

HEATHER RISSE

Former Agile Project Manager and Scrum Master turned Software Engineer with full-stack experience. Passionate about problem-solving and building cool things.

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EXPERIENCE

Software Engineering Fellow

General Assembly

📅 12/2020 - 03/2021

- Full-time fellow in the Software Engineering Immersive program that includes over 400 hours of professional training over the course of 12 weeks
- Designed and built full-stack web applications including CRUD functionality utilizing Javascript, React, Express, MongoDB, PostgreSQL, HTML, CSS, Ruby, and Rails

Senior Program Manager

Alert Innovation

📅 05/2019 - 11/2020 📍 Billerica, MA

- Led multiple teams of Java developers utilizing Jira, Bitbucket and Git to ensure teams had few blockers and could focus on code
- Jira Administrator
- Integral member in design of new Agile Process "The Alert Way"; influenced and coached leadership and team leads to think more Agile
- Improved team performance through new process, enhanced communication channels, and cross-team coordination

Agile Coach

Staples, Inc

📅 07/2017 - 05/2019 📍 Framingham, MA

- Created and executed roadmap to improve Agility team by team
- Facilitated regular Agile and SAFe training; coached teams and individuals towards process improvements
- Designed and drove Jira rollout; worked with teams across Staples for understanding and adoption

Senior Agile Project Manager

BostonLogic Technology Partners

📅 01/2017 - 07/2017 📍 Boston, MA

- Rolled out product development process improvements that integrated QA; worked with all teams to promote Jira adoption
- Managed competing priorities between five departments to keep product development team working on the highest priorities
- Facilitated regular Scrum Ceremonies; championed Agile practices across the business

SKILLS

Programming Languages

Javascript

HTML

CSS

React

Ruby

Rails

MongoDB

PostgreSQL

NoSQL

OracleSQL

Tools

Jira

Bitbucket

GitHub

Git

STRENGTHS

★ Collaborator

Initiate conversations between the right people for the best results

EDUCATION

Software Engineering Immersive Certificate

General Assembly

B.S. Business Management

Boston College Carroll School of Management

PASSIONS



Bronze Medalist at USA Volleyball Open National Championship

EXPERIENCE

Senior Agile Project Manager

Infinata

📅 10/2014 - 12/2016 📍 Boston, MA

- Scrum Master, Agile Coach, Jira Admin; facilitated all Scrum ceremonies for three teams and promoted Agile practices across the company
 - Removed blockers and handled inter-dependencies by coordinating between teams and altering resource allocation
 - Worked with internal and external stakeholders to prioritize tasks with the highest user value; leveraged technical experience to communicate timeline and scope
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Portfolio Analyst

Boston Capital

📅 08/2012 - 10/2014 📍 Boston, MA

- Utilized Crystal Reports to build and deliver quarterly and custom reports to internal and external stakeholders
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Financial Analyst

Monster Worldwide

📅 12/2010 - 08/2012 📍 Maynard, MA

- Rolled out new software to simplify sales compensation process
- Responsible for monthly sales compensation of hundreds of employees nationwide

CERTIFICATION

Scaled Agile Certifications (SAFe®)

SAFe Program Consultant, SAFe Advanced Scrum Master, SAFe Release Train Engineer, SAFe Agilist

Certified Scrum Master

ScrumAlliance