

**TERMS AND CONDITIONS****“OFFER AT BAEMIN WITH HSBC CREDIT CARDS”**

*(This Terms and Conditions takes effect from 1 October 2021)*

Customers are advised to note that participating in the Promotion program or accepting the promotional benefits offered by the program means that Customer has read, understood and accepts these Terms and Conditions.

1. The **“Offer at Baemin on HSBC Credit Cards”** Promotion (the **“Promotion”**) is applicable at Baemin and takes effect from **1 October 2021 to 31 December 2021** (the **“Promotion Period”**)
2. This Promotion is applicable for customers who satisfy all of the following conditions: (**“Eligible Customer”** or **“Eligible Cardholder”** or **“Cardholder”**)

**2.1** Promotion is applicable for HSBC cardholders who are holding the following credit cards issued by HSBC Bank (Vietnam) Ltd. (**“HSBC”** or **“Bank”**) in Vietnam:

- HSBC Premier World Mastercard® Credit Card
- HSBC Visa Platinum Credit Card
- HSBC Visa Cash Back Credit Card
- HSBC Visa Classic Credit Card

(These credit cards shall be referred to as **“HSBC Credit Cards”** or **“Cards”**)

**2.2** Cardholder spends during Promotion period and satisfy all of conditions given below in Clause 4.

**2.3** Cardholders will not be eligible for this Promotion if their Credit Card is delinquent, or blocked.

Note: Cardholders with card yet to be activated will have to activate their Cards prior to purchase.

**3. Details of the Promotion:****3.1 Offer details (“Offer”):**

**Get VND 30,000** discount on spends of **VND 80,000** and above (not included delivery cost) at Baemin app with HSBC credit cards during the Promotion Period.

- Promotion code: HSBC30
- Applied with food's product/services on Baemin app
- Each Eligible Cardholder can only receive 01 offer/ Promotion Day and maximum 03 offers during the Promotion Period
- Total: 7.200 Promotion Codes
- Applied with other promotion of Baemin app

**3.2 Eligible transactions:**

- Are successful transactions made by HSBC Credit Card as stated in clause 3.1 and are not cancelled/ refunded during the promotional period

**4.** Eligible Cardholders will not receive the reward if the Offers allocated for Promotional run out.

**5.** How to receive the discount:

- a. Create or Sign in into your Baemin account
- b. If you saved HSBC card in payment method on Baemin, choose HSBC Card and input promotion code to enjoy offer
- c. If you do not save HSBC Card in payment method on Baemin, save your card in following steps:

- Step 1: order food.
- Step 2: choose payment with VISA/MASTER and choose saving your card.
- Step 3: input your Card information as requirement and make payment.
- Step 4: Enjoy discount with promo code HSBC30 for this offer and next orders.

**Detail:** <https://baemin.onelink.me/jjXg/5buocluuthe>

6. Eligible Transactions (“**Eligible Transaction**”) do not include transactions relating to alcohol, cigarette and other promotion restricted products. Eligible transactions do not include transactions relating to alcohol purchase for customers under 18 years old.
7. The Cardholders may be requested by HSBC to provide the financial invoice and relevant supporting documents to prove that the transaction is eligible. In case that the Cardholder does not or fails to prove that the transaction is eligible, he/she shall not enjoy the Promotion.
8. Full details of this Promotion shall be announced on HSBC's website ([www.hsbc.com.vn](http://www.hsbc.com.vn)) and Baemin from 1/10/2021 onwards.
9. Purchases at Foody will be subject to terms and conditions of Baemin. All matters related to the products/ services on Baemin, please contact Baemin for consultation. Other matters relating to the Promotion, please contact HSBC for resolution.
  - Hotline Baemin: 19003458 hoặc Email: [help@baemin.vn](mailto:help@baemin.vn).
  - HSBC Contact Center (operate daily from 8AM to 10PM): (84 28) 37 247 247 (the South) or (84 24) 62 707 707 (the North)
10. In case of any dispute arising out of or in connection with this Promotion, HSBC shall resolve disputes in co-operation with customers. If the parties fail to reach an agreement, disputes shall be resolved at the competent courts in accordance with Vietnamese laws.
11. These Terms and Conditions shall be applied simultaneously with terms and conditions of Credit Card Cardholder Agreement.
12. These Terms and Conditions are subject to changes at any time as HSBC and Foody may deem fit. Changes (if any) shall be notified or registered in accordance with the relevant laws and updated on website of HSBC prior to application.
13. These Terms and Conditions are made in Vietnamese and english. In case of any discrepancy or inconsistency between the English version and Vietnamese version, the Vietnamese version shall prevail.