Customer Segmentation Report

Number of Clusters: 9

Davies-Bouldin Index: 1.01

Key Insights:

- 1. Customers are divided into 9 segments based on spending, transactions, and product variety.
- 2. Some clusters contain high-value customers who purchase frequently, while others have occasional buyers.
- 3. The segmentation helps in targeted marketing and personalized offers.
- 4. PCA visualization shows distinct groups, indicating meaningful segmentation.
- 5. Cluster sizes vary, with the smallest having 13 customers and the largest 28. Recommendation: Focus on high-value clusters for premium offers. Engage low-value clusters with promotions to increase retention