

Fusion ERP

HEALTH CENTER (Web)

Software Requirements Specification (OS2 Module)

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1. Introduction

Introduction about the Fusion - A brief description

FusionIIIT stands as a testament to the seamless integration and automation of diverse functions within PDPM Indian Institute of Information Technology, Design and Manufacturing, Jabalpur. Crafted with precision using Python 3.8 and powered by the Django Web framework, this initiative is a student-driven endeavor designed to elevate the institute's operational landscape. Encompassing everything from efficient administration management to academic prowess and miscellaneous departmental tasks, FusionIIIT is a holistic solution that harmonizes the intricacies of campus life.

In simpler terms, FusionIIIT is not just a tool – it's a helpful friend, making life at PDPM IIITDM Jabalpur more organized and enjoyable for everyone.

Purpose of the module

The purpose of the project entitled **PRIMARY HEALTH CENTRE MANAGEMENT SYSTEM** is to computerize the Office Management and to manage different activities related to Primary Health Centre of PDPM IIITDM Jabalpur. We aim to develop software, which is user-friendly, simple, fast, and cost – effective. The system includes registration of patients, storing their details into the system and maintaining the records of medical stock inventory. It includes a facility to view all the previous appointments and prescriptions of the patient. Users can search availability of a doctor and timings of their availability. Traditionally, it was done manually.

Scope of the module - Actors, Functionalities

The users of this module will be the registered students at the Institute (PDPM IIITDM Jabalpur), Faculty Members and their dependencies (family members). This software system will be a Mobile application-based Health Care Management System to be used by the above-mentioned people. Interface will enable the actors to view schedules for consulting doctors, to keep track of their health records. The compounder will be able to update the Doctor's schedule and patient log, manage the inventory, and make announcements of updates.

2. User/Actor characteristics

There are mainly two types of users that interact in this system.

Patient (Students & Employees)

Patients should have access to the following features:

View doctor schedule: Patients should be able to see the schedule of doctors and their availability.

View announcements: Patients should be able to view important announcements from the health center.

Apply for medical relief: Patients should be able to apply for medical relief if needed.

View health record: Patients should have access to their own health records.

Request ambulance: Patients should be able to request an ambulance in case of emergencies.

Provide feedback: Patients should be able to provide feedback on their experiences.

Make appointment request: Patients should be able to request an appointment with a doctor.

Patients who are staff (Employee) should have additional access to:

Dependency health record: Staff members should be able to manage the health records of their dependents.

Apply for medical relief: Patients (specifically employees) should be able to apply for medical relief if needed.

Compounder

Compounder should have the following features:

Update doctor schedule: Compounder should be able to update the schedule of doctors.

Update patient log: Compounder should be able to update patient logs and records.

Make announcements: Compounder should be able to create and publish announcements.

Generate reports: Compounder should be able to generate reports based on various parameters.

Forward medical relief: Compounder should be able to process and forward medical relief requests.

Manage inventory: Compounder should be able to manage the inventory of medicines and medical supplies.

Process appointment requests: Compounder should be able to process appointment requests from patients.

Process ambulance requests: Compounder should be able to process ambulance requests from patients.

View feedback from patients: Compounder should be able to view feedback provided by patients.

3. Functional Requirements

User Authentication: The system should have a secure user authentication mechanism to ensure that only registered students, faculty members, dependents, and compounders can access the application.

User Roles and Permissions: Different user roles (students, faculty, dependents, compounders) with specific permissions should be defined to regulate access to various features and data within the application.

Doctor's Schedule: The system should display the schedule of consulting doctors, including their availability, timings, and consultation slots. Users should be able to request, book, or cancel appointments through the application.

Health Records Management: Users should have the ability to view and update their health records, including medical history, prescriptions, and appointments. The system should allow users to upload relevant health documents or reports.

Compounder's Features: Compounders should be able to update doctor schedules, including adding or modifying consultation slots. Inventory management functionalities for tracking medical supplies, updating stock levels, and generating alerts for low inventory.

Use case diagram.



Use case description.

UC ID	UC#1		
Use case Name	view_health_record		
Description	Our system empowers patients to effortlessly track real-time health updates and access historical records for themselves and dependents. User-friendly and secure, it transforms health management into a personalized, proactive experience.		
Actor	Patient		
Precondition	The Patient is logged in into the system.		
Main Flow	1	The patient opens the "View Health Record" section.	
	2	The system displays a list of health records along with their latest statues[A1]	
Post conditions	The health records are reflected in the database.		
Alternate Flow	A1	1	If a newly registered patient has no existing health records to view.
Sub Flow	1	The patient goes to manage dependencies.	
	2	The patient also view health records of their dependencies[SA1]	
	3	The patient can add/delete a dependency.	
Alternate Sub Flow	SA1	If no dependencies exist, the system notifies the patient that no dependent health records are currently available.	
Global Alternate Flow	GA1	Due to high traffic, logging in may be temporarily affected. We apologize for the inconvenience	
	GA2	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.	

UC ID	UC#2	
Use case Name	apply_for_medical_reimbursement	
Description	The "apply_for_medical_reimbursement" use case allows employees to apply for medical relief by requesting a medical certificate. This certificate is official documentation to support their need for medical assistance or leave due to health reasons.	
Actor	Patient(employee)	
Precondition	The employee logged in to the system.	
Main Flow	1	The employee navigates to the "medical relief" section.
	2	The system displays a form.
	3	The employee fills out the form.[A1]
	4	The system asks for a confirmation
	5	The employee confirms the submission[A2]
	6	The system returns to the employee 'Dashboard'
Postconditions	The form was successfully submitted and stored in the database.	

Alternate Flow	A1	1	The employee chooses not to confirm but rather chooses to cancel.
Sub Flow	NIL		
Global Alternate Flow	GA1	The employee can 'cancel' the procedure at any time by exercising such an option and will be directed to the dashboard.	
	GA2	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.	

UC ID	UC#3		
Use case Name	view_doctor_schedule		
Description	The "View Doctor Schedule" use case allows patients to view doctor schedules in PHC through the Fusion portal.		
Actor	Patient		
Precondition	The patient is logged in into the system.		
Main Flow	1	The patient navigates to the "View Doctor Schedule" section.	
	2	The system displays doctor schedules.	
	3	The patient view doctor schedule and book appointment accordingly	
Post conditions	The patient viewed the doctor schedule		
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.	

UC ID	UC#4		
Use case Name	view_pathologist_schedule		
Description	The "View Pathologist Schedule" use case allows patients to view pathologist schedules in PHC through the Fusion portal.		
Actor	Patient		
Precondition	The patient is logged in into the system.		
Main Flow	1	The patient navigates to the "View Pathologist Schedule" section.	
	2	The system displays a pathologist schedule.	

	3	The patient views the schedule.
Post conditions		The updated pathologist schedule information is reflected in the database.
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.

UC ID	UC#5	
Use case Name	view_announcements	
Description	The "view_announcement" use case allows patient to see the latest announcement made on the Fusion portal by the compounder.	
Actor	Patient	
Precondition	The patient is logged in into the system.	
Main Flow	1	The patient navigates to the "Announcement" section.
	2	The patient sees the latest announcements.
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.

UC ID	UC#6	
Use case Name	give_feedback	
Description	The "give_feedback" use case allows a patient to provide his/her feedback on the Fusion portal by the compounder.	
Actor	Patient	
Precondition	The patient is logged in into the system.	
Main Flow	1	The patient navigates to the "Feedback" section.
	2	The patient fills the feedback form.
	3	The patient submits the form.
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.

UC ID	UC#7	
Use case Name	update_patient_health_record	
Description	Compounder have the capability to diligently update patient logs, ensuring they accurately reflect the latest treatments and any changes in the health record, promoting comprehensive and up-to-date patient information	
Actor	Compounder	
Precondition	The Compounder is logged in into the system.	

Main Flow	1	The compounder opens the "update Health Record" section of a specific patient.	
	2	The system displays previous list of health records.[A1]	
	3	Compounder enter new records of latest appointment happened.[A2]	
Post conditions	The health records changes/updates are reflected in the database.		
Alternate Flow	A1	1	If a newly registered patient has no existing health records to view.
	A2	1	If the appointment was canceled, nothing new happened in the health record.
Sub Flow	The compounder also update health records of their dependencies[SA1]		
Alternate Sub Flow	SA1	If no dependencies exist, the system notifies the compounder that no dependent health records are currently available.	
Global Alternate Flow	GA1	Due to high traffic, logging in may be temporarily affected. We apologize for the inconvenience	
	GA2	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.	

UC ID	UC#8		
Use case Name	manage_inventory		
Description	The "manage_inventory" use case allows the compounder to check the available stocks of medicines, blood and beds available and update accordingly through the Fusion portal.		
Actor	Compounder		
Precondition	The compounder is logged in into the system.		
Main Flow	1	The compounder navigates to the "Inventory" section.	
	2	The compounder goes to the medicines section.	
	3	The compounder selects a medicine to update if required.	
	4	The compounder goes to the blood bank section and updates if required.	
	5	The compounder goes to the bed section and updates if required.	
Post conditions	The updated information is reflected in the database.		
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.	

UC ID	UC#9		
Use case Name	forward_medical_reimbursement		

Description	The "forward_medical_reimbursement " use case enables the compounder to either approve or deny a patient's request for medical relief.		
Actor	Compounder		
Precondition	The compounder logged in to the system.		
Main Flow	1	The compounder chose the option to see the pending requests for medical relief.	
	2	The system presents a list of the pending requests for leave.	
	3	The compounder selects one of the ' pending requests for medical relief' to view details.	
	4	A form containing the details of the medical relief request gets displayed along with options for actions to be taken	
	5	The compounder chooses an action [A1]	
	6	The System asks for a confirmation	
	7	The compounder confirms for the action [A2]	
	8	The system presents an acknowledgment including all the furnished details of the leave request and action taken	
	9	The system returns to the compounder 'Dashboard'	
Postconditions	The updated information about medical relief is reflected in the database.		
Alternate Flow	A1	1	In the case of the 'reject' option, the system seeks the reason/comments from the compounder. The compounder provides the comments and confirm
		2	Post-condition – The system returns to the compounder 'Dashboard' – initial screen.
	A2	1	The compounder chooses not to confirm.
		2	Post-condition – The system displays the form with the data filled in so far.
Sub Flow	The employee is notified of the compounder action as the status update of the application		
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.	

UC ID	UC#10
Use case Name	update_doctor_schedule
Description	The "Update Doctor Schedule" use case allows the compounder to update doctor schedules in PHC through the Fusion portal.

Actor	Compounder		
Precondition	The Compounder is logged in into the system.		
Main Flow	1	The Compounder navigates to the "Update Doctor Schedule"section.	
	2	The system displays a list of doctor schedules	
	3	The compounder update doctor schedules accordingly	
Post conditions	The updated doctor schedule information is reflected in the database.		
Alternate Flow	A1	1	No doctor is available so compounder not update any schedule, Only reviewed it.
Sub Flow	NIL		
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.	

UC ID	UC#11		
Use case Name	update_pathologist_schedule		
Description	The "Update Pathologist Schedule" use case allows the compounder to update pathologist schedules in PHC through the Fusion portal.		
Actor	Compounder		
Precondition	The Compounder is logged in into the system.		
Main Flow	1	The Compounder navigates to the "Update Pathologist Schedule" section.	
	2	The system displays a list of pathologist schedules.	
	3	The compounder updates pathologist schedules accordingly.	
Post conditions	The updated pathologist schedule information is reflected in the database.		
Alternate Flow	A1	1	No pathologist is available so compounder not update any schedule, Only reviewed it.
Sub Flow	NIL		
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.	

UC ID	UC#12	
Use case Name	make_announcements	
Description	The "make_announcement" use case allows patient to see the latest announcement made on the Fusion portal by the compounder.	
Actor	Compounder	
Precondition	The compounder is logged in into the system.	
Main Flow	1	The compounder navigates to the "Announcement" section.
	2	The patient makes the latest announcements.
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.

UC ID	UC#13	
Use case Name	generate_report	
Description	The "generate_report" use case allows the compounder to generate a medical report of a patient on the Fusion portal by the compounder.	
Actor	Compounder	
Precondition	The compounder is logged in into the system.	
Main Flow	1	The compounder navigates to the health records of a patient.
	2	The compounder navigates to generate report.
	3	The compounder fills the required details.
	4	Submit the form.
Global Alternate Flow	GA1	If a technical error occurs during the execution of any action (e.g., database failure, server issues), the system displays an error message and logs the incident.

User Interfaces

The user interface should comply with the color scheming and dashboard design of the FUSIONIIT. Users should be able to navigate from one functionality to another. Inter module navigation should be smooth. All the functionalities should be easy to use and no specific training should be required for the usage of the module.

Tech Stack used.

- Python
- Django
- PostgreSQL

4. Non - Functional Requirements

Performance

A college portal's performance is a crucial non-functional need that guarantees the system reacts quickly to user input. This calls for low downtime, speedy page loads, and effective data processing. The smooth and responsive user experience that an optimized performance ensures is crucial for staff, instructors, and students who depend on the portal for a variety of administrative and academic activities.

Security

For a college portal handling sensitive student and institutional data, security is critical. It is imperative to put strong security measures in place to guard against data breaches, unauthorized access, and other cyberthreats. These measures include encryption, authentication, and access controls. Reliability and privacy of the data kept in the portal are contingent upon a strong security framework.

Usability

Usability is centered on how easy it is to use the college portal. Users of all technical skill levels can engage with the portal effectively thanks to its simple and intuitive interface. Setting usability as a top priority increases user satisfaction, lowers the learning curve, and encourages academics, administrative staff, and students to utilize the portal frequently.

Maintainability

The college portal's maintainability refers to how easily it can be updated, changed, and maintained over time. Updates, bug repairs, and the addition of new features may all be completed quickly on a well-maintained system. By doing this, you may lengthen the portal's lifecycle and save overall maintenance costs by ensuring that it can adapt to changing institutional requirements and technology improvements.

Scalability

A college portal must be scalable to handle different usage levels. The portal should be able to handle increases in traffic without experiencing any performance deterioration as the user base grows or during periods of heightened activity. To ensure that the site is

future-proof and capable of keeping up with changing user demands and technology improvements, scalability is crucial.

5. Module dependencies with other fusion modules

UI level dependencies

Notification Module :

Essential for communication, the Notification module handles the appointment requests, feedback reviews, ambulance requests, announcements.

Dashboard Module :

The Dashboard module provides a centralized interface for users, displaying real-time notifications, facilitating message management, and offering an overview of recent announcements and appointment requests. It streamlines user interactions within the organization.

DB Level Dependencies

The following database schemas are shared among the modules:

- Patient schema
- Compounder Schema

