# SHC ECOM6064 Community – Frequently Asked Questions

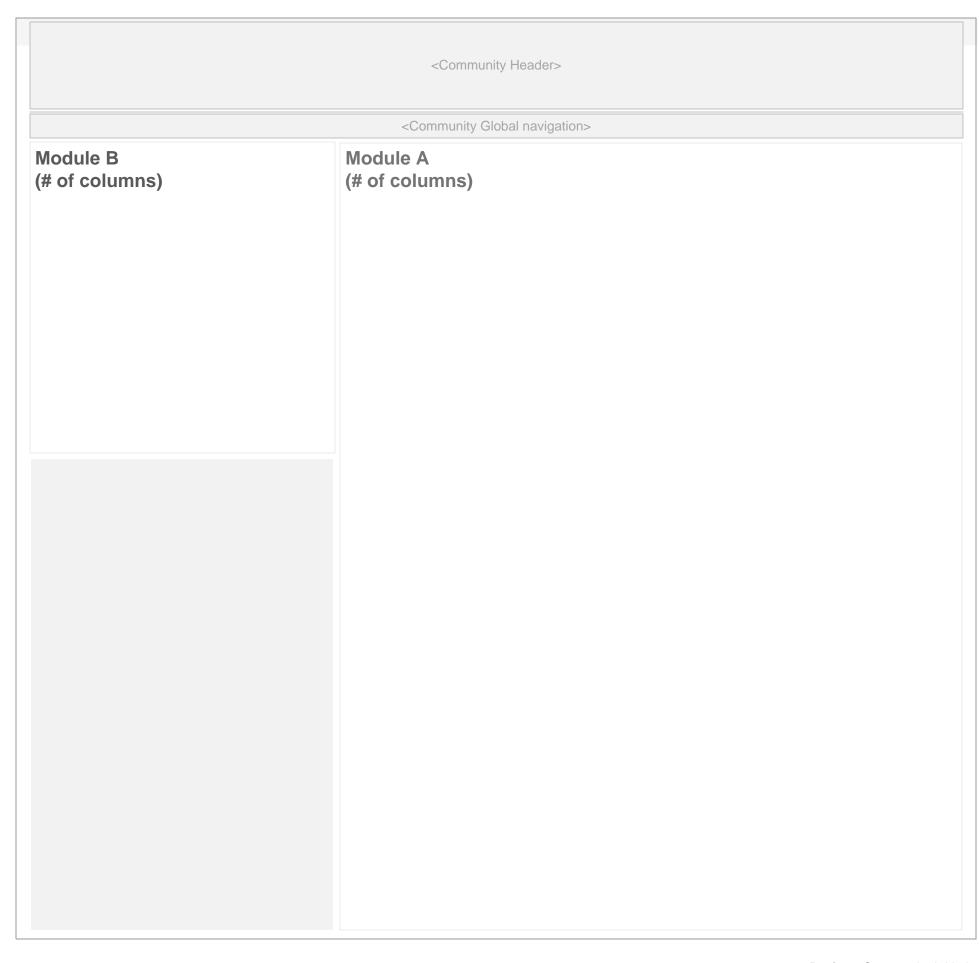
## **Document Summary**

Description	Name	
Wireframe Scope	SHC	
Brands Covered	Sears and Kmart Communities	
Screen ID	ECOM6064	
Screen Name	Community Initiative – Frequently Asked Questions	

## **Revision History**

Version	Date	Author	Notes
1.0	06/14/12	Fabian Mendez	Initial draft
2.0	06/14/12	Felipe Torres	Change copy and functionality
3.0	06/14/12	Felipe Torres	Add brackets

### **Structural View: Module Variation**



#### **FUNCTIONAL SPECIFICATIONS**

Module A – FAQ

Type: Display Action: Accordion

Functionality: Will display the Frequently Asked Questions

grouped by category.

Module B – Anchor Link Module

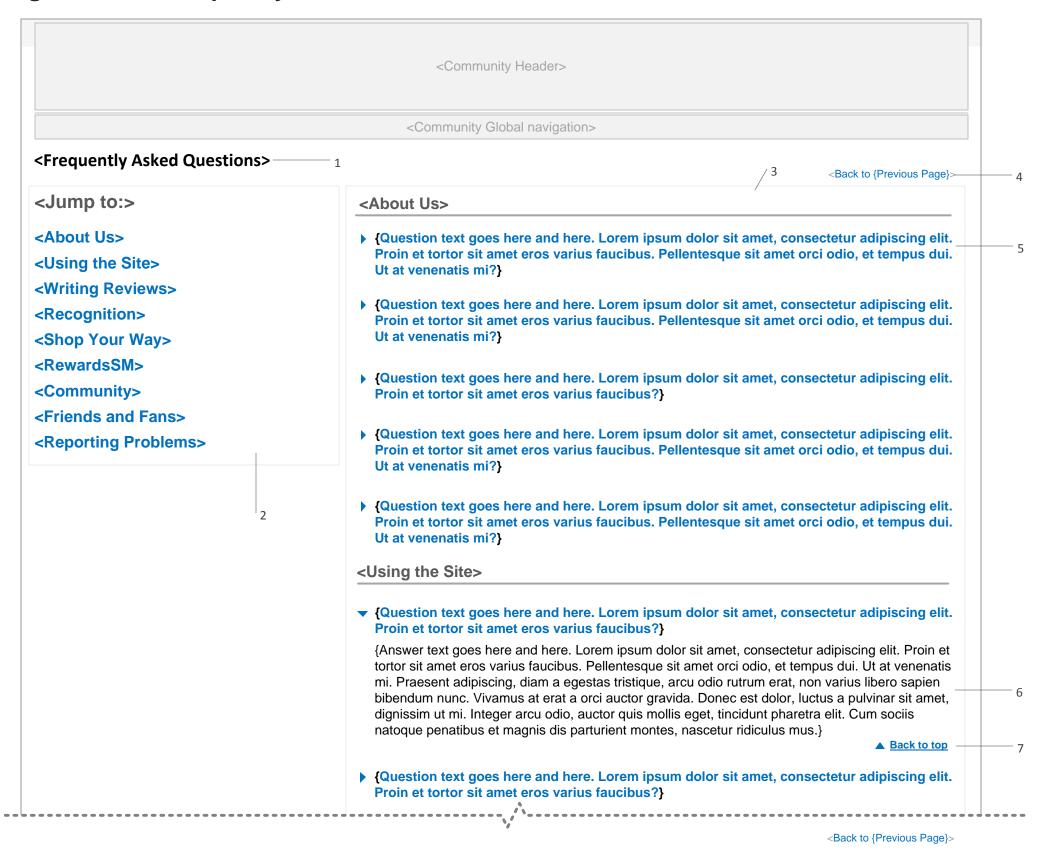
Type: Display Action: onClick

Functionality: Category links to jump to the corresponding

anchor.

—Top fold—

### Page View 10: Frequently Asked Questions



#### **FUNCTIONAL SPECIFICATIONS**

#### 1 - < Frequently Asked Questions > Page Title

Label Type: Action: none

Functionality: Will display page title.

#### 2 - FAQ Anchor Module

Type: **Anchor Links** onClick Action:

Functionality: Scrolls to the category selected

#### 3 - Questions List

Type: List Action: none

Functionality: Displays all frequently asked questions group by

category.

#### 4 - <Back to {Previous Page}>

Hyperlink Type: onClick Action:

Functionality: on Click page turn to the previously visited page

by the user.

#### 5 - Question

Type: Hyperlink Action: onClick

Functionality: onClick module expands to reveal answer.

If user clicks again when the answer is expanded, or clicks on another question, the

answer will collapse.

—Top fold—

#### 6 - Answer

Type: Text Action: none

Functionality: Will display an answer to question.

#### 7 - Back to Top

**Button** Type: Action: onClick

Functionality: on Click scrolls back to the top of the page.

**Project:** Community Initiative