



HILLIARD STAMPER

FULL STACK WEB DEVELOPER • JACKSONVILLE, 32257 • 904-228-5212

◦ DETAILS ◦

9737 Kevin Rd
jacksonville, 32257
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hilliard.stamper@att.net

◦ SKILLS ◦

Fast Learner

Time Management

Ability to Work in a Team

Communication Skills

Ability to Work Under Pressure

Visual Design Skills

Knowledgeable in User Interface/
User Experience

Adaptability

Database Management

Strong Leadership Skills

Programming

◦ HOBBIES ◦

Fitness, Sports,

◦ LINKS ◦

[Professional Portfolio](#)

• PROFILE

Experienced Business Professional with skills in all stages of advanced web development. Knowledgeable in user interface, testing, and debugging processes. Bringing forth expertise in design, installation, testing and maintenance of web systems. Equipped with a diverse and promising skill-set. Proficient in an assortment of technologies, including JavaScript, HTML, CSS, Node, MySQL, NoSQL, Mongo, React, and Mern. Able to effectively self-manage during independent projects, as well as collaborate in a team setting.

• EMPLOYMENT HISTORY

Operations Manager at PNC Bank, Jacksonville, FL

July 2011 — Present

- Planned, developed, tested, and maintain daily operational reports.
- Collaborate with multiple Business Analysis to implement production reports.
- Successfully manage a team of team of 10 - 12 employees.
- Worked well independently and within a team setting.
- Effectively translated client requirements into application designs and systems requirements.
- Followed policies and procedures related to company methods and quality standards at all times.

Analysis Associate II at Citi Group , Jacksonville, FL

August 2007 — July 2010

- Resolve delinquent accounts in a way that was beneficial to both card member and bank.
- Coached less experienced collectors in resolving specific process questions.
- Properly documented call results utilizing various software applications.
- Negotiated with customers and applied applicable solutions to resolve delinquency.
- Recorded statistics and performance levels of associates and prepared reports.

• EDUCATION

Certificate in Full Stack Web Development, University of Central Florida, Orlando, FL

October 2021 — March 2022

Gained proficiency in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Express.js, React.js, databases, MongoDB, Node.js, MySQL, Command Line, Git, and more. Obtained real-world experience through complex projects and built a professional portfolio that demonstrates absorbed knowledge.

Studied Business Management , Bethune Cookman University, Daytona Beach, FL

Developed a broad understanding of business organizations. Obtained knowledge in areas such as markets, customers, finance, operations, communication, information technology and business policy and strategy.

• REFERENCES

- References available upon request