# Cover

# **SHC** Community Initiative – Search & Search Results

# **Document Summary**

Description	Name	
Wireframe Scope	SHC	
Brands Covered	Sears Core Sites	
Screen ID		
Screen Name Community Initiative – Search & Search Results		

## **Revision History**

Revision instally			
Version	Date	Author	Notes
1.0	06/12/12	M. Fernandez	Initial draft for Search
2.0	06/12/12	M. Fernandez	General adjustments and Notes
3.0	06/13/12	M. Fernandez	Narrow by Q&A, Filters, Conditions added.
4.0	06/13/12	M. Fernandez	No results copy update, categories added to filtered page view, alphabetical sort added pg 6-7

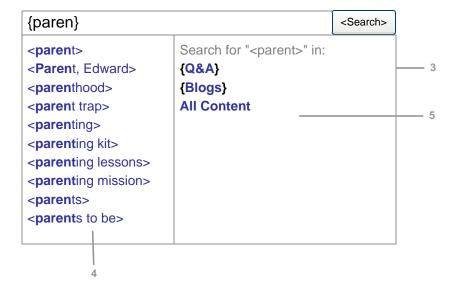
Author: M. Fernandez

# **Component 10: Search**

### Condition 10 - Default View

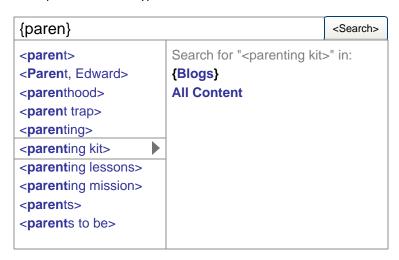


### Condition 20 – User starts typing search terms



### Condition 30 – User Rolls over a suggested term

• When User rollovers on a suggested/autocompleted search term, the content type prediction section bill be updated with the types of content which contain the term the user is rollovering into



### Condition 40 – User continues typing search term

g search term input by the user very large} <Search>

### MODULE CONDITIONS

### 1 - <Enter keyword>

Type: Textfield onClick

Functionality: OnClick user is able to type a search term within

the search box. Maximum 25 characters can be displayed in the search box text field. Character input will not be truncated. Last 25 characters wil be

the ones displayed.

OnKeyPress Enter system will take the user to search results page. Page turn.

2 - <Search> button

Type: Call-to-action button

Type: onClick

Functionality: System will take the user to search results page.

Page turn.

Error Condition – If users click on the <search> button without typing anything in the search box text field, no action will occur. Label in text field will

update to <Please enter a keyword>

### 3 – Auto Suggestion Box

Type: Textfield onKeyDown

Functionality: As user types, the system should begin

commence auto suggesting results.

Auto suggestion will commence with the first char entered in the search box (same in sears.com). Aprox. For each backend request 1s (TBC) Auto suggestions may be from any indexable content or category in the site.

Maximum 10 auto suggestions will be displayed.

Consists of two columns, one of auto suggested terms and one of content type prediction.

### 4 - Auto Completed / Suggested results

Type: Hyperlink Type: onClick

Functionality: OnClick page turn to specific result page.

Maximum 10 auto suggestions will be displayed.

### 5 - Content type prediction

Type: Hyperlink Type: onClick

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Functionality: OnClick page turn to specific result page. Will

display the relevant types of content which contain

the search term.

# **Component 20: Search Results - No Results**

Condition 10 – No Results

<Search Results> —— 1

Sorry. We could not find any matches for "<search term>".

Please try your search again.

Condition 10.1 – No Results – Search Tips

### <Search Results>

Sorry. We could not find any matches for "<search term>".

Please try your search again.

**Search Tips** 

**Close X** 

- Double check your search for typos or spelling errors.
- Try one of the suggested keywords displayed when you type in the search field.
- Try using a different word or more general word or phrase.
- Type a different word or more general word or phrase, using the full name not an acronym.

### **MODULE CONDITIONS**

### 1 - <Search Results> Page Title

Type: Label Type: none

Functionality: Will display page title.

### 2 - Tooltip

Type: Tooltip onClick Type:

Functionality: Will display modal.

### 3 - Search Tips Modal

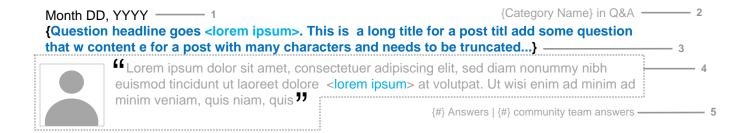
Modal Type:

Type: none

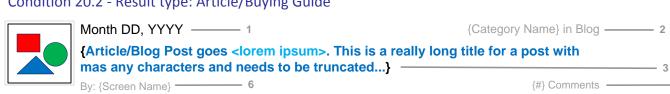
Functionality: Displays Search tips content.

# **Component 20: Search Results Conditions**

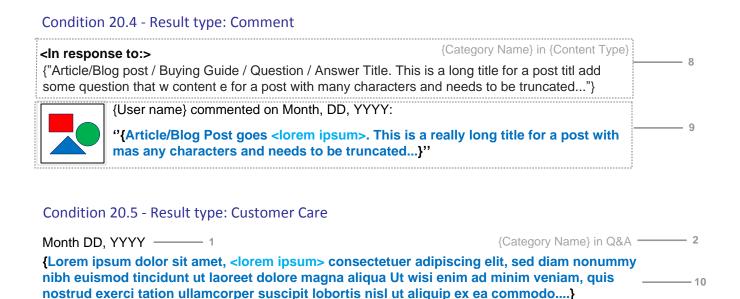
### Condition 20.1 - Result type: Question/Answer



### Condition 20.2 - Result type: Article/Buying Guide







### **MODULE CONDITIONS**

Clicking on any item on any result type will page turn to the type detail page.

1 - Date Stamp

Type: Label Action: none

Functionality: Display date when content was produced

### 2 - Belonging Category and Type Label

Type: Action:

Functionality: Display the category and content type of post.

Condition 1

For items belonging to Profiles, no category

will be preceding content type

### 3 - Question/Article Title

hyperlink Type: onClick Action:

**Functionality:** onClick page turn to question detail.

Content will be truncated with "..." after 95

characters.

### 4 - Answer/Reply

Type: Action: onClick

**Functionality:** onClick page turn to question detail anchored to

answer. Content will be truncated with "..." after 140

characters

### 5 - Answers/comments counter

Type: text onClick Action:

**Functionality:** onClick page turn to question/post detail.

### 6 - Post Author

Type: text Action: onClick

onClick page turn to article detail page. Functionality:

Will only be shown if content type is Article/Blog

post

### 7 - Post Author

Type: Action: onClick

Functionality: onClick page turn to article detail page. Will only

be shown if content type is Article/Blog post

### 8 - In response to

9 - Comment

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Type: Action:

**Functionality:** onClick page turn to article/buying guide/

> detail page. Should display the appropiate content type. Content will be truncated with "..." after 95

characters.

Type: hyperlink Action: onClick

onClick page turn to article/buying guide/question Functionality:

detail page anchored to comment

Content will be truncated with "..." after 140 characters. Should display userName and date.

### 10 - Customer Care Content

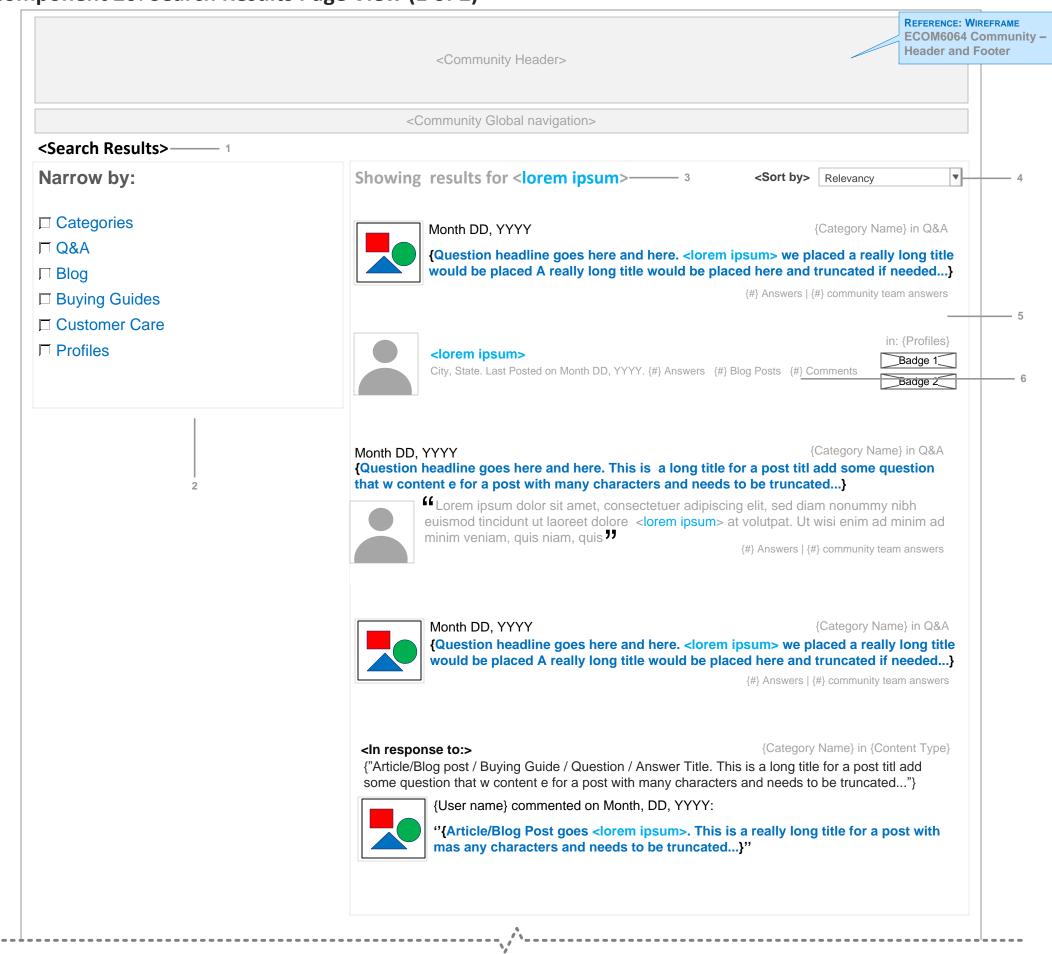
hyperlink Type: Action: onClick

onClick page turn to customer care detail page. Functionality:

Content will be truncated with "..." after 140

characters.

# Component 20: Search Results Page View (1 of 2)



### MODULE CONDITIONS

### 1 - <Search Results> Page Title

Type: Label Type: none

Functionality: Will display page title.

### 2 - Search Results Filters Module

Type: Checkbox Type: onClick

Functionality: Filter content on Component 20 to display the

appropiate type.

### 3 - Search Term Label

Type: Text none

Functionality: Should display the amount of results being

displayed.

As by default is showing multiple types of data, the string won't display data type in the label.

### Condition 1

When content is filtered to a certain type of data, the type of data should be added to the label string.

See next page

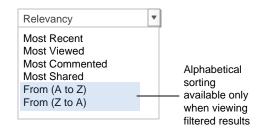
### 4 - Sort by

Type: Dropdown onClick

Functionality: Display other sorting options.

Default should be set to "happening now" to show

the most recent results.



### 5 - Search Results

Type: List Action: none

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Functionality: Displays max.10 search results at a

time.

Content type:

Article/Blog posts, profiles, Questions, Answers, Comments, Buying Guides, Customer Care

Content

6 - Search Result Type: Profile - TO BE CONFIRMED

# Component 20: Search Results Page View (2 of 2) Month DD, YYYY {Article/Blog Post goes <lorem ipsum>. This is a really long title for a post with mas any characters and needs to be truncated...} By: {Screen Name} (#) Comments Month DD, YYYY {Category Name} in Q&A {Lorem ipsum dolor sit amet, <lorem ipsum> consectetuer adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliqua Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo....} See More 6

### MODULE CONDITIONS

6 - See More Button

Type: Button onClick

Functionality: onClick displays 10 more search

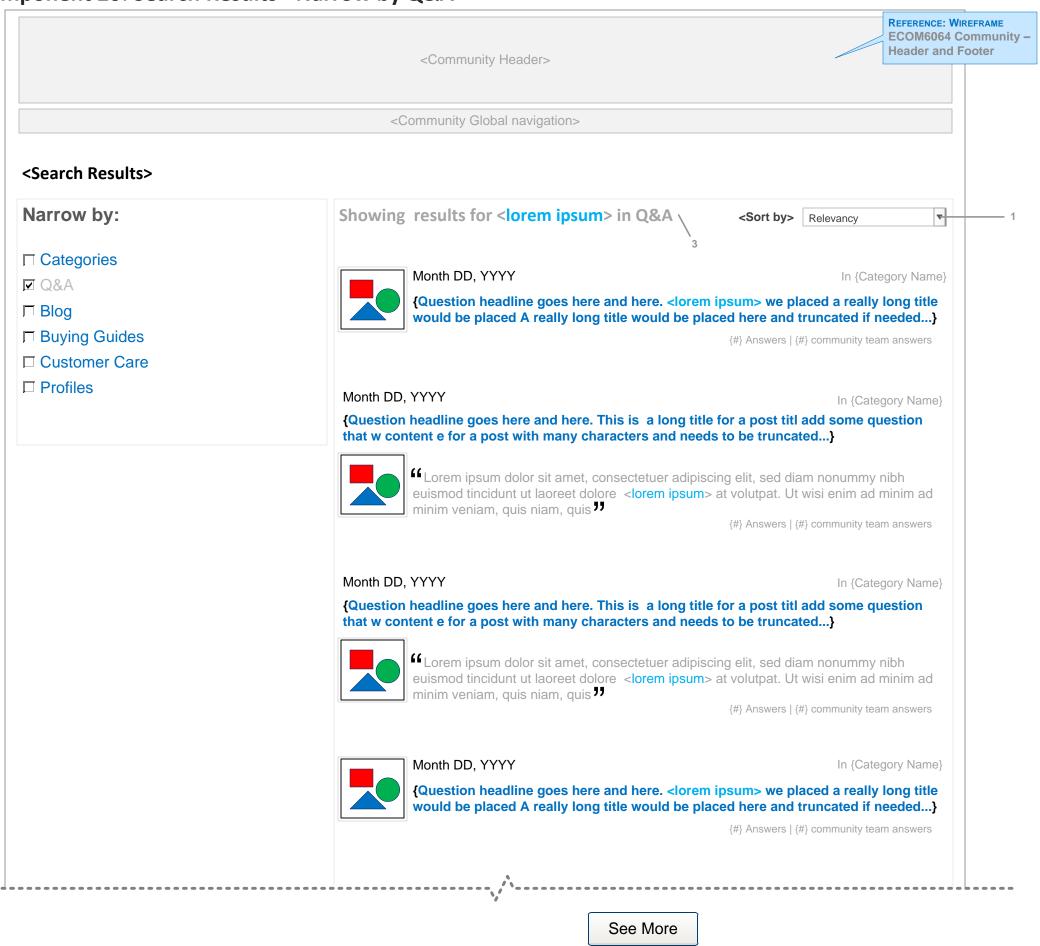
results

ECOM6064 Community - Search and Search Results 2012-06-13 v4.vsd

**Project:** Community Initiative

**Author:** M. Fernandez

# Component 20: Search Results - Narrow by Q&A



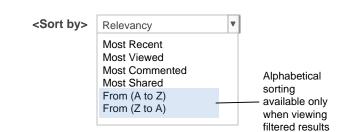
4 – Sort by Type:

Type: Dropdown onClick

Functionality: Display other sorting options.

Default should be set to "happening now" to show

the most recent results.



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