

CALL CENTER MANAGER

Agent

All

01-01-2021

31-03-2021

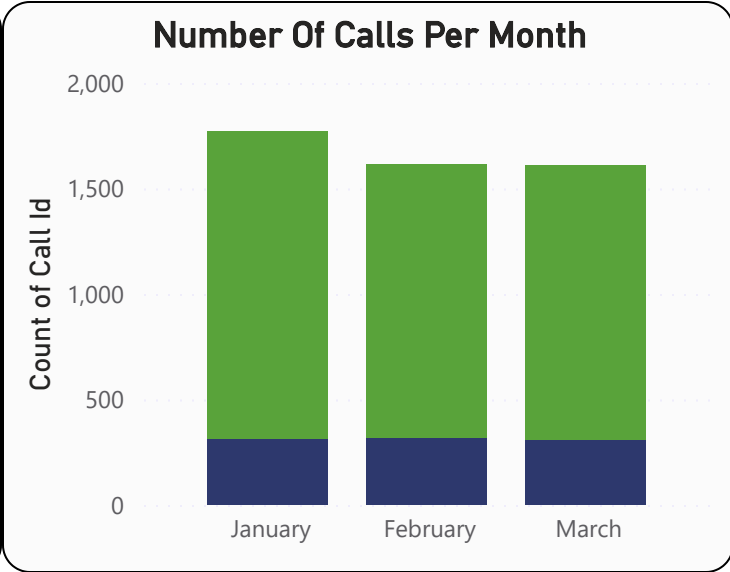
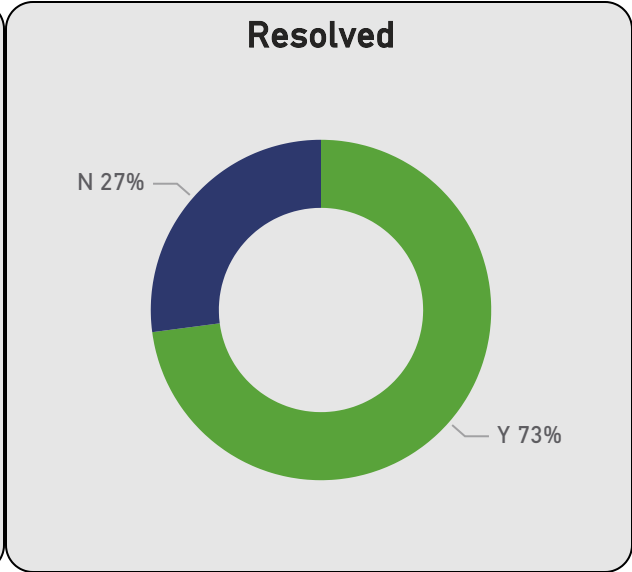
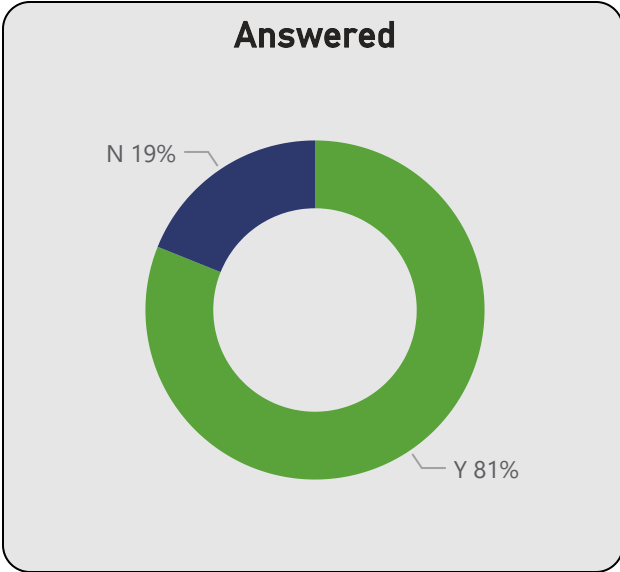
Topic

All

Agent	First Answered (Y/N)	First Resolved	Average of Satisfaction rating	Average of Speed of answer in seconds
Becky	N	N	3.37	65.33
Dan	N	N	3.45	67.28
Diane	N	N	3.41	66.27
Greg	N	N	3.40	68.44
Jim	N	N	3.39	66.34
Joe	N	N	3.33	70.99
Martha	N	N	3.47	69.49
Stewart	N	N	3.40	66.18

Average Speed

67.52



Build visuals with your data

Select or drag fields from the **Data** pane onto the report canvas.

