

Hardik Rola

h.rola@outlook.com | 727-507-1198 | Cary, NC

LinkedIn: www.linkedin.com/in/hardik-rola

GitHub: <https://github.com/hrsautomation20/>

Portfolio: https://hrsautomation20.github.io/portfolio_updated/

[Download Portfolio.zip](#)

Full-stack developer and System Administrator with extensive experience in Coding, User Support, and End User Experience automation. Currently enthusiastically working on a certificate in full-stack development from UNC, with newly developed skills in HTML, CSS, JavaScript, JQuery, React js, and responsive web design. My fresh and innovative ideas and skills, along with total proficiency in all the major applications will enable me to contribute a better experience on the web.

TECHNICAL SKILLS

Frontend: HTML5, CSS, JQuery, Javascript, Bootstrap, AJAX, jQuery, React.js, API, JSON

Backend: Express, NodeJs, MySQL, MongoDB, MERN Stack,

Others: Heroku, GitHub, Data Structure, Unit Testing

PROJECTS

DefineHub | <https://github.com/jordandub1/DefineHub> | <https://jordandub1.github.io/DefineHub/>

Role: Backend Developer

- DefineHub is going to be a in-depth explanation of the word of your choosing.
- DefineHub uses WordAPI, YouTube API and Libre Translate API to display all information about said word. I have contributed in JavaScript and API Calls.
- Tools/Languages: JavaScript, HTML, CSS, Bootstrap, API (MapQuest, Libre translate, Open Weather)

Flipped Pages | https://github.com/nealsmithg/flipped_pages | <https://obscure-beach-36412.herokuapp.com/>

Role: Front End / Back End

- Flipped Pages is books library where user can visit the site and read, imagine, get recommendation on books which they might be interested in.
- Flipped pages uses Google Book API to fetch books and display their preview without leaving the site.
- Tools/Languages: - Javascript, HTML, CSS, Handlebars, Materialize, MySQL, Node.js, Express.js and Heroku

WORK EXPERIENCE

Wipro

June 2021 - Present

Project Manager

Cary, NC

- Coordinated with customers regarding the transition and transformation timelines, answers questions, and resolves any issues with scheduling.
- Responsible for tracking and managing client product migration deliverables
- Responsible for gathering client requirements and collaborating with internal

- departments to resolve issues related to the client product migration
- Responsible for developing resolutions working with the team and management, to meet productivity, quality, and client-satisfaction goals.

HCL America

December 2014 - June 2021

Technical Specialist

Cary, NC

Clients: - Blue Cross Blue Shield NC, HCSC, Anthem Inc.

- Work with internal, client and supplier SME to identify and prioritize risks, assumptions actions, issues and decisions
- Partnering with other functional areas to drive project activities and keep the team ware of customer issues, potential risks and resolving conflicts
- Work on transitions for Service Desk, Deskside and other project activities to confirm/validate time frame, quantify challenges and define limitations and corresponding risk mitigation tactics
- Oversees and coordinates Walk-up desk planning and services to be provided post go-live
- Solely Responsible for maintaining multiple support tools as a System Admin for Desk Agents to provide effective support to clients in a timely manner.
- Developing PowerApps app for Inventory management and Scheduling app for end-user

EDUCATION

Bootcamp Certificate: Full Stack Developer At University of North Carolina at Chapel Hill, NC

A 24-week intensive program focused on gaining technical programming skills in HTML, CSS, JavaScript, jQuery, Responsive Design, Bootstrap, React.js, API, JSON, AJAX, MySQL, Node.js, Express, MERN Stack, PWAs, Unit Testing, Continuous Integration, Local Storage, Heroku, GitHub.

ITT Technical Institute, St. Petersburg FL

May 2014

Bachelor's In Computer Network System