

# HEATHER RISSO

## Full-Stack Software Engineer

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📍 <https://heather-risso.netlify.app>



## SUMMARY

Full-stack software engineer with a passion for solving complex problems and building high-quality software. With over 8yrs experience in the industry as a scrum master and agile coach, I've gained technical skills as well as collaboration skills along the way. I've always been passionate about software which inspired me to pursue software engineering as a career. I'm excited to bring my experience in agile software environments to a mission-driven organization that can foster my growth.

## EXPERIENCE

### Software Engineering Fellow

#### General Assembly

📅 12/2020 - 03/2021 📍 Remote

- Full-time fellow in the Software Engineering Immersive program; includes over 400 hours of professional training over the course of 12 weeks
- Designed and built full-stack web applications from scratch including CRUD functionality utilizing Javascript, React, Express, MongoDB, PostgreSQL, HTML, CSS, Ruby, and Rails

### Senior Program Manager

#### Alert Innovation

📅 05/2019 - 11/2020 📍 Billerica, MA

- Led 3 teams of Java developers utilizing Jira, Bitbucket and Git to ensure teams had no blockers and could focus on code
- Jira Administrator
- Integral member in design of new Agile Process "The Alert Way"; influenced and coached leadership and team leads to think more Agile
- Improved team performance through new process, enhanced communication channels, and cross-team coordination

### Agile Coach

#### Staples, Inc

📅 07/2017 - 05/2019 📍 Framingham, MA

- Created and executed roadmap to improve Agility team by team
- Facilitated regular Agile and SAFe training; coached teams and individuals towards process improvements
- Designed and drove Jira rollout; worked with teams across Staples for understanding and adoption

## SKILLS

### Software Development

Javascript

HTML

CSS

React

Ruby

Rails

MongoDB

PostgreSQL

NoSQL

Oracle SQL

Node.js

GitHub

Git

Bitbucket

### Project Management

Jira

Trello

Scrum

SAFe

Agile

## PROJECTS

### Bookclub

🌐 <https://bookclub-project.netlify.app/>

Bookclub web app with authentication, full CRUD capability, and RESTful API built with Ruby on Rails and React

### Linterna

🌐 <https://linterna-lamps.netlify.app/>

Lamp appreciation web app with authentication, full CRUD capability, and RESTful API built with Express, MongoDB, and React

### Volleyball Playbook

🌐 <https://volleyball-playbook.netlify.app>

Volleyball coach's web app built with React and backend API through Airtable

## EXPERIENCE

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### Senior Agile Project Manager

#### BostonLogic Technology Partners

📅 01/2017 - 07/2017    📍 Boston, MA

- Rolled out product development process improvements that integrated QA; worked with all teams to promote Jira adoption
- Managed competing priorities between five departments to keep product development team working on the highest priorities
- Facilitated regular Scrum Ceremonies; championed Agile practices across the business

### Technical Agile Project Manager

#### Infinata

📅 10/2014 - 12/2016    📍 Boston, MA

- Scrum Master, Agile Coach, Jira Admin; facilitated all Scrum ceremonies for three teams and promoted Agile practices across the company
- Removed blockers and handled inter-dependencies by coordinating between teams and altering resource allocation
- Worked with internal and external stakeholders to prioritize tasks with the highest user value; leveraged technical experience to communicate timeline and scope

### Portfolio Analyst

#### Boston Capital

📅 08/2012 - 10/2014    📍 Boston, MA

- Utilized Crystal Reports to build and deliver quarterly and custom reports to internal and external stakeholders

### Financial Analyst

#### Monster Worldwide

📅 12/2010 - 08/2012    📍 Maynard, MA

- Rolled out new software to simplify sales compensation process
- Responsible for monthly sales compensation of hundreds of employees nationwide

## EDUCATION

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### Software Engineering

#### Immersive Certificate

#### General Assembly

### B.S. Business Management

#### Boston College Carroll School of Management

## CERTIFICATION

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#### Scaled Agile Certifications (SAFe®)

SAFe Program Consultant, SAFe Advanced Scrum Master, SAFe Release Train Engineer, SAFe Agilist

#### Certified Scrum Master

ScrumAlliance

## STRENGTHS

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### Problem Solver

Driven by the opportunity to solve problems and make an impact



### Collaborator

Working together with the right people yields the best results

## PASSIONS

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**Bronze Medalist at USA Volleyball Open National Championship**