

SHC ECOM6064 Community – Frequently Asked Questions

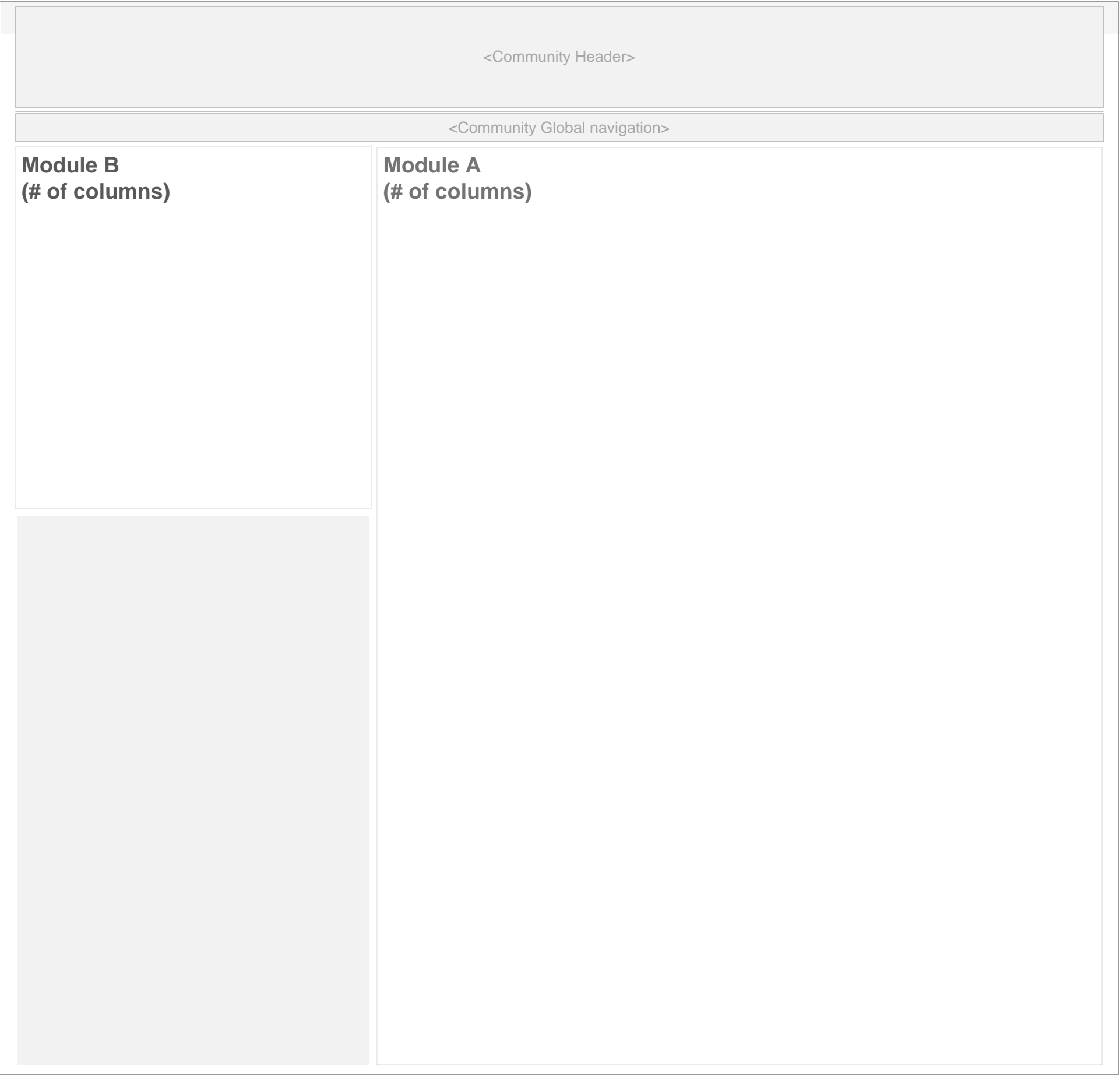
Document Summary

| Description | Name |
|-----------------|---|
| Wireframe Scope | SHC |
| Brands Covered | Sears and Kmart Communities |
| Screen ID | ECOM6064 |
| Screen Name | Community Initiative – Frequently Asked Questions |

Revision History

| Version | Date | Author | Notes |
|---------|----------|---------------|---|
| 1.0 | 06/14/12 | Fabian Mendez | Initial draft |
| 2.0 | 06/14/12 | Felipe Torres | Change copy and functionality |
| 3.0 | 06/14/12 | Felipe Torres | Add brackets |
| 4.0 | 06/15/12 | Fabian Mendez | "Jump To" replaced with "Related Links" Module. Number of questions and behavior adjusted |

Structural View: Module Variation

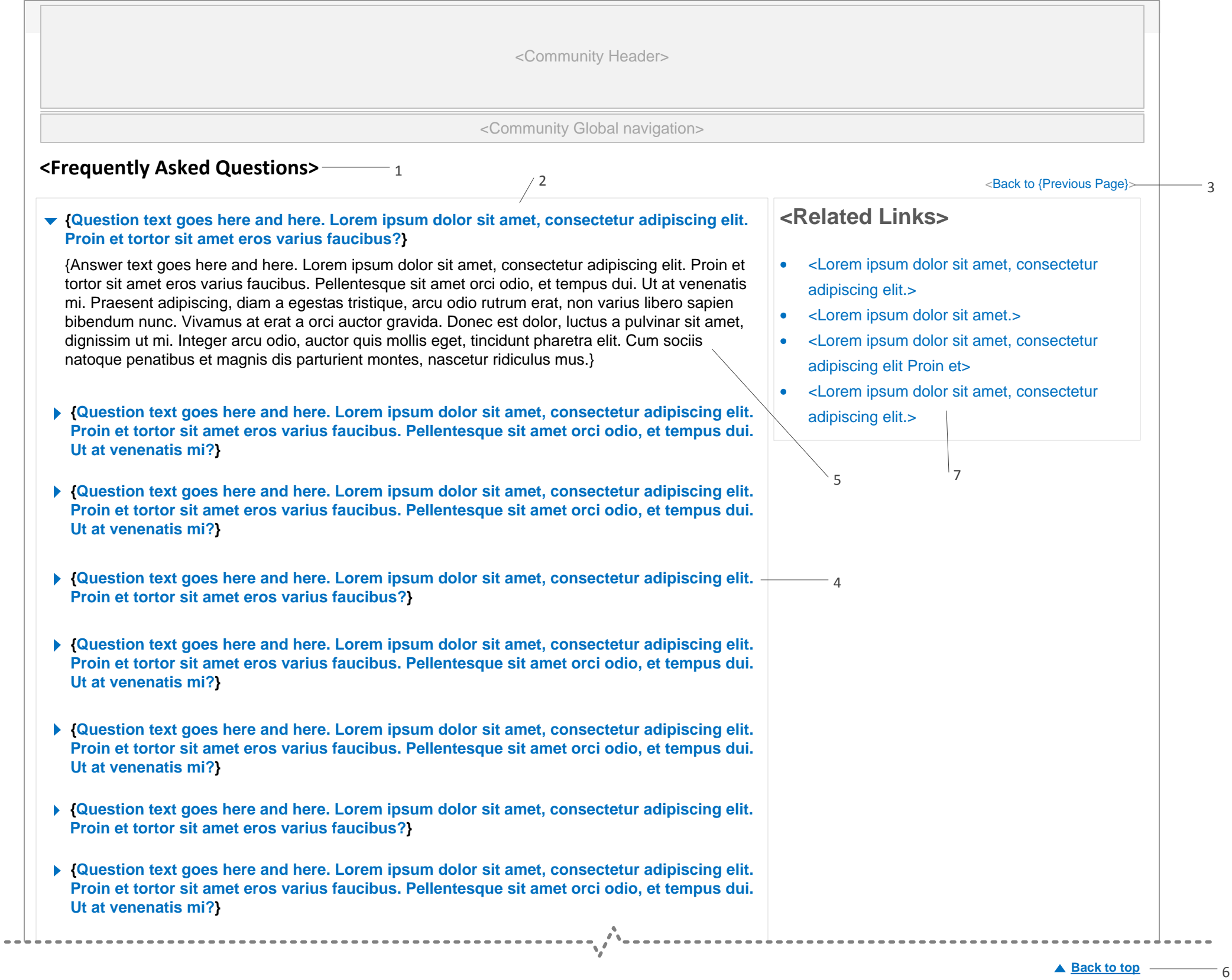


FUNCTIONAL SPECIFICATIONS

Module A – FAQ
Type: Display
Action: Accordion
Functionality: Will display the Frequently Asked Questions grouped by category.

Module B – Anchor Link Module
Type: Display
Action: onClick
Functionality: Category links to jump to the corresponding anchor.

—Top fold—



FUNCTIONAL SPECIFICATIONS

1 – <Frequently Asked Questions> Page Title

Type: Label
Action: none
Functionality: Will display page title.

2 – Questions List

Type: List
Action: none
Functionality: Displays all the frequently asked questions.

3 – <Back to {Previous Page}>

Type: Hyperlink
Action: onClick
Functionality: onClick page turn to the previously visited page by the user.

4 – Question

Type: Hyperlink
Action: onClick
Functionality: onClick module expands to reveal answer.

If user clicks again when the answer is expanded, or clicks on another question, the answer will collapse.

5 – Answer

Type: Text
Action: none
Functionality: Will display an answer to question. First answer is expanded by default.

6 – Back to Top

Type: Button
Action: onClick
Functionality: onClick scrolls back to the top of the page.

7 – Related Links

Type: Hyperlink
Action: onClick
Functionality: onClick page turn to the selected related link.