HARSH JAIN

(+91) 8850921187 1997harsh.jain@gmail.com

EMPLOYMENT

Application Developer Analyst

Accenture

Oct 2019 - Present

Azure DevOps WorkItem Tracking Tool – Internal (April 2022 - Present)

- Architected and developed an app allowing users to track work items in Azure DevOps for their internal use.
- Users can automatically create documentation files for each work item with predefined templates.
- Users can add, update and delete their internal progress comments on each work item.

Tech Stack: Python, Django, Azure DevOps

Ticket Analysis Tool - Internal (Feb 2022 - Present)

 Developed a tool that analyzes and categorizes Tickets (Incidents) into priority groups using NLTK and TensorFlow.

Tech Stack: Python, Pandas, TensorFlow, NLTK

GIS Chatbot - Internal (Dec 2021 - Present)

- Developed Backend and User Interface using Flask and JavaScript.
- TensorFlow and NLTK are used to understand user queries related to GIS and answers would be provided to the user.
- Curated knowledge base which has more than 2500 queries and their respective answers.

Tech Stack: Python, Flask, TensorFlow, NLTK, JavaScript, jQuery, Bootstrap

Client: Utility Project - GIS (Mar 2020 - Present)

- Architected and automated the entire Monitoring Process of ArcGIS Services, Servers, Geodatabase, and Portal with ArcPy.
 - 25% of daily time saving of the dedicated resource after implementing scheduled job for daily monitoring tasks.
- Enhanced existing ArcMap tools using ArcObjects.
 - 94% increase in performance of current ArcMap add-ins after enhancements.
- Architected and developed an automated solution that generates a Master Map Document from Service Map Documents.
- Architected and developed a tool that enables Analyzing and Publishing a Map document with ArcPy.

Tech Stack: Python, ArcGIS, ArcFM

SEO Executive, Intern

GreyAtom

Nov 2018 - Dec 2018

- Ranked their website on the first page of Google SERP for certain keywords.
- Implemented on-page and off-page SEO activities to boost their website's ranking.

EDUCATION

Chembur, Mumbai

University of Mumbai

Jun 2015 - May 2019

Bachelor's in information technology engineering from VESIT

ADDITIONAL TECHNICAL EXPERIENCE

Projects

• **Social Media API:** An API that allows users to log in and then create, update and delete their posts and like any post.

Tech Stack: Python, FastAPI Domain: Backend Development

• **Cryptofolio:** A Cryptocurrency Portfolio management software that also provides the current sentiment of the cryptocurrency in real-time.

Tech Stack: Python, Ruby Domain: Natural Language Processing.

• **Smart Editor/OCR:** Initially developed using Tesseract OCR and was upgraded to an end-to-end application using Tkinter and using Convolution Neural Networks and OpenCV.

Tech Stack: Python, OpenCV Domain: Artificial Intelligence

ADDITIONAL EXPERIENCE AND AWARDS

- ACE Award (May 2022): Awarded for the GIS Chatbot Development.
- Automation Champion Award (May 2021): Awarded for automating the entire monitoring process of the client.
- Winner of Ideathon (April 2021): An innovative idea submission competition in Accenture.
- Making a Difference Award (September 2020): Awarded for performance and work quality.

LANGUAGES AND TECHNOLOGIES

- Programming Languages: Python, MySQL
- Tools, Technologies & Frameworks: Django, Flask, AWS, Azure, Service Now, ArcGIS
- Concepts: Artificial Intelligence, GIS, Data Structures

CERTIFICATIONS

- · AWS Certified Solutions Architect Associate
- Microsoft Certified: Azure AI Engineer Associate
- Microsoft Certified: Azure AI Fundamentals
- Microsoft Certified: Azure Fundamentals
- Microsoft Certified: Azure Data Fundamentals
- · Microsoft Certified: Security, Compliance, and Identity Fundamentals
- · Java & Spring Boot Greenfield Training Certificate

INTERESTS AND HOBBIES

- Nutrition and Fitness Sciences, Digital Marketing, Graphic Design
- Acting, Podcasting







