California
90404

Product Details

| SKU | Description | Price | Year | No. of Computer | Total |
|-----|-----------------|-------|------|-----------------|-------|
| 1 | super user plan | 299 | 1 | 1 | 299 |
| | | | | Subtotal | 299 |

John M. Cohen

Date :29/05/2016
Signed From : 68.108.245.3

Signature

Customer Payment Agreement

I, John M. Cohen (Printed Name) am entering into a Computer Maintenance Agreement with (<http://efficientitsolutions.net/privacy-policy.php>) a one-time payment of \$299

I understand that(<http://efficientitsolutions.net/privacy-policy.php>) is an Individual Tech Support Company, provides expert's tech-support for third party products.

I also understand that (<http://efficientitsolutions.net/privacy-policy.php>) will not bill my account for services rendered until I am satisfied with the service and approve the transaction with a member of Efficient Itsolution Department.

Furthermore, I agree, that if at any time I have any issue regarding the payment, I will contact Efficient Itsolution Billing Department customerservice@efficientitsolutions.net to resolve the problem prior to contacting my bank to file a dispute, freeze my account, stop the payment, etc.

I understand that (<http://efficientitsolutions.net/privacy-policy.php>) takes customer satisfaction very seriously, and that they offer a simple dispute process to recover my funds if for any reason I am unsatisfied with the services provider.

Printed Name : John M. Cohen

John M. Cohen

Date :29/05/2016

Signature

Tech Support Safety Tips from efficientitsolutions.net

1. Always watch the screen as your computer is being repaired. If your screen become non-visible, demand to be able to see what is occurring, or terminate the session.

2. Beware of any company claiming to be Apple. Apple is not in the business of monitoring people computers, and will never contact you. Especially to alert you to a virus infection that may be present. If a company tells you they are Apple or calling in behalf of Apple, please notify customerservice@efficientitsolutions.net and on emergency requirement call on the toll free number (844) 355-9154 (USA) within business hours PST immediately before continuing.

3. Ask for details of the services performed with an itemized report upon completion.

Ask for detailed lists of any virii - (virus) or malware found and removed.

Beware of technical support companies contacting you starting you have any issues on your computer. Customer should always initiate a call for service.

John M. Cohen

Date :29/05/2016

Signature

efficientitsolutions.net Customer Dispute Resolution Process
ALL STATEMENTS OF DISPUTE MUST BE
RECEIVED IN WRITING BY efficientitsolutions.net

1. Send us an email to customerservice@efficientitsolutions.net or call us (844) 355-9154 (USA)
2. Customer will need to provide their Full Name, Transaction Amount and Reason for the Dispute.
3. Dispute will be reviewed by Efficient Itsolution Risk Department.
4. When the Dispute is approved and resolved in favour of the customer by Efficient Itsolution Department, a Refund will be issued in the full amount that is owned to the customer.
5. Refund will be issued to the customer.
6. The Refund takes up to 7-14 business days to be delivered to the customer.
7. efficientitsolutions.net Customer (S) will be restricted to maximum sixty days dispute windows for payments.
8. Dispute Closed.

John M. Cohen

Date :29/05/2016

Signature