## Proyecto OLAP



# Hotel

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#### Objetivo

- Construcción y comparación de modelos de minería de datos
- Análisis de datos de opiniones sobre hoteles
- Ayudar a la elección de hoteles







#### Obtención de datos (I)

• Comentarios sobre hoteles obtenido de Tripadvisor



#### Obtención de datos (II)

#### Datos recogidos

- Opinión del cliente
- Valoración

#### <Author>KGBT

<Content>Wow, what charm! As a Travel Agent, I've stayed at quite a few hotel, but this is the only Historic hotel so far... I loved it! Had to go back for a personal stay. The decor is beautiful, the lobby furniture fits the time period is still comfy. The city view rooms are great - love the little balconies. Great breakfast, nice people, great location - The Seattle Underground Tours is a 1/2 block away. I've aready sent my folk there for a stay have told others.

<Date>Dec 14, 2008

<No. Reader>-1

<No. Helpful>-1

<0verall>5

<Value>4

<Rooms>5

<Location>5

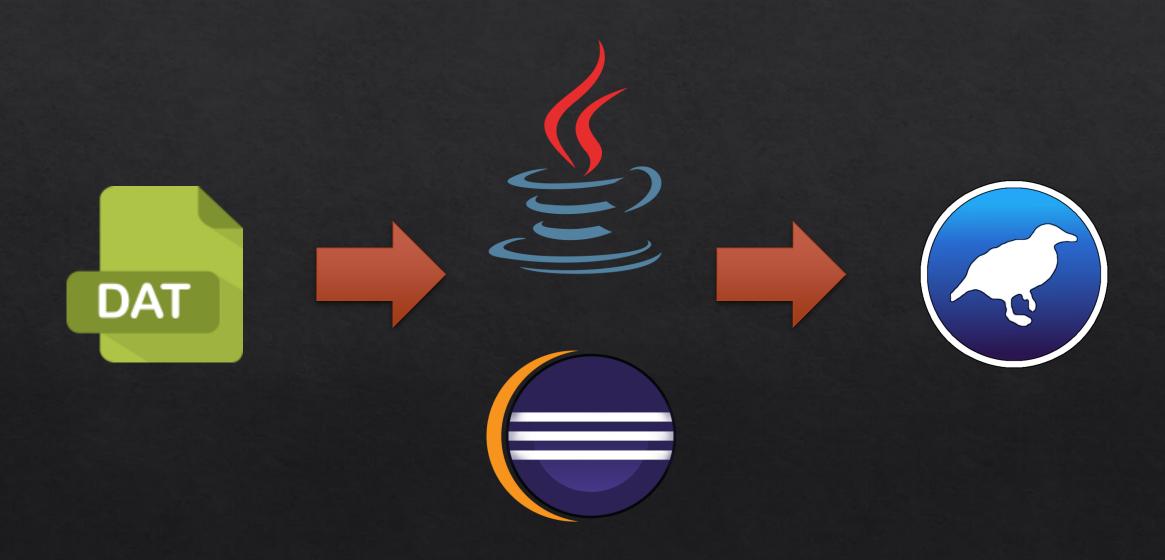
<Cleanliness>5

<Check in / front desk>4

<Service>-1

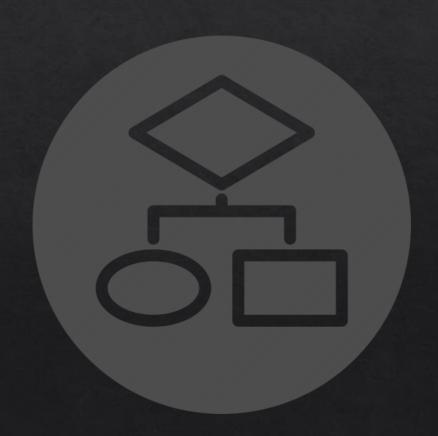
<Business service>4

#### Extracción, transformación y carga de datos



## Aplicación de algoritmos

- Análisis de predicción de atributos
- Agrupación
- Asociación



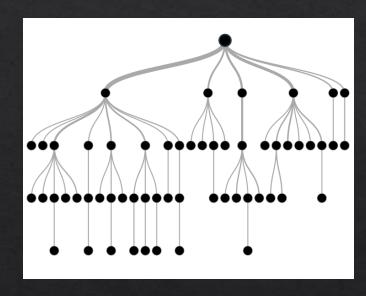
#### Análisis de predicción de atributos (I)

Lazy learning



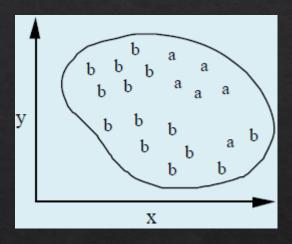
• IBk

Decision trees



• J48

Rules



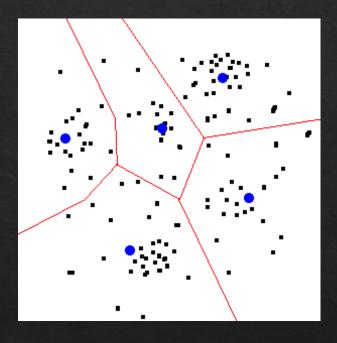
- JRIP
- ZeroR
- PART

#### Análisis de predicción de atributos (II)

```
=== Summarv ===
Correctly Classified Instances
                                                     67.9401 %
                                   8305
Incorrectly Classified Instances
                                                     32.0599 %
                                   3919
Kappa statistic
                                      0.3049
Mean absolute error
                                      0.4183
Root mean squared error
                                     0.4627
                                     86.4136 %
Relative absolute error
Root relative squared error
                                     94.0598 %
Total Number of Instances
                                  12224
=== Detailed Accuracy By Class ===
                TP Rate FP Rate Precision Recall F-Measure MCC
                                                                      ROC Area PRC Area Class
                0,454 0,164
                                0,659
                                          0,454 0,538
                                                             0,317
                                                                      0,659
                                                                               0,604
                                                                                         0
                0,836 0,546 0,687
                                                 0,755
                                                                               0,684
                                          0,836
                                                             0,317
                                                                      0,659
Weighted Avg.
                0,679 0,389 0,676
                                          0,679
                                                 0,666
                                                             0,317
                                                                      0,659
                                                                               0,651
=== Confusion Matrix ===
           <-- classified as
 2280 2741 |
               a = 0
               b = 1
 1178 6025 I
```

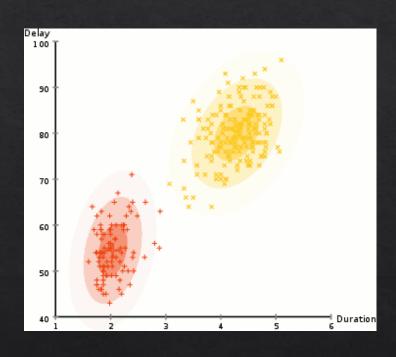
## Agrupación (I)

K-Means



• SimpleKMeans

EM



• EM

## Agrupación (II)

```
=== Model and evaluation on training set ===
Clustered Instances
       2813 ( 23%)
       9411 ( 77%)
Log likelihood: -22.38216
Class attribute: valuation
Classes to Clusters:
   0 1 <-- assigned to cluster
1605 3416 | 0
1208 5995 | 1
Cluster 0 <-- 0
Cluster 1 <-- 1
Incorrectly clustered instances: 4624.0 37.8272 %
```

#### Asociación

#### A priori

```
Apriori
-----
Minimum support: 0.95 (11613 instances)
Minimum metric <confidence>: 0.9
Number of cycles performed: 1
Generated sets of large itemsets:
Size of set of large itemsets L(1): 3
Size of set of large itemsets L(2): 3
Size of set of large itemsets L(3): 1
Best rules found:
 1. didnt=0 dont=0 12029 ==> seattle=0 11986
                                               <conf:(1)> lift:(1) lev:(0) [5] conv:(1.1)
 2. dont=0 12115 ==> seattle=0 12070 <conf:(1)> lift:(1) lev:(0) [3] conv:(1.06)
 3. didnt=0 12113 ==> seattle=0 12067 <conf:(1)> lift:(1) lev:(0) [2] conv:(1.03)
 4. seattle=0 didnt=0 12067 ==> dont=0 11986
                                               <conf: (0.99) > lift: (1) lev: (0) [26] conv: (1.31)
 5. didnt=0 12113 ==> dont=0 12029
                                      <conf:(0.99)> lift:(1) lev:(0) [24] conv:(1.27)
 seattle=0 dont=0 12070 ==> didnt=0 11986
                                                <conf:(0.99)> lift:(1) lev:(0) [25] conv:(1.29)
 7. dont=0 12115 ==> didnt=0 12029
                                      <conf:(0.99)> lift:(1) lev:(0) [24] conv:(1.26)
 8. seattle=0 12175 ==> dont=0 12070
                                      <conf:(0.99)> lift:(1) lev:(0) [3] conv:(1.02)
 9. seattle=0 12175 ==> didnt=0 12067
                                        <conf: (0.99) > lift: (1) lev: (0) [2] conv: (1.01)
10. didnt=0 12113 ==> seattle=0 dont=0 11986
                                                <conf: (0.99)> lift: (1) lev: (0) [25] conv: (1.19)
```

