

## General Terms and Conditions

1. Cardholders are entitled to enjoy up to 9% instant discount for worldwide hotels bookings via Agoda designated website ([www.agoda.com/hna](http://www.agoda.com/hna)) or Mobile App (must access through the designated website) for booking pre-paid hotels with “Promo eligible” tag using an Eligible Credit Cards or Debit Cards during the Promotional Period (the “Offers”). Cardholder shall pay the full price with an Eligible Credit Cards or Debit Cards at the time of booking. The amount of discount will be automatically deducted before payment is made. Offer details:

| Destinations   | Discount |
|--|----------|
| Japan, Thailand, Taiwan, Malaysia, South Korea, Hong Kong, United Kingdom, Vietnam, Singapore, Philippines | 9% off   |
| Rest of the World  | 7% off   |

2. The APP promotion eligibility will expire if the cardholders do not finish checkout in 2 hour after redirection from designated URL ([www.agoda.com/hna](http://www.agoda.com/hna)). Cardholders need to be redirected through the designated URL ([www.agoda.com/hna](http://www.agoda.com/hna)) again to reactivate the promotion eligibility after timeout. Cardholders can grant unlimited times of the offers during the Promotional Period via the designated URL ([www.agoda.com/hna](http://www.agoda.com/hna)). The offers runs from 00:01 on 15<sup>th</sup> December, 2024 to 23:59 on 31st March, 2025 (the “Promotional Period”). Periods of stay are from 15<sup>th</sup> December, 2024 to 30<sup>th</sup> June 2025.
3. The offers applies to cardholders ("Cardholders") of HSBC Credit Cards and Debit Cards issued by The Hongkong and Shanghai Banking Corporation Limited (and its successors and assigns) (the “HSBC”) ("Eligible Cards"). Agoda may reject an Eligible Card if their payment system cannot handle some of the Eligible Card types, please contact Agoda for details.
4. Cardholders are required to settle payments in full with Eligible Cards during the promotion period to enjoy the offers.
5. Any relevant payment using Apple Pay or Android Pay™ or any mobile payment functions transactions made in Agoda Mobile App during the Promotional Period are not eligible to the Offers.

6. Cancellation or change of schedule has to be arranged directly via Agoda website or hotline and is subject to the terms and conditions of the Hotels. Cardholders may refer to the Booking Confirmation e-mail or contact the hotline of Agoda.
7. Offers are applicable on selected Agoda pre-paid hotels , room types and destinations.
8. A pre-paid hotel is a hotel which the customer has paid for in full in Agoda mobile app via designated Agoda website ([www.agoda.com/hna](http://www.agoda.com/hna)) at the time of reservation ("Hotel"). Agoda is the party handling and receiving payment directly from the Cardholders.
9. Offers are applicable to hotel room charges only. Local government taxes and service charge may apply.
10. Unless otherwise specified, the offers cannot be used in conjunction with other special promotions, discounts or promotional coupons, nor be transferred or exchanged for cash or other offers.
11. Availability of the offers are subject to availability. Photos, product specifications and prices are for reference only.
12. Cardholders' Eligible Credit Card or Debit Card accounts must be valid and with good credit record during the Promotion Period will be eligible for the offers. Otherwise HSBC reserves the right to forfeit the offers without prior notice.
13. In case of any fraud/abuse/reversal or cancellation of transactions in respect of which the offers were awarded, HSBC reserves the right to debit from the Cardholder's Eligible Card account the equivalent amount of the offers rewarded without prior notice.
14. HSBC shall not be responsible for any matters in relation to the related products or services. Agoda is solely responsible for all obligations and liabilities relating to such products or services and all auxiliary services.
15. Other terms and conditions apply. Please refer to the "Booking and Cancellation Terms and Conditions" on Agoda website.
16. HSBC and Agoda reserve the right to amend the terms and conditions without prior notice, all matters and disputes are subject to the final decision of HSBC and Agoda.
17. In the event of any discrepancy between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Apple Pay is a trademark of Apple Inc., registered in the U.S. and other countries.

Android Pay is a trademark of Google Inc.

