

TERMS AND CONDITIONS

- . Eligible customers will receive one (01) Urbox gift code valued at VND 4,500,000 to redeem one (01) Traveller Class Accor Plus Card with the Urbox App.
- . The Urbox gift code will be sent to the Customer's email address registered with the Bank.
- . The gift code is not cashable and refundable.
- . After the expiry date, the gift code becomes invalid and cannot be renewed.
- . For the use of the Urbox gift code, Customers must abide by the following Terms and Conditions of Urbox.
- . HSBC is not the service provider so for any queries or complaints related to this service, Eligible Customers must contact Urbox directly. For any disputes arising in connection with the program, HSBC will resolve the issue in the spirit of cooperation with Customers. Any dispute that remains unsolved will be settled in accordance with the laws of Vietnam.
- . Customers can contact the VIP hotline 1800 28 28 23, exclusively for supporting HSBC Customers.