931-619-9338

hspradlin8@gmail.com

linkedin.com/in/heidiusmith/

github.com/hspradlin8

https://hspradlin8.github.io/

Heidi Smith: Full Stack Developer

PROFILE

I have always had a passion for learning. After graduating from MTSU with a BS in plants, I started my career in the healthcare industry, I found myself working in a variety of positions - all revolving around computers. I used a wide range of programs and technologies and this sparked my interest to learn more about software development. I finally feel that I am pursuing something I love - solving puzzles and continuing to learn.

SKILLS

Tech: HTML, CSS, JavaScript, React.JS, Bootstrap, C#, .NET, ASP.NET, Sql Server, Visual Studio

Systems: State Portal, Palmetto GBA, Ability, Availity, PassPort One Source, NexGen, and HMS

TECHNICALl EXPERIENCE

Nashville Software School, Nashville, TN -*Junior Full Stack Developer*

August 2019 - PRESENT

6-month apprenticeship program focusing on full-stack development projects in a

technical environment that includes: JavaScript, React, HTML5, CSS3, Git, Github, npm, C#, ASP.net, and SQL Server.

- "Welcome to Nashville" team collaboration project that involved learning how to fetch data from external API's and creating modular JavaScript files that were genre specific.
- "Nutshell"team collaboration project to create a social media platform using vanilla JavaScript, ERDs, wireframes, and webpack. The project also employed basic user based CRUD functionality as well as the ability to login and register new users, send messages, and create new events.
- Personal Project: Front End Capstone: "Sharing is Caring" https://github.com/hspradlin8/Sharing-Is-Caring-
- It's an application where basic user based CRUD functionality, ability for users to login and/or register. Users can view other closets, narrow their search with drop down specifications such as quality, color, and type of an item. Once the user finds the item they can click the notification button that alerts the owner of that item, the item itself, and the user information who is interested in that item. The app was created using and ERD, wireframes, React, HTML5, CSS, JSON server, ReactBootstrap, and Cloudinary.

PROFESSIONAL EXPERIENCE

TrustPoint Hospital, Murfreesboro, TN — *Claims Coordinator*

Nov 2018 - Aug 2019

- Helped track the gain and loss of claims revenus
- Researched all claims: adjusted the claims off accounts if claims were too old to be reprocessed, found out what information the insurance company was missing, and submitting the paperwork in order to have the claims reprocessed
- Analyzed trends of denial codes for the different insurance companies in order to prevent the problem with future claims.

TrustPoint Hospital, Murfreesboro, TN — *Insurance Coordinator*

July 2017 - Nov 2018

- Verified insurance for all potential patients and admitted patients
- Used various insurance portals to check patient insurance benefits, called the insurance companies(State Portal, Palmetto GBA, Ability, PassPort One Source, etc)
- Created basic insurance training manuals for all receptionist, had one-on-one sessions with new receptionists, and answered all insurance questions when needed

TrustPoint Hospital, Murfreesboro, TN — *Receptionist*

May 2016 - July 2017

- Greeted new patients, provided paperwork, and obtained a social worker to speak with them to answer all their questions before going to the unit
- Took phone referrals from patients, family members of future patients, and social workers
- All referrals information was put on Salesforce portal where patient demographic, insurance, and symptoms were listed.

Maple Street Grill, Murfreesboro, TN — *Waitress*

Aug 2014 - May 2016

- Completed preparations prior to the start of each shift to maximum efficiency
- Maintained customer satisfaction by prioritizing the tasks at hand, being efficient, and having a positive demeanor
- Kept a positive attitude and high energy during chaotic shifts while helping other co-workers and restocking supplies as needed throughout the shift
- Trained new servers on how to effectively work with the other staff members and to effectively communicate with both front of house staff and back of house staff

Marina's on the Square, Murfreesboro, TN — *Waitress & Hostess*

July 2011 - June 2014

- Operated the register
- Answered phone calls, taking to-go orders, and bagging the to-go order ensuring that the bag matched the ticket
- Kept a positive attitude and high energy during chaotic shifts while helping other co-workers and restocking supplies as needed throughout the shift
- Maintained customer satisfaction by prioritizing the tasks at hand, being efficient, and having a positive demeanor
- Trained new servers and hostess on how to effectively work with the other staff members and to efficiently communicate with both front of house and back of house staff

South Branch Nursery, Murfreesboro, TN — *Gardener*

April 2013 - Oct 2013

- Optimized the customer experience by displaying plants that worked will together, where they grow well together, and provided information about each plant
- Maintain plant health by pruning, weeding, watering, and repotting the plants to optimize root growth
- Providing customer satisfaction by answering plant questions, getting plants, and loading plants into the customer's car

EDUCATION

Nashville Software School— *Certification*

Aug 2019 - Feb 2020

- 6 Month Full Stack web development bootcamp

Middle Tennessee State University(MTSU)— *BS Plant and Soil Science; Minor Entrepreneurship*

2008 - 2013

- B.S. in Plant and Soil Science with an Entrepreneurship minor
- Summer class independent study:
    - Responsible for the plant nursery planting new plants from seedlings, watering the plants, and keeping all plants alive and disease free
    - Responsible for the school farm by planting seeds, weeding the farm, and taking care of the nursery at the farm