Hrishikesh Hete

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EDUCATION

The University of Texas at Dallas — Richardson, TX
Master Of Science, Information Technology and Management — *August 2023 - May 2025*

University of Mumbai — Mumbai,India
Bachelor Of Technology, Computer Engineering — *August 2018 - May 2022*

EXPERIENCE

Product Analyst — January 2025 - April 2025
Klimt and Design — *Austin, TX*
- Collaborated with cross-functional teams to implement insights from A/B testing into product decisions, improving overall strategy effectiveness.
- Researched AI UX trends to guide three prototype designs with personalization and adaptive UI.
- Ran A/B tests using AI analytics, boosting click-through rates by 15% and form submissions by 10%.

Data Science Intern — December 2022 - January 2023
Twilearn EduTech — *Remote*
- Created a SEO-focused Data Analytics curriculum, increasing efficiency and outcomes by 40% engaging over 1000 plus students.
- Used keyword optimization and content strategy to enhance course engagement.

Data Analytics Intern — March 2022 - April 2022
KPMG (Forage) — *Remote*
- Validated predictive models with 90% accuracy to enhance businessdecision-making. Validated predictive models with 90% accuracy, providing data-backed recommendations to stakeholders.
- Applied statistical analysis techniques to evaluate marketing KPIs and performance trends.

Data Analyst Intern — December 2019 - March 2020
Designs-N-Dimensions — *Mumbai, India*
- Designed and implemented tracking systems for 15+ construction projects using Excel formulas such as VLOOKUP(), IF(), INDEX-MATCH, and SUMIFS() to clean, merge, and transform data.
- Developed audit-ready cost sheets using PivotTables, Slicers, and dynamic charts in Excel, enhancing process transparency and enabling data-driven decision-making—resulting in a 30% improvement in operational efficiency.

PROJECTS

Planora Events | *MS Office, LucidChart, Figma* — January 2025 - April 2025
- Developed BPMN and activity diagrams to model end-to-end event workflows, including client requests, vendor coordination, and feedback collection.
- Designed a responsive UI prototype in Figma with 8+ screens focused on booking, invoicing, and event tracking.
- Led weekly collaboration sessions, managed team deliverables, and co-authored a comprehensive 50-page project report detailing system design and implementation.

IT Service Ticket Overview Dashboard | *Power BI, Excel, DAX* — February 2025 - March 2025
- Designed an interactive Power BI dashboard to track over 19,000+ IT service tickets across Calls, Chats, Emails, and Escalations.
- Used DAX to calculate SLA resolution times, with visual breakdowns by quarter, channel, and category.
- Enabled clear insights into performance metrics and issue trends, reducing manual reporting effort by 40%.

COVID Relief Impact Analysis for Restaurants | *SQL, Excel, Tableau* — October 2024 - November 2024
- Conducted trend analysis and outlier detection in RRF fund distributions based on ownership demographics and region.
- Performed statistical inference and hypothesis testing using R to examine $28.6B in funding outcomes.
- Developed Tableau dashboards highlighting disparities and quality improvement opportunities in public health response.

Risk Analytics for Trucking Industry | *HDFS, Apache Hive, R programming* — January 2024 - March 2024
- Developed risk models using hypothesis testing to detect high-risk behaviors and assess intervention impacts.
- Automated data pipelines in Hive to optimize retrieval of large-scale structured safety data.
- Developed Tableau dashboards highlighting disparities and quality improvement opportunities in public health response.

TECHNICAL SKILLS

Programming Languages: Python, R, SAS, SQL, HTML, CSS, JavaScript, Shell Scripting, Java, C++, Scala, MATLAB
Frameworks/Visualizations Tools: Microsoft Excel (Advanced), Tableau, Power BI, SAP, KPI's, DAX GCP, AWS, Azure, Alteryx, Kibana, Apache Spark, Databricks, Looker,
Libraries: Pandas, NumPy, Matplotlib, Seaborn, Scikit-learn, TensorFlow, Keras, SpaCy, BERT, OpenCV, PyTorch, PySpark, Statsmodels, Plotly, NLTK
Soft Skills: Analytical Thinking, Communication, Problem Solving, Collaboration, Attention to Detail, Time Management, Critical Thinking, Adaptability, Creativity, Leadership
Other: ETL Processes, Data Modeling, Root Cause Analysis, Business Rule Mapping, Trend Analysis, Kinaxis, A/B Testing, Data Warehousing, Agile/Scrum Methodology, JIRA, Data Lake Architecture

CERTIFICATIONS

Microsoft Certified: Azure Fundamentals