

# Concepts

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Constraint Based Production Scheduling

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## Key Points

- We introduce the core concepts used in scheduling
- Different layers of description
  - What we are doing (jobs, tasks, resources)
  - Why we are scheduling (orders, products, processes)
- Temporal Relations
- Process description
- Problem classification
- Visualization

# 1 Core Concepts

## 1.1 Jobs, Tasks and Resources

### Most basic description of scheduling problem

- *Job*
  - Collection of activities required to manufacture one object/lot/order
  - Overall start/end determined by starts and ends of its tasks
- *Task*
  - Individual activities required for manufacture
  - Have defined start, end (typical: variables) and duration (sometimes fixed)
  - Often performed on one specific resource (more on that later)
- *Resources*
  - Resources are needed to perform the tasks
- Very compact representation of scheduling problem
- But, where does that information come from?

## 1.2 Orders, Products, Processes

### Scheduling orders

- An *order* specifies a need for a certain *product* at a given time in a specific quantity
- There may be multiple ways of making the *product* (multiple *processes*)
- We assume that the process to use is decided when placing the order
- Each order corresponds to a job, with its constituent tasks
- There may be limited visibility of future orders

## Process Description

- Each *process* consists of one or more *process steps*
- A process step contains a duration formula to describe how long it lasts
- The order of *process steps* is defined by *process sequences*
- The resources needed are defined by *resource needs* (described later on)
- Tasks are created for each process step, their duration is based on the duration formula and order quantity

## Where do the orders come from?

- Made to order
  - Each order is caused by a customer request
  - Defines due date, release date often implied
- Made to stock
  - Orders are satisfied from stock
  - Inventory control strategy decides when to make product
  - Often called stock orders
  - More complex variant integrates production planning and detailed scheduling
  - Example later in course

## 2 Temporal Relations

### Temporal Relations

- Temporal constraints between tasks and/or jobs
- Defined by the manufacturing process
- In simple cases
  - A single sequence of process steps performed in that order
  - Each task must finish before the next one can start



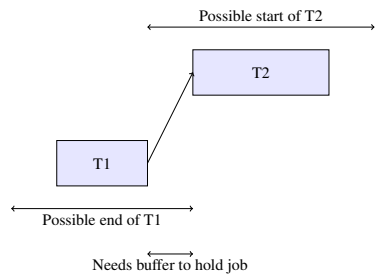
### Annotations on Features

- ✓ Currently available in scheduling tool
- (✓) Will be available shortly
- ✗ Currently not available, may be added in future version

## 2.1 Relations between Tasks

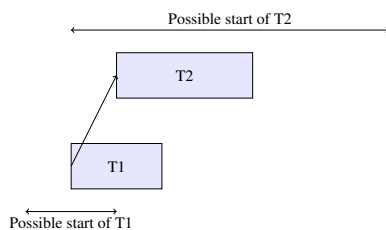
### The Most Common Relation: EndBeforeStart ✓

- States that one task (T1) must end before the next one (T2) can start
- Typical for manufacturing process based on the same item
- Addition: offset
  - Wait at least offset units between end and start
  - For example cooling, drying time outside a machine



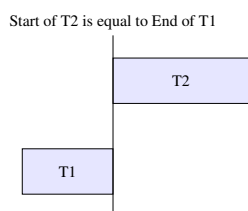
### Less Common: StartBeforeStart ✓

- States that one task (T2) can start any time after the start of another task (T1)
- Uncommon in manufacturing, occurs in project management
- Example later on on assembly line balancing



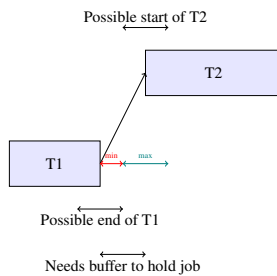
### NoWait ✓

- Sometimes, two steps must follow each other immediately
- The item made would spoil
  - Product specific
- There is no space to hold item
  - Machine specific, buffers
- End of one task (T1) must be equal to start of next task (T2)
- May mean delay of start of task T1



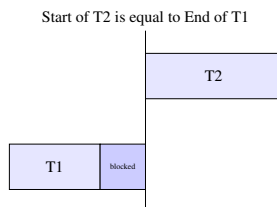
## MaxWait (✓)

- Limit how long we can wait between tasks
  - Cooling enough, but not too much
  - Baking: rise time
- Impose both lower and upper waiting time limit
- Makes it more difficult to find solutions



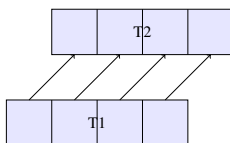
## Blocking ✓

- Sometimes, two steps must follow each other immediately
- There is no space to store item between machines
- Keep item on previous machine until needed
- That machine is now *blocked*
- Duration of task T1 is extended until start of T2
- *Use with caution! Easy to deadlock*



## Special Case: Pipelining ✗

- Sometimes, we can start on the next task while the first is still running
- Possible if one jobs produces multiple items (lots,...)
- As soon as the first item is finished, take it to the next machine to process it there
- Overlaps T1 and T2 as much as possible
- Details can get complex



### More General: Relations between Intervals ✗

- First introduced by Allen (1983)
- 13 relations between intervals
- Allows composition of relations
- Constraint reasoning on sets of relations

Relation	Illustration	Interpretation
$X < Y$ $Y > X$		X precedes Y Y is preceded by X
$X m Y$ $Y mi X$		X meets Y Y is met by X ( <i>i</i> stands for <i>inverse</i> )
$X o Y$ $Y oi X$		X overlaps with Y Y is overlapped by X
$X s Y$ $Y si X$		X starts Y Y is started by X
$X d Y$ $Y di X$		X during Y Y contains X
$X f Y$ $Y fi X$		X finishes Y Y is finished by X
$X = Y$		X is equal to Y

from Wikipedia: [https://en.wikipedia.org/wiki/Allen%27s\\_interval\\_algebra](https://en.wikipedia.org/wiki/Allen%27s_interval_algebra)

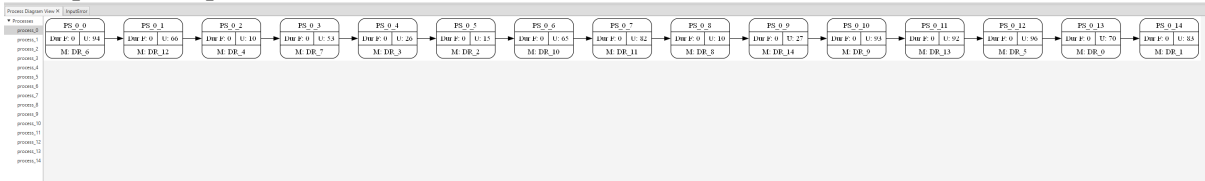
## 2.2 Relation between Tasks and Jobs

### Start and End of Jobs ✓

- The start of a job is equal to the start of the earliest task of the job

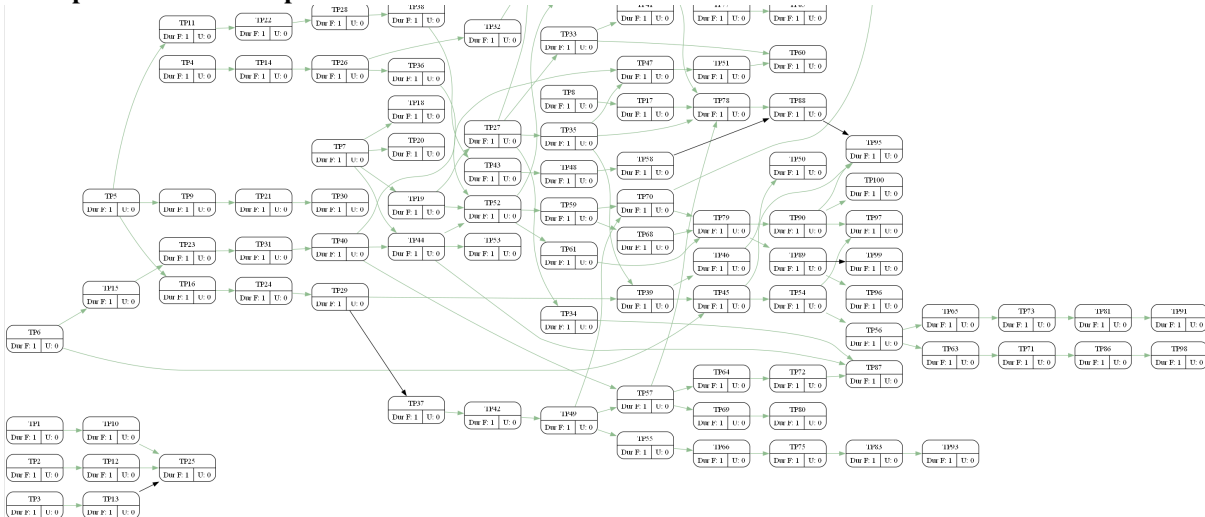
- The end of a job is equal to the latest end of any of its tasks
- Also called: the job *spans* its tasks
- Sometimes very simple
  - Start of job is start of first process step
  - End of job is end of last process step
  - But, do we know which steps will be first or last?

### An Example of a Simple Process



- The steps form a precedence chain
- Easy to identify first and last step

### An Example of a More Complex Process



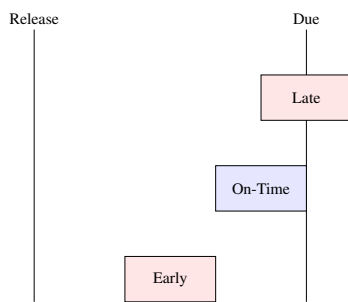
- There is no clear first or last process step

## 2.3 Jobs: Release and Due Date

### Jobs: Release and Due Dates ✓

- The execution of a job may be constrained in time
- *Release dates* states earliest time a job can start
- *Due dates* states latest time a job can end
- These may or may not be hard constraints!
- A job will be *late* if it ends after the due date
- A job will be *early* if it ends before the due date

- A job will be *on-time* if it ends at the due date



## 2.4 Relations between jobs

### Relations between Jobs ✗

- There may be relations between jobs as well
- For example, jobs for the same product may be arranged by due date
- Do not allow to run job for a later due date before any job with an earlier due date
- Orders for the same customer, but different products, may be constrained
- Most common:
  - Jobs for intermediate products must finish in time for their use later on

## 3 Alternative Processes, Bill of Materials

### More Complexity

- We have ignored a lot of potential complications
  - Alternative processes
  - Alternative process paths
  - Alternative resources
- Intermediate products
- Impact of raw material availability

### Intermediate products ✗

- Some production operations are assembly steps
- Combine multiple intermediate products together
- These intermediate products need to be made as well
- There are processes for those products



### Raw materials ✗

- Sometimes, a process step needs certain raw materials
- These are not made within the scheduled part of the plant
- They come from stock, inventory control problem
- Do we schedule production and then order raw materials?
- Do we schedule based on the available raw materials?

### Bill of Materials (BoM), Bill of Processes ✗

- Enterprise systems will describe which items are needed to make a product
- Tree like structure, indicates the intermediate product/raw material needed and its quantity
- *BoM explosion* derive all required input materials for a given set of orders
- We may want to know at which step of process we need which materials (Bill of processes)
- This is where you use SAP, big database, trivial calculation
- Becomes hard if processes not fixed

## 4 Problem Classification

### Problem Classification

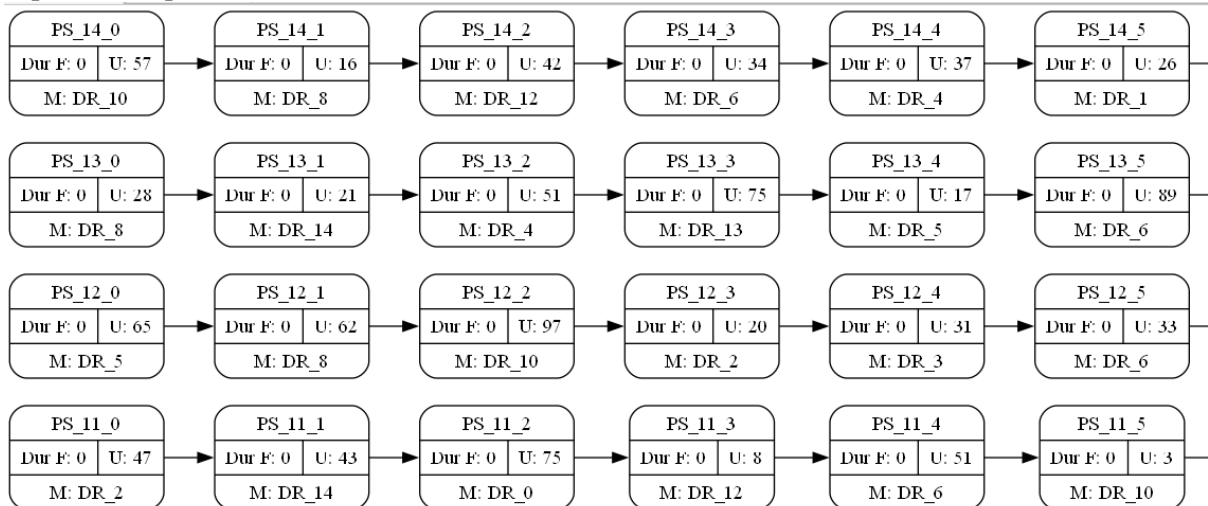
- Most real-world problems are messy, with many special conditions and exceptions
- Academic research prefers well-structured problems
- Scheduling research often focuses on well-structured problem types
  - Easier to understand
  - Possible to exploit structure
  - Easier to compare results
- A small number of problem types are very common in research

### 4.1 Job-Shop

#### Job-Shop ✓

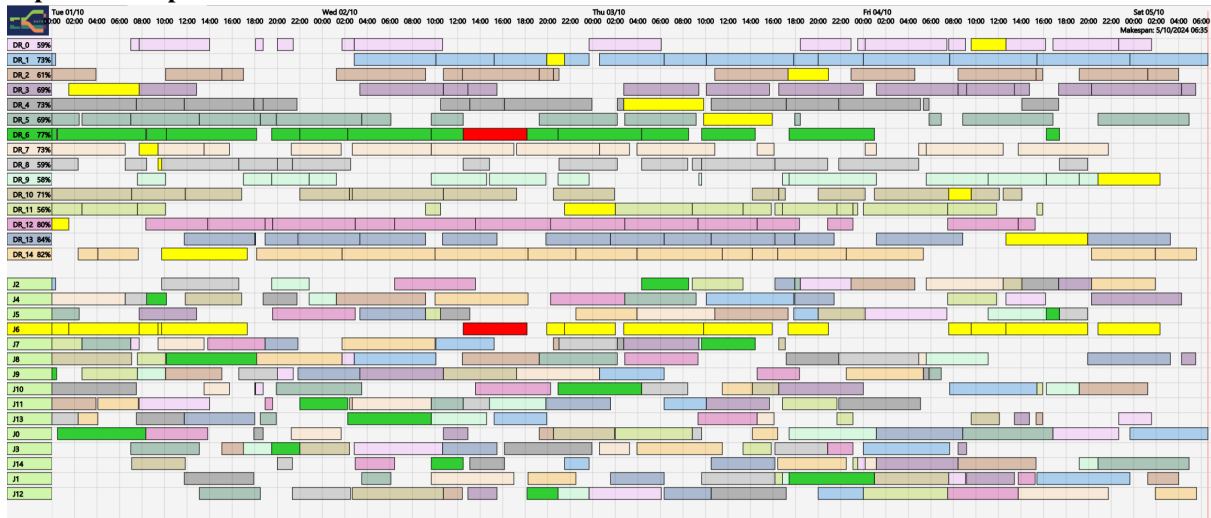
- Consists of a number of jobs and a number of machines
- Each job visits each machine, but possibly in a different order, depending on process
- Tasks of a job are linked as a precedence chain
- Objective is to minimize overall end, the *makespan*

### Example Job-Shop Process



- Note that the order of machines visited is different for each process

### Example Job-Shop Solution

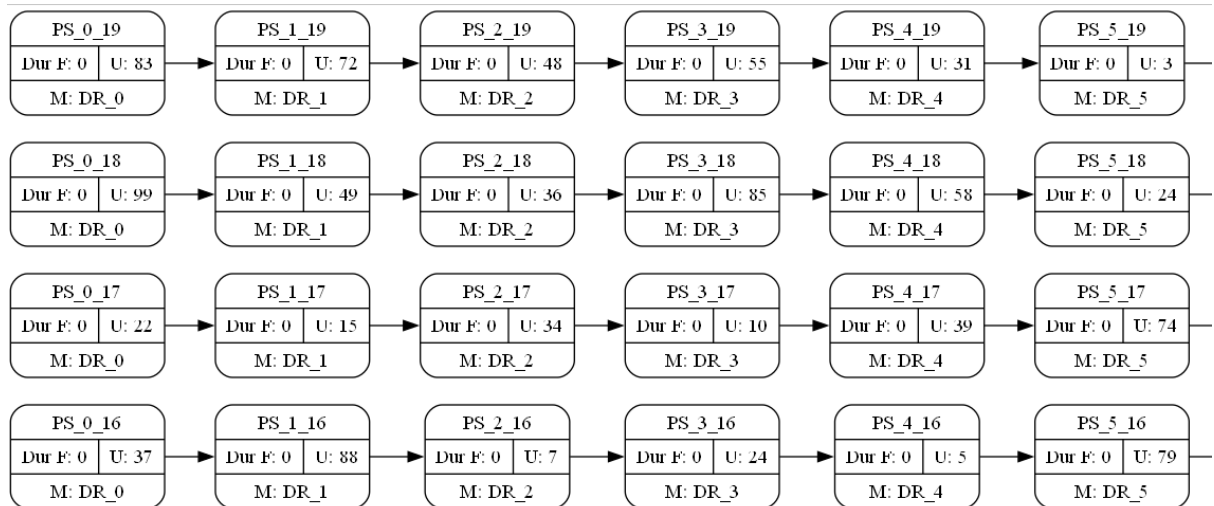


- One task is selected (in red), in both Machine and Job Gantt Chart
- Tasks are colored by machine, note coloring in jobs is different for each job

## 4.2 Flow-Shop

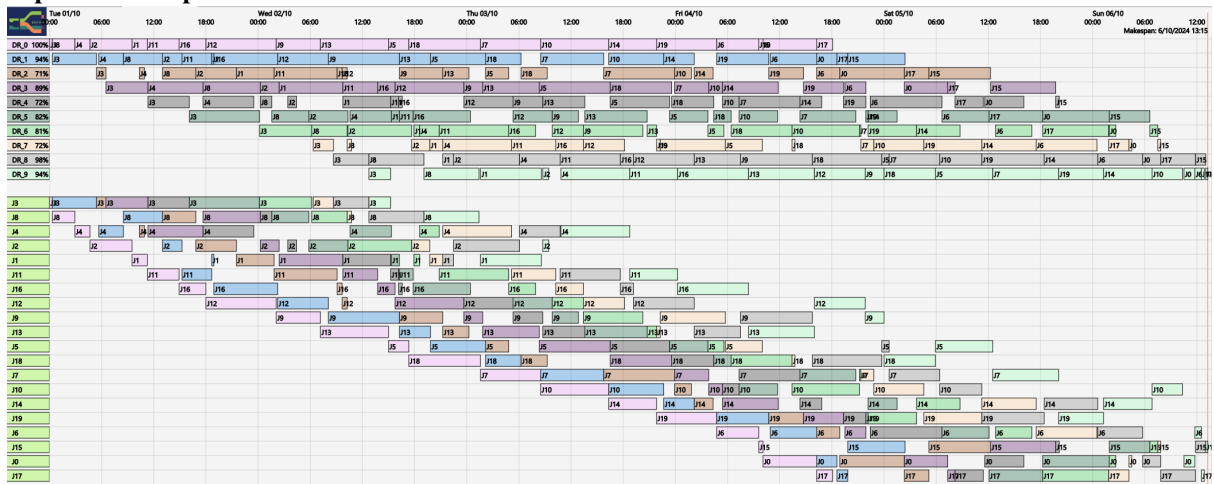
### Flow-Shop ✓

- Consists of a number of jobs and a number of machines
- Each jobs visits each machine, all jobs in the same order
- Tasks of a job a linked in a precedence chain
- Objective is to minimize overall end, the *makespan*



- Note that each process visits the machines in order DR\_0, DR\_1, ...

### Example Flow-Shop Solution



- Tasks are colored by machine, note the regular pattern in the Job Gantt Chart

## 4.3 Open-Shop

### Open-Shop ✓

- Consists of a number of jobs and a number of machines
- Each jobs visits each machine, we have to choose the sequence individually for each order
- There are no temporal constraints between tasks, but tasks of the same job cannot overlap
- Objective is to minimize overall end, the *makespan*

### Open Shop Example Process

- Only showing details of one process
- No prescribed sequence between process steps

- Easier to find a task to run next
- Much larger search space

▼ Processes

process\_0

process\_1

process\_2

process\_3

process\_4

process\_5

process\_6

PS\_0\_6

Dur F: 0 U: 56

M: DR\_4

PS\_0\_5

Dur F: 0 U: 92

M: DR\_5

PS\_0\_4

Dur F: 0 U: 71

M: DR\_0

PS\_0\_3

Dur F: 0 U: 34

M: DR\_6

PS\_0\_2

Dur F: 0 U: 54

M: DR\_3

PS\_0\_1

Dur F: 0 U: 39

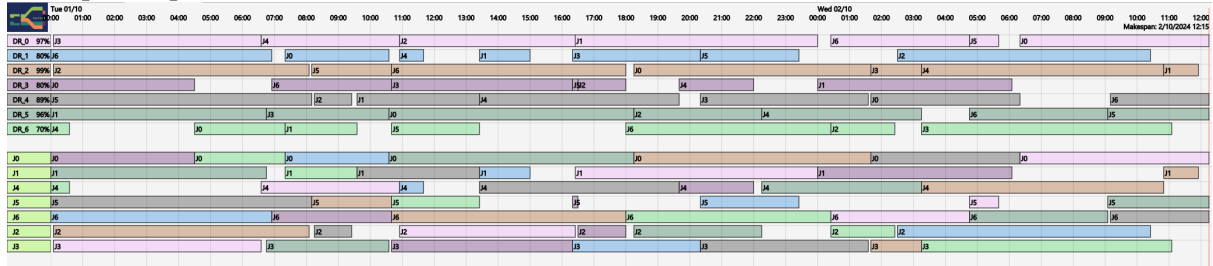
M: DR\_1

PS\_0\_0

Dur F: 0 U: 89

M: DR\_2

## Open-Shop Example Solution



- Example solution for 7x7 open shop example
- Order of tasks within jobs not constrained
- Note that machines are still idle in optimal solution

## 4.4 RCPSP

### Resource Constrained Project Scheduling Problem (RCPSP) (✓)

- Problem class from project management
- One project (one job), many tasks
- Precedence graph is arbitrary DAG
- Cumulative as well as disjunctive resources
- Variants with process alternatives

## 4.5 $\alpha/\beta/\gamma$ Notation

### $\alpha/\beta/\gamma$ Notation

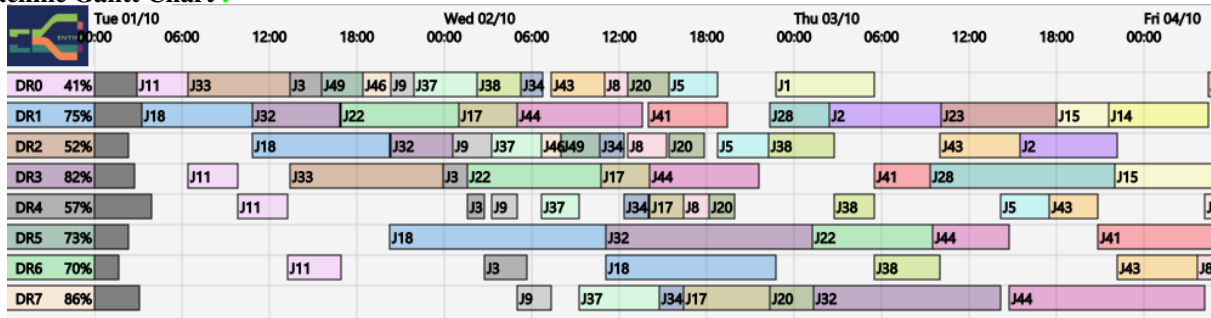
- The previous classes are good for algorithm research, but not very practical
- General scheme to describe problem type introduced in 1979
- Based on three parameters
  - $\alpha$  resource structure, stages
  - $\beta$  temporal relations
  - $\gamma$  objective
- $P2/r_j, \bar{d}_j/C_{\max}$  : One stage, two identical parallel machines, hard release and due dates, objective makespan
- More detailed description at <https://encyclopedia.pub/entry/30497>

## 5 Key Visualization Methods

### Visualization

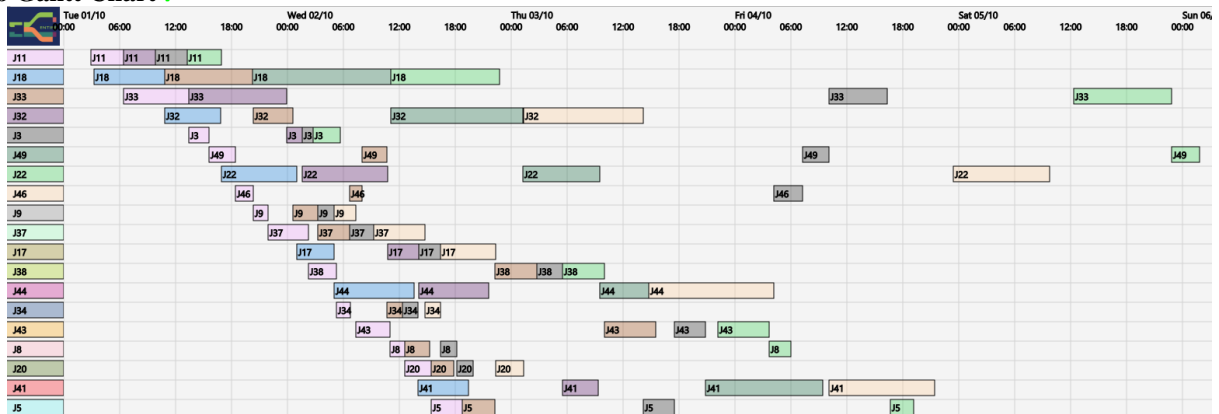
- Visualization is key to present and to understand results
- Many different ways to give an overview of schedule, and highlight problems
- Some diagrams types are used a lot, and are provided in our generic scheduling tool
- Customization is key

## Machine Gantt Chart ✓



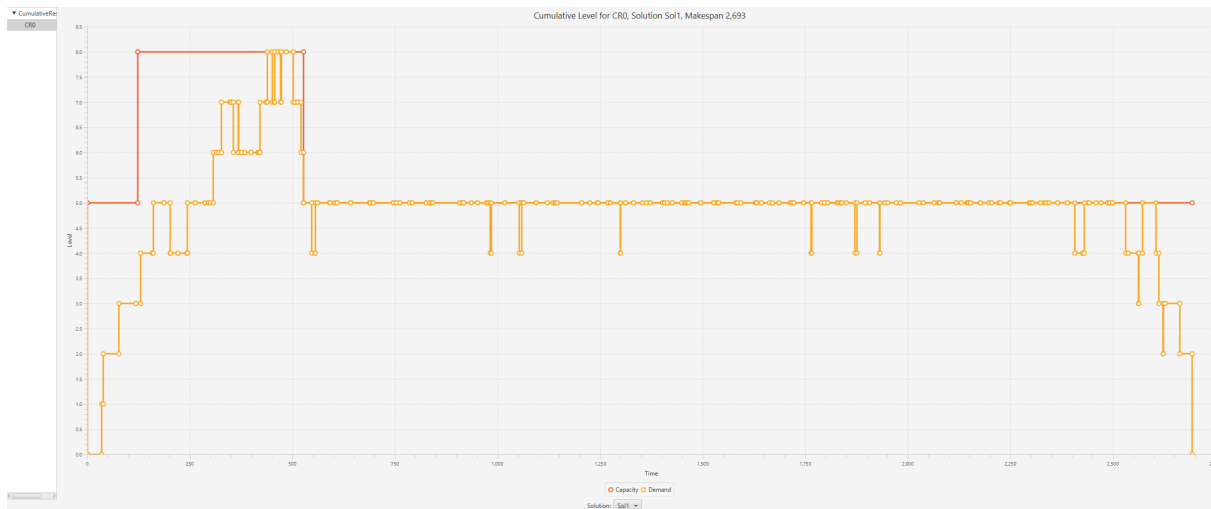
- Shows all tasks that are assigned to each machine
- Tasks should not overlap
- Also shows work in progress (WiP), down-times
- Optional display of setup and idle times

## Job Gantt Chart ✓



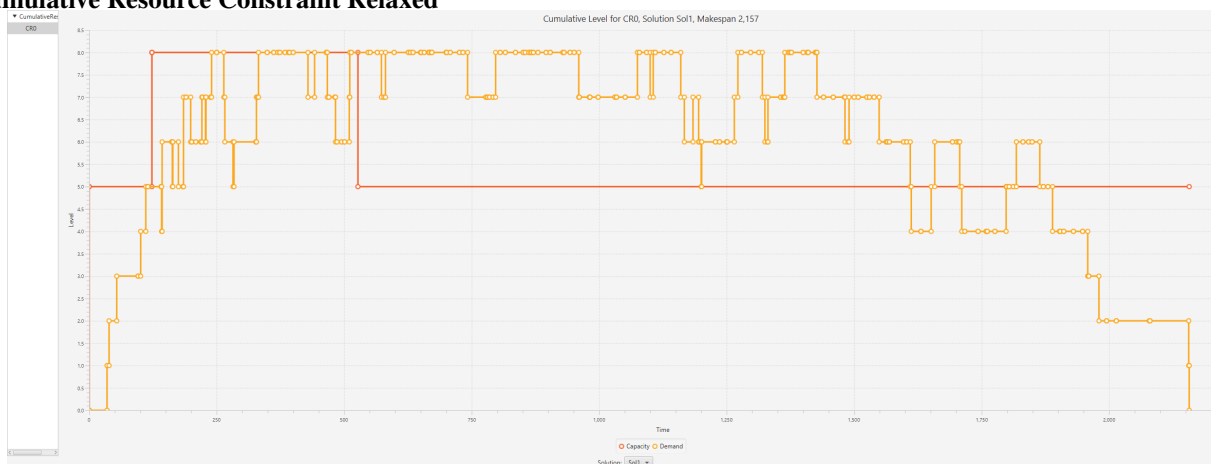
- Shows all tasks of a job in one line
- Only works for single chain of process steps
- Possible display of earliness, lateness
- Optional display of waiting and transport times

## Cumulative Resource Chart ✓



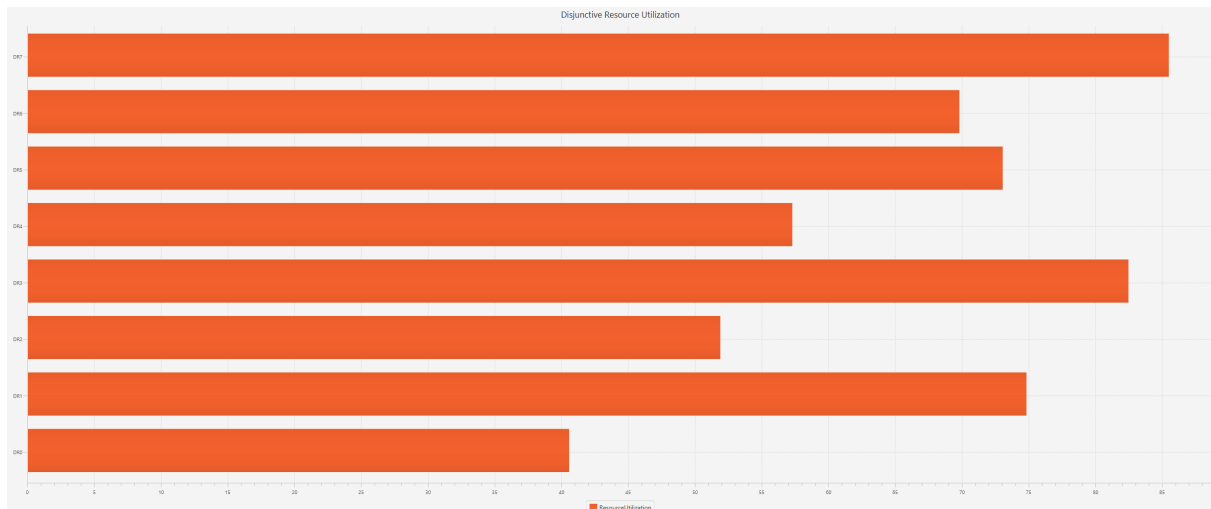
- Shows resource utilization of cumulative resource over time
- Utilization should be below capacity profile
- Unless we relax the cumulative resource constraint

### Cumulative Resource Constraint Relaxed



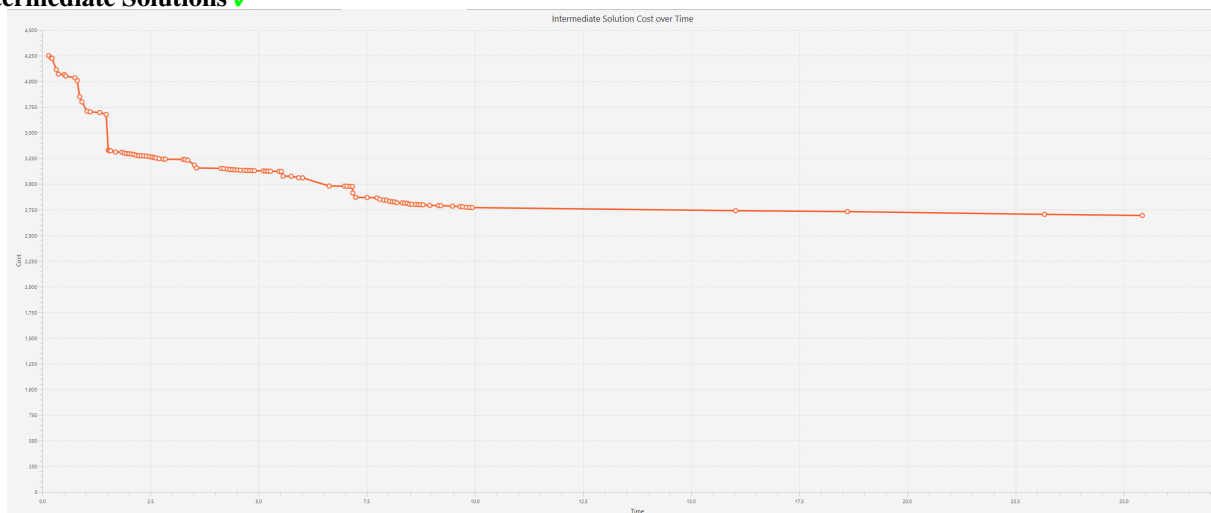
Resource Utilization ✓





- Shows utilization of machines as percentage of active time
- Helpful to identify bottleneck machines
- Information also shown in Machine Gantt

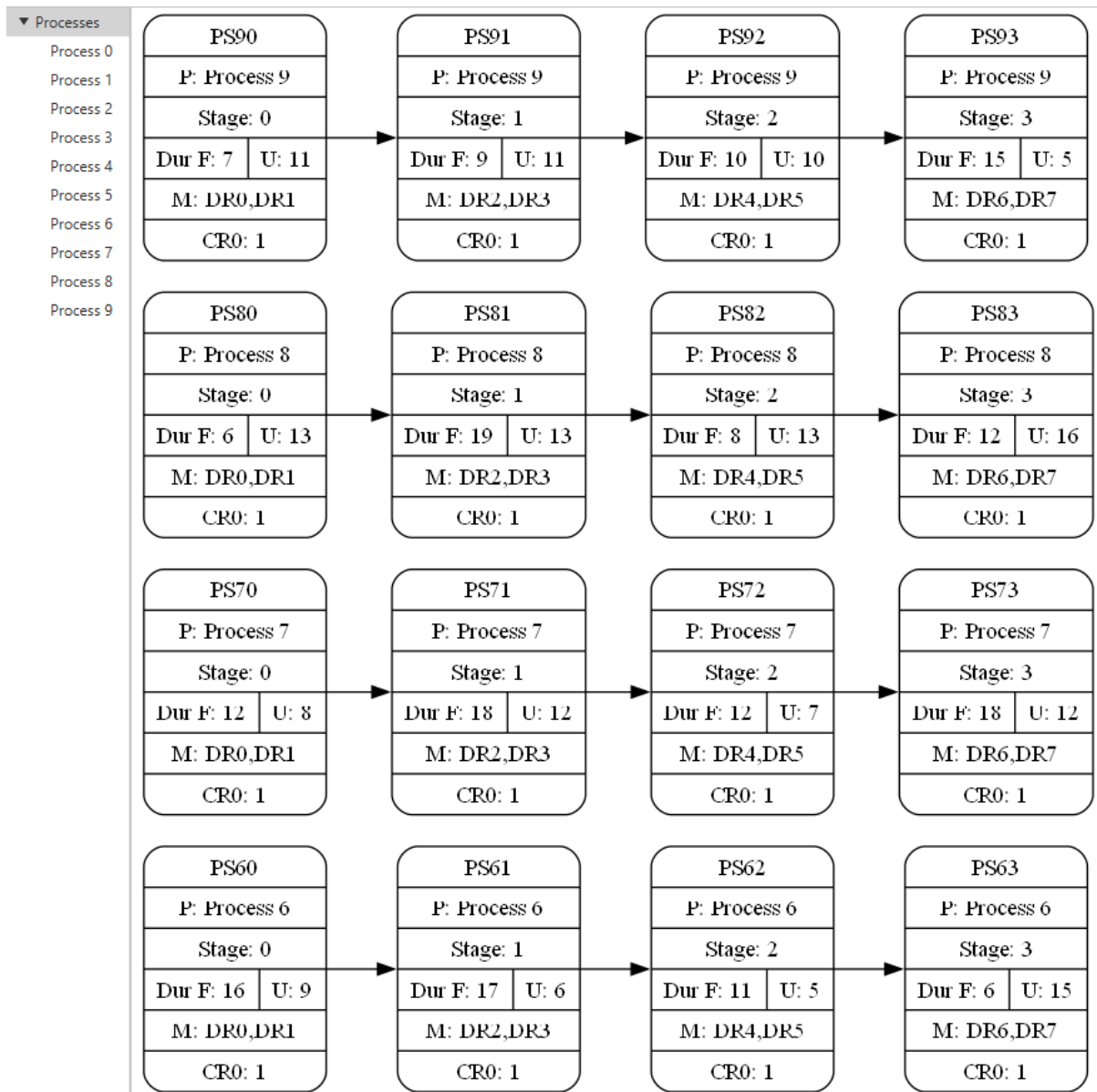
### Intermediate Solutions ✓



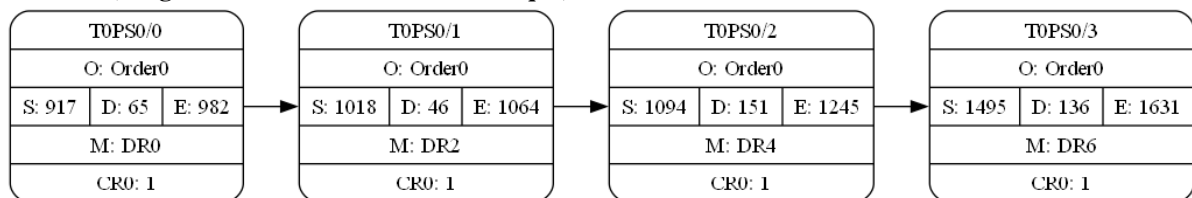
- Shows intermediate solutions found over time
- Useful to see if enough/too much time is allocated

### Process Diagram ✓

- See all details of one process in one image
- Can also look at all processes in one diagram
- Options to show/hide different fields

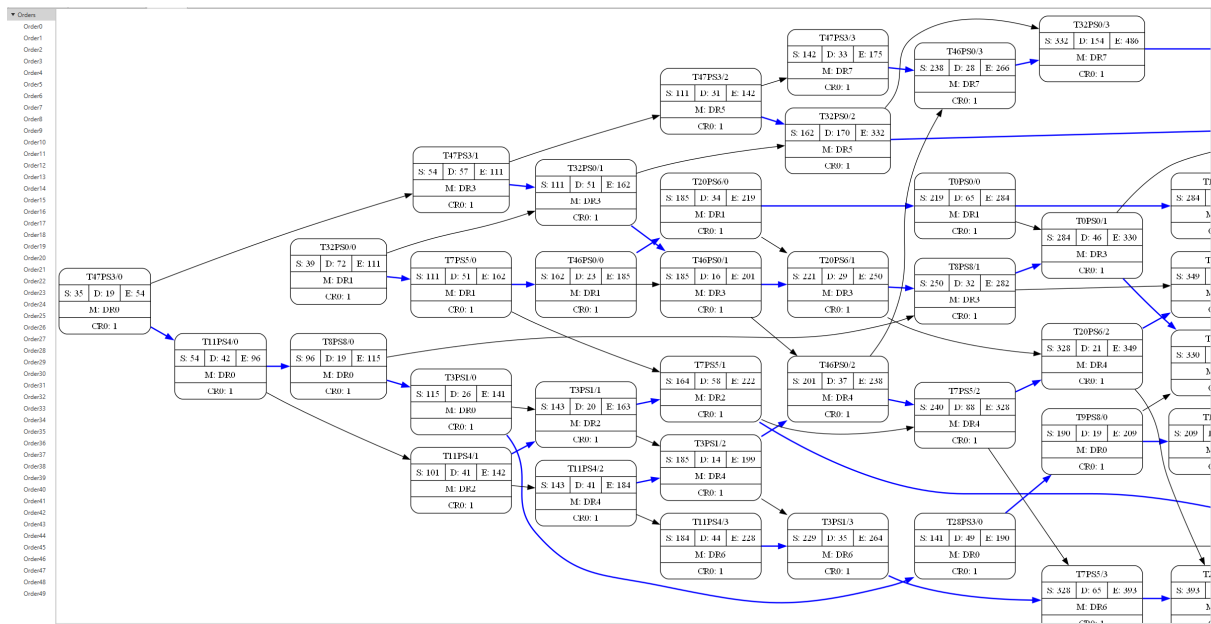


### PERT Chart(Program Evaluation Review Technique) ✓



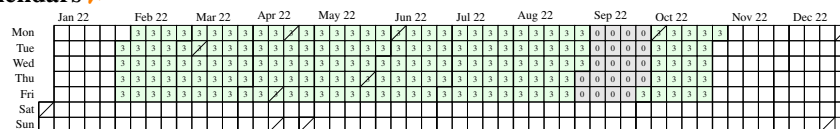
- Show details of job as a graph
- Useful if task graph is not a chain
- Often used in project management

**PERT Charts become Confusing Quite Quickly**



- Especially if all resource dependencies are included (in blue)

## Calendars ✗



- Shows weekly structure for one or more years
- Indicates public holidays, shut-downs, etc
- Indicating working days, KPI for each day

## 6 Summary

### Summary

- We introduced the key concepts for scheduling problems
- Orders, products, processes
- Jobs and tasks
- Existing problem classifications
  - Academic
  - Limited practical usefulness
  - Used for benchmarking
- Key visualization ideas