

# SHC ECOM6064 Community – Contact Us

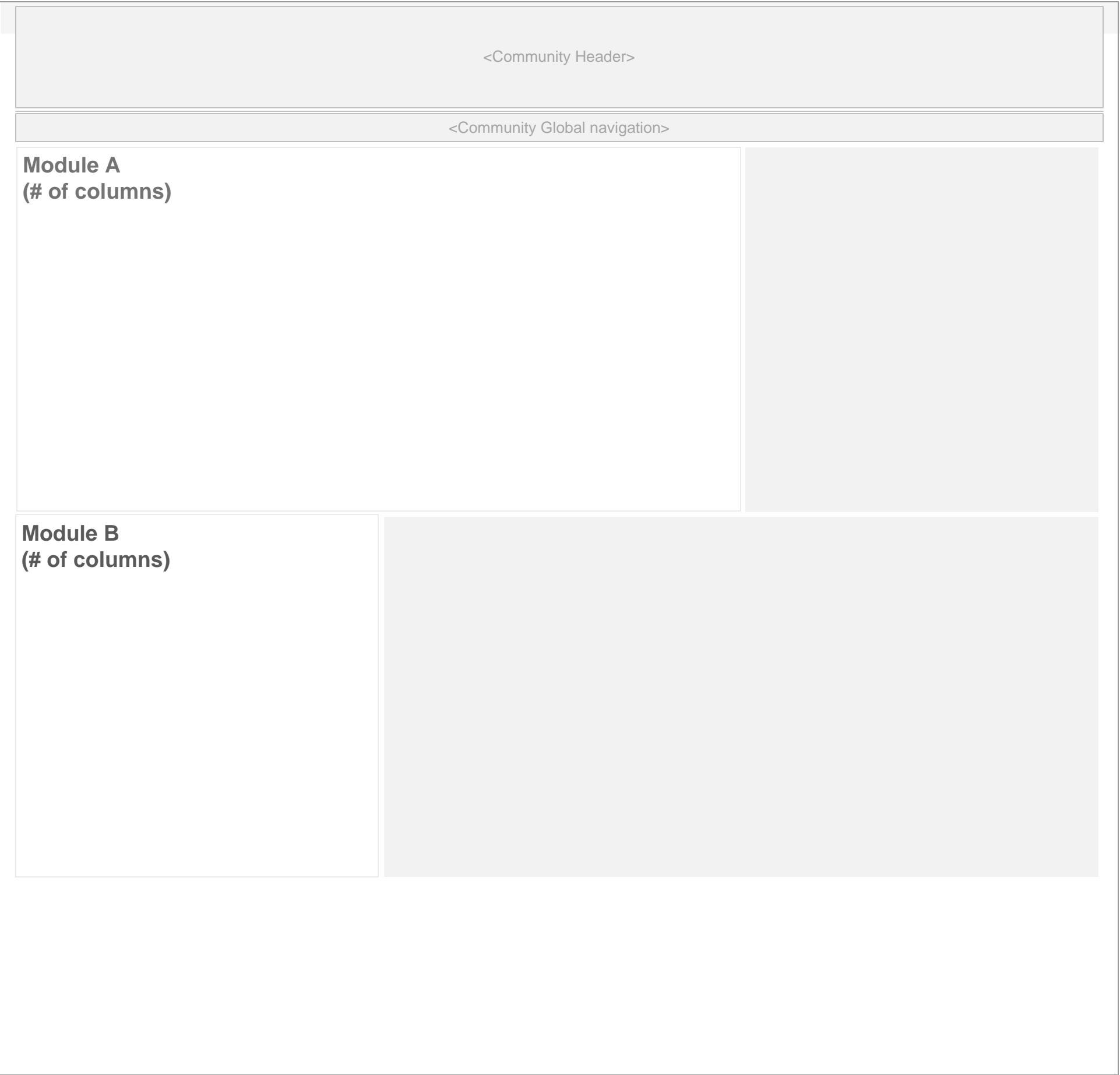
## Document Summary

Description	Name
Wireframe Scope	SHC
Brands Covered	Sears and Kmart Communities
Screen ID	ECOM6064
Screen Name	Community Initiative – Contact Us

## Revision History

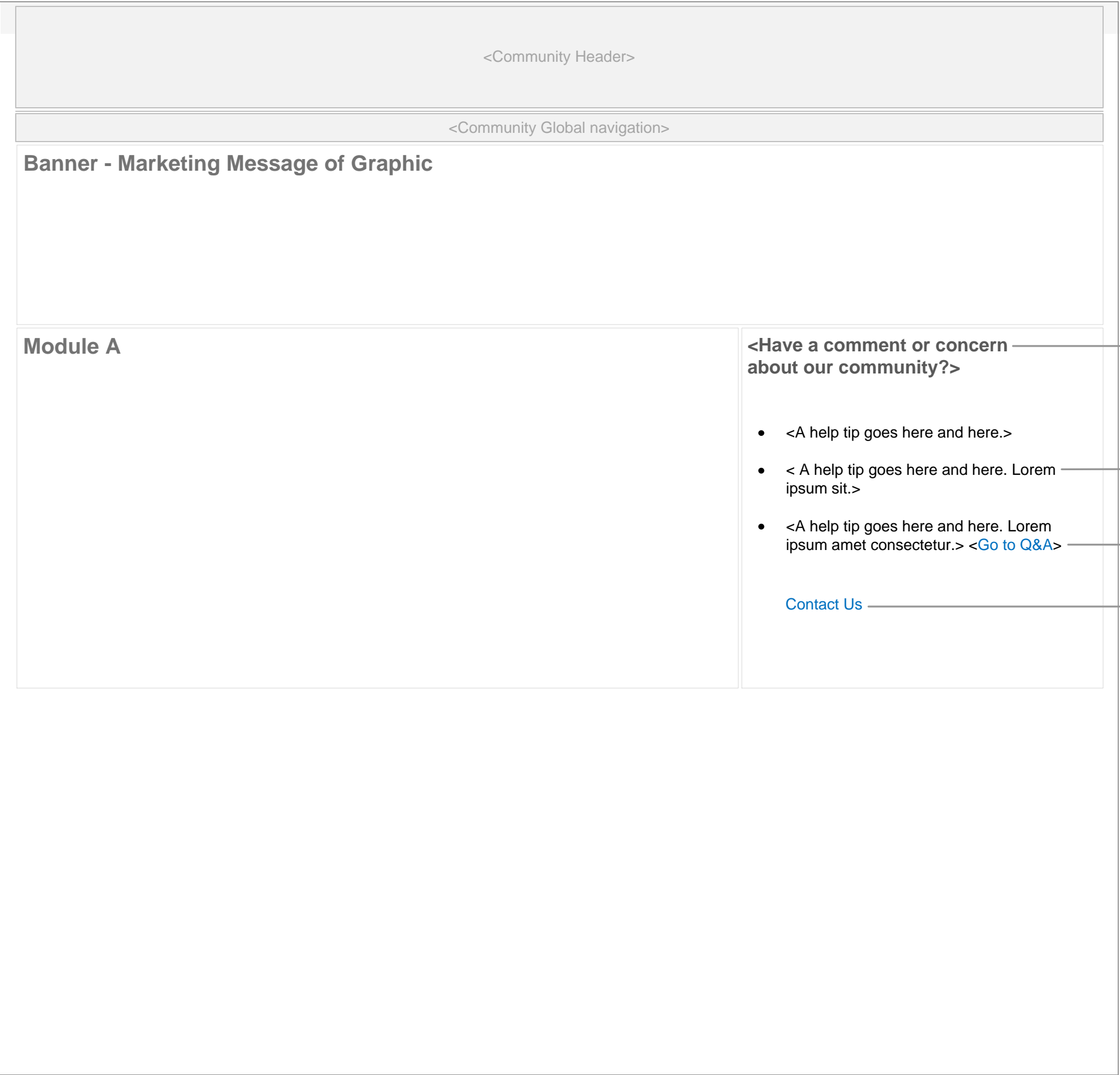
Version	Date	Author	Notes
1.0	06/14/12	Fabian Mendez	Initial draft

Structural View: Module Variation



—Top fold—

Page View: Call to Action



FUNCTIONAL SPECIFICATIONS

**1 – Contact Us Title**  
**Type:** Label  
**Action:** none  
**Functionality:** Will display contact us title.

**2 – Help tip**  
**Type:** Text  
**Action:** none  
**Functionality:** Displays a help tip related with a section in order to offer alternatives to the user before contact sears.

**3 – Section Link**  
**Type:** Hyperlink  
**Action:** onClick  
**Functionality:** onClick Q&A Section.

**4 – Contact Us Hiperlink**  
**Type:** Link  
**Action:** onClick  
**Functionality:** onClick page turn to Contact form. See next page.

<Community Header>

<Community Global navigation>

Contact Us

Sears Stores

{1-800-XXX-XXXX}

{Go to Sears Stores}

Sears.com

{1-800-XXX-XXXX}

{Go to Sears.com}

Sears.com en Espanol

{1-800-XXX-XXXX}

Sears international

{Go to Sears International}

Contact Us

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Subject: Required

{Please select one...}

Your Name: Required

Your Email: Required

Comments: Required

Send

FUNCTIONAL SPECIFICATIONS

**1 – {Email Us}**  
**Type:** Hyperlink  
**Action:** onClick  
**Functionality:** onClick page turn to Contact form or Email as seen on Sears.com

**2 – Introduction Text**  
**Type:** Text  
**Action:** none  
**Functionality:** Will display an introduction message.

**3 – Subject**  
**Type:** Dropdown  
**Action:** onClick  
**Functionality:** Displays a list of topics.

**4 – Required Field**  
**Type:** Textfield  
**Action:** onClick  
**Functionality:** onClick user is able to type the data required.

—Top fold—

Sears Holdings Corp CONFIDENTIAL

ECOM6064 Community – Contact Us 2012-06-13 v01.vsd.vsd

Project: Community Initiative

Author: F. Mendez

Last edited: 06/14/12 10:23 AM

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# Contact Us - Notification Messages (1 of 2)

Condition 10 – Message: Invalid Email

Contact Us

Sears Stores

{1-800-XXX-XXXX}

{Email Us}

Sears.com

{1-800-XXX-XXXX}

{Email Us}

Sears.com en Espanol

{1-800-XXX-XXXX}

Sears international

{Email Us}

Contact Us

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{http:// mysears.com}

<Not a valid Email address. E.g. user@mail.com>

OK

Your Email:

[Invalid Email address]

Comments: Required

Send

# Contact Us - Notification Messages (2 of 2)

Condition 20 – Message: Field Required

**Contact Us**

**Sears Stores**  
{1-800-XXX-XXXX}  
{Email Us}

**Sears.com**  
{1-800-XXX-XXXX}  
{Email Us}

**Sears.com en Espanol**  
{1-800-XXX-XXXX}

**Sears international**  
{Email Us}

**Contact Us**

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{http:// mysears.com}

{Field Name} <Required>

OK

Your Email:

user@mail.com

Comments: Required

Send

# Contact Us - Confirmation Message

Condition 10 – Message: Confirmation

<div>Contact Us</div> <div><div>Sears Stores</div><div>{1-800-XXX-XXXX}</div><div>{Email Us}</div></div> <div><div>Sears.com</div><div>{1-800-XXX-XXXX}</div><div>{Email Us}</div></div> <div><div>Sears.com en Espanol</div><div>{1-800-XXX-XXXX}</div></div> <div><div>Sears international</div><div>{Email Us}</div></div>	<div>Contact Us</div> <div>&lt;THANK YOU!&gt;</div> <div>&lt;Confirmation message goes here and here. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Proin et tortor sit amet eros varius faucibus. Pellentesque sit amet orci odio, et tempus dui. Ut at venenatis mi. Praesent adipiscing, diam a egestas tristique, arcu odio rutrum erat.&gt;</div>
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