



# **Invoice**

#### ISK BUSINESS TECHNOLOGY LLCs

2942 AVE R,Brooklyn Ny 11229 Brooklyn Ny 11229 Call us (866) 209-1643 email us support@iskbusinesstechnology.com

Order ID :ORD19937 Order Date :16/01/2017 Order Status :Pending

Bill To Ship To

john l joynesjohn l joynes1834 Burley Lane1834 Burley Laneannapolisannapolis

Maryland Maryland 21d409 6049 21d409 6049

#### **Product Details**

SKU	Description	Price	Year	No. of Computer	Total
1	Premium Plan	500	10	1	500
				Subtotal	500

john I joynes

Date:16/01/2017

Signed From: 71.206.23.53

Signature



## **Customer Payment Agreement**

I, john l joynes (Printed Name) am entering into a Computer Maintenance Agreement with (http://iskbusinesstechnology.com/privacy-policy.php) a one-time payment of \$500

 $I \ \ understand \ \ that (http://iskbusinesstechnology.com/privacy-policy.php) \ \ is \ \ an \ \ Individual \ \ Tech \ Support$ 

Company, provides expert's tech-support for third party products.

I also understand that (http://iskbusinesstechnology.com/privacy-policy.php) will not bill my account

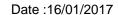
for services rendered until I am satisfied with the service and approve the transaction with a member of ISK BUSINESS TECHNOLOGY LLC Department.

Furthermore, I agree, that if at any time I have any issue regarding the payment, I will contact ISK BUSINESS TECHNOLOGY LLC Billing Department support@iskbusinesstechnology.com to resolve

the problem prior to contacting my bank to file a dispute, freeze my account, stop the payment, etc.

I understand that (http://iskbusinesstechnology.com/privacy-policy.php) takes customer satisfaction very seriously, and that they offer a simple dispute process to recover my funds if for any john I joynes reason I am unsatisfied with the services provider.

Printed Name: john l joynes





Date :16/01/2017 Signature



## **Tech Support Safety Tips from iskbusinesstechnology.com**

- 1. Always watch the screen as your computer is being repaired. If your screen become non-visible, demand to be able to see what is occurring, or terminate the session.
- 2. Beware of any company claiming to be Apple. Apple is not in the business of

monitoring people computers, and will never contact you. Especially to alert you to a virus infection that may be present. If a company tells you they are Apple or calling in behalf of Apple, please notify support@iskbusinesstechnology.com and on emergency requirement call on the toll free number (866) 209-1643 (USA) within business hours PST

immediately before continuing.

3. Ask for details of the services performed with an itemized report upon completion.

Ask for detailed lists of any virii - (virus) or malware found and removed.

Beware of technical support companies contacting you starting you have any issues on your computer. Customer should always initiate a call for service.

	john I joynes
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Date :16/01/2017 Signature

Date: 16/01/2017



# iskbusinesstechnology.com Customer Dispute Resolution Process

# ALL STATEMENTS OF DISPUTE MUST BE RECEIVED IN WRITING BY iskbusinesstechnology.com

- 1. Send us an email to support@iskbusinesstechnology.com or call us (866) 209-1643(USA)
- 2. Customer will need to provide their Full Name, Transaction Amount and Reason for the Dispute.
- 3. Dispute will be reviewed by ISK BUSINESS TECHNOLOGY LLC Risk Department.
- 4. When the Dispute is approved and resolved in favour of the customer by ISK BUSINESS TECHNOLOGY LLC Department,
- a Refund will be issued in the full amount that is owned to the customer.
- 5. Refund will be issued to the customer.
- 6. The Refund takes up to 7-14 business days to be delivered to the customer.
- 7. iskbusinesstechnology.com Customer (S) will be restricted to maximum sixty days dispute windows for payments.
- 8. Dispute Closed.

john I joynes	
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Date :16/01/2017 Signature