

EPOS
Positioning Controllers
USB Driver Installation

Document ID: rel4617

TABLE OF CONTENTS

1	About this Document	3
2	Windows 8	5
3	Windows 7	9
4	Windows Vista	13
5	Windows XP	17

1 About this Document



We strongly stress the following facts:

- *The present document does not replace any other documentation covering the basic installation and/or parameterization described therein!*
- *Also, any aspect in regard to health and safety, as well as to secure and safe operation are not covered in the present document – it is intended and must be understood as complimenting addition to those documents!*

The present document contains supplemental information to the «Getting Started» document of the respective EPOS Positioning Controller you are using. It provides information on the USB driver installation when connecting the EPOS Positioning Controller to the PC's USB port for the first time.

The present document covers the respective routines for the following Microsoft® operation systems:

- Windows 8 / 8.1
- Windows 7
- Windows Vista
- Windows XP, SP3



Operating System Languages

Designation of program directories as well as menus and buttons may vary depending on the system language installed.

1.1 How to use

Take note of the following notations and codes which will be used throughout the document.

Notation	Explanation
«Abcd»	indicating a title or a name (such as of document, product, mode, etc.)
▣Abcd▣	indicating an action to be performed using a software control element (such as folder, menu, drop-down menu, button, check box, etc.) or a hardware element (such as switch, DIP switch, etc.)
(n)	referring to an item (such as order number, list item, etc.)
➔	denotes “see”, “see also”, “take note of” or “go to”

Table 1-1 Notations used in this Document

1.2 Trademarks and Brand Names

For easier legibility, registered brand names are listed below and will not be further tagged with their respective trademark. It must be understood that the brands (the below list is not necessarily concluding) are protected by copyright and/or other intellectual property rights even if their legal trademarks are omitted in the later course of this document.

The brand name(s) is/are a registered trademark(s) of ...
Windows Vista®	© Microsoft Corporation, USA-Redmond, WA
Windows®	© Microsoft Corporation, USA-Redmond, WA

Table 1-2 Brand Names and Trademark Owners

1.3 Copyright

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2 Windows 8

2.1 Getting Started

- 1) Plug in USB cable to EPOS Positioning Controller's USB interface.
- 2) Plug in USB cable to any available USB port on your PC.

2.2 Troubleshooting: How to install Driver manually

In case of faulty installation, the entry "maxon motor EPOS2" in the "Device Manager" is marked with a warning icon.

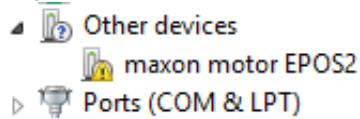


Figure 2-1 Windows 8 – "Other Devices" Message

2.2.1 Update Driver Software

- 1) Open "Device Manager".
- 2) Select entry "maxon motor EPOS2".
- 3) Click right to open context menu and select "Update Driver Software".

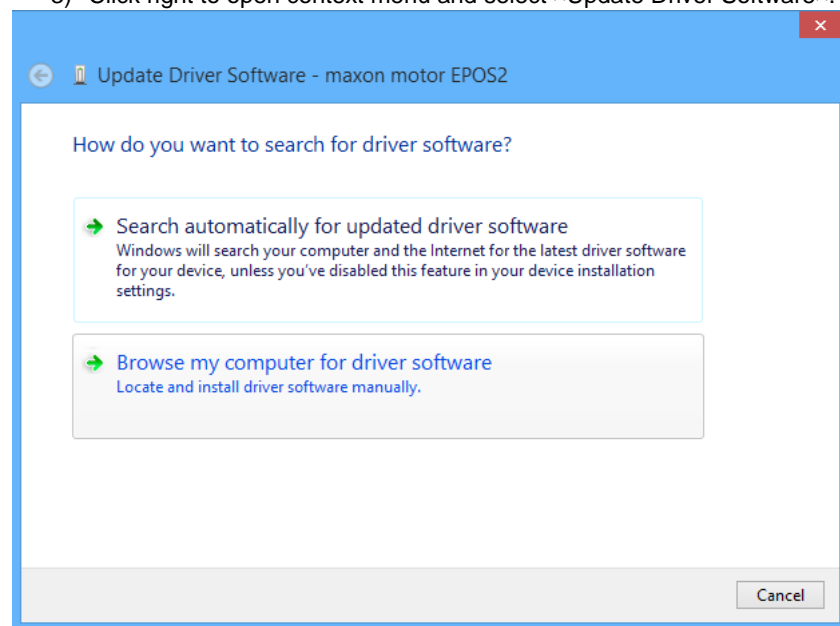


Figure 2-2 Windows 8 – "Update Driver Software" Screen

- 4) Click "Browse my computer for driver software".

- 5) Find and select «EPOS USB Driver» directory.



Default Location of the Driver Directory

If you kept the default settings unchanged during initial installation of the software, the working directory will be "C:\Program Files\maxon motor ag\Driver Packages\EPOS USB Driver" (note that designation of program directory may vary depending on the system language installed).

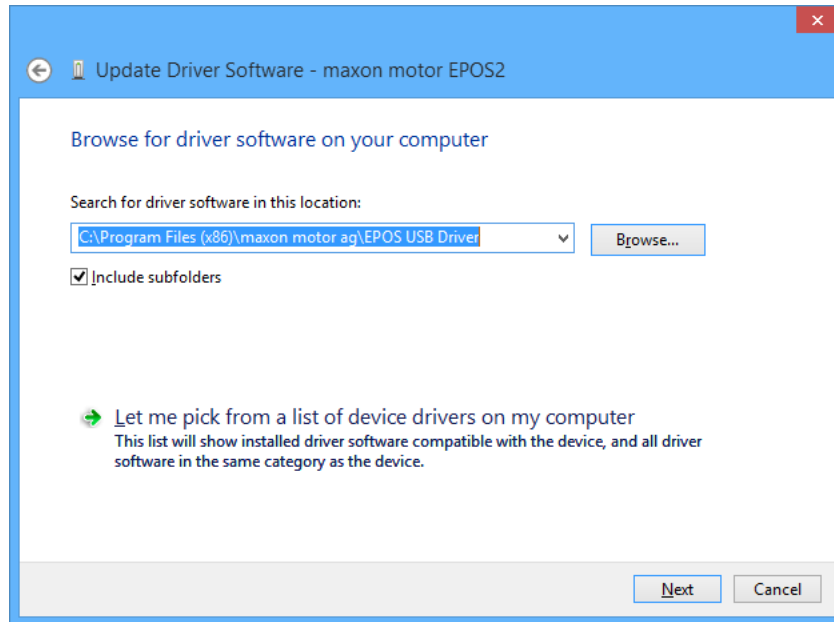


Figure 2-3 Windows 8 – "Browse for Driver Software" Screen

- 6) Click «Next».

2.3 Define Windows Security Settings

- 1) Tick checkbox «Always trust software from "maxon motor ag"».
- 2) Click «Install».

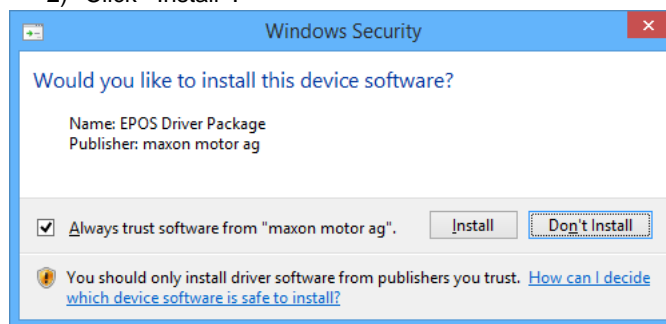


Figure 2-4 Windows 8 – "Windows Security" Screen

2.4 Complete Driver Installation

Click **Close** to complete the installation.

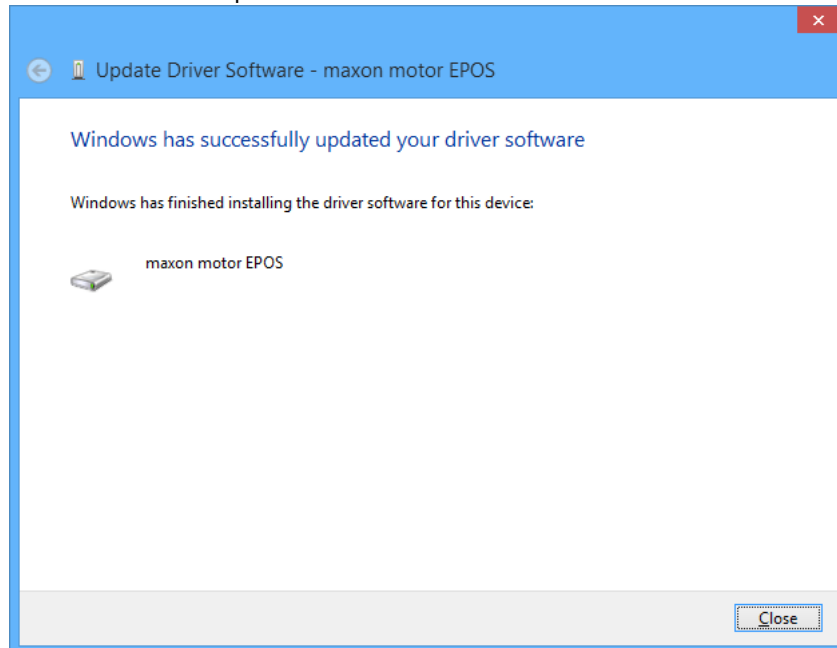


Figure 2-5 Windows 8 – “Update Driver Software” Confirmation

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3 Windows 7

3.1 Getting Started

- 1) Plug in USB cable to EPOS Positioning Controller's USB interface.
- 2) Plug in USB cable to any available USB port on your PC.

The following message will appear:

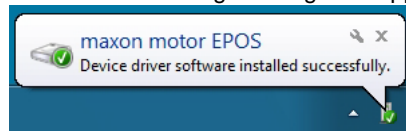


Figure 3-6 Windows 7 – “Device Driver Installation” Message

3.2 Troubleshooting: How to install Driver manually

In case of faulty installation, the following message will appear. Follow the subsequently described steps to install the driver manually.

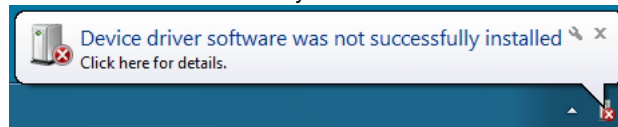


Figure 3-7 Windows 7 – “Device Driver Installation Failure” Message

3.2.1 Open Control Panel

- 1) Click «Control Panel».
- 2) Select «Hardware and Sound».
- 3) Select «Devices and Printers».
- 4) Search for listing «Unspecified/Unknown Device».
- 5) Click right to open context menu and select «Properties».
- 6) Select «Hardware» tab.
- 7) Click «Properties».

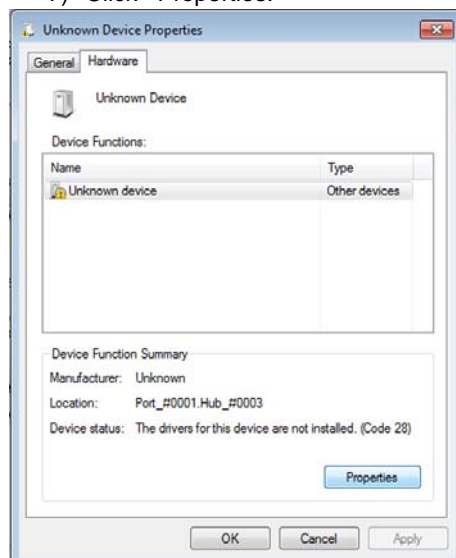


Figure 3-8 Windows 7 – “Unknown Device Properties” Context Window

8) Select "Change Settings".

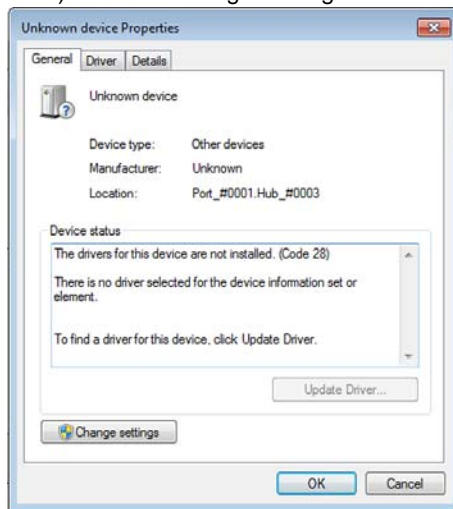


Figure 3-9 Windows 7 – "Unknown Device Properties" Window

9) Click "Update Drivers".

The following screen will appear:

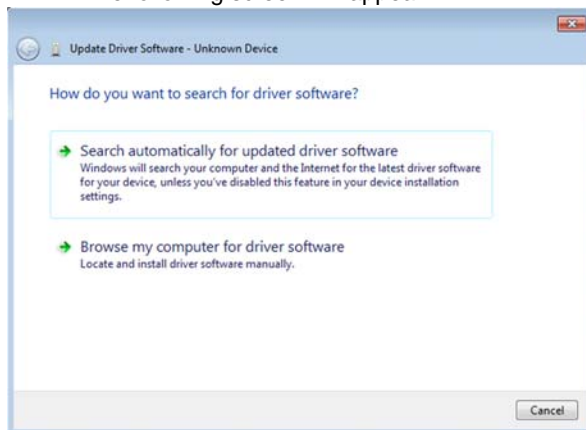


Figure 3-10 Windows 7 – "Update Driver Software" Screen

10) Click "Browse my computer for driver software".

3.2.2 Update Driver Software

- 1) Click «Browse».
- 2) Find and select «EPOS USB Driver» directory.



Default Location of the Driver Directory

If you kept the default settings unchanged during initial installation of the software, the working directory will be “C:\Program Files\maxon motor ag\Driver Packages\EPOS USB Driver” (note that designation of program directory may vary depending on the system language installed).

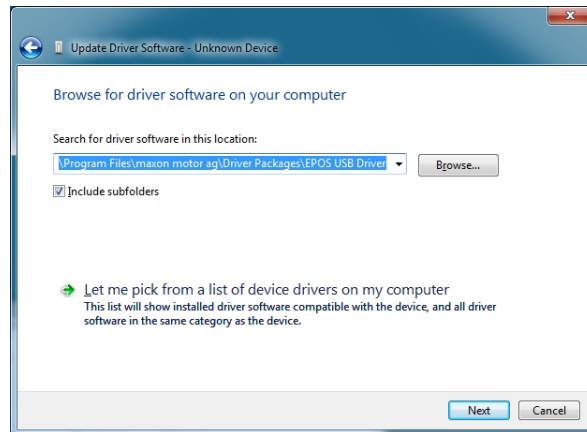


Figure 3-11 Windows 7 – “Update Driver Software” Browser

- 3) Click «Next».

3.3 Define Windows Security Settings

- 1) Tick checkbox «Always trust software from "maxon motor ag"».
- 2) Click «Install».



Figure 3-12 Windows 7 – “Windows Security” Screen

3.4 Complete Driver Installation

Click «Close» to complete the installation.

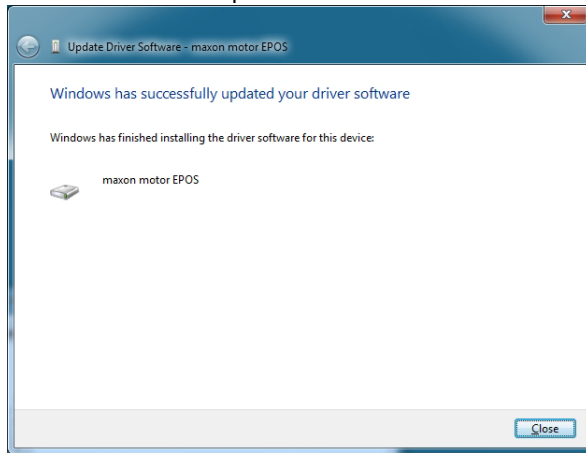


Figure 3-13 Windows 7 – “Update Driver Software” Confirmation

4 Windows Vista

4.1 Getting Started

- 1) Plug in USB cable to EPOS Positioning Controller's USB interface.
- 2) Plug in USB cable to any available USB port on your PC.

The following message will appear:

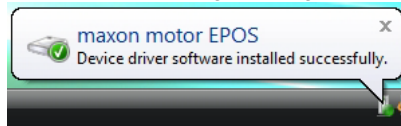


Figure 4-14 Windows Vista – “Device Driver Installation” Message

4.2 Troubleshooting: How to install Driver manually

If the following message appears, follow the subsequently described steps to install the driver manually.



Figure 4-15 Windows Vista – “Found New Hardware” Screen

- 1) Click ☐ I don't have the disc. Show me other options.

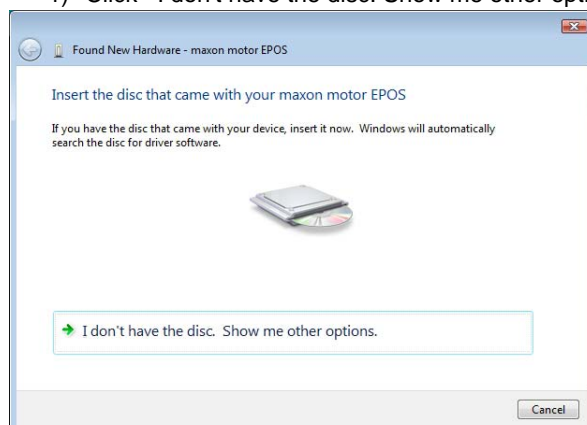


Figure 4-16 Windows Vista – “Found New Hardware” Screen 2

2) Click «Browse my computer for driver software (advanced)».

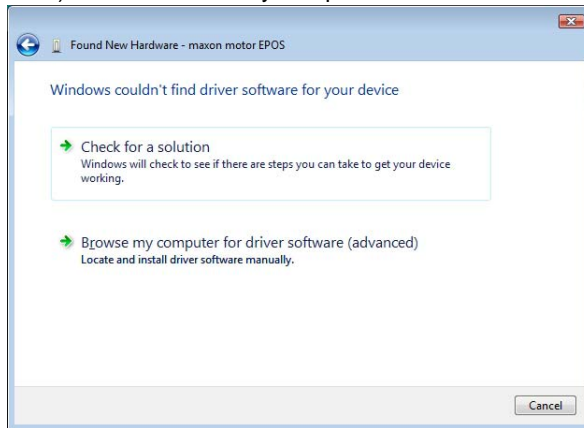


Figure 4-17 Windows Vista – “Found New Hardware” Screen 3

4.3 Update Driver Software

- 1) Click «Browse».
- 2) Find and select «EPOS USB Driver» directory.



Default Location of the Driver Directory

If you kept the default settings unchanged during initial installation of the software, the working directory will be “C:\Program Files\maxon motor ag\Driver Packages\EPOS USB Driver” (note that designation of program directory may vary depending on the system language installed).

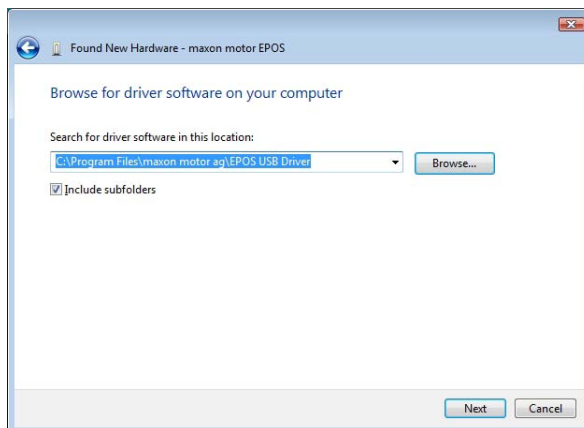


Figure 4-18 Windows Vista – “Update Driver Software” Browser

- 3) Click «Next».

4.4 Define Windows Security Settings

- 1) Tick checkbox "Always trust software from "maxon motor ag"".
- 2) Click "Install".

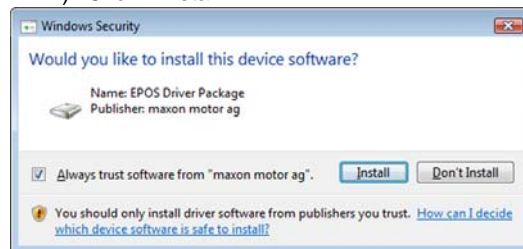


Figure 4-19 Windows Vista – "Windows Security" Screen

4.5 Complete Driver Installation

Click "Close" to complete the driver installation.

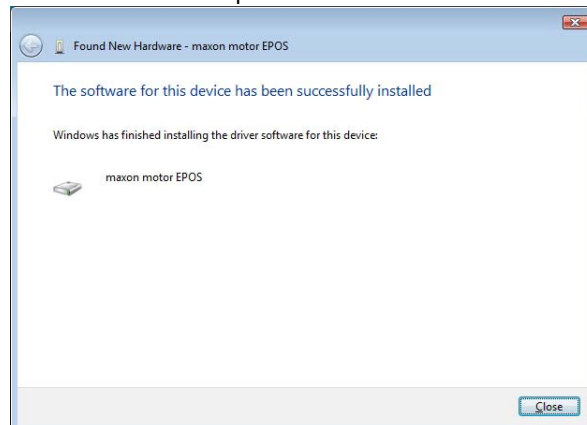


Figure 4-20 Windows Vista – "Update Driver Software" Confirmation

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5 Windows XP

5.1 Getting Started

- 1) Plug in USB cable to EPOS Positioning Controller's USB interface.
- 2) Plug in USB cable to any available USB port on your PC.

The following message will appear:



Figure 5-21 Windows XP – “Found New Hardware Wizard” New Hardware found

- 3) Tick “No, not this time”.
- 4) Click “Next”.

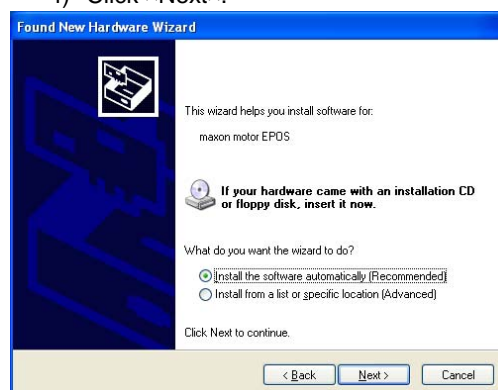


Figure 5-22 Windows XP – “Found New Hardware Wizard” New Hardware found 2

- 5) Select “Install the software automatically (Recommended)”.



Figure 5-23 Windows XP – “Found New Hardware Wizard” New Hardware found 3

- 6) Click “Finish”.

5.2 Troubleshooting: How to install Driver manually

5.2.1 Install Driver

- 1) Select «Install from a list or specific location (Advanced)».
- 2) Click «Next».



Figure 5-24 Windows XP – “Found New Hardware Wizard” Installation Type

5.2.2 Update Driver Software

- 1) Click «Browse».
- 2) Find and select «EPOS USB Driver» directory.
- 3) Click «Next».



Default Location of the Driver Directory

If you kept the default settings unchanged during initial installation of the software, the working directory will be “C:\Program Files\maxon motor ag\Driver Packages\EPOS USB Driver” (note that designation of program directory may vary depending on the system language installed).



Figure 5-25 Windows XP – “Found New Hardware Wizard” Browser

- 4) Wait for completion of copy and setup process.

5) Click «Next».

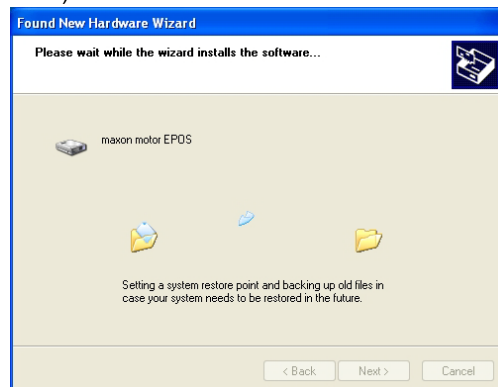


Figure 5-26 Windows XP – “Found New Hardware Wizard” Copy & Setup

5.3 Complete Driver Installation

Click «Finish» to complete the driver installation.



Figure 5-27 Windows XP – “Found New Hardware Wizard” Confirmation

LIST OF FIGURES

Figure 2-1	Windows 8 – “Other Devices” Message	5
Figure 2-2	Windows 8 – “Update Driver Software” Screen	5
Figure 2-3	Windows 8 – “Browse for Driver Software” Screen	6
Figure 2-4	Windows 8 – “Windows Security” Screen	6
Figure 2-5	Windows 8 – “Update Driver Software” Confirmation.	7
Figure 3-6	Windows 7 – “Device Driver Installation” Message	9
Figure 3-7	Windows 7 – “Device Driver Installation Failure” Message	9
Figure 3-8	Windows 7 – “Unknown Device Properties” Context Window	9
Figure 3-9	Windows 7 – “Unknown Device Properties” Window	10
Figure 3-10	Windows 7 – “Update Driver Software” Screen	10
Figure 3-11	Windows 7 – “Update Driver Software” Browser	11
Figure 3-12	Windows 7 – “Windows Security” Screen	11
Figure 3-13	Windows 7 – “Update Driver Software” Confirmation.	12
Figure 4-14	Windows Vista – “Device Driver Installation” Message	13
Figure 4-15	Windows Vista – “Found New Hardware” Screen	13
Figure 4-16	Windows Vista – “Found New Hardware” Screen 2	13
Figure 4-17	Windows Vista – “Found New Hardware” Screen 3	14
Figure 4-18	Windows Vista – “Update Driver Software” Browser	14
Figure 4-19	Windows Vista – “Windows Security” Screen	15
Figure 4-20	Windows Vista – “Update Driver Software” Confirmation.	15
Figure 5-21	Windows XP – “Found New Hardware Wizard” New Hardware found.	17
Figure 5-22	Windows XP – “Found New Hardware Wizard” New Hardware found 2	17
Figure 5-23	Windows XP – “Found New Hardware Wizard” New Hardware found 3	17
Figure 5-24	Windows XP – “Found New Hardware Wizard” Installation Type	18
Figure 5-25	Windows XP – “Found New Hardware Wizard” Browser	18
Figure 5-26	Windows XP – “Found New Hardware Wizard” Copy & Setup	19
Figure 5-27	Windows XP – “Found New Hardware Wizard” Confirmation	19

LIST OF TABLES

Table 1-1 Notations used in this Document3

Table 1-2 Brand Names and Trademark Owners.....4

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