HYUNSEUNG (CHRIS) LIM

Address:

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SUMMARY OF SKILLS

- Expert in requirement elicitation techniques such as interview, workshop, and document analysis
- Experienced in software development life cycle using both traditional waterfall and agile methodology
- Strong knowledge in financial services and lending industry by working with banks as clients
- Proficient with Python, C#, Scheme, Oracle SQL Database, SAS, and Excel Macros
- Experienced with concepts of Business analysis, Data Warehousing/Business Intelligence, Dimensional Modeling Design Life Cycle, Business Process Modeling, etc
- Knowledgeable in client server platform such as Microsoft CRM, IBM Cognos Software and ITSM
- Strong leadership, prioritization, multi-tasking and presentation skills developed from leading projects and help desk support role in a fast-paced environment
- Fast learner and team player who works in conjunction with various stakeholders including business, testing and development team

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WORK EXPERIENCE

Business Systems Analyst, FINASTRA – Mississauga, ON   Jan.2015 - Current
Implementation of Lending Origination Software

- Collaborated with client delivery, project manager, and development team to implement Leasing Software Product to the clients using Agile Methodology
- Managed the prioritization and communication for Product Defects within the clients' Defect Review Board
- Conducted preliminary analysis of business requirements and aided clients in Product Implementation and Upgrades for Lending and Leasing clients
- Configured items such as workflows, business validation rules, and legal documents in Enterprise Credit Solution Software to meet clients' business requirements
- Composed a defect ticket management flow diagram to support the understanding of process
- Built forecast reports for project managers with Microsoft Project VB script

Corporate Solution Developer, OMERS – Toronto, ON   Jan 2014 – Apr 2014
- Identified gaps in existing BI process, and presented findings to Solutions team managers
- Developed dimensional model for release management process and created logical and physical data models
- Formulated ETL scripts in SQL to create physical data mart in Oracle Database
- Assembled relational and DMR metadata packages in IBM Cognos Framework Manager
- Designed and developed reports and dashboards using IBM Cognos Report Studio
- Documented new BI models based on Dimensional Modeling Design Life Cycle
- Designed an enhanced support process of Technology Solutions team using BPMN

IT Representative, OPENTEXT CORP - Waterloo, ON   Sept 2012 – Dec 2012
- Operated on Microsoft Exchange Servers when internal servers had defects
- Used Active Directory to change group policy setting when modifying accounts
- Tested the compatibility of new software with desktop and standard configuration
- Tested new technology for the IT environment (i.e. smart phones and tablets)
- Support of clients, servers, network, phones and access control systems

IT Analyst, OTPPB – Toronto, ON   May 2011 – Apr 2012
- Leaded upgrading end-users' Windows XP to Windows 7, documented the procedures and trained the co-workers for rollouts
- Deployed Windows 7 images for different versions using VMware
- Performed on-site analysis, diagnosis and resolution of complex desktop issues for end-users, recommended and implemented correct solutions
- Examined servers event logs and resolved/reported problems in daily meetings

EDUCATION

University of Waterloo - Waterloo, Ontario   **2015**

- Bachelor degree of Mathematics Honours Co-op program, Minor in Computer Science and Economic
- Relevant Courses: Computer Application in Business: Database, Data Types and Structures, Number Analysis, Mathematical Logic, Combinatorics and Optimization, Medical Statistics, Monetary Finance, Micro/Macroeconomics, Applied Math, Calculus, Linear Algebra, Financial Accounting, Public Speech
  - ➢ Relevant Assignment: Constructed an optimized course timetable for students based on the actual faculty's requirements and programmed in IBM Optimization Programming Language

INTEREST / ACTIVITIES

- Strong interest in trending financial technology such as blockchain, cryptocurrency, etc.
- Developing simple algorithms in C# to mature programming skill
- Studying logical/physical database schemas for software with business analyst mindset
- Toronto Garden Korean Church   2016 - Present
  - Serve as a life group leader and leads the bible study group
  - Serve as a praise team leader
- Agape impact (president and workship coordinator)   2012 – 2014
  - ➢ Responsible for planning and organizing Christian movement events such as evangelism meeting, weekly open service, etc.
  - ➢ Put together worship programs for church services and events, took care of equipment, lead worship as a guitarist