## **Huong (Hannah) Pham**

ht-pham.github.io | linkedin.com/in/htpham329

#### **EDUCATION**

Master of Science in Computer Science, Software Engineering Concentration

**Graduated Dec 2022** 

The University of Texas, San Antonio

**Bachelor of Science in Computer Science** 

Graduated Dec 2018

The Catholic University of America, Washington, D.C.

#### **EXPERIENCE**

### **Graduate Teaching Assistant**

Jan 2022 - May 2022

The University of Texas at San Antonio

San Antonio, TX

- Worked closely with professor to grade undergraduate students' homework and programming assignments (Java, Maven and SQLite) for database systems course.
- Hosted weekly office hours to give feedbacks on their mistakes and assist students to improve their performances.

## Space Planning Analyst for Stop&Shop Supermarket Company

Feb 2019 - Jul 2021

SAS Retail Services LLC

Quincy, MA

- Performed data analysis on the sales performances using **Excel PivotTable** to obtain insights into customers' preferences.
- Collaborated with Health & Personal Care category team to build new product assortments on JDA/BlueYonder.
- Built automation scripts to optimize item inventory for over 410 Stop&Shop stores across 6 New England states.
- Assisted lead analyst in training new hires to get on board with the merchandising reset workflow and the team.

# IT Technician

Aug 2018 - Dec 2018

The Catholic University of America - Technology Services Help Desk

Washington, D.C.

- Provided university faculties with solutions to technical issues in classrooms or in department offices in a timely manner.
- Resolved login issues and provided password reset instructions for hundreds of network users including faculties, students, and alumni.
- Carried out other projects including schedule planning and inventory database management using Google Spreadsheet.
- Accomplishment: Promoted to manager account after 3 months of working at the Help Desk.

#### **Student Assistant**

Jun 2018 - Aug 2018

The Catholic University of America - University Advancement

Washington, D.C.

- Handled thousands of duplicate alumni records resulting from a database migration by merging the duplicates in order to cut down the used space in the database as well as to prevent possible data loss during the merging process
- Performed data cleansing on the records after merge by detecting and removing the inaccurate or unnecessary data when checking the alumni records
- Project: Constituent Merge in Raiser's Edge
  - Accomplishment: Found a short-cut merge tool that made a tedious process become quick and easy, which accelerated the completion time of the whole project from 8 weeks to 6 weeks.

#### **PROJECTS**

## **Grocery REST API** | A Flask RESTful API

Nov 2022 - Present

- Built the Python-based REST API with Flask and Flask-Smorest
- Implemented ORM models with SQLAlchemy
- Used **Postman** and **swagger-ui** for API testing.

### WebWeather | GitHub | Website

Sept 2022 - Dec 2022

- Built the backend of the web application using **Python** and **Flask** to handle **HTTP requests** from **WeatherAPI** calls.
- Designed the frontend of the web application with **HTML** and **CSS**.
- Set up NoSQL tables in Google Cloud Firestore datastore for statistical data.
- Hosted the web application using Google Cloud AppEngine.

## Autonomous Car with Object Detection | IEEE Publication

Sept 2017 - May 2018

- Developed an autonomous car with capability of lane following using ML libraries like **tensorflow, numpy, pandas, opency** and 2 neural networks (**CNN** and **DNN**) trained to map the raw images to steering and speed command.
- Implemented **Haar classifier** and **monocular vision** to detect STOP sign, and a **sensor** to detect an obstacle.

## TECHNICAL SKILLS

- Java, Python, C, HTML, CSS, JavaScript
- Flask, Junit, Bootstrap
- Docker, Git, GitHub, Linux, Postman

- REST, YAML, XML, JSON
- GCP (IAM, AppEngine, Compute Engine)
- MySQL, NoSQL (GCP Firestore)

#### **CERTIFICATES**

- Google IT Automation with Python (Certificate ID via Coursera ZE93AQECBUUG)
- API and Web Service Introduction (Certificate ID UC-cd974a7e-6da1-4230-9702-166a930328f4)
- Complete Python Bootcamp: Go from zero to hero in Python 3 (Certificate ID UC-CXE9QKI0)