Exploratory Data Analysis (EDA) Report

Business Insights

- 1. **High-Value Customers Drive Revenue**: A small percentage of customers contribute to the majority of sales, indicating the presence of high-value customers.
- 2. **Seasonal Trends in Transactions**: Transactions show periodic spikes, suggesting seasonality in purchase behaviour. Strategic marketing campaigns can target these peak periods.
- 3. **Product Preferences Differ by Region**: Certain product categories are more popular in specific regions, highlighting the need for localized marketing strategies.
- 4. **Customer Retention Needs Improvement**: Many customers make only a single purchase. Implementing loyalty programs could enhance retention.