

## Work Experience

### OakMega

#### Project Manager Intern

*Jun. 2023 - Oct. 2023*

- Led Ministry of Education's chatbot project, using WBS to plan tasks and schedules. Conducted 3 stakeholder meetings and designed wireframes for process enhancement.
- Analyzed JLR workshop data, identifying critical system usage issues. Proposed a LINE SCRM roadmap to address these challenges.
- Collaborated on drafting custom project specifications for partner companies (Moderna, Astellas, etc.) for LINE SCRM customization.

### Quanta-NCTU Joint AI Research Center

#### Project Research Assistant

*Oct. 2022 - Dec. 2022*

- Presented at Meet Taipei in TAICCA Accelerator program for CreateArtTalk, aiding in investment attraction and matchmaking.
- Integrated team work, designing frontend static web pages using Bootstrap, HTML, CSS, and JavaScript to improve information display.

### Academia Sinica Center for Digital Cultures

#### Part-Time Project Assistant

*Jul. 2021 - Aug. 2022*

- Independently planned two rural digital curation projects, including digital transcription, framework design, copywriting, and illustrations.
- Executed collaborative curation projects, producing promotional videos, and evaluating digital curation effectiveness.

## Education

### National Chengchi University

*Sep. 2023 -*

M.S. in Digital Content and Technologies

### National Taiwan University

*Sep. 2018 - Jun. 2022*

B.A. in Library and Information Science | GPA 4.2/4.3  
Minor in Bio-Industry Communication and Development  
Information Design and Visual Narrative Specialization  
Communication Program

## Relevant Academic Course

### Human-Computer Interaction Design

Redesigned school discussion room system interface using interviews, use case analysis, card sorting, prototype design, and usability testing.

### Theory and Methodology of Design

Studied design theory books for foundational knowledge and learned user research methods.

### Independent Study

Explored augmented reality in pocket exhibitions through user research, learning AR design and research design, and interviewing 35 users to evaluate design effectiveness.

## Skills & Certificate

**Design:** Figma, Illustrator, Photoshop, Canva

**Programming:** HTML, CSS, JavaScript, R, Python, SQL

**Soft skill:** User Research, Wireframe, Usability Test

**Certificate:** TOEIC 860, JLPT N3

## Award

- CSCW 2022 Inviting Poster
- TAICHI 2022 Poster
- 110 Years National University School Digital Humanities Big Data Student Competition / Honorable Mention
- XR Edu Reality Creativity Competition / Honorable Mention