

# HSS Guest Suites Guide (Alexa skill) - Testing Information

We are working with Paul Socha ([psocha@amazon.com](mailto:psocha@amazon.com)) on this Alexa skill.

Room set up for testing:

- "Test-Room"

Test Room ID:

- amzn1.alexa.unit.did.AH6ZB2KKXORAP7L2346AFF3UDZLET7CHLCDFMS7SB7I2SUJCSF47W3U7GWBQMTGV6YARJ2TFJ  
LNS7VQOCNZ3VDJYXGFWNVKBMBNMJ4LGB

URL for testing document:

- <https://github.com/hsshealth/HSS-Guest-Suites-Alexa-Testing/blob/main/Alexa-Testing-Guide.pdf>

Skill Type: Hidden Skill

Device Model: Echo Dot 4<sup>th</sup> Gen

Below is the invocation needed to launch the skill, and the intents you can trigger with certain questions. Example questions and answers are under each intent.

Skill Invocation

- "Alexa, ask Guest Suites..."

Description

- Receive custom Alexa voice guidance during your stay at HSS Guest Suites.

List of Intents, example questions, and answers

- Ice Machine Intent
  - "Where is the ice machine?"
  - The ice machine is in the office on the 4th floor. Exit the elevator to your right, make another right, and you will find the entrance.
- Laundry Intent
  - "Where can I do laundry?"
  - The nearest laundromat is the Capri Laundry Room at 343 East 66th Street.
- Get Office Hours Intent
  - "What are the office hours?"
  - The Office Hours for the Belaire Guest Facility are 8am to 5pm Monday through Friday, and 9am to 4pm on Saturday and Sunday. The office is located on the 1st floor of the Guest Facility, at the entry into the right wing.
- Parking Info Intent
  - "How can I get my parking validated?"
  - To get your parking validated or receive assistance with any parking-related issues, the parking office can be found on the first floor of the Guest Facility, to the left side of the main entrance. Please go to the Belaire office on the 4th floor

between the hours of 8am-4pm to get your parking validated. Sedans are 15 dollars per day and SUV's and large trucks are 26 dollars per day.

- Checkout Intent
  - "How do I check out?"
  - "Where do I leave my keys when I check out?"
  - Check out is at 10am unless another time has been discussed with the Belaire office. You can leave your keys in your room, or in the box outside the Belaire office. Your bill will be emailed to you, so you only have to stop into the office if you feel it is necessary.
- Housekeeping Info Intent
  - "When is housekeeping?"
  - Housekeeping services are available from 9am to 6pm every day. If you wish to have housekeeping visit your room or would like to request a specific service, please call the front desk at 212-606-1989.
- Belaire Café Intent
  - "Where is the café?"
  - The Belaire Café located on the plaza level in the Belaire Building, and is open Monday to Friday from 6:45am to 6:00pm to outpatients and visitors. The Café serves breakfast, lunch, and dinner.
- Get Restaurants Intent
  - "Where is the nearest restaurant?"
  - Please refer to your Belaire Welcome Packet for nearby restaurant recommendations. You are more than welcome to order food. You will just need to go down to the lobby to pick it up when it arrives.
- Gift Shop Intent
  - "Where is the gift shop?"
  - HSS does not have a gift shop. Should you want to purchase something for a loved one, please go the gift shop at New York Presbyterian Hospital located at 525 east 68th street.
- Front Desk Info Intent
  - "Where is the front desk?"
  - "What are the front desk office hours?"
  - The front desk is available 8am to 4pm, Monday through Friday. Their phone number is 212-606-1989
- Joke Intent
  - "Tell me a joke."
    - Answers:
  - 'Why should you never lie to a doctor that does X-rays? Because they can see right through you!'
  - 'An apple a day will keep the doctor away... if you throw it hard enough!'
  - 'Why did the mattress go to the doctor? It had Spring Fever!'
  - 'Why did the rope go to the doctor? It had a knot in its stomach!'
  - 'Why did the balloon go to the doctor? It felt light headed!'

- 'Why did Dracula go to the doctor? He couldn\'t stop Coffin!',
- 'Why did the banana go to the doctor? It wasn\'t peeling well!',
- 'How did the doctor cure the invisible man? They took him to the ICU!',
- 'My doctor said I may be losing my hearing - I haven\'t heard from him since',

#### Alexa – List of Intents and questions ONLY

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  - “Where can I do laundry?”
- Get Office Hours Intent
  - “What are the office hours?”
- Parking Info Intent
  - “How can I get my parking validated?”
- Checkout Intent
  - “How do I check out?”
  - “Where do I leave my keys when I check out?”
- Housekeeping Info Intent
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- Belaire Café Intent
  - “Where is the café?”
- Get Restaurants Intent
  - “Where is the nearest restaurant?”
- Gift Shop Intent
  - “Where is the gift shop?”
- Front Desk Info Intent
  - “Where is the front desk?”
  - “What are the front desk office hours?”
- Joke Intent
  - “Tell me a joke.”